



Broxtowe
Borough
COUNCIL

Let's Talk Broxtowe Consultation Results 2023

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Executive summary

The Council recently ran a Let's Talk Broxtowe consultation to gather resident and employee feedback to help shape the new Corporate Plan for 2024-2028.

The survey was available online and in paper form and was open from 25 May until 14 July 2023. An incentive was offered to encourage participation.

In addition, a number of public roadshows and employee engagement events were held.

The survey was promoted in a number of ways including:

- Press releases
- Via the Email Me Service Email
- Member emails and briefings
- All staff email
- Articles in the Employee Briefing
- Intranet content including a banner on the homepage
- Website content including a banner on the homepage
- Digital business signage
- Physical displays and posters in public spaces
- A display in the Council Offices reception
- Stakeholder engagement with 145 stakeholder groups

Performance data for the various communications activity can be found in Appendix 1.

Highlights

820 responses were received to the survey – compared to 527 in 2019.

716 responses were online and 104 were on paper.

97 people attended the public roadshow events.

71% of respondents were satisfied or very satisfied with Broxtowe as a place to live.

54% of respondents were satisfied or very satisfied with the service they receive from the Council.

25% of respondents were satisfied or very satisfied with how the Council listens to them.

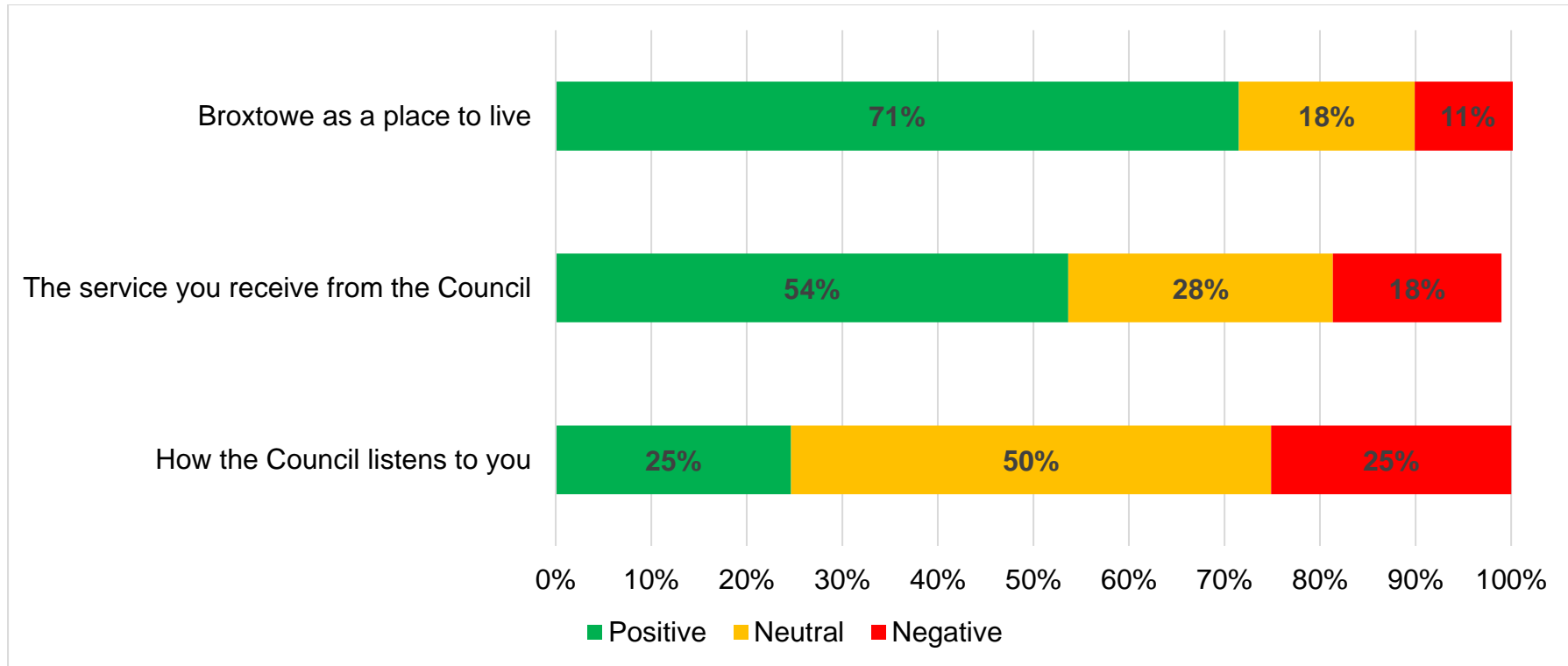
There was strong support for all of the five proposed priorities, with all receiving more than 75% positive responses.

From the proposed objectives, the three which received the most support were:

1. Reduce antisocial behaviour (96%)
2. Support people to live well with dementia and support those who are lonely or have mental health problem (94%)
3. Work with partners to reduce domestic violence and support survivors (94%)

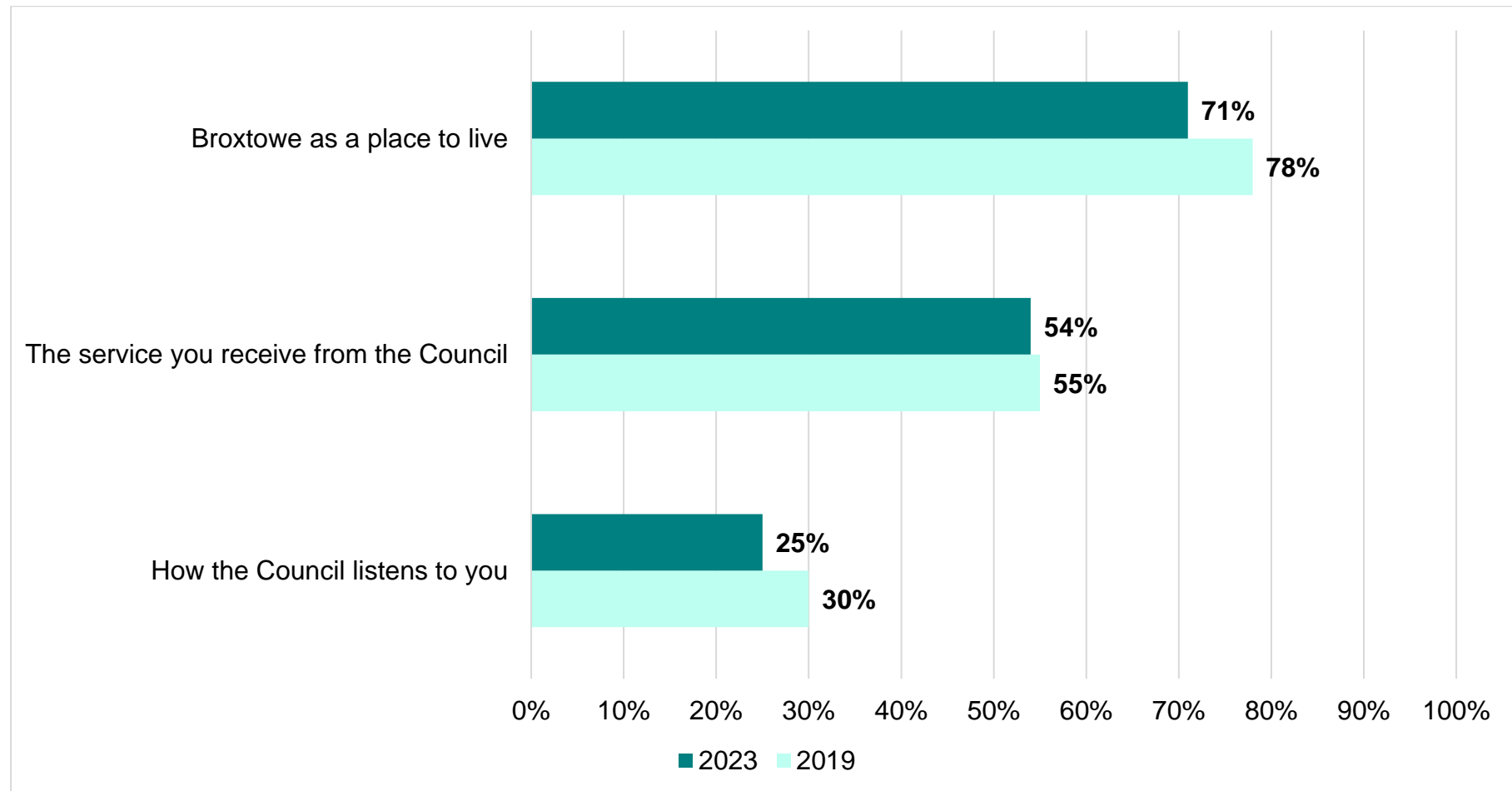
Overall satisfaction

The graph below illustrates the responses received relating to resident satisfaction over the last 12 months.



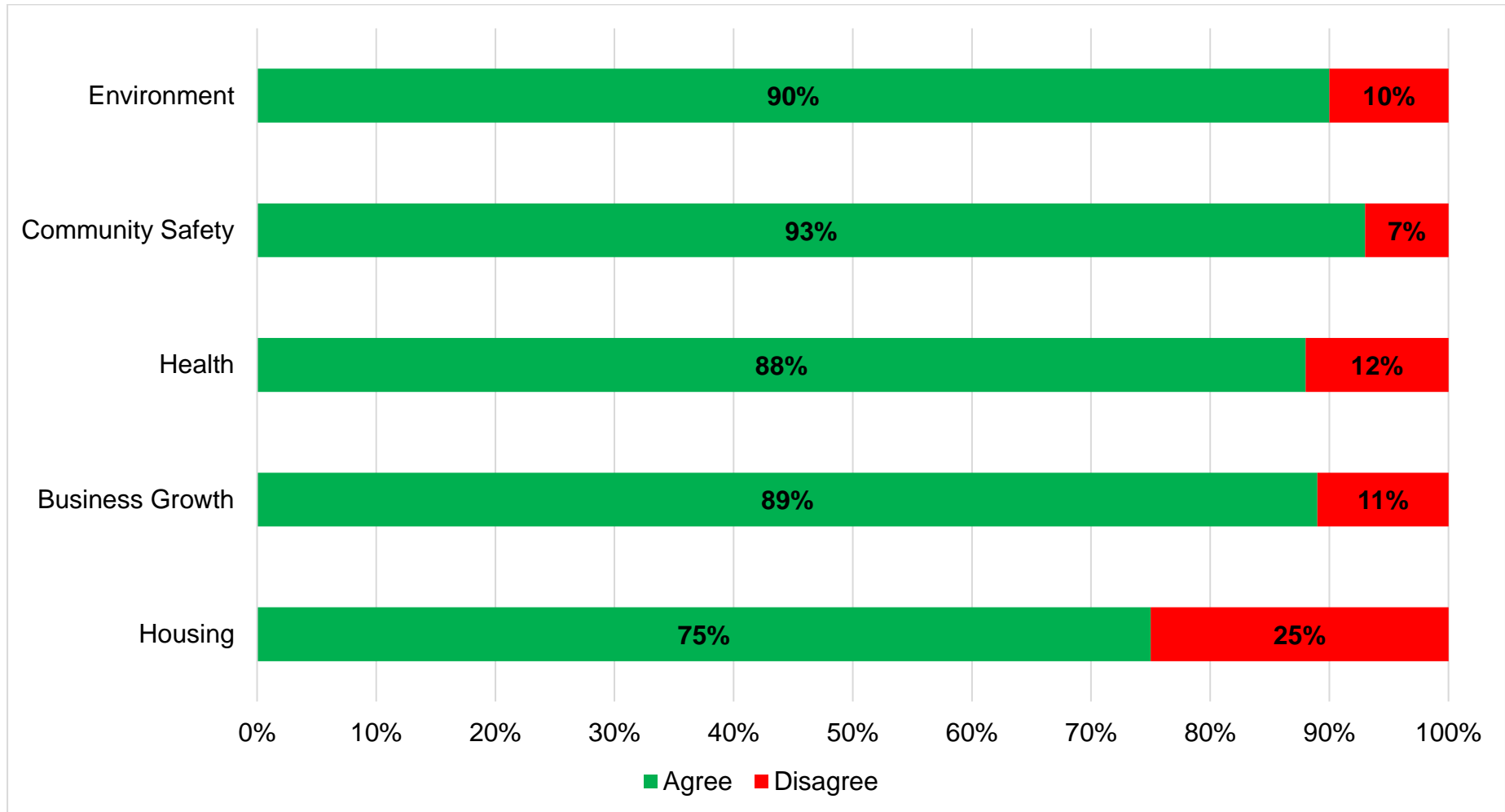
Overall satisfaction - change over time

The graph below illustrates the changes that have occurred over time in relation to the positive responses received in this section of the survey.



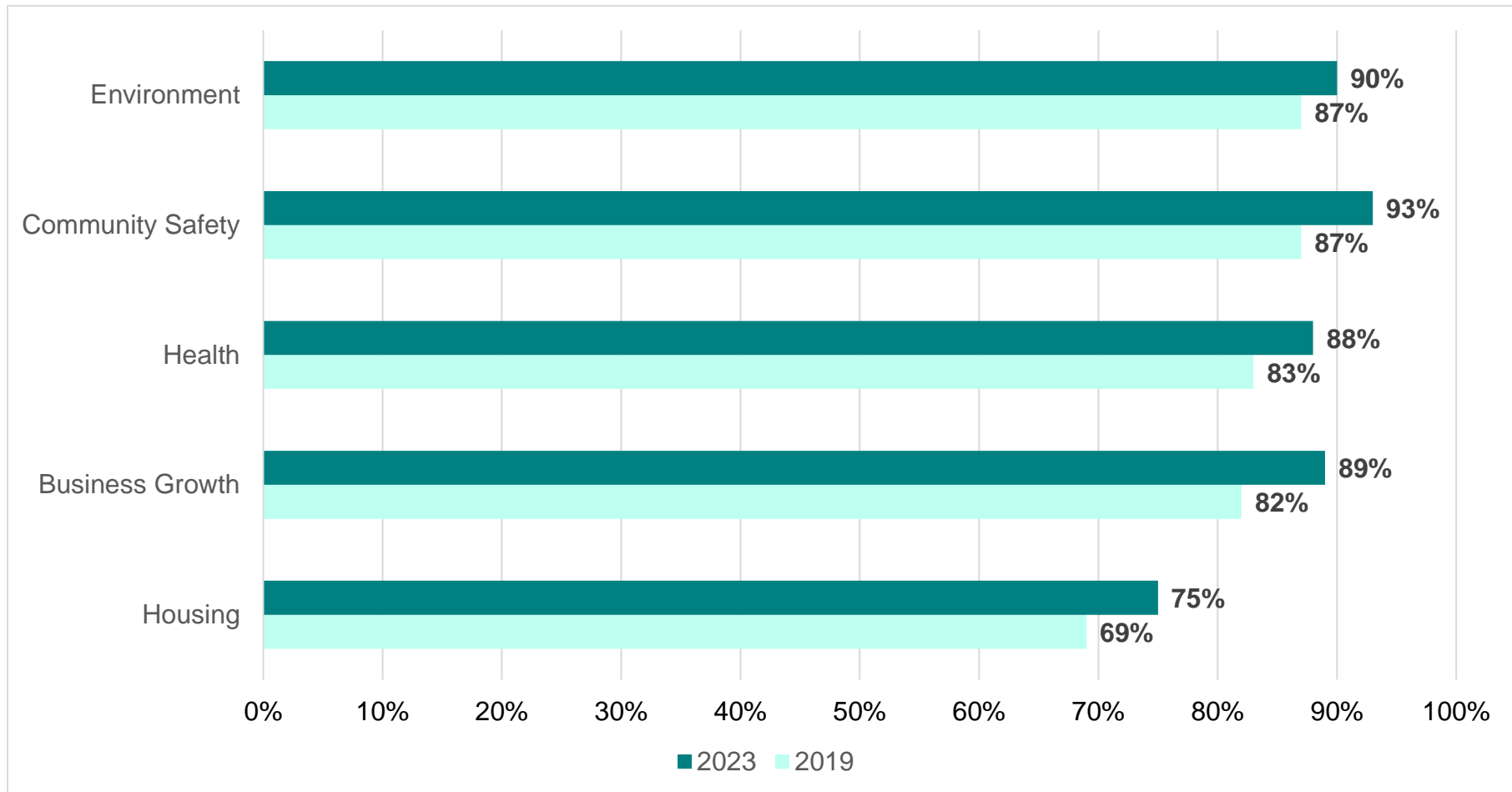
Priorities

The graph below illustrates the responses received relating to resident support for the proposed priorities.



Priorities - change over time

The graph below illustrates the changes that have occurred over time in relation to the positive responses received in this section of the survey.

