Broxtowe Borough COUNCIL

Broxtowe Leisure Card & Membership APPLICATION FORM

Bramcote Leisure Centre

Chilwell Olympia Sports Centre

Eastwood Community Sports Centre

Kimberley Leisure Centre

Leisure & Culture
Broxtowe Borough Council

Leisure Card and Membership Terms and Conditions

General

1: The Broxtowe Leisure Card is at all times the property of Broxtowe Borough Council and must be surrendered to the council on demand.

2: The Broxtowe Leisure Card is annually renewable. It is valid from the date of issue and eligibility criteria must be re-validated at renewal.

3: The Broxtowe Leisure Card is not transferable and must be used only by the person for whom it was issued.

4: All changes to personal details must be disclosed to Broxtowe Borough Council at the earliest opportunity.

5: Broxtowe Borough Council reserves the right to refuse to issue or renew Leisure Cards and refuse admission to facilities and to alter or withdraw the Leisure Card membership at any time without refund.

6: Broxtowe Leisure Cardholders must present their Leisure Card at reception on every visit. The Broxtowe Leisure Card must be available for inspection at any time. If it cannot be produced or is in any way not valid the full price for the activity must be paid without right of refund.

7: All Leisure (Card holders) must allow an electronic photograph of the applicant to be taken and held on the Council's membership system. The Leisure Card photograph must at all times be a true likeness of the holder. In the event of a change in the appearance of the cardholder, the Council reserves the right to request a new photograph to be taken.

8: Any breach of these conditions will render the Leisure Cardholder liable to forfeiture.

9: Concessions may not apply in the following circumstances:

- Group bookings or room hire
- Courses
- Sports Pitches
- Other items as specified in published price lists
- Adhoc activities/events that may not take place at all sites
- When a person entitled to the concessionary rate shares an activity with a non-eligible person a court supplement fee may apply (i.e. squash, badminton)

10: Student applicants may be required to provide proof of full-time status. We have the right to refuse a concessionary membership where we suspect students are not in full time education.

11: Standard session times must be adhered to and customers may be limited to one session during peak times.

12: Broxtowe Leisure Cardholders wishing to use the fitness suites and health and fitness classes must be 16 years of age or over (14yrs and 15yrs olds are able to use the fitness suite but must be accompanied by a responsible, inducted adult). Specialist programmed sessions appropriate for 11 to 15 year olds are subject to availability.

13: Broxtowe Leisure Cardholders must abide by all programming arrangements. Use of facilities is subject to opening hours, programming, availability and booking requirements.

14: Facilities may be withdrawn or restricted from time to time to perform essential repairs and refurbishment. Where possible two weeks notice will be given. Other sites in the Borough may provide the same or similar facilities.

15: Broxtowe Borough Council reserves the right to amend or cancel the programme of sessions and activities available at Leisure and Cultural facilities.

16: Prices will be subject to periodic review.

17: The Broxtowe Leisure Card scheme cannot be used in conjunction with any other special offer.

18: Broxtowe Borough Council reserves the right to amend terms, conditions and policies.

Cancellations

Non-attendance or cancellation on the day of any booked activity will be chargeable. We reserve the right to charge the full rate for any booking that is not cancelled or not attended. This applies to all categories of membership including Vitality Health and Fitness.

19: A charge will be made for replacing lost, stolen or damaged cards, unless being replaced through normal wear and tear, then a replacement card will be issued free of charge.

20: No refunds for Broxtowe Leisure Cards/Memberships will be given for the unavailability of any activity/facility/class/equipment or limited sessions at busy or holiday periods (including public holidays).

21: The monthly Vitality Health and Fitness Membership is subject to 30 days written notice of cancellation.

22: Direct Debit Collections
For memberships taken out from the 1st to the 15th of the month payments will be collected on the 5th, for memberships taken out between the 16th and end of the month payments will be collected on the 20th.