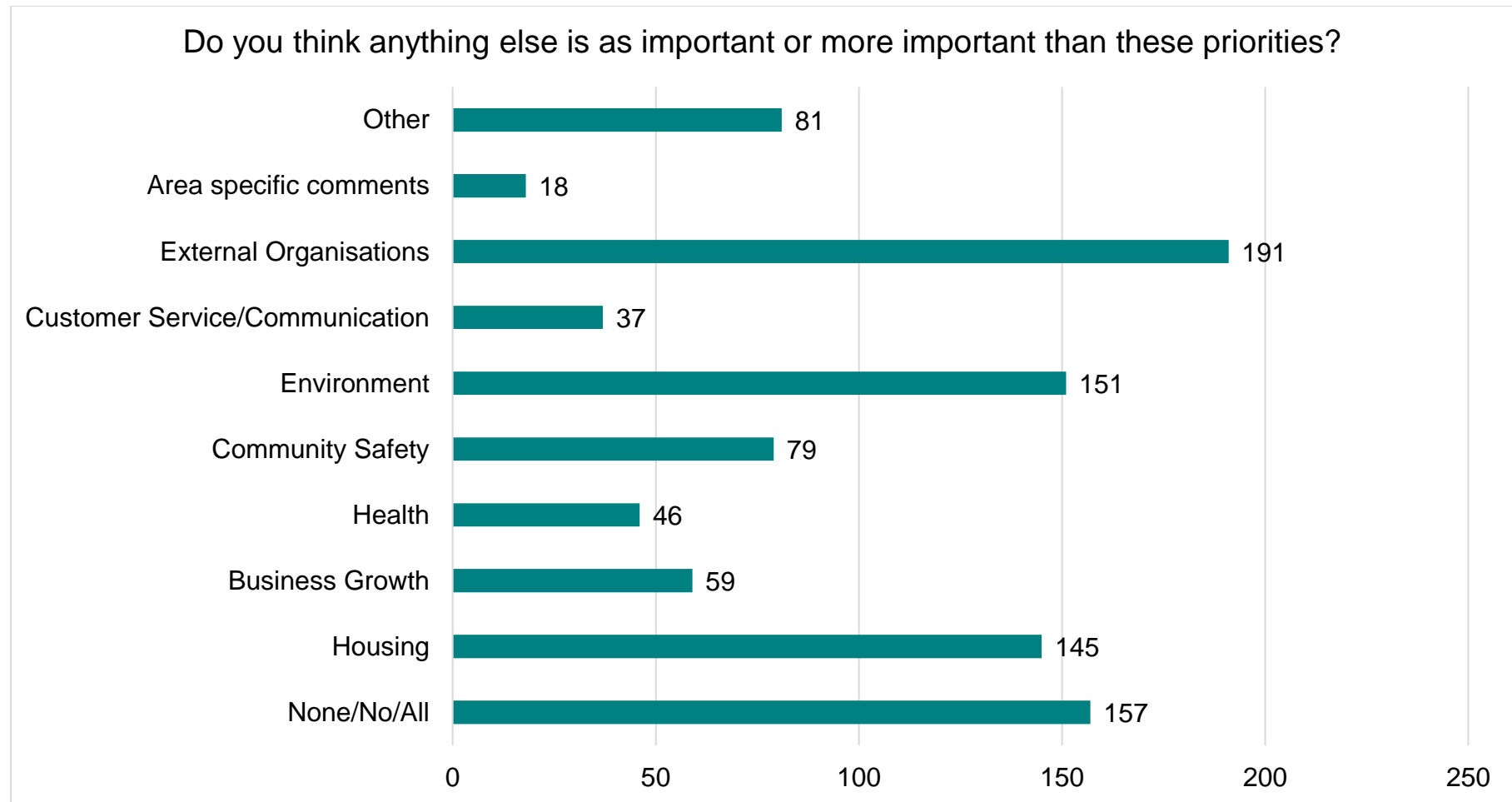


Priorities – open ended questions

N.B. In this section, the data shows the total number of responses in each category, rather than as a percentage of responses.

As part of the priorities questions, respondents were asked:

- Do you think anything else is as important or more important than these priorities? Please explain.



Insights included:

A large proportion of the responses related to items which fall outside of the Council's remit, such as roads, public transport provision, and policing.

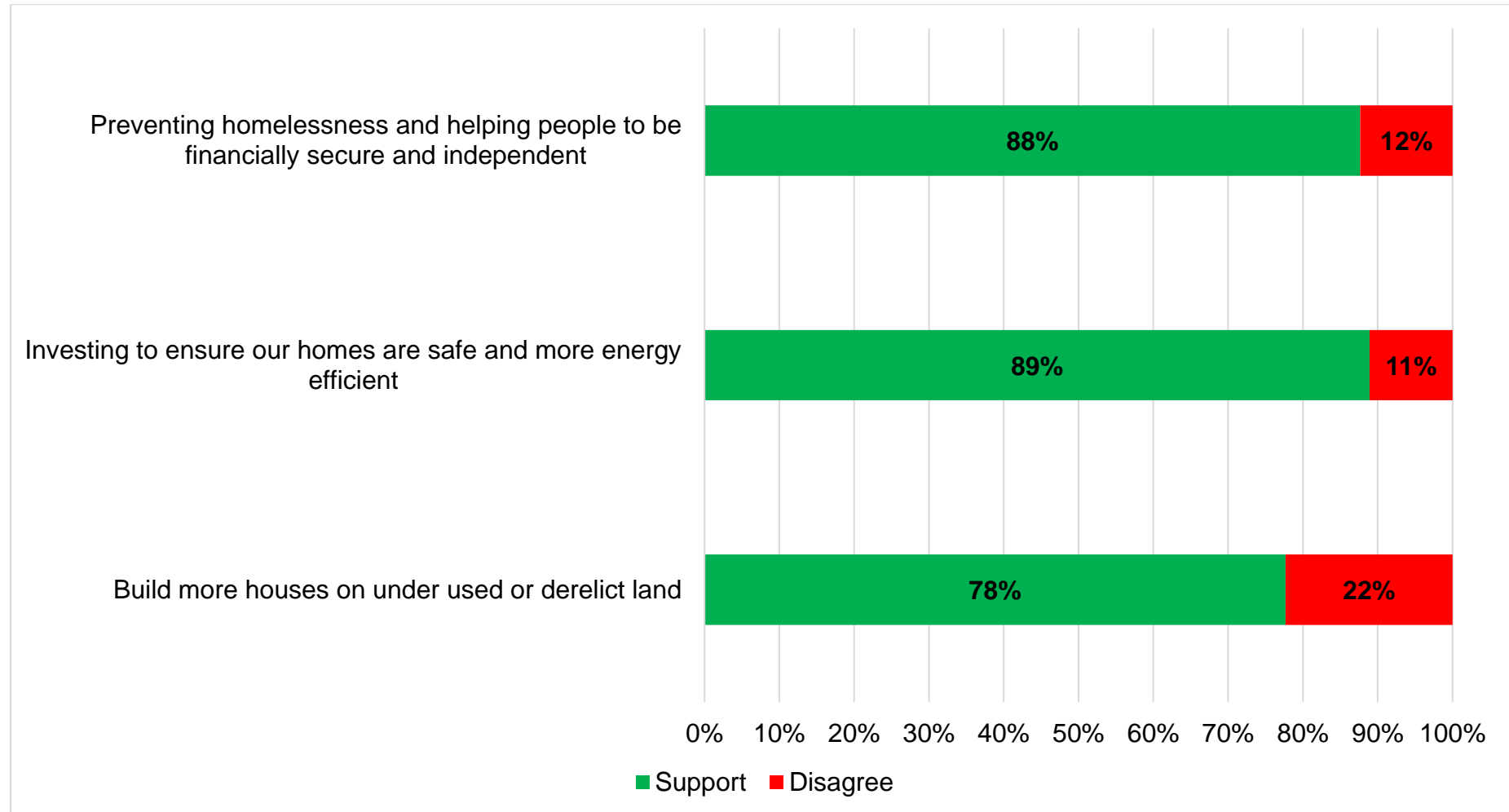
Common themes in the responses were:

- Activities to support young people
- Being able to recycle more types of items and food waste collections
- Cleaner streets
- Prioritising brown field sites for development over green space
- Need for a greater variety of shops

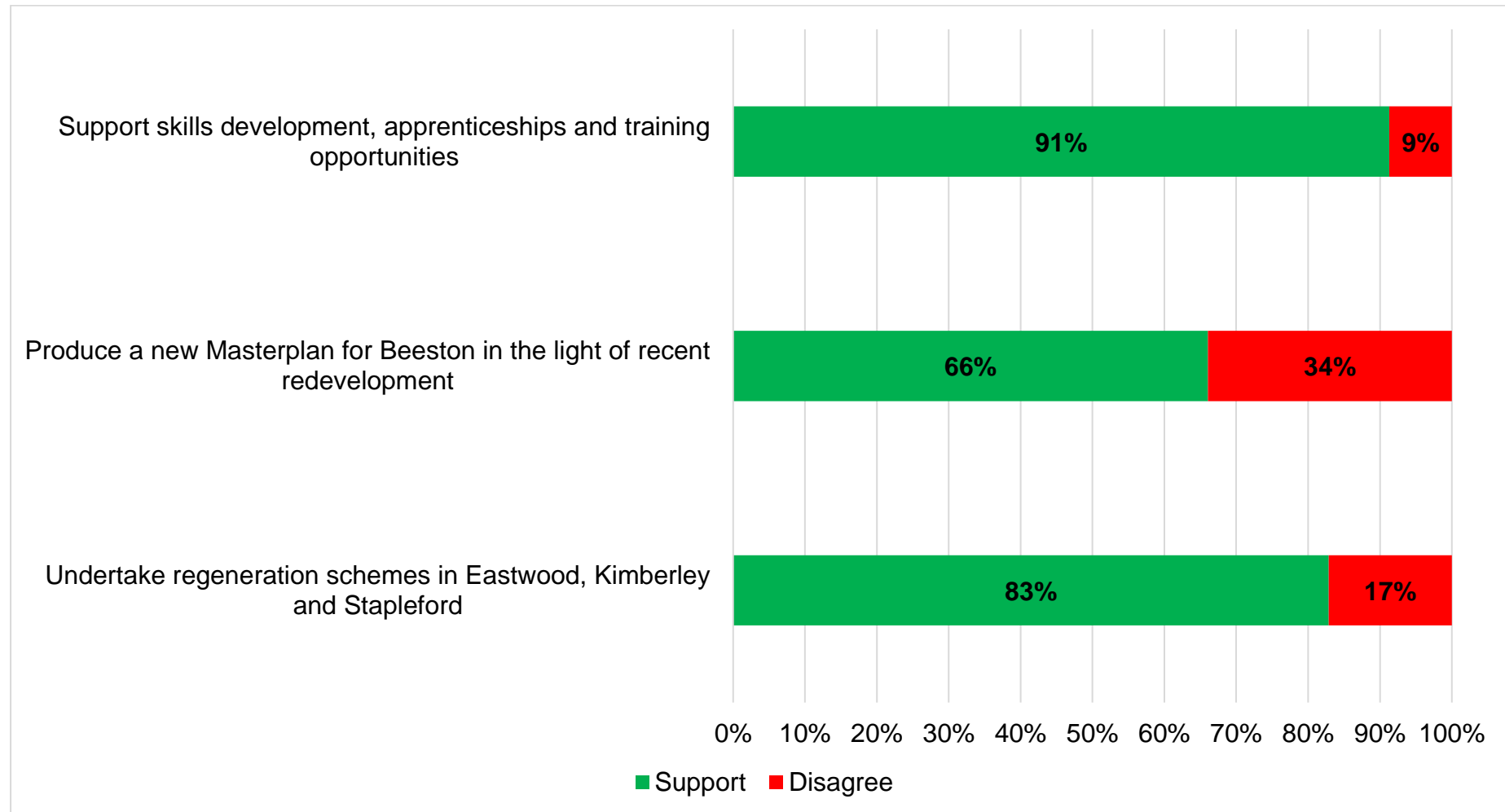
Objectives

The graphs below illustrate the responses received relating to resident support for the proposed objectives.

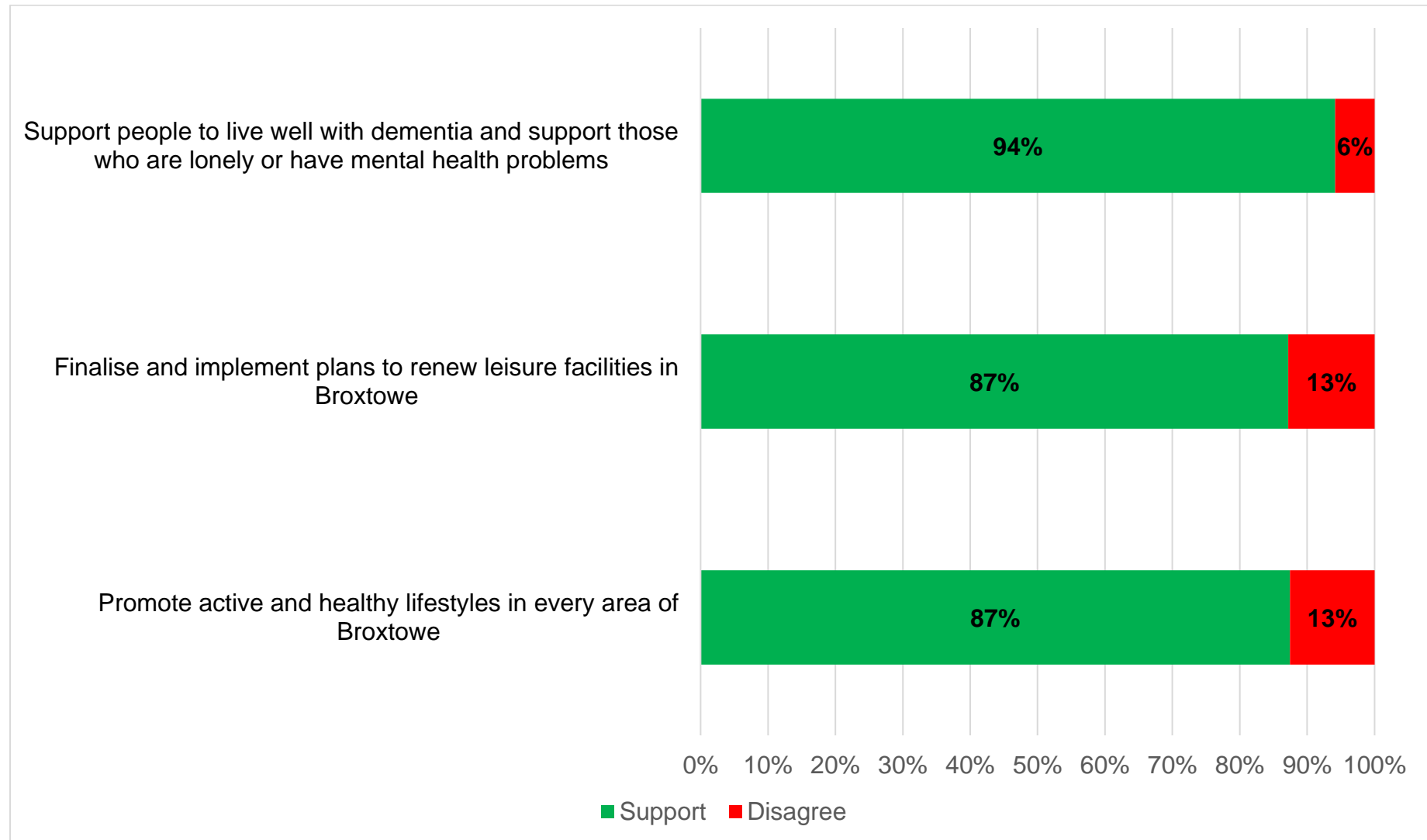
Housing



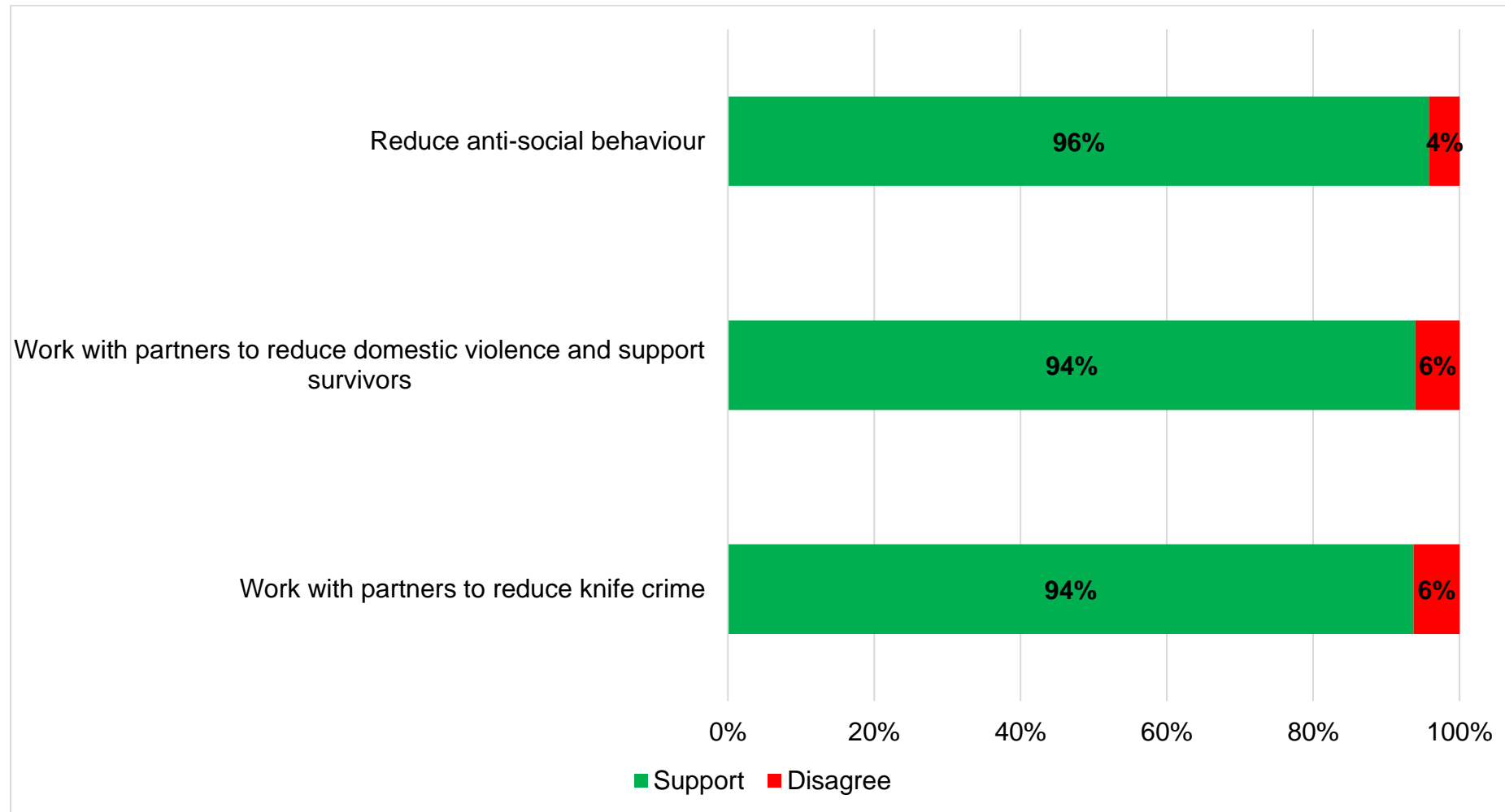
Business Growth



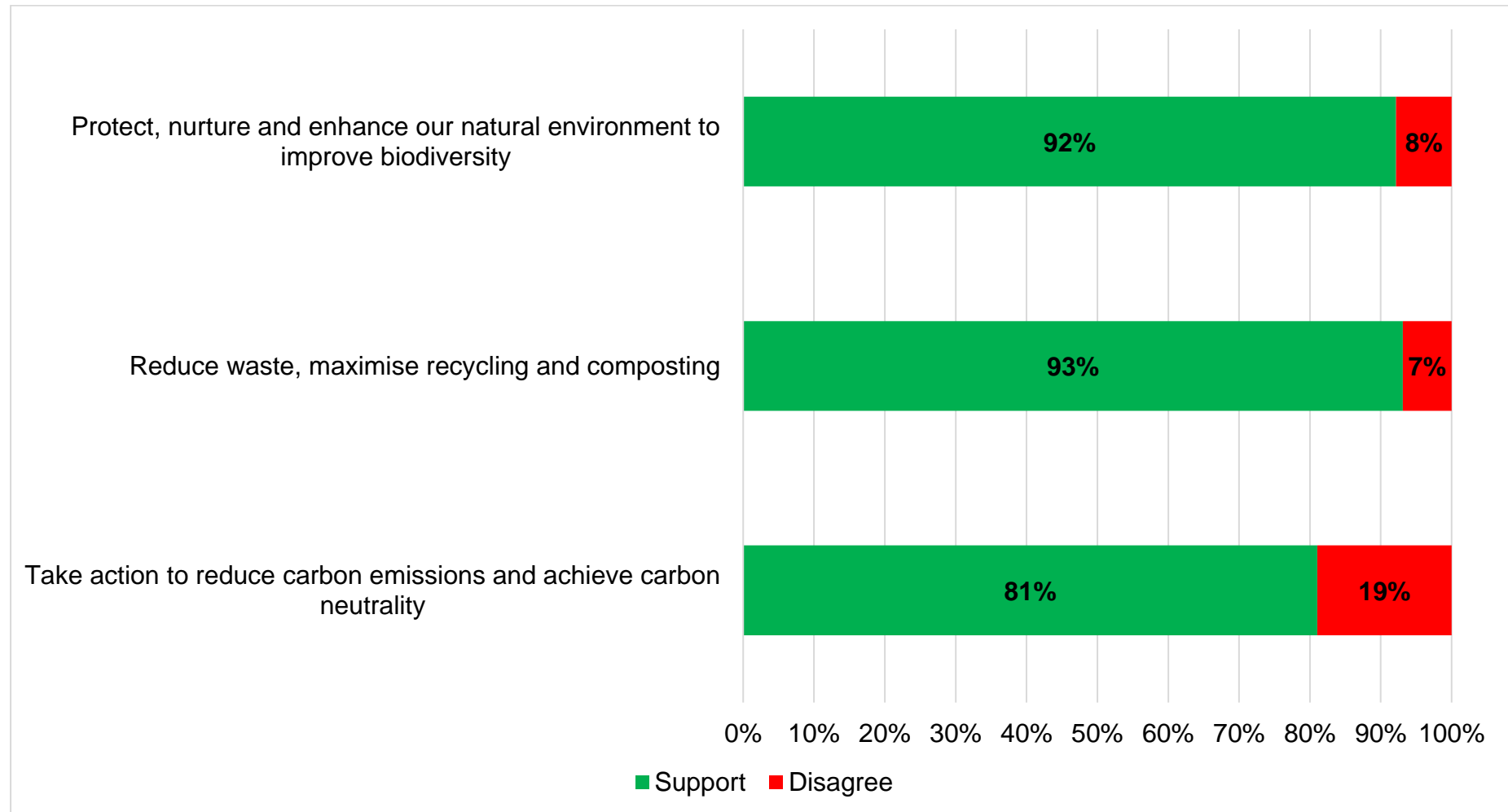
Health



Community Safety



Environment

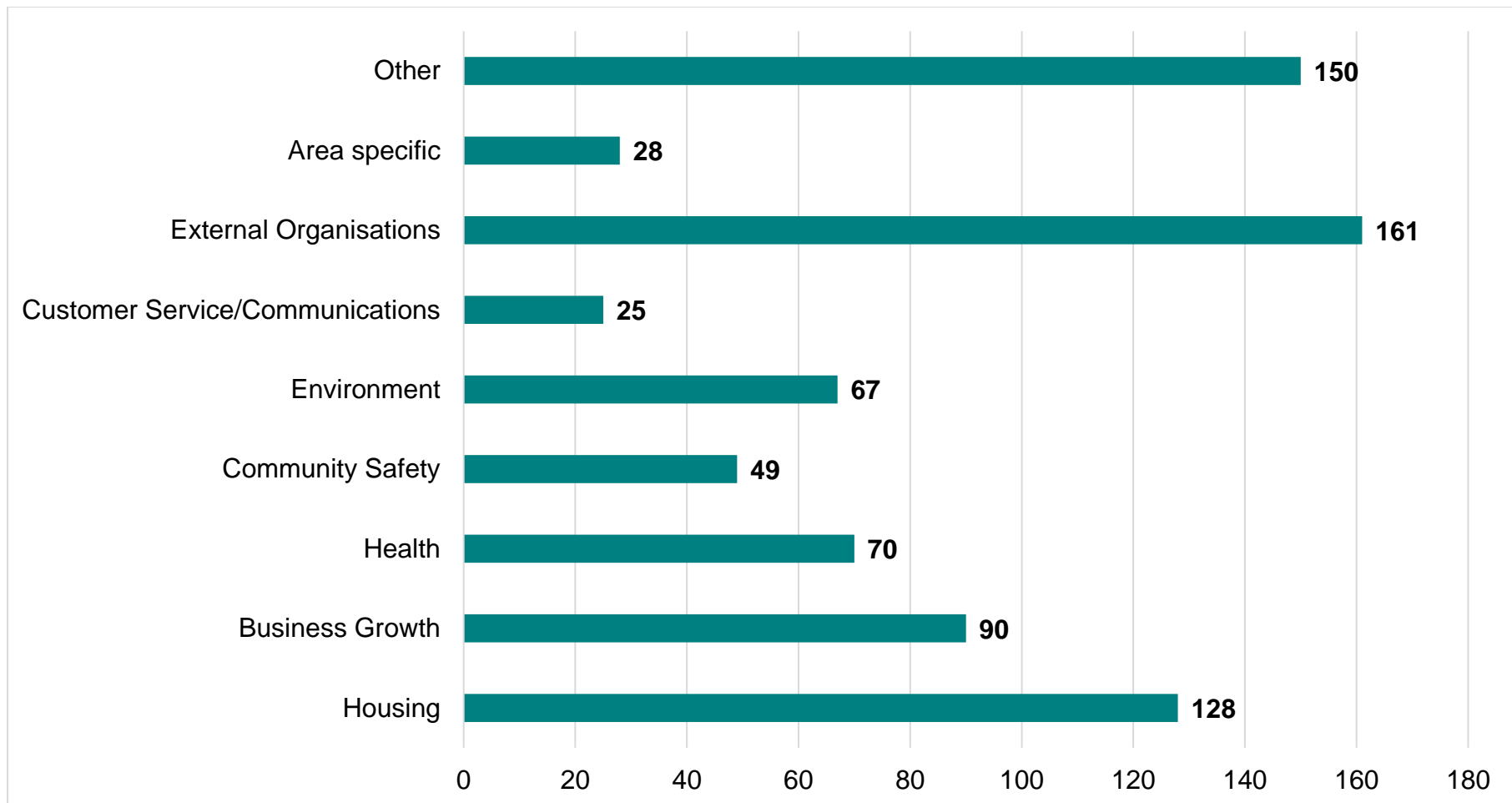


Objectives – open ended questions

N.B. In this section, the data shows the total number of responses in each category, rather than as a percentage of responses.

As part of the objectives questions, respondents were asked:

- What other ideas do you have which you think the Council should consider implementing?



Insights included:

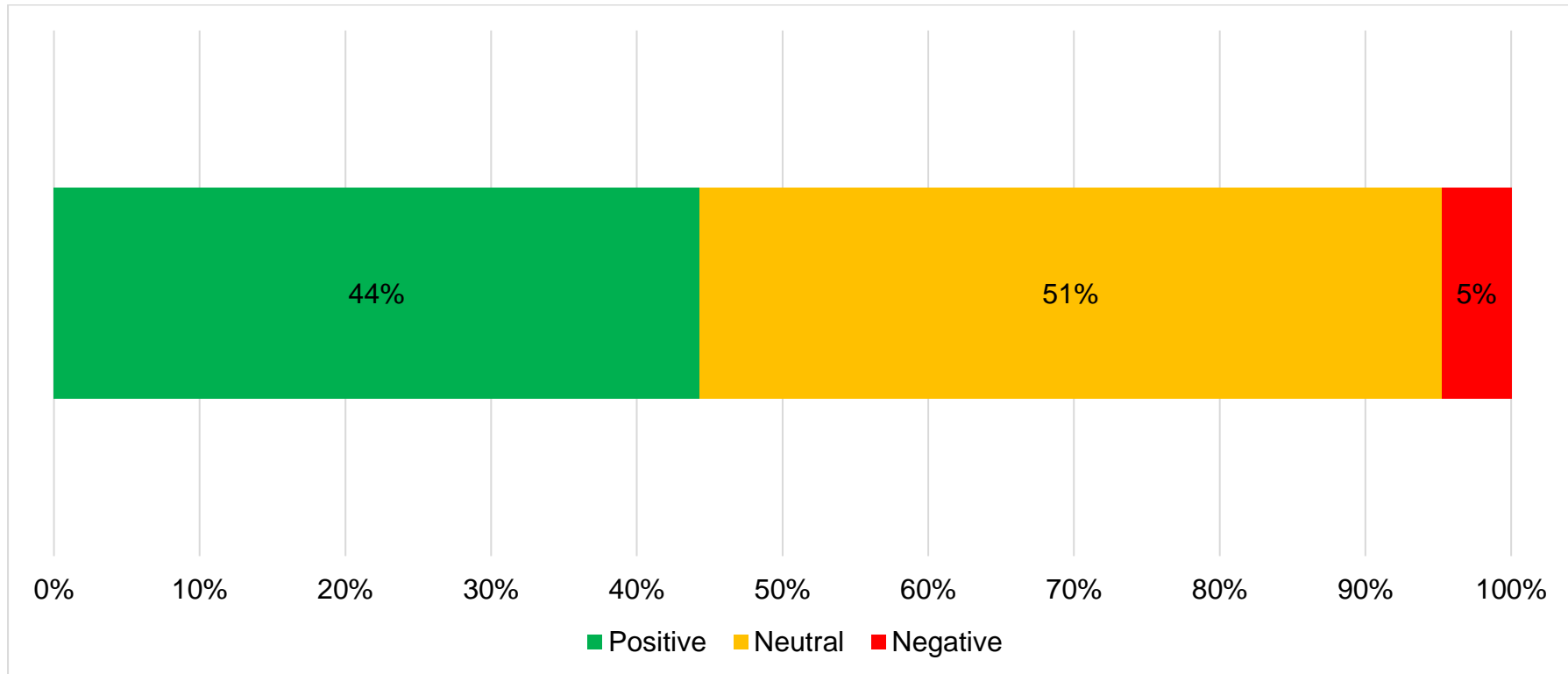
A large proportion of the responses related to items which fall outside of the Council's remit, particularly policing.

Common responses focused on:

- Support for activities for young people
- Introduction of free parking
- More transparency on Council spending
- Concerns about flood risk
- Concerns about planning, particularly focused on the green belt and having enough facilities to be able to handle the increased population
- A desire for a greater sense of community with suggestions for events, groups and projects to bring people together.

General – open ended questions

Have we done something positive over the last few years which has helped make a difference to you? Please explain.



Insights included:

- The main positive examples given were environmental initiatives like free trees, wild flowers and the management of our parks and open spaces. Regeneration schemes like the Arc Cinema and community events were also mentioned, as well as the cleanliness of the Borough and bin collection teams.
- The main negative examples related to housing and Council Tax.

If the Council could do one thing to make a difference to you, what would it be?

Insights included:

Residents again primarily reiterated the points they made in previous questions.

Common responses focused on:

- A want to be listened to by the Council.
- Discussion of free parking and improved flow of traffic.
- Concerns about planning, particularly focused on the green belt and having enough facilities to be able to handle the increased population
- Concerns about flooding

Public Roadshows

Six public roadshows took place in June to give residents a chance to meet new Members and Senior Officers, hear about the Council's plans and ask any questions.

In order to reach a wider variety of people, the times that the events took place were varied so that there was one morning session, one afternoon session and one evening session each in the north and south of the Borough.

The roadshows were attended by a total of 97 people. This is 62% higher than in 2019.

Location	Time slot	No. attendees
Kimberley	Evening	14
Beeston,	Evening	33
Brinsley	Morning	12
Chilwell	Afternoon	20
Eastwood	Afternoon	9
Stapleford	Morning	9

34 specific comments and questions were received at the events

Insights included:

- Planning was a topic commonly brought up by residents, particularly at the roadshow event in Beeston in Chilwell in relation to a specific application.
- Residents asked questions about regeneration schemes at the Stapleford event.
- Residents also asked for support to improve the appearance of their businesses, particular at the event in Kimberley.
- The main topics in Eastwood were a Council tenant issue, Independent Living, Anti-social behaviour and investment in Eastwood.

Residents appreciated the opportunity to speak to the Chief Executive and other Senior Officers face to face.

Employee Feedback

To engage employees on the Council's plans, many of whom are also Borough residents, four employee events took place.

These were conducted in a variety of ways to support employees with different access needs.

Feedback about the events was positive, with Employees appreciating the opportunity to speak to GMT.

Event	Outcome
Beeston drop-in event	46 surveys completed
Kimberley back to the floor events	13 attendees. Feedback delivered to the Executive Director.
GMT Question Time (Microsoft Teams)	18 attendees. Comments included: <ul style="list-style-type: none">• A number of employees shared that they would like more team building or face-to-face activities in order to recognise who is who around the Council• Two employees brought up Environment, one mentioning wanting to continue with alignment with the UN Sustainable Development Goal and another that wanted to check if we were still on track for carbon neutrality by 2027.
Kimberley drop-in event	4 attendees. Comments included: A desire to have the Council have an aim to increase jobs within the Borough.

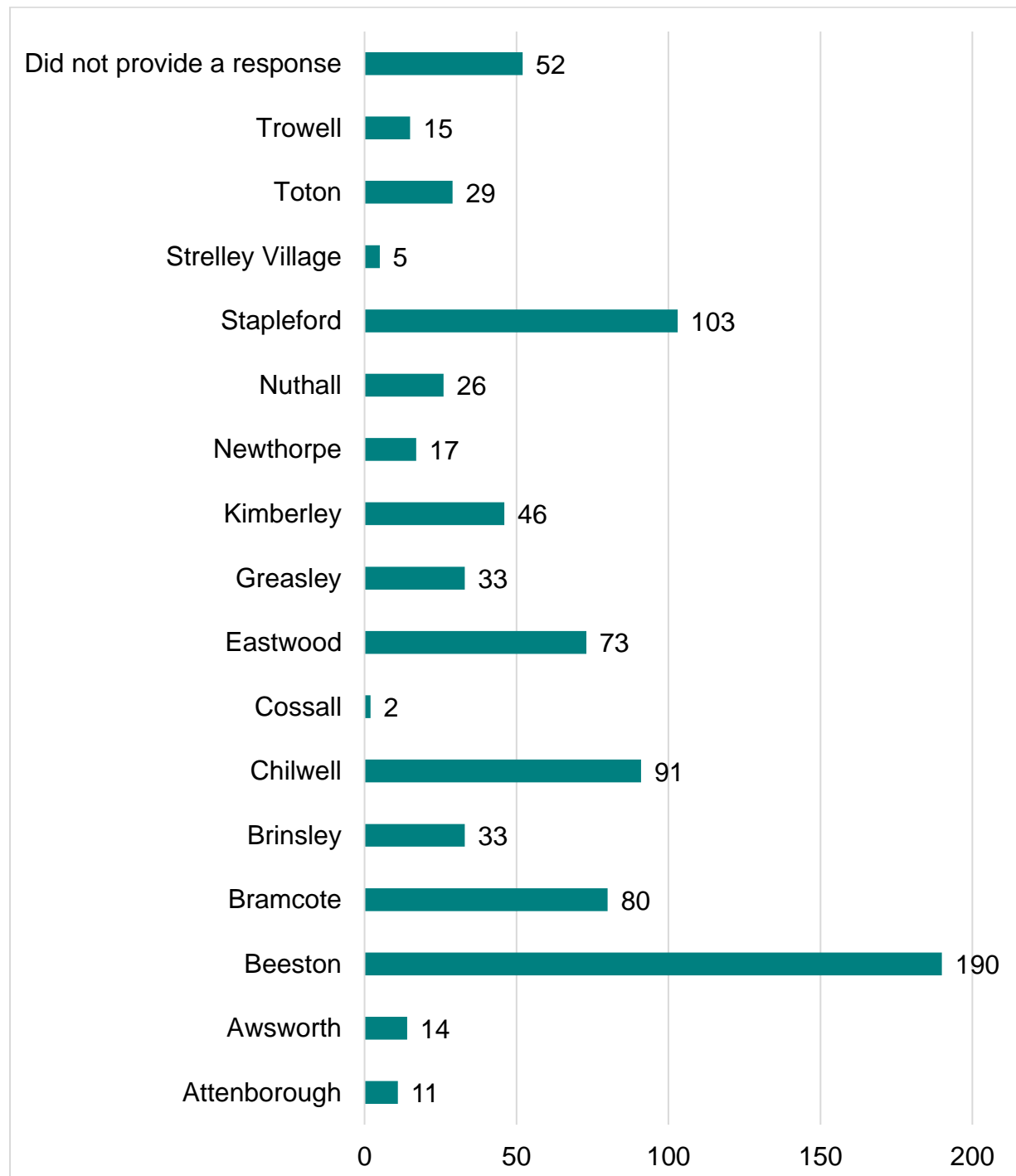
Demographics

N.B. In this section, the data shows the total number of responses in each category, rather than as a percentage of responses.