23: Liability and Lockers (Leisure Facilities)
All belongings should be kept in lockers since facilities for storing personal belongings in the fitness suites are limited and unsecured. Broxtowe Borough Council accepts no responsibility whatsoever for customer's property.

What is a Leisure Card?

The Leisure Card entitles the customer to receive special benefits within the four Leisure Centres, D.H. Lawrence Heritage Centre and D.H. Lawrence Birthplace Museum all provided by Broxtowe Borough Council.

Who can have a Leisure Card?

Everyone is welcome to apply for a Leisure Card regardless of where they live and some people may be eligible for a concessionary Leisure Card.

Where can I use my Leisure Card?

You can use your Leisure Card at the following Broxtowe Borough Council facilities:

- Bramcote Leisure Centre
- D.H. Lawrence Birthplace Museum
- Eastwood Community Sports Centre
- Chilwell Olympia Sports Centre
- D.H. Lawrence Heritage Centre
- Kimberley Leisure Centre

Take a look at the benefits available to you

- Discounted rates on many activities
- Priority book ahead period for facilities and activities
- Online booking and cancellation
- No need to pay at time of booking - simply pay when you arrive for your activity
- Opportunity to receive advanced notice of new activities, promotions and events

How do I apply for my Leisure Card?

Simply fill in the application form at the end of this leaflet and hand it in to any Broxtowe Borough Leisure and Culture facility with proof of identity, age, concession and address as appropriate. Your Leisure Card will be processed and activated immediately so you can start enjoying all of the benefits of your Broxtowe Leisure Card.

What proof of identity/concession do I need?

Leisure Card: Proof of identity, age and address e.g. Passport, Driving Licence, Birth Certificate, Council tax or Utility Bill

Junior Leisure Card: Proof of identity, age and address e.g. Passport, Birth Certificate, Medical Card or written verification from school (including official stamp). Applicants under the age of 16 should ensure the application form is signed by a parent or guardian

Concessionary Leisure Card: Information on concessionary categories can be found on page 4, please also provide proof of identity, age and address e.g. Passport, Driving Licence, Birth Certificate, Council tax or Utility Bill

Who qualifies for a Concessionary Leisure Card and what proof of identity is needed?

Anyone applying for a concessionary Leisure Card will need to provide proof of concession, identity, age and current address. Please refer to the table below:

WHO IS ELIGIBLE?	PROOF REQUIRED?
Full time students over 18 Part time courses are not eligible	NUS Card or written verification from School/ College/University including official stamp
People of state pension age	Evidence of receipt of state pension
People living with a disability or limiting long term illness	Written confirmation from Doctor or relevant Health Professional, Blue Badge Holder, War Pensions Mobility Supplement, Registered Blind or people in receipt of one of the following:
Employment & Support Allowance	Letter from benefits agency
Incapacity Benefit	Letter from benefits agency
Disability Living Allowance	Letter from benefits agency
Personal Independence Payment	Letter from benefits agency
Industrial Injuries Benefit	Letter from benefits agency
Severe Disablement Allowance	Letter from benefits agency
People in receipt of: **Income Support**	Letter from benefits agency
Job Seekers Allowance	Letter from benefits agency
Carers Allowance	Letter from benefits agency
Current members of the UK armed forces Eligible for Broxtowe Borough Council residents	Identification card or official letter of confirmation and proof of residency within the Borough of Broxtowe.

The categories of concession below are only available to residents of the Borough of Broxtowe:	
Looked After Children (0-15 years)	Written Confirmation/letter from your Social Worker confirming your status as a Looked After Child and proof of residency within the Borough of Broxtowe.
After Care Pathway (16-24 years)	Written Confirmation/letter from your Social Worker confirming your status on the After Care Pathway and proof of residency within the Borough of Broxtowe.
Carer Of Child (Looked After Child) This concessionary category is only available when the carer is accompanying the looked after child.	Written Confirmation/letter from Local Authority confirming status as Carer of Child (Looked After Child) within the last 18 months and proof of residency within the Borough of Broxtowe.