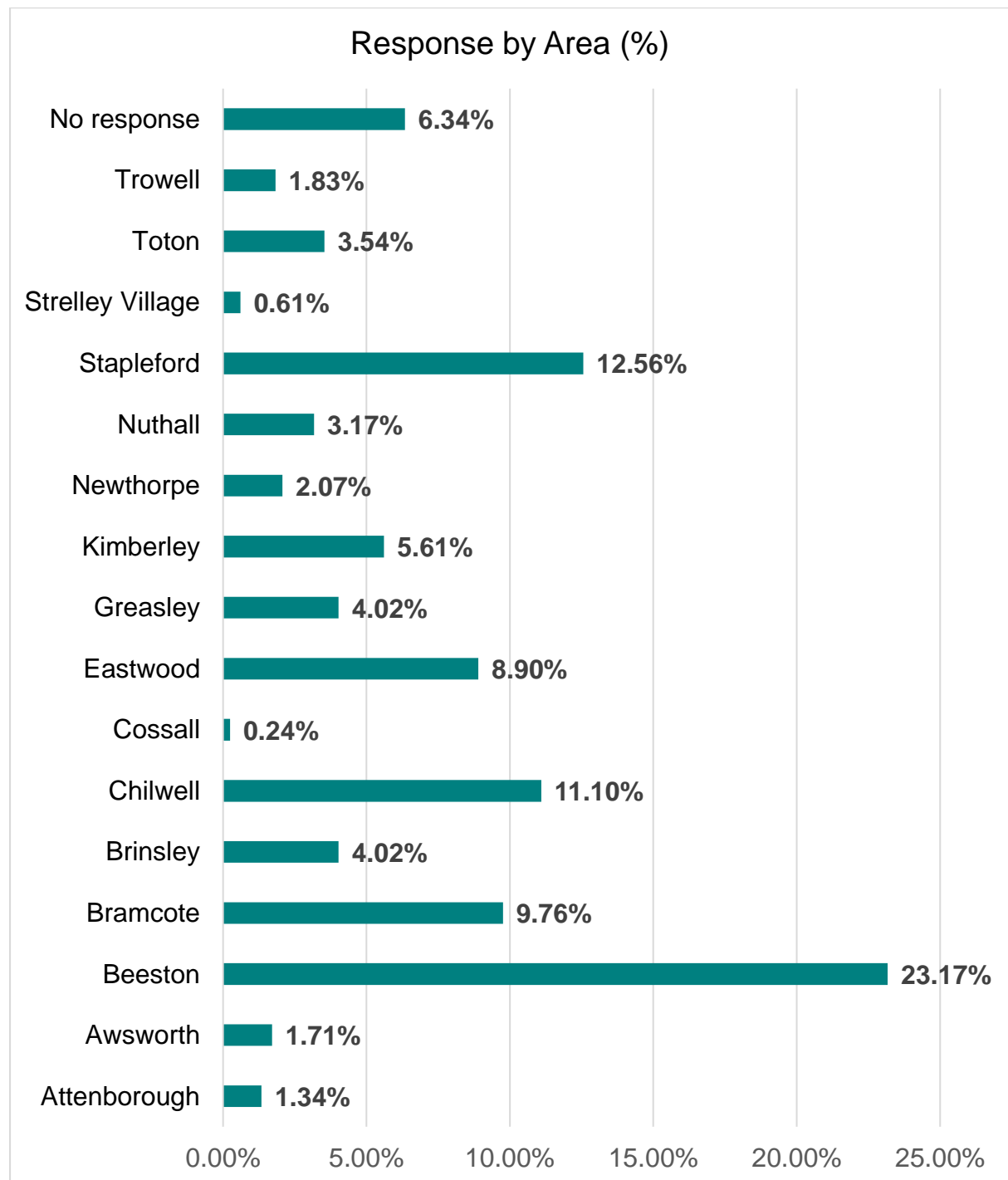
Demographic data was collated to help monitor responses and identify any gaps to inform future consultation work. The questions were optional so not all participants provided a response.

Response by area

94% of respondents provided an answer to this question.



Response by area as a percentage of the total responses



How would you best describe your gender?

97% of respondents provided an answer to this question.

Gender	Total responses
Male	355
Female	411
Another way	3
Prefer not to say	27
No response	24
Total	820

Which of the following age groups do you belong to?

96% of respondents provided an answer to this question.

Age group	Total responses
Under 18	2
18-24	14
25-29	28
30-44	128
45-59	196
60-64	109
65+	309
No response	34
Total	820

Do you have long term health problems that affect your day to day?

95% of respondents provided an answer to this question.

Extent of health problem	Total responses
Yes, limited a lot	105
Yes, limited a little	193
No	478
No response	44
Total	820

What is your ethnicity?

95% of respondents provided an answer to this question.

Ethnicity	Total responses
White	
English/Welsh/Scottish/Northern Irish/British	661
Irish	20
Gypsy or Irish Traveller	5
Any other White background	28
Mixed/multiple ethnic groups	
White and Black Caribbean	3
White and Black African	3
White and Asian	6
Any other mixed/multiple ethnic background	3
Asian or Asian British	
Indian	7
Pakistani	4
Bangladeshi	0
Chinese	6
Any other Asian background	2
Black/African/Caribbean/Black British	
African	3
Caribbean	4
Any other Black/African/Caribbean background	3
Other ethnic groups	
Arab	0
Any other ethnic group	17
No response	45
Total	820

Financial Breakdown

The table below shows the total cost to run the consultation exercise.

Item	Cost
Refreshments and freebies at events	£446.68
Design and printing of publicity material	£250.00
Prize draw	£300.00
Banners/display for events	£511.20
Facebook advertising	£302.71
Venues	£332.00
TOTAL	£2,142.59

Recommendations for Future Consultations

Survey Questions

- It was felt that some of the questions could be worded differently. For example, 'Have we done something positive over the last few years which has helped make a difference to you? Please explain.' could have been phrased as 'Over the last few years we did xyz, how has this helped make a difference to you? Please explain,' in order to provide more guidance for residents.
- A separate survey document may be required for employees as some who do not live in the Borough felt they could not answer all the questions.
- Support employees to complete the survey at the depot.

Public Roadshow Events

- A banner to advertise the event at the venue which was suitable to go outside.
- More of a briefing for Members about what was expected of them at the sessions.
- More horizon scanning with Senior Officers to predict likely questions by area so that responses could be prepared.
- Small number of large print surveys.
- Invite more Officers to support enquiries e.g. Heads of Service linked to the main priorities.
- Clearly identifiable name badges for Officers and Members in attendance.

Appendix 1 – Communications activity performance

Page views

Our press release titled 'Dear residents, Let's Talk Broxtowe' was our primary page for this campaign. The page received 226 views.

Email bulletin data

Content appeared in 17 email bulletins via the Email Me Service. This reached 172,307 recipients and had 117,193 opens and 2,029 clicks in total.

Information about the consultation appeared in 5 employee briefings, with 3,742 opens and 15 clicks in total.

Social media data

26 Facebook posts were shared reaching 26,170 people. There were 546 total engagements, 91 reactions, 81 shares, 18 comments and 76 link clicks.

12 Twitter posts were shared reaching 9,629 people. There were 189 total engagements, 21 reactions, 31 retweets, 9 comments and 68 link clicks.

7 Facebook advertisements were posted reaching 27,565 people. There were 1,976 total engagements, 40 reactions, 15 shares, 11 comments and 1,904 link clicks.

Stakeholder groups

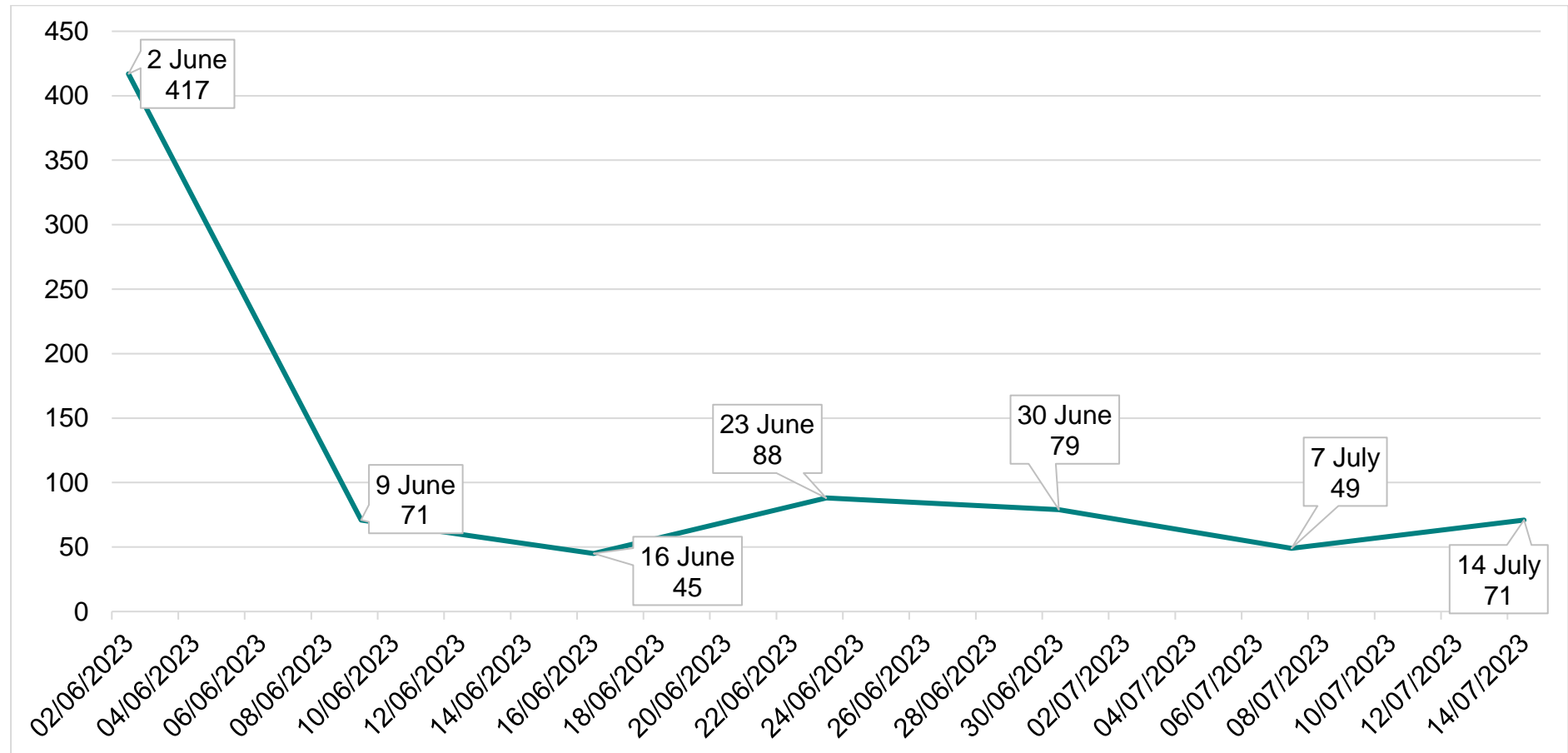
145 stakeholder groups were contacted, asking them to complete the survey and share in their networks. This included a variety of schools and churches from across Broxtowe, the Borough's Town and Parish Councils, Beeston Muslim Centre, Stapleford Carers' Support Group, Sri Thurkkai Amman Temple, Eastwood Volunteer Bureau and The Rectory in Kimberley, to name a few.

Posters

94 posters were displayed across the Borough in town centres, shop windows and community venues.

Survey responses over time

The graph below shows the number of responses at the end of each working week that the consultation ran.



Appendix 2 – Full responses to open ended questions and event feedback

Do you think anything else is as important or more important than these priorities? Please explain

Housing

- Housing because rent prices are absurd and demand so high. The second, because in order for the neighborhood to thrive we need a varied offer of businesses.
- Less HMO's and student accommodation. Let them go elsewhere. Beeston is being ruined I believe.
- More family housing
- improving existing stock of homes, preventing student landlords moving further out to areas on edge of controlled areas, limiting the number of high rise, multi occupancy student buildings as being seen in Beeston currently, encouraging the University to provide more on campus accommodation, helping first time buyers and renters being pushed out of the market, clamping down on the parking issues caused by inconsiderate parking on corners, yellow lines etc
- An integrated approach to land use planning and demanding high quality standards from new housing developments is urgently needed. Broxtowe needs to reduce its self imposed housing target ASAP to something reasonable and achievable.
- The way you spend our money , housing illegal immigrants for a start and prioritising them over established uk people
- I think new housing is being covered appropriately already in the area.
- Better safe council house that don't have mould and damp.. that won't make our kids ill
- The issue of student accomodation in Beeston is very important. Things are becoming critical. A good balance between students and residents in any street is so important. The council needs to have a real focus on this. Strict enforcement of controls over the conversion of homes into HMOs - Article Four direction, liaison with the University, etc.
- I think more affordable housing should be built so people are able to get on the housing ladder. Not holding association housing.
- Reduce planning approvals for HMOs
- We need to stop building flats everywhere. Let's keep Beeston a nice place to live - not an overcrowded town.
- Building should be focused on social housing both in the towns and also in rural areas as the lack of affordable homes is a big issue.
- Housing . Using the good quality housing stock for families and supporting the development of low rise student accommodation.
- Pay attention to the growing problem of HMO's in Beeston & Chilwell
- Tackling cost of living crisis and supporting families, supplementing housing benefit element of universal credit which has no correlation to rents in Broxtowe, increasing council tax stock

- The rise in student accommodation in Beeston is changing Beeston dramatically, and not for the better. Families are struggling to get affordable homes, as the housing stock is taken more and more with HMO's.
- More important is to stop the planning board approving more homes being massively enlarged and used as student housing, or retroactively approving them. Secondly ban forever the huge "Cassidy" development in Beeston town centre, unless they reduce the height to max 4/5 floors and add appropriate design elements.
- drug dealers living in bungalows that an elderly person could/ should live in
- Not sure we need more new homes but we need to tackle homeless and rent issues.
- Yes older residents who don't live in housing shelter
- Stop turning housing stock and places where houses can be built into student accommodation...it's beyond a joke!
- You gambled on turning Stapleford into a commuter town for HS2 at Toton with your aggressive house building programmes and it's been to the detriment of the town and its people ever since.
- Helping young families get on the property ladder.
- Focus on local residents over student accommodation.
- Take all homeless folk off the streets.
- Incorporating housing options for older people to remain in the areas they know.
- I would like to see work done on more quality new homes being built
- housing increasing, albeit too rapidly in my opinion. New housing, therefore many potential new residents means businesses must expand to keep up with demand.
- stopping cramming more new houses into every tiny available space - roads, schools, doctors and dentists can no longer cope with the number of people living here.
- You should become better landlords and listen to tenants when they issue a problem or report a repair. Make sure the inspectors do their jobs properly and report the issues found properly so they can be dealt with more efficiently.
- HOUSING FOR DISABLED ..NO NEW DISABLED HOUSING YET
NUMBERS RISING IN EADTWOOD AND STAPLEFORD OF NEED FOR THESE
- Trying to ensure private rental homes are prioritised for year round family use rather than students for 30 weeks a year. Since the changes to HMO rules in Beeston the extension of student housing in adjacent areas like Beeston Rylands is noticeable, impacting on affordable rental property for families, schools and the nature of the area
- Council Housing should be a priority
- Do we really need to build new homes when so many properties (old offices, work spaces and building) are vacant and in disrepair? Can these places be compulsorily purchased and repurposed instead?
- stop converting houses into HMO's it puts the council tax up for the rest of us.

- Keeping bills low to help family's out
- Reduce HMOs and do not allow any new ones. As these take away homes for Broxtowe residents and degrade areas.
- We need to balance the size of the student population against the number of families particularly in beeston
- Making sure that there is more family housing. I understand that we have a big university population, but to see so many houses converted into student accommodation is saddening and makes it hard for families in the area.
- Stop building for more people to arrive in the area when the ones who are living there leave in a run down down. Not enough infrastructure to cope.
- Keeping residential areas for residents and not homes for special needs in with local home owners.
- I personally think that housing should be looked at in a more sympathetic way...more social housing,less 4/5 bedroomed private housing,especially -the areas in which they are built.
- "More affordable housing for young families
- Less student accommodation .what a lot of revenue we are losing from enlarging the student population as they don't pay council tax but families would."
- try to get familys withchildren out of the flats and bring over 50 year old in to the flats its wrong for children to grow up in flats it gives them i better chance in life iam nearly 70 and i can hear the the children at night and the niose it wrong
- no more student housing or hmo more homes for local people and more help for residents that want to downsize not everybody can afford a month in advance when a resident downsizes another bigger property becomes available which should help with the housing crisis
- we faced homelessness due to continuing no fault evictions and the social housing we had to accept is abysmal
- Prioritise where possible housing for families and young people. Broxtowe needs more of such housing less student accommodation. Realise this isn't always in councils power. Also ensure facilities and road network is appropriate to support these developments.
- Housing problems
- Hundred more houses are being built, the village road is backed up with traffic at rush hours and more traffic to be added. Why? The by-pass cannot cope in rush hour and cars shortcut through the village. Also the school is overflowing and the Post Office has shut down, you have just about killed this village [Awsworth] off.
- providing housing thats affordable reduce hmos for students
- 700 odd crammed in houses due to be aproved and built in bramcote taking further open space/wildlife corridor with no easily reachable shops/facilities creating more traffic, pollution etc in an already overcrowded borough
- Less student accommodation

- Community housing, particularly the resetting of former older people housing to general housing. We are already seeing the standard of our housing block going down. Examples dog excrement, constant smell of drug use and occasional late night noise.
- Improve the reintegration of empty houses such as the property next door to myself. Now empty for nearly 4 years. Looks like an eyesore.
- Not more important but I think more attention needs to be taken of already empty housing stock. So although I agree with the first statement I feel there should be an audit of all current empty premises, including those above shops. These spaces should be utilised as priority before any further land (especially green belt) land is built upon. I understand the need for housing but don't believe the country as a whole utilises buildings correctly at this present time.
- I am totally against new housing on and around the Matkins tip at Eastwood. Has a public enquiry been started yet as promised by Milan on 7/12/22 and 14/12/22 at the planning meetings?
- Housing priority should be to prevent homelessness and being an excellent landlord. Also planning more affordable housing in brownfield locations - NOT expensive housing in areas taken out of the greenbelt.
- Increasing housing can't be done in isolation and adequate emphasis needs to be placed on increasing resources in line with new housing e.g. GP and dentist places, waste and recycling provision, maintenance of roads to cope with increased traffic etc.
- When focusing on housing there needs to be assured infrastructure as part of planning eg doctors schools etc
- "Battle on with regards HMO's and Beeston being overrun by Student.
- Who pay ""No Council Tax"" in away shape or form.
- Any person letting out a HMO should be paying Business Rates as the HMO is being run as a Business and not a charity.
- So contributing to the BBC coffers."
- As important, encouraging sustainability by bringing derelict allotment plots into use for asylum seekers and refugees/anyone struggling with cost of living or wellbeing.
- I would like to hope that Broxtowe will take its responsibilities to heart and honour its promises by returning back to being an excellent landlord
- At the moment, housing should be the priority
- Just because there is a tiny patch of green land, it does not mean you have to put houses on it
- Reducing numbers of students and bringing neighbourhoods back into family spaces.
- Saving Greenbelt land. Stop building on any more as we have already lost a vast amount of it, which can never be replaced. Developers have destroyed innumerable trees and hedgerows which goes against Council environmental policy. Stapleford for example is rapidly becoming one vast housing estate, much like Bilborough or Clifton.

- Maintaining rented homes better than you do at the moment. As a disabled person who struggles with mobility the service and help (or lack of) has been very poor.
- Building more new homes I don't agree with.
- No more new house building on green belt land
- Impact on area when granting permission of large housing estates. Impact on nature, proper resident consultation. Question the need for housing.
- Ensuring there is a housing strategy to prevent planning applications being approved by central government on appeal
- Important to provide essential services for keeping people out of poverty.
- Stop allowing green belt to be built.
- I think student accommodation should be much less of a priority. More suitable accommodation should be available for the residents of Beeston.
- No I think these priorities are good. Building more homes for a reasonable rent should be included.
- Maintaining building standards of private owners, ensuring that properties are not left to fall apart due to absentee owners
- "social insurance
- It is very important, especially for old people"
- Social welfare
- Not allowing student accommodation to take up anymore new or existing properties in Beeston, or we will lose the heart of the town. Bureaucrats out of area e.g. London and Central govt need to be made to understand the impact on the town . Nothing against there being some students to support the economy , but it has got out of hand. If govt policy changes and courses are reduced, the accommodation being built will not be v suitable for families or professionals.
- Housing is top
- As part of the housing initiative there are unoccupied run down homes, I am thinking of two in Beeston Rylands. Can the council act upon these?
- Maintaining a balance between students and permanent residents.
- Not housing that encroaches on nature and open spaces, or is so cramped that the streets are just a car park with no trees or gardens or place for children to play.
- more help for tenants that want to downsize and this will also help freeing up larger properties for tenants that need them you would not have to build as much if your help single people that want to move out of larger properties into smaller properties home search not very good not everybody can afford a month in advance when you also have to pay for removals and possibly redecoration, and that's not just people on benefits people at work are still struggling with the cost of living, and cannot afford a months rent in advance. You should be helping single people move into smaller properties so that the bigger properties can be used for larger families. Two-bedroom properties with single people living in them. I am single and live in a two bedroom property that says on the tenancy. The maximum of three people can live

here, but I cannot afford to downsize to a one bedroom property due to having to pay a month in advance rent. also you have your moving costs more help should be offered.

- Housing development planning of the school field (Coventry Lane) project.
- "New affordable housing built in appropriate locations and not more luxury housing ruining the environment around Beeston Canal and the Canalside Heritage Centre.
- Affordable Housing
- I think that it is more important to bring existing housing stock back into use. There are too many empty building not being lived in. I believe that the council has the power to compulsorily purchase
- More housing for families.
- I welcome the restrictions on HMOs (I live in an area covered by the restrictions). i believe that the are should be increased towards Chilwell and into the Rylands.
- Ensuring that not too many housed which are at present family homes are not turned into HMOS. This has a detrimental impact on local schools as the number of children in the area drops. A register of properties being used as HMOS should be compiled.
- Tackling the over-development of HMOs and the housing rental crisis in the borough. Mandatory licensing of all HMOs, including small HMOs, and enforcement of licensing and compliance with standards for all HMOs cannot come soon enough. It's breaking communities.
- "Housing- ANY new build homes built in Broxtowe should be built with solar panels, rain water collection systems, no tarmac on estates, sufficient garden areas to grow food, wildlife habitat areas and a mixture of housing stock to provide cradle to grave communities. NOT WHAT IS GIVEN PERMISSION FOR AS ESTATES CURRENTLY.
- Much more social housing to be built as proper homes (not blocks of flats) as private housing gives no long term security against S21 evictions. These homes too should be built with high eco standards inside and out.
- The council should have much higher standards of control over housing built in their area as well as business premises built with eco systems too"
- Reject all planning applications to convert family housing into Houses of Multiple Occupancy. We need family homes.
- "Not allowing any more HMOs and student purpose builds in Beeston. Ensuring that studentification does not ruin Beeston so that the town becomes another Lenton. Ensure that the creep of the University of Nottingham ends now. "
- Social housing for the less fortunate should be priority and not given to people who already have their own home but sell and are able get a council property even though they have their own. Every person in council property no matter which type should be allowed a pet if owners are able to care for all its needs and animals usually help people especially the lonely. You also need prioritise giving bungalows to the disabled only and not to people who already live in a council flat and are given 1 without any disability

- "Green land should not be sold off to build on when there are buildings that are empty and can be acquired to renovate and produce housing.
- Also I believe we have turned too much land over to build student accommodation when there is land within the university which could be used."
- Affordable housing for local people / NO MORE STUDENT HOUSING.
- Managing student growth and tall building in the borough
- Build more affordable housing
- Ensuring community is considered for any housing developments
- I live on Pentwyn crescent with a green space behind in the Chilwell depot. In 2017 I have a map showing the green field will stay. I now find it will be filled with houses and nature centre. Not acceptable
- Understand that students bring in wealth, but have concerns over so much student accommodation being built
- Less important is allowing more unnecessary student accommodation to be built
- Just homelessness and stop selling council houses-crazy policy taking away housing and giving people a lottery win!
- I completely agree with tackling homelessness... Allowing businesses to build new houses on land immediately next to a nature reserve is not the way to do it, or even make homes available to people wanting to move; the selling price is so prohibitive they'll be bought by portfolio landlords to make profit, or end up being let in a few years when the individual buyers realise how small and poor quality & value they are.
- "planning applications - there are too many HMO's which are changing the character of Beeston for the worse"
- "Housing. Build 3 bedrooms or 4. More bungalows in Beeston area.
- Stop giving them to people with no passports or out of the country.
- Look after people already in the country.
- Sorry to say, I live in Beeston. I love Beeston, it's a great place to live. We have too many student flats, we need more family housing
- "Housing demand and availability of affordable homes
- increasing owned stock"
- Housing. Look in to RTB, can we reduce the loss of stock. Build affordable homes for BBC stock and owned
- Stop selling houses
- Specific focus on providing affordable housing
- "Empty homes being bought back in to use
- Affordable homes for all"
- Not just building more homes but make sure that they are part of attractive, accessible, healthy developments with provision for people who can't afford to buy
- Maintaining existing property standards. Modernisations
- I think housing provision or lack of is a huge priority, demand totally outweighs supply
- Housing - supporting people with cost of living challenges

- Housing - support with homeless and with rent arrears/cost of living
- More housing stock
- Reducing council rates exceptionally high and have a bad impact for day to day family living.
- I think you're on the right track but new housing should be on brownfield sites and not greenfield areas wherever possible.
- Social care for supporting people in their homes
- Buying back old council housing rather than building new
- By all means build new homes, but not on any more Green Belt land. Carbon neutrality is never gonna happen while the Council freely give permission to planners and developers to commit environmental vandalism, cutting down trees, ripping out hedgerows, building on field after field. Council should insist houses that are built should all have Car charging point, Heat exchange heating systems, even solar panels, although ugly.
- housing is one of the highest priorities here.
- Invest in new builds, modernisation of current housing stock think about replacing current stock to accommodate a better way of living and to incorporate environmental impacts, reduce energy bills and have a smarter home to provide for the future.
- Housing is the most important
- "I think it's important to allocate housing to the vulnerable and needy without the need for making them bid for housing.
- Where did this bidding war come from anyway ?. Housing used to be allocated on a specific need, bidding in my opinion is unnecessary and unfair and people feel totally let down by it."
- New Homes
- "Serious self-reflection is needed on the planning secison for Oban House. Lack of access to doctors, schools etc will limit how many people you'll attract to Beeston.
- I know you have to do legal responsibilities - I sympathise.
- Please do proper council-owned council housing - lots needed. Need to ensure sufficient amenities.
- I'm glad you're not blocking off Dovecote Lane - thanks."
- "Drs surgeries that you can get into to see a dr.
- Why build more and more houses if drs are not increasing."
- Making sure new housing areas have enough facilities and bus links.
- Providing supported accommodation for vulnerable people
- no: I do not think more houses paid for by the council tax from hard-working people is needed, no matter how much they whine on social media.
- The top priority should be making Beeston a good place to live, building more council homes so children of residents have somewhere to live and affordable.
- Emprovement of the towns and focusing on a fair balance, not prioritising certain towns and neglecting others.

- there will soon be too many student residential properties, which does not tackle homelessness.
- Insulation of old housing to bring to modern standards which will help residents keep warm and well, also helps Broxtowe meet climate change goals
- Build more houses for older people
- Subsidising insulation of private housing
- Communities should be a priority, cutting the cost of living for many residents in Broxtowe
- Many new houses planned in the area but no new health centres/dentists/shops evident
- "Bring empty homes in private ownership back into use thus reducing asb, eyesores etc and homelessness
- Ask residents to report empty homes"

Business Growth

- Business Growth because in order for the neighborhood to thrive we need a varied offer of businesses.
- business growth as over recent years with local banks & some shops closing, we seem to be left with lots of charity & discount stores & not much else.
- I also think Stapleford high street should be pedestrianised in a similar manner to Beeston to encourage restaurants/cafes to obtain outdoor seating and improve market availability.
- Stop wasting money on useless projects such as the Kimberley fund
- Stop wasting money on vanity projects, woke nonsense, equality nonsense, concentrate on real things that have a positive effect on the financial benefits of the tax take for ordinary citizens.
- To ensure that any empty shops are rented out quickly and occupied, nothing worse than seeing a dying shopping street.
- Employing more apprentices to invest in our future workforce and give confidence to our young people. Seven apprentices is nowhere near enough.
- "Encouraging different types of businesses to Stapleford. There are too many restaurants/take aways, hairdressers/barbers etc. stapleford has always had a busy 'high street' but there are very few shops selling various goods now.
- Also the Roach, where the traffic lights are, needs to be enhanced as it always was in the past. I am aware that businesses offered to do planting etc but the council wouldn't allow this so we are held to ransom by people who do not live here (Stapleford)."
- Economic development, we should be focusing on clearing our brownfield sites and run down areas and regenerating our town centres and suburbs, not eradicating our green belt and countryside and allowing urban sprawl which eradicates the identification of our villages.
- The practice of spending money on improving businesses and property not belonging to BBC or publicly owned, has to stop.

- Support for small independent businesses and not allowing multiple similar cafes to open on one street.
- Your £21m investment in to Stapleford is welcomed, but it is being wasted on pipe dreams and niceties and core economic investment is being ignored. Stapleford needs shops, retailers, services and footfall on the high street a damn sight more than it needs an Amsterdam style travel network. You're all mad if you think such a project will make any difference. Regenerate Stapleford NOW!
- Free car parks, bring shoppers back
- More local apprenticeships.
- Mobile shop.
- encouraging economic development
- shops closing, more Charities shops
- Economic development must be in the form of making rents affordable for smaller businesses, not chain stores, corporates or multinationals. \The money gained from business must be local and fed back into the local economy, not to to a corporate whos profits will go elsewhere.
- Encouraging business growth, especially retail, is beneficial to all in beeston too.
- I think that planning is actually more important than business growth, because good planning sets up the context for businesses - as well as individuals - to flourish
- Beeston needs more clothing shops such as a matalan or Primark
- pass empty shops and scruffy town roads,
- Variet of shop ie less hairdressers ,cafes and undertakers
- "as more and more shops seem to be closing i feel that business rents and rates should be reduced."
- Bringing shops to Kimberley. There are enough nail bars, hair dresses and places to eat. We need to be able to buy things!
- More jobs.
- Help to prevent established businesses leaving Beeston in particular
- it is also important to promote business activity and other preferential rents if possible to encourage new and diverse businesses into the area.
- generating a circular economy
- I have disagreed with Business growth, as over the last 23 years i have lived in Lynncroft and the air pollution has got much worse. We have factories and units in our view now. When i first moved here there was only low level units, and no high factories with goodness knows what polluting the air in this area. We do not need any more air pollution from factories and units. However we DO need employment in the local area.
- Provision of local adult education courses. As far as I know we no longer have a local college in Beeston. Adult education courses could help improve the priority areas mentioned above.
- Increase economic growth rate
- Changing employment concept

- Increased recovery
- Employing procurement specialists to secure better buys on goods and services.
- increase employment opportunities
- The condition and aesthetics of the high streets within Broxtowe needs to be massively improved - this always seems to be centred on Beeston, the home of Broxtowe Council. Leisure, community & young people's facilities are also centred to certain areas of Broxtowe which is unfair to tax payers.
EASTWOOD is a prime example of a poorly funded area. Property owners of our high streets should be made responsible for the upkeep and repair of their properties, as many are left to rot and are basically unsafe to passers-by. We need to encourage people to use our high streets and make them more inclusive to incorporate housing/flats & shops
- The impact that district councils can have on economic growth is pretty marginal. Put more resources into fewer priorities.
- start clamping down on the traders with out a pavement licence , the greengrocer Hallam on the high rd hasn't one neither does some of the coffee shops that put tables and chairs out , that extra revenue that's been missed out on and money they are making that's not being paid out to trade on the street ,
- Welcome new building on Hickings Lane park but strongly object to fencing off new football pitches and large Muga court, presently free to use and will then have to pay. Also NO ALCOHOL please.
- Education for employment
- I courage larger businesses to the area to increase footfall in towns. It's great having lots of small buisness' but there needs to be an attraction to bring people to the town
- get new shops on the high st. and sort that building out on the corner of church st not rd
- Support Sainbury's to keep them in Kimberley. Improve town centre car parking.
- more interesting shops
- "Lower business rates, to attract and keep local independents.
- Beeston needs a decent hotel, accessible by road, tram and bus - the old collage would make an ideal location / venue."
- More money needs to be spent rejuvenating Eastwood town centre. Help businesses on high streets move forward
- Prioritising levelling up delivery in kimberley taking in to account all residents views
- "More focus on Kimberley
- deliver levelling up"
- Town centre regeneration and equal funding for all towns
- "Support community well
- Cost of living
- Support job creation"

- Supporting our town centres to thrive.....put community activities into town centres to encourage use
- Reducing business rates exceptionally high and have a bad impact on both attracting (or maintaining) businesses in the area
- Businesses and the local economy
- More activities for the kids, affordable things for families to do, there's not much in beeston for the children apart from the parks which aren't the best & beeston social is too expensive & beeston appears to be full of pubs!! The only good thing is the cinema but that gets expensive if you have more than one child & not something you want to do daily. There's nothing outdoors for kids to do (of all ages) the playgroups are all outdated. Soft play is extortionate. Could do with a mini farm, all kids love animals. Or something crafty or educational like a museum. Tenpin bowling? Something that can be enjoyed by all age groups. I
- Regeneration of our town
- I agree they are priorities but I don't necessarily agree with the way you go about them. High street rents are too high for many local small businesses, there isn't enough variety of businesses
- Regeneration of Eastwood town
- "Developing job opportunities"

Health

- Investing in active travel, improving and extending the current path network.
- "Public facilities within community facilities. Need toilets at Bramcote Hills park. And the new bike track, Or is it about supporting community to run the venues. In Wales/Cornwall random people open up the toilet blocks. Maybe a paid person comes and cleans them and stocks up and a team of people volunteer as key holder. Can we engage retired people in helping or those who aren't working?
- Encouraging everyone to do their bit"
- Safe, segregated, cycling networks should be set up that are continuous with road traffic giving way rather than the other way round.
- The way Kimberley School has been allowed to take over the leisure centre is appalling. A perfectly good joint use agreement was in place which could have been tweaked slightly towards the school has been obliterated., The academy chain are money grabbing and power mad.
- Community centres have disappeared along with day centres for mentally & physically disabled.
- Health - doctors & dentists
- Looking after elderly people and preventing loneliness.
- more community activities bringing back summer parade and fair not funfairs..encouraging people to do crafts and learning new skills
- in kimberley we look like loosening leisure centre to the school we need to replace this soon

- It is important for the council to support facilities for residents of all ages. The Parish hall is a community asset for residents of all ages and not just private businesses like Pilates classes.
- Beeston also needs a swimming baths/leisure centre.
- For health, I agree with the provision of leisure facilities, etc, but I do not believe that mental health or financial challenges are the remit of a council.
- Bramcote park need to have a public toilet
- Stop spending on adult services and social services. Forget parity of outcomes and move to parity of input.
- More services for disabled adults.
- Provision for people with special educational needs and disabilities (SEND).
- more activities for all age groups
- "My daughter is severely disabled. I don't see addressing any of the needs of disabled people mentioned above.
- Instead of focussing on business I think you should focus on cultural development and this would connect well with your health and community safety priorities.
- Organising community events to bring people together
- Respond positively to the need for change. If you support health then prioritise it over heritage. Let the Manor surgery redevelop the site on which Oban House stands. We can't protect our environment and the health of local people if we live in a museum.
- Community cohesion through community events to discover cultural richness and variety in our community and its contributions to our society.
- leisure and entertainment
- Community mental health
- Community mental health
- Community health and medical education resources are abundant
- Included in point on Health I think it is vital that some outdoor gym equipment is added to all the local parks
- Leisure and recreation
- The impact that district councils can have on health is pretty marginal. Put more resources into fewer priorities.
- Leisure and recreation
- Leisure facilities that are controlled by the council. We should not be losing all leisure facilities or be held ransom by Kimberley School
- Kimberley ,reinvesting in leisure facilities (ie the school taking over the swimming pool)
- Health services
- Determine future of Kimberley Leisure Centre.
- "There are plenty of other services for health and wellbeing, NHS, charities and online self-help available. I speak as someone losing weight and dealing with depression, and doing it all myself with online resources, going out for walks, etc. Never even thought of or heard of Broxtowe council being a potential source of help for health issues.

- It's not the council's responsibility to provide this nor should council tax go into it, and leisure facilities are not an essential service."
- Helping the elderly, support the lonely groups and activities to get people out.
- Mental health should also be a priority, especially in unpaid carers, and there should be a Dementia Cafe in Stapleford as there are in Eastwood and Beeston, and discounts at leisure centres to enable carers to be active, especially young carers.
- Health & leisure facilities: it could start by just making it possible to find out if an existing one is open to the public. Whenever I've tried to contact Eastwood Theatre & Leisure centre I get nowhere, and can't find info online either
- Renewing the leisure centre is very important for residents. I moved back here after 30 years away and its identical to the place I learned to swim 40+ years ago
- Supporting young people in Sport and local youth groups
- Mental health and wellbeing of employees and people carrying out the service for the borough
- Childrens mental health support and shorter waiting time for autism diagnosis
- supporting older people, especially with the move to more digital services.
- Community health project for our aging population e.g. Dementia facilities and supper for carers
- "health- eg. promoting active travel"
- We need to do much more to help and support youngsters with mental health issues, especially since covid and lockdown

Community Safety

- Policing
- Yes, the experience of young people in Broxtowe. There seems to be no focus on community spaces or youth centres for the huge number of young people we have, and I've seen older people complaining because teenagers are hanging around outside the shops in Kimberley and other places. They don't really have anywhere to go! A centre, perhaps at the top of James St, with indoor and outdoor spaces would go a long way to making both the young and more elderly people of Kimberley and Broxtowe more comfortable.
- Community Safety - I see more and more electric bikes ridden illegally on public roads. These are a danger to the users and to pedestrians.
- Policing and public safety
- A police or independent presence around parks to help prevent antisocial behaviour and littering. Also to prevent drug sellers from engaging with youngsters
- Try and do more about drug dealers (specifically crack and heroin dealers) and loan sharks on the housing estates
- Community Safety must be top for Stapleford
- 20mph speed limit on ALL residential roads and doing everything possible to enforce it. ie working with/supporting police etc.