Please remember to bring your proof of eligibility, as Leisure Cards cannot be issued without it. All Leisure Cards are annually renewable with proof of eligibility required.

Broxtowe Leisure Card and Membership Application Form

Please complete this form in block capitals and take it into your chosen Leisure and Culture site on your next visit. (Postal applications cannot be accepted)

Personal Details

Title _____ **First Name** _____ **Surname** _____

Date of birth ____/____/_____ **Email Address** _____

Home Address _____

_____ **Post Code** _____

Telephone Number Home _____ Mobile _____

Gender ☐ Male ☐ Female **Resident of Broxtowe Borough** ☐ Yes ☐ No

Application Details

☐ New ☐ Renewal ☐ Other If renewal, what is your Broxtowe Leisure Card No: ☐

I would like to apply for the following Leisure Card:

☐ Leisure Card ☐ Concessionary Leisure Card ☐ Junior Leisure Card (0-17 years)

Please identify appropriate concessionary category (if applicable):

☐ People with a Disability or Limiting Long Term Illness
☐ Employment and Support Allowance
☐ State Pension Age
☐ Armed Forces
☐ Carer's Allowance
☐ Carer of a Child (Looked after Child)
☐ After Care Pathway (16 - 24 years)
☐ Child Looked After (0 - 15 years)
☐ Full Time Student (18+)

Course _____

Educational Establishment _____

About Yourself

The following information is voluntary and will be used for equal opportunities monitoring and to help with planning of services. This information is kept private & confidential and will not be shared with anyone else.

Which of these groups do you consider best describes you ethnic origin: (Please tick one box)

White:
☐ White British
☐ Irish
☐ Gypsy or Irish Traveller
☐ White Other

Black or Black British:
☐ Caribbean
☐ African
☐ Other Black Background

Asian or Asian Black:
☐ Indian
☐ Pakistani
☐ Bangladeshi
☐ Chinese
☐ Other Asian Background

Mixed:
☐ White & Black Caribbean
☐ White & Black Africa
☐ White & Asian
☐ Other Mixed Background

Other Ethnic Group:
☐ Arab
☐ Other Ethnic Group

Do you consider yourself to have a disability ☐ Yes ☐ No

If Yes, please tick the category that best describes your disability

☐ Physical Impairment
☐ Learning Difficulty
☐ Visual Impairment
☐ Mental Health
☐ Hearing Impairment
☐ Other (please specify)

_____

Broxtowe Leisure Card and Membership Application Form

Please complete the following form if you wish to join as a Vitality Health and Fitness or D.H. Lawrence Heritage member

Application Details

I am a: ☐ New Member ☐ Returning Member

Do you have a valid Broxtowe Leisure Card? ☐ No ☐ Yes Number .....

If no, please complete the Leisure Card application form on the reverse of this form.

I would like to apply for the following Membership:

Racket Memberships

- ☐ Vitality Monthly Single
- ☐ Vitality Monthly Joint
- ☐ Vitality Monthly Concession
- ☐ Vitality Monthly Junior
- ☐ Vitality Monthly Junior (16 - 17 years)
- ☐ Vitality Vibe Junior
- ☐ Vitality Corporate
- ☐ Vitality Annual Single
- ☐ Vitality Annual Joint
- ☐ Vitality Annual Concession
- ☐ Vitality Junior Annual
- ☐ Vitality Vibe Annual
- ☐ Vitality Welcome Month
- ☐ Vitality Concession Welcome Month
- ☐ Vitality Junior Welcome Month
- ☐ Vitality Vibe Welcome Month
- ☐ D.H. Lawrence Heritage Adult
- ☐ D.H. Lawrence Heritage Concession
- ☐ D.H. Lawrence Heritage Junior

Proof of eligibility is required for concessionary, corporate and junior membership types.

All Applicants for the Broxtowe Leisure Card/Membership must sign below.