- get more police on the streets
- More police to be active throughout the area to prevent crime from being committed
- Community safety should primarily be the accountability of the Police.
- "Fly tipping is a big problem and the same people are doing it and getting away with it.
- Tenants bringing trouble and drugs into the area
- Loud music
- Parking is a nightmare "
- The amount of drugs in Eastwood especially on a retirement living area. I live next door to some one who is always high on drugs fighting most weekends with her partner on the streets the council and police know but nothing is done
- Tackling ASB around Beeston centre and around Youth and Community Centre needs tackling urgently.
- More police on the streets
- Anti social behaviour is a key priority
- Community Safety are the most import for a Council role (the others require input and support from many other private and public organisation).
- I think Community Safety (in particular tackling serious violence, including knife crime, domestic violence and anti-social behaviour) should be your top priority.
- "The drugs rings that are being run in your council homes.
- It is disgusting, the drugs, the anti social behaviour this brings. They go from one flat to the next and back again and a poor lady with a toddler is in the middle of it all. With drug addicts outside, smashing windows, chasing each other baseball bats, shouting, swearing, screaming, threatening to kill each other with knives not to mention the actual punch ups.
- It is NOT acceptable. "
- Making this area a safe area to live and work.
- More police presence would be welcomed
- Community Safety etc is for the Police.
- Fly tipping drug misuse in the area
- Spaces for young people
- Tackling the drug users living in your propertys
- Tackling anti social behaviour with more youth clubs available
- druggies in bungalows near elderly personsis not right
- Giving better support to people like me who's suffering with bad neighbour's smoking cannabis ect
- Also ASB is rife in Brinsley.
- Anti Social Behaviour
- A Police presence would be nice occasionally to see round where I live. Being elderly and disabled and all 3 residents where I live are all over 70 and I know that seeing a Police presence would make me feel safe as when I moved here over 21 years ago we did see a Police officer patrolling our directs.

- More youth services
- It would be nice to see more police officers on the street
- Albeit outside your responsibilities the lack of visible policing is concerning.
- I do want Community Safety but again, we pay a police precept as part of our community charge and therefore I believe it is their responsibility and not the councils to fight crime.
- Tackle anti-social behaviour in the area.
- More police patrolling on foot
- Biggest issue in Kimberley is anti-social behaviour particularly among youths. Lots of cannabis smells in the streets. Very unpleasant and likely to breed more of the same behaviour. Need to invest in youth clubs/parenting programmes
- Dealing with people who break the rules
- To stop the amount of drug dealing. Getting rife
- Providing community spaces
- Dealing with the obvious drug problem
- What I think is wrong is that the council rehouse young people were elderly people live,because of drug dealers turning in their cars,keeping elderly people up with there music,housing people who can't speak English and the elderly people are frightened to go about their daily activities,sorry to say this but it's the truth.
- clamping down on graffiti
- Reducing ASB - gangs of teenagers causing problems on parks and towns (Kimberley)
- Thinking about community safety, a visual police presence, and an effort from the police to actually do something when a crime is committed not just issue crime numbers from a warm comfortable office. As a child I knew who the local police were and their names and you could speak to them. Now police speed by in their warm comfortable high speck cars with their sirens on when they are late for lunch
- Facilities for young adults & teenagers.
- Crime reduction
- Knife crime is parenting and law enforcement. That's Parents and Police responsibility. As is anti social behaviour domestic violence etc;
- Domestic Violence should in its own category rather than classed as a community crime
- Racial discrimination
- Get Police back on the beat and visual.
- Domestic violence and antisocial behaviour
- Tackling noise, crime and anti-social behaviour.
- Tackling anti-social behaviour
- To help reduce carbon emissions people would be more willing to use there cycles IF YOUR BICYCLE WAS WERE YOU LEFT IT ON YOUR RETURN
This is an ongoing issue that time and time again is ignored

- To put actions in place to reduce anti social behaviour within young teenagers as this is going to become a bigger problem as they get older.
- Antisocial behaviour with younger people, 11-16 age range. A lot of boys (mainly) within this age range throughout Chilwell and Beeston that show disrespectful / antisocial behaviour. If this is not tackled now, they could become criminals in the years to come.
- Community safety and tackling anti social behaviour should be top priority
- Tackling antisocial behaviour
- Far more Bobby's on the Beat.
- I would prefer more police presence
- Making a safe welcome area for teenagers local to Eastwood that does not have bullies
- I think community safety is a top priority in Broxtowe, especially in Eastwood and Stapleford where some pubs are reported to be 'drug selling Den's', which the police know about, and yet nothing is done.
- Policing in general should be improved. The drug problem in Eastwood is well known.
- I thought crime and policing is the responsibility of the County Council and we have a Crime & Police Commissioner who should tackle these issues.
- In with the Community Safety, it would be good to see an increased Police presence from time to time.
- Community safety is most important. A safe community encourages people to look after the place they live
- Community Safety should be tackled, but the Police are ineffective and ignored. The only Police presence we see are waiting to catch speeding motorists. They should attend every burglary, no matter how small and at least pretend they are gonna catch the perpetrators. The number of actual solved crime in Broxtowe is so low it is laughable.
- Community safety is one of the highest priorities here
- get more police on the roads
- It's needs to be a safe environment, we need more Police and Community Officers walking the streets and apprehending youths and hooligans who are a menace to our community
- "Reducing bike and scooter use on pavements. Accidents waiting to happen here!"
- "Just some more specifics on community safety reducing speeding and dangerous driving."
- Keeping families secure. My Daughter her partner and my Grandchildren live in an area where Drugs are a problem. Vetting potential residents in areas where there are children should be more thorough.
- Drugs and drug related crime
- community safety
- More work with younger people who are involved in knife crime eg. skilled youth workers

- Anti social behaviour which im having a problem with private landlord have complained numerous times about noise and bad tennants. this needs addressing

Environment

- Stop using vast amounts of weed killer, Toton Lane roadside all killed, dead around all the trees and hedges, even in parks. Become Bee friendly, save money by leaving verges to grow, just cut a meter strip from the kerbside and traffic blind spots. Get a grip on the grounds team, awful planters in town centres, no aspiration, they sit in the vans all day. Get the Chief exec out the office and look at the borough compared to Erewash and other areas.
- Parks should be highly maintained to many areas are being left to grow long parks and open spaces are not the place for this, the useable recreational area is being decreased on many sites the long unmown areas become litter traps and dog toilets and increase weed seeds which spread into pavements and private gardens adding to maintenance for the council and home owners.
- More frequent black bin collections 4 bins between 8 flats emptied every two weeks ridiculous
- Street cleaning. A tidy place makes for a better environment to live in
- Preserving the green spaces we have by using more brown sites for building
- Opening up and improving more green spaces for people and wildlife such as Bramcote Golf Course, Bramcote Ridge. Resist the pressure to build housing on these spaces and aim to create green corridors and spaces to to improve mental health, wildlife and plant diversity, better management of water by avoiding paving and surface run off and managing urban temperatures better through greater masses of trees and vegetation.
- My 5 year old Minnie went litter picking with a friend who had litter pickers in Manchester. I'd never thought about it as a kids activity but they loved it and it is helping. My friends had a completely different perspective than I would have had before in litter picking
- "DOG CONTROL.
- Provide Dog only areas for owners to exercise their pets.
- Make it compulsory for dogs to be muzzled in all public places.
- Make it illegal for dogs to foul all public places and bring offenders to justice."
- If the council remove trees then they should be replaced straight away
- I live in Eastwood, and on the whole are satisfied with what the Council does, on visiting parks in the area , when I am able I have found they are mostly well kept, however before I lived here I had been visiting for many years, and thought what a lovely place it was, however the litter is atrocious at times. Why it is like this now is at times baffling, I do wonder if the litter problem, could be helped with more bins, especially on the high street.
- Whilst supporting housing development on brownfield sites, we must protect our greenfield spaces and make more use of them for local recreation and sport for all, particularly supporting and making use of local volunteers. The mountain bike trails at Stapleford Hill are a great example, where a little bit more council support (such as signage and bins) could eliminate some of the

frictions and to make the space an even greater resource for local people to keep active through popular and accessible sports (noting it's not just young people that use these, there are many older local people that really value this too).

- Stop people allowing their dogs to be out of control in parks. Dogs attacks are increasing greatly. I was verbally abused in Bramcote Hills three years ago by the owner of an out of control dog and since then I have been too frightened to go into any park or open space since. Provide designated dog parks so that they can be exercised safely away from the elderly and young children who are vulnerable to attacks.
- Environment. Ensuring private landlords look after the outside of their houses and front gardens to ensure streets with rented accommodation look good.
- Excellent ideas . Can I ask for recycling bins next to current waste bins? Money to be made there . Also there are come aspects of the current mowing policy that are from an ecological point of view simply damaging and of now benefit . It is this latter issue that is currently leading to me dissatisfaction a] because it is happening despite my best efforts and b] because I am not receiving a timely response to my emails to relevant parties which is discourteous and very annoying!!
- Keeping the green space and helping to develop into spaces family's can use not left to weeds or development..
- I would like to see the Rylands tidied up. The roads are full of mud and leaves in places. Rental properties gardens looking a mess. Trees particularly on Birch Avenue Avenue need pollarding.
- ensure the rules that apply in our Conservation areas are applied and followed. This especially applies to tree removal without the town ever seeing applications.
- "Do more around recycling and making it easier for people to recycle.
- Protect the environment - save time and money and leave verges to grow rather than weed killing and destroying habitats "
- Environment are the most import for a Council role (the others require input and support from many other private and public organisation).
- "Weeds between pavement and road everywhere!
- Regular missed glass and garden collections! "
- Recycling more. Our council does not separate/recycle food waste. Most houses don't have space for composting either, so that is a big concern.
- I would like to see dog mess cleaned off the streets. When walking my dog, it is evident this isn't a priority.
- Better management of grassed areas, let it grow long, plant wild flowers and encourage more wildlife
- No but I think going carbon negative should be the top priority.
- Good quality routine services, bins, environmental health etc
- Better recycling
- In addition to the above I would like to see cleaner streets and verges

- Waste Collection & Recycling. Bring in a food waste bin so it can be separated from the black bins.
- bins emptied regularly
- Parks and open spaces
- Regenerating green spaces within the town
- Stop pushing green agenda's. Not everyone rides a bike
- Prevent playing fields eg Hicking Lane being taken over by football!
- No need to reduce carbon emissions, thats just a massive scam
- Green open spaces
- Replacing cut down and dead trees, especially along the tram track.
- PARKS ARE MY MAIN WORRY ,NOT ENOUGH BEING DONE TO KEEP THEM CLEAN AND TIDY
- Fulfilling Broxtowe borough council Refuse collection.
- Keep dogs under control in public spaces (Colliers Wood) , and 'encourage' owners to clean up after their pets.
- I have complemented to the council the excellent job the volunteer's have done to help keep rubbish down, but what frustrates me is the lack of bin emptying now I am not directing all my frustration to the council people living in Broxtowe do not always help, I have contacted the refuse service of the council sent pictures but nothing seem to happen not even a reply to my email's, and because it's mainly issue's with green bins the refuse service leave's these bins for month's allowing the situation to get worse which could lead to vermin creating an even worse problem, I just feel that the high street is kept very tidy but back of the shop is a different case and it just let's thing's down.
- "Environment should be higher up the priority list
- Street cleaning is not being attended to, which leads to health and safety issues"
- Street and environment cleaning.
- Waste collection and recycling is more important than some of these, as is environmental health.
- Protect more trees, stop the ruthless 'trimming' of healthy ancient tree, that have taken many years to grow but only minutes to destroy.
- Encouraging green energy - solar panels and insulation just for starters.
- piles of rubbish
- Upkeep of children's playground facilities
- Protect existing greenbelt and public open spaces and from speculative development and prioritise development of brown field sites. Stop further degradation of wildlife corridors.
- Law and order, keeping the environment tidy, ie: cutting grass and strim around trees lampposts.
- I agree with the priorities. Could do with a few more benches on footpaths. Eg Robin Hood path
- The environment and climate change are important. Whilst acknowledging the council is doing something more could and should be done. For example, I

am aware of rare plants being destroyed by over zealous mowing of verges, etc, where they could be left as there are no safety concerns.

- Protection of green spaces. Avoiding new build on green spaces.
- More street dog waste bins.
- Not building on and depleting the very few open spaces we have left in the area.
- Waste collection and recycling
- Street cleaning. I contacted you last autumn about several streets which were slippery with wet leaves - you ignored my emails. Also, the weeds along most roads are very overgrown & some road signs are obscured by the overgrowth of vegetation
- too much waste going to land fill.
- keeping our roads & alleyways clean
- A food waste system would be appreciated and include reduced price compost for residents in the season needed.
- Personally I don't think that street cleaning is receiving as much attention as it should. Obviously I'm using my own area as an example because I'm familiar with the environment.
- Parks and open spaces is equally important.
- Green and open spaces
- More street cleaning.
- sweeping the roads cleaning the drains, making sure the litter bins are emptied on a regular basis.
- Environment should be the most important or none of the other stuff matters.
- Improving street cleaning, ensuring our parks are kept to a good standard.
- Saving the farmland & open spaces between Stapleford, Chillwell, Toton & Bramcote no new link road required from A52.
- get back to cleaning street drains and spraying all the weeds and growth on the main roads and streets
- Allotments and community gardens for growing food. Would be a massive help to some especially with the cost of living crisis. Giving people a real opportunity to supplement their groceries also bringing all ages together
- "Planning Applications
- Ensure applications do not adversely affect the environment and the people who live close to any proposed development"
- Bin collection is a joke in Kimberley, glass not taken because wasn't on green bag
- having better technology for staff - pens and paper on visits are not good for the environment and has multiple issues
- Climate, improving our local environment, improving air quality
- Environment is also a huge priority
- Environment stick to getting the bins emptied
- I think Environmental Health is also important
- Recycling collection is very poor, food recycling, recycling glass bins (rather than the bags which blow away when empty) should be available. Garden

waste bins should be available for free. Soft plastic waste should also be collected.

- Recycling more kinds of plastics - there seem to be so many kinds which are recyclable but which are not recycled here
- Personally, my bin collections were missed on countless occasions over the past year. Effective management of the bin collection organisation and some accountability would be a vast improvement. All I received were apologies and statements saying it would not happen again, which it did.
- Parks and open Spaces
- Improving recycling so more items can be recycled - there are items which can't be recycled in Broxtowe yet can be recycled in Erewash.
- Encourage residents to be green unlike the council who don't care about new buildings shading existing solar panels.
- Providing a food waste collection service
- Parks and open Spaces
- I would like to see more specific commitments on carbon emissions to improve pedestrian and cycling through Broxtowe. I live in Chilwell and cannot cycle safely to work at the university of nottingham due to on-road cycling and aggressive motorists
- No but do think recycling is very important, the service offered at the moment is very limited compared to other boroughs and so much more could be recycled which currently isn't.
- Clean the streets , they are filthy not had the rd sweeper on them for years , the bloke with the cart is just using it as daily exercise, he picks up, the odd piece of paper , never seen him sweep up
- Waste Collection - more effective way of collecting our waste. Mine often gets missed and the bin is put on the street.
- Creating more green schemes for communities to be able to contribute to reducing carbon emissions
- Larger litter bins as they get full and the foxes take the rubbish out and redistribute it
- Cleaning the roads and footpaths and in particular cleaning the drains especially those on the footpaths
- The roundabout on the A52 by the Sherwin Arms is a disgrace - this is the first look that visitors to Nottingham and Broxtowe see - it is overgrown / poorly planted - the pedestrian bridge is filthy - it says nothing about us - many hedges in the borough are poorly cut and cut down the amount of space for pedestrians- very dangerous.
- Would love to be able to recycle more things, such as foil/foil food trays, tetrapaks (milk and juice cartons) and blister packs
- Keeping streets clean from bin rubbish and bottles.
- Waste collection is as important as environment, if not more so, because of the immediate health and safety impacts. Rats are becoming more of a problem.
- these would be my main priorities from the list above but also feel parks and open space is a priority as helps with mental health

- Rubbish being dumped at garages between Melbourne Rd and arrange close wardens to check
- Conservation, green spaces, wildlife, and wait for it...litter!!!!!! These can all affect the other priorities and the litter issue is disgraceful...some/most areas of Broxtowe are 'let down' by the amount of kerbside and business area litter accumulation. It makes us look and feel 'low level' in my opinion.
- Active travel. Because of the environment, obesity crisis, mental health, traffic congestion and other issues.
- Reducing carbon emissions is most important.
- The council needs to think about our biodiversity and our wildlife. Stop cutting verges, plant more wildflowers, stop building houses on green belt, work with farmers to help wildlife, work with builders on new houses to ensure they're wildlife friendly i.e. for hedgehogs. More ponds for wildlife x not enough wildflower meadows,
- I disagree with the money spent on green reducing carbon emissions. There is no proven scientific basis for this.
- Just as important, replacing the dead trees along the tram track, and maintaining the existing trees that are still maturing.
- Our younger generation depend on our open spaces when the weather is suitable, Queen Elizabeth park has so much more potential for an extended age varied play park and including more picnic benches would be ideal, especially when Fairfield school is directly opposite this park has heavy usage and would majorly benefit from a refit and refresh, children's sports days are also held here so picnic benches or more benches would be helpful for visitors or parents. This park has several entrances/exits and cover a vast majority of a section to Stapleford and seems to be overlooked.
- Get rid of all the litter and enforce fines on those who litter. Fine dog owners who do not control their dogs in parks etc and do not pick up their mess.
- You say invest in open spaces so are planning to ruin and build on Hickings lane park, council are not listening to local residents about this. Keep all the green space, grass areas and don't build on it or allow g3 football pitches to be built
- Environment: I would really like to see an organised composting/food waste program. I also don't understand why yard waste is a paid program, when everyone should be participating in it to make our community greener and more environmentally strong.
- re environment, liaise with outsourced contractors more to ensure they don't cut hedges and hedgerows in growing seasons. more wild verges left where safe to do so, more pollinating plants in parks, encourage young people to "own" and love their environment.
- Green land should not be sold off to build on
- Have a complete Recycling facility in every major Town Centre that people can access by foot and public transport.
- more flowers
- Local environmental concerns around mod site Chilwell barracks
- Street and gutter cleaning more often

- recycling - more effort is needed, e.g. textiles and tetra pack
- keeping the open spaces tidier and maintained better
- Parks and open spaces. It is important to target areas where people do not have access to the green environment. It is also desperately important to add hedgerows and more trees to support our biodiversity as well as improve air quality. This in turn will help the health of all. Parks and open spaces can also help act as nature corridors acting as a safety lifeline for our wildlife that is being so underrepresented. Add wild spaces and safe areas away from dogs. Stop using pesticides and encourage wildlife to live again in Broxtowe. By prioritising green spaces it will also dramatically help with everybody's health and well being.-Covid highlighted this very clearly.
- We need to retain, maintain, and increase biodiversity within Broxtowe. This means making the most of abandoned areas and turning it into green areas.
- Prioritise work toward sustainable energy would be nice - let's start with better subsidies for replacing gas boilers for air source heat pumps. You could start by doing your own buildings so that you learn the process and benefits. Also maybe a large battery store coupled with a solar farm.
- So football in Broxtowe parks is always prioritised over cricket. Hickings Lane Park won't have a cricket pitch once the new football facilities have been built. In Toton Manor Park the cricket team maintains the cricket square but the young football teams practice on the outfield most nights of the week. Last Summer the outfield was practically bare from so much use while the football pitches were not being used at all. I wrote to some councillors to request that a sign be put to request that footballers don't practice on the cricket pitch between May and September but despite positive responses nothing happened.
- More green spaces. Contributing to biodiversity even in built up areas. eg. planting more pollinators and creating spaces for residents (even in small spaces)
- Prioritise Green matters over other matters
- Maintain Green belt
- Promote Green spaces, wildlife works and recycling more
- Public Hedge Cutting , and public lawn/ grass maintenance. Your gardening crews no longer edge lawns, no longer, do any weeding on public pavements, no longer cut & shape public hedges, no longer use blowers to clear away footpaths after grass cutting. You used to do this regularly years ago. What has happened to this service??? You already have the equipment to do this, so why don't you do it anymore???
- Keeping open spaces and jetties open
- Control of DOGS in public places including cafes bars and restaurants. Dogs and their owners appear to have more rights than none dog owners. I no longer feel safe in many public places as dogs are not on leads and are free to attack at will for no apparent reason.
- Climate change is the most important issue.
- All the Parks in Stapleford, need to be upgraded, if they haven't already, to include a play area for little ones, a skateboard area for all ages and a

M.U.G.A. where room permits. The children need somewhere to go outside and to do things - our Parks are perfect for that.

- Emptying bins properly.
- Tree and shrub maintenance. Large trees close to houses should be assessed as to their height and suitability when close to housing, with the weather now being unpredictable trees can become unstable when heavily in leaf, during dry spells that are then followed by wet windy weather. Overhanging trees/shrubs obliterating road signs and long grass impeding view at junctions should also be tackled.
- The natural environment
- Traffic on the A52 Beeston/Bramcote at a high level, why not plant trees/ bushes on the central reservation as on so many A roads in the county to improve the environment and carbon emissions. Free trees distributed to households every year surely these could be used and would greatly improve the aesthetics of the road
- keeping the alleyways clean which is not happening
- The communal gardens could be maintained better; example hedges cut neater grass edging done more often
- Waste collection & street cleaning. I have had to contact the council on several occasions regarding these issues.
- You have no choice but to invest in the Parks as they will soon be the only Green Spaces in Broxtowe.
- Supporting residents to transition to new technologies like electric vehicles (more charging points) and heat pumps
- A new playground on Eastcote Avenue that is aimed at children aged 0-11. There is nothing for children under about 7 at the moment. (Climbing frames, smaller slides and so on.
- More street cleaning needed
- Environment has to be top priority - without it nothing else matters
- "We have the beautiful Queen Elizabeth park with Tennis courts. That children no longer seem to be able to use. The courts are locked up. This year the grass courts have been marked out. 1 only. Instead of 3! Why?
- This is a public park. The school are using it as a school field for a PE lesson on a regular basis I really haven't got my head around it. We have something good but the courts are not accessible. "
- Make people more aware of global warming and what we can do
- If you decide to for example plant trees why is there in effort put into maintaining them, for example on Archers field there are lots of trees that are being allowed to grow over the paths so that you can no longer get down the paths and there are brambles over growing the paths and the paths are all being eroded away so they can no longer be used by people in wheelchairs.
- Working alongside other councils at all levels to do more to tackle climate change and nature depletion.
- Make Broxtowe an attractive place to live. Currently it is a dishevelled mess in parts.

- Some streets need to be cleaned more often.
- Beautifying Broxtowe, more trees and plant arrangements.
- Street cleaning- particularly making sure gutters and drains are regularly cleared of weeds & debris - especially in the light of recent flooding issues
- "Keeping pavements clean and clear.
- "Cutting back overgrown trees and bushes, especially when they are blocking pavements."
- "Environment a priority"
- Energy, especially sustainable to meet environmental and economic targets.

Customer Service/Communication

- Listening to residents.
- Be visible to the community
- Ensuring that you are available to speak to on the phone. Nobody answers or returns calls.
- Keeping us up to date with roadworks and road closures like Nottingham city
- Improve customer service by face to face contact instead of remote communication, especially when disputes arise, and customer is made out to be unjust in their claim.
- Getting people working in the council offices again
- Please listen to concerns actively
- Being responsive to individuals when they have an issue that needs discussion. I was talking to a resident on Ilkeston Rd yesterday and he was very dismissive of BBC in relation to cutting down trees that did not warrant remove.
- Communication
- Improve community presence, lots of people do not know/cannot reach their councillors and have no voice.
- Respond to complaints
- contacting and dealing with ANY department at Broxtowe Borough Council can only be described as incompetent, poorly staffed, lack of staff, staff leaving, poor service and wrong information.
- Also the sheer lack of engagement of locally elected councillors with their residents is virtually non-existent. I couldn't even tell you who they are.
- listen too the public more there the paying servant too the community.
- Listen to the public
- Ensure your services are as efficient and responsive as possible - some answers or responses are still slower than pre-covid .This may mean difficult people management decisions but its time all public services returned to top quality levels of performance. Broxtowe has always been a good local authority, please keep it that way.
- Answering the telephones and emails with a prompt response and action.
- Answering the telephone at the council offices
- As a disabled person who struggles with mobility the service and help (or lack of) has been very poor. Can never get through on the phone lines to Broxtowe

council and customer service from the majority I have spoken to has been awful.

- Being able to speak to someone when you have a problem, nobody answers the phone and when you send an email as advised by the answer phone it takes ages to get reply.
- Renewing the phone systems so residents can actually contact council staff.
- As important as anything else get the Council office and administration officers back in situ behind their desks in the offices that we the rate payers contribute towards and not working from home with added extra cost's to the rate payers, this way we can request to see a person face to face.
- Listen to what constituents want. This is a good start
- "General communications with Broxtowe.
- Often difficult to know the correct department to get in touch with regarding certain issues.
- Also difficult to get answers on certain subjects as requests get moved around between temporary staff and departments. "
- "Better communications and faster between residents and the council."
- When I wanted to contact the council for some out of hours help and advise the system was hopeless and I never managed to speak to anyone despite there being an appearance of an out of hours contact facility. It's only when you need to use these systems you begin to realise how inadequate they are.
- Customer service is terrible as is communication amount of time waiting to speak to someone on phone .. customer relations is awful . Disinterested officers whether they can help or not they are just disinterested is biggest thing taken away from a conversation time and time again .. customer service is more important than any of above as it's those customers who pay council tax pay for services you provide but they don't receive
- Sort your answering of phones out, especially repairs
- Consulting with people before making decisions that will affect their well-being or life style so that they can provide valuable insights into the effects of your decisions before it is too late.
- Please get staff working in the council offices not from home
- "Listen to local community. What are their priorities?
- The Beeston and district civil society consulted the local community about their needs and priorities 2020-2022, they are happy to help. "
- Not being informed of proposed plans for development
- Customer service is important
- Communication from the council to residents
- More face to face contact with officers on the estates
- Getting staff back on the phones so it is easier to speak to a person. Not everyone is on-line and even those of us who are don't always fit into the neatly boxed lists on a web page.
- Encouraging people to use the facilities that you do provide

External Organisations

- Resurface more roads
- State of the Roads
- Sort all the pot holes out
- Public transport needs looking at - the town centre of stapleford is served well but the outskirts aren't - I think we also need to try and get Stapleford on the Robin Hood Network as the cost of using public transport is expensive and being on the Robin Hood Network would help people get to work and save a bit of money
- mending the roads
- Make better use of the tram interchange and no new roads.
- The above are very important but larkfield road definitely need speed bumps. Being disabled being blocked in or out with cars blocking my drive at school drop off and pick ups is not good. But not allowed no parking restrictions .
- Road maintenance ought to be top priority there are too many pot holes they are in a shocking state of repair.
- Reduce the cost of council tax which currently represent very poor value for money.
- Our biggest concern is the state of the roads and speeding motorists in residential area.
- and get some potholes filled in the road outside me has more holes than a golf course .
- Improving the recycling would be great as I currently have to drive from NG9 8PH to Beeston to recycle tetrapaks, not good for the environment!
- Thye state of the roads is abysmal. Pot holes need mending and roads need resurfacing.
- "Road infrastructure, keeping roads in good repair is essential as well as the above. Including pot holes and road maintenance, and keeping pavements and verges in good condition by removing weeds and trimming overgrown areas.
- Some of the pavements are quite dangerous, and the roads not much better
- Highways/potholes causing damage to cars. An uphill battle I know, but essential to keep our roads safe to use.
- The condition of rods and pavements in the area is poor and needs attention
- I think they should bring a bus service to cover Linwood Cres pensioners like there used to be
- "Cleaning out drains and road sweeping especially in the Autumn when leaves block drains and guttering causing flooding in some areas.
- Have a plan of road resurfacing rather than just filling in potholes. A prime example being Bramcote Lane that looks like a patchwork quilt. There are so many patches it wouldn't have taken much more effort to resurface it all."
- Road maintenance
- Challenge the County Council and tell them to abandon plans for the Toton Link road.
- State of the highways
- I would like the tram to be extended to Kimberley

- Road surface maintenance.
- Pot holes and the roads needs to be a major priority. The holes are a serious risk to life and limb. My husband broke his neck last year due to a pothole. 9(not in Broxtowe but in a borough where the roads are better than here).
- Lack of an adequate bus service for people living on the outer edges of Eastwood, i.e. Brookhill Leys Road. to get up or down the hill to Eastwood town Centre, three buses a day and none on Sunday is not enough, when you are in your eighties and disabled.
- "Repairing the roads which are appalling with potholes
- Stop spending money on mini markets and forming useless committees to do so
- Stop acting as a cavalry at Council meetings whereby decisions have already been made behind the scenes along political lines
- Improve planning decisions in relation to the wishes of residents. Stop children's homes for adults being run by inappropriate foreign businessmen. Be sceptical when directors have changed indicating the company is nearly bust. I do not want drug dealing adult supervision of these people on my estate bringing down the value of houses when I have paid a lot for my house and worked hard all my life
- Stop giving away money to people who don't work when their plight is their own fault and my council tax increases.
- Resist Broxtowe going into the City to increase their council tax payers when the city council is led by financially inadequate people who squander money
- Get the Planning department to follow up their actions with people who ruin the environment
- Crack down on people who start to build and then approach the council for planning permission. The Asian community have a habit of doing this Avoid a planning decision being made by an Asian planner for an Asian planning application. Make sure it is reviewed by more than one community
- The pavements in Eastwood are appalling"
- Footpaths in Broxtowe are a disgrace
- Better traffic management on Chewton St eg speed humps for speeding motorists a nuisance especially as there are schools on there.
- The roads in Eastwood are in a horrible condition. Old Derby Road is full of potholes since the big businesses lorries (Warbutons, Greene King, Royal Mail, etc) are using it regularly day and night. Often these lorries stop right on the residential roads for rest and filling in their paperwork before proceeding to their destinations. There should be restrictions for these to stop on the residential roads. The businesses involved in this should pay for the repair of Old Derby Road as the lorries create constant damage to it.
- Condition of roads
- Roads and pavements need urgent repairs and upgrading.
- The roads we need more people mending road
- To encourage cycling please tackle some of our worst roads in Beeston and Stapleford.

- "Road networks to be maintained, potholes to be effectively repaired as opposed to patch jobs that do not last the year, to keep the traffic flowing as opposed to congestion."
- Better Roads
- Make the roads safer by resurfacing as they are now dangerous due to worn surfaces and potholes. Drivers seen daily taking evasive action to avoid a pothole and this may cause unnecessary accidents and or loss of life!
- Speed camera's to replace the speed warning signs, Eastwood Road is a race track at night a serious accident is just around the corner again
- Also cars constantly park on Woodland Way, meaning residents struggle to get on and off the drive. Can it be made for parking permits only (road parking) as I am fed up!!!
- "Improve pavements , try walking around the area with a shopping trolley full of groceries. Stop parking on pavements so pedestrians due not have to endanger themselves by having to walk into the traffic .
- Improve bus services so that those who use public transport can get to local places such as something simple like church."
- More resources going into active travel, proper cycle and walking facilities, not just paint on the road, LTNs and 20mph speed limits in residential areas all make it a nicer place to live.
- Roads! They are in a shocking state doing damage to peoples cars. Causing accidents for cyclists. Council just keeps patching them or doing nothing with them
- "Ensuring highways and roads are maintained with speedy defect repairs.
- Better organisation of companies involved with roadworks (which I thought was supposed to be in force anyway?)"
- Road safety, prioritising drivers following speed limits and highway code.
- Transport. I moved here 8 months ago because I don't drive and would be near the 21 bus stop. Then the 21 was cancelled. I can't walk to the i4 and the 18 only runs once an hour. I know I'm not alone in saying PLEASE REINSTATE THE 21
- Pot holes!
- Broxtowe BC must consider their role in education provision as a LPA. It has worked with the County Council to reduce school places in South Broxtowe to release land for housing development. You cannot have sustainable development with social infrastructure. South Broxtowe residents now find their young people with further to travel to get to over capacity schools. Even then there is to be a shortfall in secondary school places in the immediate future.
- I think that more pot holes should be repaired.
- The roads are a disgrace,
- Road maintenance in particular repairing pot holes
- Sort the diabolical roads out totally disgusting im suck of repairing my car because of it falling in all the massive holes!
- residents private parking slots on congested side streets

- Looking after our roads, especially repairing potholes in a timely manner
- Better bus intersections instead of having to travel in town and then back out, even the commitment to improve carbon emissions fall short due to the amount of travel needed to get from A-B. I have mobility problems and mostly drive, i love living in Newthorpe but this area which includes Eastwood, Giltbrook and Kimberley has terrible links to get anywhere. To get to Beeston requires over 1hr of bus journeys, compared to 20-27mins of driving,
- Pot holes - too many of them in Kimberley
- Maintenance to the roads repairing potholes and sweeping streets after resurfacing them which seems to have been missed on our street which has and still causes dust problems ?????
- If you are responsible for pot holes then that should be a priority
- Fix our roads, and do it properly so that the pot holes don't re-appear 12 months later.
- Attend to the infrastructure problem, particularly roads.
- Repair dangerous roads and pavements as a priority
- "Education and Public Transport
- While these are not included among the listed responsibilities, they are linked to many of the listed responsibilities."
- State of the roads
- The roads are terrible!
- "Encouraging the use of public transport locally, making it easier for local residents to access other areas within the Broxtowe area.
- To encourage the council to repair potholes, especially the road between Trowell and Stapleford."
- Balanced approach to all areas not just council run areas
- Road repairs. Fed up of seeing cheaply completed maintenance of our roads that crumble within months. Make the companies who dig up the roads for services repair them properly.
- I drive along crumbling roads
- "Repairing roads, traffic management around ikea island
- Better public transport links"
- We are fed up with cars being parked outside our property from Landermeads making it really difficult to get in and out of our drive. They seem to be taking over the whole neighbourhood.
- Condition of roads and footpaths are becoming increasingly important
- Repairing roads
- There are a lot of potholes on the roads in our area. The roads need resurfacing.
- Roads - the surfaces in the council area are extremely poor especially Pasture Road in Stapleford.
- Traffic calming - I would like 20mph - yellow lines and proper speed bumps- I live off the rat run/ car park that is Bramcote Ave
- "Resurfacing roads not just filling in potholes, and doing it correctly the way they used to do it, not just putting a layer on top

- Discouraging parking on pavements"
- The potholes in the roads need sorting out due to the prospect of damaging cars.
- Fix the Pot holes in the roads.
- Maintenance of roads, road furniture and verges. It looks so scruffy!!!! I understand the budget cuts but the gulleys and pavements rarely get swept on queens road east, they are filled with sludge and leaves for months at a time which blocks the gulleys and then washes the verges off when they block and it rains The verge cutting is atrocious, leaving all the debris on the pavements and not even doing a proper job around the trees and bollards so it just looks awful most of the year
- The state of the roads, pavements and cycle paths is appalling.
- Vehicles parking on pavements in Brinsley as a mobility scooter user almost impossible to use pavement especially at bend from Broad lane to Main Street needs double yellow lines before someone is killed not afterwards
- Looking after the existing cycle routes and roads. Also introducing 20mph speed limits on streets with lots of housing.
- Parking and ratruns to cut travelling through Beeston. People parking outside our homes and getting tram. Parking permits please, free for residents for first car
- get all the pot holes filled properly,
- The roads in Stapleford are full of pot holes and need urgent repair.
- They damage cars and look unsightly.
- Roads (infrastructure) - require massive investment, but stop filling holes as it's making things worse
- No one who works in Nottingham, Derby or the towns in between can use public transport to get to work. We have one bus an hour which goes to Ilkeston or Kimberley; Broxtowe are therefore ensuring that for this village car ownership is a prerequisite.
- To get a better bus service around Central avenue area. The older people either have to get to Woodside Road or walk into beeston.
- Extending the Tram system, ie, Chilwell, Long Eaton, Stapleford, Derby - this would take thousands of cars off the road and reduce emissions immediately.
- Local link bus services need to be improved - I live on Mornington Crescent estate and the buses are missing on a daily basis. It is the worst bus service I have ever known and I have used public transport for work for 48 years.
- Repairing roads.....
- Potholes in the roads
- "Improving the road surfaces"
- Those are good priorities. I appreciate not your remit and money is scarce but can you bring pressure to bear on those responsible for roads. Significant potholes for motorists and cyclists!
- Grass verges at roundabouts etc. The grass is so high in places that it is dangerous when trying to exit as view is restricted.