All information collected on this form will be stored in Broxtowe Borough Council and Aquaterra Leisure membership databases. It will only be used for administration of the membership and marketing of similar services. If you wish to receive advance notice of Broxtowe Borough Council activities, promotions and events please tick here ☐

I have read, understand and agree to the terms and conditions of the Broxtowe Leisure Card and Membership Schemes. I confirm that the information I have supplied is accurate and should any of my circumstances change I will inform Broxtowe Borough Council.

Signature ..... Date ...../...../.....

If the applicant is under 16 years old a parent or legal guardian/carer must sign this application form.

Office Use Only: ☐ BLC ☐ COSC ☐ KLC ☐ ECSC ☐ DHLM ☐ DHLH

Customer has previously had a membership? ☐ Yes ☐ No

☐ Identity Verified ☐ Concessionary Category Verified

If Corprate membership, name of Company: .....

Joining Fee £ ..... **Membership Fee £** .....

Leisure Card No. ..... **Comments** .....

Staff Name ..... **Date** ...../...../..... **DD Date** ...../...../.....

Vitality Health and Fitness Memberships

Along with all the benefits of a Broxtowe Leisure Card, Vitality Health and Fitness Members are entitled to unlimited use of the health and fitness facilities at three of Broxtowe Borough's Leisure Centres, these include

Facilities	Bramcote Leisure Centre	Chilwell Olympia Sports Centre	Kimberley Leisure Centre
Fitness Suite	✓	✓	✓
Swimming	✓		✓
Health & Fitness Classes	✓	✓	✓
Health Suite	✓		
Vibe Youth Gym			✓

We offer a range of membership types depending on your needs and circumstances. To discuss the best membership option for you please contact one of the Leisure Centres where a Membership Advisor will be happy to help!

Vitality Health and Fitness Memberships have no hidden contract periods and benefit from additional booking privileges

D.H. Lawrence Heritage Memberships

An Annual Membership for D.H. Lawrence Heritage entitles members to unlimited general admission to both the D.H. Lawrence Heritage Centre and D.H. Lawrence Birthplace Museum for a 12 month period. Benefits include:

- Guided tours of the D.H. Lawrence Birthplace Museum, including themed seasonal tours
- Unlimited access to exhibitions within the Rainbow Gallery
- Unlimited access to the D.H. Lawrence Heritage Centre's permanent exhibition
- Free entry to most children's holiday craft sessions
- Seasonal discounts on gifts and memorabilia

D.H. Lawrence Annual Members automatically receive all of the benefits enjoyed by Broxtowe Leisure Cardholders

Additional charges may apply for special one-off events and activities

Bramcote Leisure Centre
Derby Road, Bramcote, Nottingham NG9 3GF
e: bramcotelc@broxtowe.gov.uk **t:** 0115 917 3000

Chilwell Olympia Sports Centre
Bye Pass Road, Chilwell, Nottingham NG9 5HR
e: chilwellolympia@broxtowe.gov.uk **t:** 0115 917 3333

Eastwood Community Sports Centre
Mansfield Road, Eastwood, Nottingham NG16 3EB
e: eastwoodcsc@broxtowe.gov.uk **t:** 0115 917 3573

Kimberley Leisure Centre
Newdigate Street, Kimberley, Nottingham NG16 2NJ
e: kimberleylc@broxtowe.gov.uk **t:** 0115 917 3366

D.H. Lawrence Heritage Centre
Mansfield Road, Eastwood, Nottingham NG16 3DZ
e: culture@broxtowe.gov.uk **t:** 01773 717 353

Large print format available upon request
Please telephone 0115 917 3418 to request your copy

Contact us at:

Broxtowe Borough Council, Foster Avenue, Beeston,
Nottingham NG9 1AB
Tel: 0115 917 3418 Fax: 0115 917 3508
Email: leisure@broxtowe.gov.uk
www.broxtowe.gov.uk/leisure