- The state of our roads and footpaths and the amount of people parking on the footpath
- The repair of our Roads
- The roads and footpaths should be a priority, they are currently in a very, very poor condition and need work urgently. This is particularly true of the footpaths which are disgraceful around our area.
- "Ensuring Traffic Management is appropriate at building sites on Major local roads, where you have signed off the schemes.
- e.g Nine Corners Brewery Development for Firgrove"
- Fix the terrible roads, I know you say it's the county council but you should be visibly applying pressure to them so it doesn't feel like you are ignoring people.
- The pavements in Beeston Rylands are shocking. There are especially dangerous raised footpaths in Leyton Crescent.
- Repairing roads which are full of potholes and potentially damaging to cars
- On two occasions I have contacted the council with regards to Pot Holes in roads, Poor quality footpaths and on the second occasion it was reference illegal parking and the parking outside Chicken Licious and how the cars were parking on the footpath, I was told that I had to contact Nottingham County Council, who then told me to contact Broxtowe Council, I eventually was able to report the Pot Holes, but nothing was done about it. Broxtowe should take full control of Road - Footpath repairs and also deal with illegal parking.
- The atrocious state of the roads all through the council area
- Maintaining Roads and Pavements, so many potholes its ridiculous and sometimes dangerous.
- Make much stronger representation to the county for our roads to be kept to a safe, repaired, standard.
- Sort the potholes and the road drains out
- Education for everyone
- "Speed bumps should be fitted on Seaburn road! Sanddown road and Woodstock road!
- The speed limit is 20mph on these roads not 120mph"
- Community Safety in the sense of road safety and smooth pavements. Even if these are the responsibility of County Council, District Councils should be applying pressure.
- Tackling inconsiderate road usage
- "Effective rather than 'quick-fix' Road surface repair.
- Effective and enforceable traffic control
- As important as there both protect pedestrians and drivers from injury and vehicles from damage."
- repairing crumbling pavements they are disgraceful in the area I live in
- Tram extension to Kimberley.
- Every single road, be it a zebra crossing, a footpath or the road surface. It's damaging to cars and unsafe for us to even walk on
- Roads should be a priority and they don't feature on this list.

- Our roads are badly in need of repair...not just tarmac in the pot holes. They only last a few weeks,
- Road maintenance, grass verge maintenance.
- get some damn pot holes filled in.
- "ROAD SAFETY THROUGH KIMBERLEY - Nottingham Road, Main Street, Eastwood Road and Gilthill. There is a desperate need for traffic lights, pedestrian Crossings and Speed cameras all the way through Kimberley.
- Daily I see people of all ages trying to cross the main Road in Kimberley and Gilthill for shops, school, playgroups, bus stops, park, doctors, dentists, pubs, uniformed organisations, church, walking with prams and dogs. There isn't even a zebra crossing from James Street to Maws Lane. In particular Nine Corners, Hall Om Wong and Gilthill School are two death traps!
- It is very hard to teach children how to cross the road safely when there are no safe crossing places,
- Parked cars on Nottingham Road, Eastwood Road and Gilthill also make it unsafe for pedestrians,
- A speed limit of 20 mph. Instead of cars travelling at 50+ mph would make the roads safer for pedestrians in Kimberley.
- Having lived on the main road in Kimberley for 40 years I have witnessed and known of many serious accidents, a death and life-changing accident,
- How many more people will have to put their lives at risk just because they need to cross the main road in Kimberley?
- Nuthall is not a town like Kimberley that has 2 precincts, Sainsbury's, a petrol station, 3 schools and an Academy, a Leisure Centre, 2 playgroups, 3 nursery schools, 2 nurseries, several pubs and restaurants yet Nuthall has traffic lights and a pedestrian crossing with lights.
- Trying to access my drive, a concealed entrance at 2 Main Street, is a death trap when there is no warning to motorists who come round Nine Corners, at 30+ mph.
- Why is Road Safety and people's' lives not taken as seriously in Kimberley as in Nuthall and other places? "
- Our 21 bus service has been stopped and the 15 cut after 7pm making it very difficult to get into Nottingham ! But over 400 new houses being built in Stapleford and were supposed to cut back on emissions.
- Street parking and the placement of disabled parking spaces in these areas
- fill the pot holes
- Roads
- Our public transport too need to slove, the buses always late, we need to added another company to run.
- transportation
- Travelling could probably be easier
- Medical education
- Medical institutions and educational institutions
- Construction and planning of traffic road facilities
- "Traffic road construction"

- Traffic road planning
- more convenient transportation projects
- Non Broxtowe funded parks to be given help and upgrades as areas like Awsworth have 2 amazing parks but no help given to them by Broxtowe so the Parish Council have to work really hard to maintain them and improve them
- The state of the roads - there are far too many potholes and rough surfaces causing untold damage to vehicles.
- Support for schools.
- The top priority is sort out the appalling state of the roads
- To improve the transport infrastructure, bus services and the state of the roads - potholes.
- Parking issues in residential areas close to the town centre
- Major upgrade in safe cycling infrastructure - not combined cycling/pedestrian paths, but proper paths for commuters, school children and town shoppers/visitors
- State of the roads re pott holes.
- Address the pothole issue
- More cycle routes to be marked around the town
- Roads. You may not be responsible but you must have input. Roads in the borough are disgraceful and a danger to motorists, cyclists and pedestrians. Footpaths are not much better.
- "Road safety- POTHOLES !!!,
- Pavement safety- uneven surfaces, electric scooters zooming by even though it is illegal and often carrying a child or shopping on footplate."
- Pot holes.
- Tackling the poor state of roads and especially pavements
- Parking on pavements
- Try and slow traffic down in our towns
- I also think outside our schools we need clear signage for SLOW DOWN, other towns have bollards outside their school that are made to look like children at the edge of the road, surely this is something that can be looked at for Stapleford. Our children being safe on their way to and from school should be a major priority!
- Fix all the poytholes and bad road surfaces.
- Traffic management
- Help repair roads around the area
- Repairing roads
- parking near schools is a major problem for local tenants trying to get get off/on their drives
- Help parish halls
- I hear very little. Parking on pavements (visual impairment)
- In community safety I would include repairing pavements and potholes. people on bikes cycling in the dark are more at risk from potholes and uneven pavements cause trips and falls

- Traffic lights could be better organised in relation to priorities.
- Parking on pavements
- The area is still suffering with bad road conditions and so many pot holes, that when repaired are not done properly, just dumping a load of tarmac does not work, it needs to be cut in properly and tar edges to seal.
- Condition and maintenance of highways
- Transport options from the North of the borough to Beeston
- "Public transport to the tram station"
- Ensure the smallest things are done. ie Engine Lane, Newthorpe. barrier keeps getting hit repeatedly by high vehicles. Barriers keep getting replaced. When asked about signs 'We comply with the law). I have no doubt, but EXTRA signs are needed in advance, especially as you don't claim costs back from any vehicles identified.
- transport to regenerate our hubs.
- Establishing better pavements and more drop kerbs. Better road surfaces in the vicinity of the old brewery site
- Sort out potholes
- As part of Community Safety you should include Road Safety as far as falls within your remit and by challenging other stakeholders when it falls as part of their responsibility. Eg Repainting white lines, maintaining cycle tracks, highlighting personal responsibility and being aware of personal safety in accordance with the Highway Code would all have a major impact on the safety of the community.
- Improve the roads in Newthorpe, I drive all over the country for work and they are the worst I have seen. Glad I have a company car so I don't pay for the damages
- Community safety should also include street lighting - another issue I have had to chase up with the council & NET
- Maintaining local roads / pot holes
- Public transport.
- "The environment especially roads, pavements and other pathways.
- Road and path Maintenance.
- Dealing with the poor condition of the road surfaces in the Borough!
- Ensuring that the roads are free from pot holes which cause a danger to everyone.
- Dangerous road round Lawrence View School. People parking on double yellow lines and blocking the roads to drop children off.
- The roads need to be surfaced properly not just filling potholes.
- Transport (developing a pedestrian priority community, creating maintaining and improving safe bicycle infrastructure, improving reliability and service of public transport)
- Our roads, streets and footpaths are not well maintained. When potholes are repaired they don't last long before needing repair again. The edges of roads and footpaths have weeds that are not treated/removed making the place we live look not cared for and encouraging people to litter. The foot paths

(particularly in Chilwell) are very uneven with many broken slabs causing trip hazards - in an age where we are encouraged to be more sustainable by walking rather than take the car or walking for leisure/fitness this is rather poor and needs addressing as a matter of urgency.

- Commute frequency needs to be increase for buses. It is tough to travel during non pick hours using public transportation
- Road safety - Traffic often travels too fast through Kimberley and we need more safe places to cross the road from Nottingham Road to Giltthill Speed Cameras instead of speed indicators. Kimberley is a town and Nuthall is a village so why does Nuthall have Traffic Lights, Pedestrian Crossings with lights and the town of Kimberley have neither - not even a crossing by Giltthill School, Nine Corners, Hall Om Wong or Noel Street for children going to the Academy, Primary Schools, Playgroups or Nurseries besides people going to bus stops, Uniformed organisations or Churches etc. How can parents teach children to cross the road safely when there is no where safe to cross. There have been fatal and serious accidents in the past and many lucky escapes yet no extra safe places to cross! This is a priority for Kimberley especially with the new housing, more people and more traffic! Keeping people safe on the roads when needing to cross should be a priority! Many cars park on the street on Eastwood Road and Nottingham Road which make crossing the road more hazardous. Many cars and motor bikes exceed 30mph on Main Street especially at Nine Corners, a blind spot.
- Better rural transport
- "Transport from wollaton to Beeston .
- Wollaton... those of us in Broxtowe borough
- postcode ... are no longer able to get to Beeston unless travelling by bus on two days only my and on these days this is a very restricted bus service - making it difficult to get sufficient time in Beeston to shop, meet friends etc.
- Beeston has great value for the older people in this area .. as a the nearest large shopping centre plus a place to visit socially.. marina.. shops... clubs... etc to combat loneliness.
- Also older persons bus pass restricted to specific times so those e.g. volunteering for example and setting off early hVe to then pay to use transport before 9.30sm to get to their destination.
- Lack of daily regular transport to Beeston means those without cars are disadvantaged and more at a risk of loneliness especially in the winter months when they miay wish to get to foodbanks , warm banks, etc. furthermore they are unable to make use of The nearest cinema and silver screen at the Arc cinema due ti adequate bus times. So again something that could combat loneliness is made difficult to access for those with out or unable to use cars. "
- I would like for grassed verges and landscaping to be cut more frequently. Leaving them to grow to knee high, then chopping them back, leaving the cut grass in situ means they constantly look a mess.
- "**Dealing with bad parking that is blocking roads and pavements.
- *Maintaining the roads, including dealing with all the potholes

- *Ensuring there is a reliable bus service. This is a real problem for people like myself who are disabled and dependant on them."
- The local roads are a disgrace. Much work is needed on the resurfacing of the roads in the area. On travelling around the country, they are the worst roads!!!
- Roads and parking in Stapleford
- Pavements - they are in a terrible state and blocked with cars parked on them
- Invest more in the visual appearance of the towns. Overgrown hedges/verges

Area Specific Comments

- I am thinking specifically of TROWELL PARISH COUNCIL who terminated the hire of Trowell Parish Hall for Trowell WI unfairly.
- You are continually failing places like Stapleford and Eastwood.
- "Stapleford seems to me the last
- Place the council has invested in
- Yet places around Stapleford seems to be in a better state
- I have noticed I think we have had a Conservative run council which as per usual they look after affluent areas."
- Stapleford has no police station, no shops. It's disgusting.
- I am a Newthorpe resident. I feel that the Eastwood area is somewhat neglected of all the towns in Broxtowe. The weekly newsletter reports on activities and events in Stapleford, Beeston and Kimberley for example with little going on in Eastwood. We did not get any government money for levelling up! Was enough effort put into the bid? When is the Walker Street site to be developed for the benefit of the community?!
- Giving help to Eastwood for a change
- sorting out a proper post office and bank in Stapleford town centre
- I don't see the same issues in other parts of Broxtowe, like Beeston.... , why isn't the council doing something to make Stapleford as nice as other areas?
- Awsworth seems to be forgotten yet again.
- Beeston Ryland's is often forgotten. We have issues with camper vans parked up along Canalside and parking issues but nobody is interested
- You want a town to thrive and yet you let the banks close and post offices and close the hubs of the community like the pubs and town halls. Eastwood has been suffering from these sorts of things and yet they say it is being invested in. Where? The health clinic has been condemned and boarded up for yhears. There is supposedly going to be a new health centre and fire station behind the library which has had planning permission for 2 years butt no action taken. The current fire station is not fit fror purpose as it is made from asbestos. Shops are constantly boarded up and empty. The headstocks conservation area is fenced off and had nothing done to it for a year (aside from cementing in a new bench in front of it. Which says to me its going to be that way for a while) zand yet it is a massively popular area for many many people. A lot of 'friends of the headstocks group' even plant wildflowers a nd sow extra seeds up there to make it more pleasant for visitors, but it is just a mess. Another

park which has been let go into hall park. There is often broken glass around the skate area, empty beer cans strewn around and sometimes evidence of drug use. It needs TLC and more benches for the elderly and disabled visitors, of which there are quite a few from the local estate. Also the bridlepath running behind Eastwood cricket ground badly needs resurfacing, there are huge pot holes all along it. It is very dangerous for many of the local residents, I have seen two elderly dog walkers take a tumble due to the very poor condition. This is a massive shame as it is a lovely walk that connects all the way along to Colliers Wood. There are many ex miners in the area and love the heritage but it is not looked after and made enough of.

- Despite my answers above I do agree with the priorities set out but being a resident of Eastwood someone (other than Milan!) needs to realise, & act on the fact, that Eastwood, & not just Beeston & Stapleford, are also supposed to be part of Broxtowe !!
- Clean Stapleford up, an old type street cleaner might help

Other

- A Council Tax review is required - for the deprivation in the locality does not compare with the fees charged in the wealthy belts.
- Transport links. Particularly the tram to Kimberley would be helpful. Gigabit+ broadband for everyone
- Stop the off road motorcycles
- The above is of more importance. However recognition of BME group allowing their voice to be heard pls
- Linking UP the above areas, EXCEPT business in my view, IS THE MOST IMPORTANT of all - not having any overall view of community safety, health and environmental factors and the stresses on family life (eg dementia care) and links to abuse in homes and care homes would be short sighted. HOW do your priorities, staff and departmental responsibilities INTERCONNECT?
- Why is this mandatory?
- Establish long term and integrous policies.
- "they should look for ways to save money rather than £30,000 council committee per year meeting's ,"
- During this current living conditions of post Covid, Brexit and the continuing and never ending cost of living crisis everything seems to have gone to pot and everything needs prioritising.
- "We need to encourage people to help themselves and not rely on others coming there aid as we are fast becoming a 'nanny state'. This would help us target help where it is needed and avoid wasting valuable resources where help is needed.
- We should also look to charge for services used and encourage people that can pay to pay. e.g. why should those that can afford to pay for public get it for nothing.
- Universal benefits are universal waste."
- The priorities above are obviously important & in the past they would have all been expected by residents; these are not all wholly the council's

responsibility as funds overlap from government. With proper management they could be achieved. At least Broxtowe appears more responsible than Nottingham City Council !!

- The Council could consider making some representation to Banks and Businesses relating to the use of technology by the older residents of the Borough. Some of us were at School and College before computer technology was brought into being and, although I make every effort to embrace the use of computers I sometimes find myself in difficulty with the current trend of doing everything on line.
- Stop asking for our opinion and do what we have been asking the courts do for ages. You're just looking active and busy. But you're not. It is just lip service until you act do something.
- Encourage and advertise volunteering roles/options so we can all support positive actions and change.
- personally why oh why do we need so many councillors in the borough they create problems they dont solve them.
- Stop wasting money on vanity projects like extending the tram and building on greenfield land when there are loads of redundant buildings in the towns.
- Do not close Chetwind Barracks, encourage development of our armed services.
- Supporting young people to get the necessary id to vote.
- Xionora is a very helpful in planeing.
- Ensuring that planning applications are considered within the context of the other priorities would be good.
- Council tax collection. To maximise funds available for services to the community.
- I am gay and married my partner 7 years ago. I live here with him but despite telling the council this, they have still not updated the names on the council tax bill preferring to list Mr and Mrs on the bill with his sisters name who left when I moved in 8 years ago! Talk about heteronormative bias, this is the 21st century!!!
- Lobbying central government to get BBC funding back to pre austerity levels in real terms
- Build a new petrol station & shop located near bardils island on toton lane opposite side to the tram nearer to the school much safer for the custimers & children to access also will prevent noise, antisocial behavior & litter.
- Spending tax payers money more wisely.
- Look you do not have the finances to do all these things. So stop trying to do everything badly, and try doing what you can well.
- Prevention and treatment of natural disasters and extreme weather conditions
- To create a better living environment
- If only it could make everyone's life better
- after all 100,s of billions of £,s is taken in every year by our self serving government. Also this money should be audited by a independent body just to see where ,& when it gets spent & what on.

- "Planning applications"
- "Youth education in to local history and culture/
- Wildlife /Conservation and local farming / history with museums and tearooms and community centre of which can be done at
- GREASLEY CASTLE FARM of which as all the facilities to do all activities on 120 acres plus
- Eastwood and area needs community cultural and heritage centre
- We need council help and so far we have had no help from councils because they don't seem to be interested??
- New council leader and councillors so I will give you a 2nd chance to do your job for the local community and invite you to look around I will put you in touch with Sarah Seaton project manager
- GREASLEY CASTLE PROJECT
- Malcolm Hodgkinson "
- Protecting our Heritage. Creative arts
- As everything is getting more e expensive. Free children and toddler groups should be provided. More spaces for them to play. Being indoors when the weather is bad and also playgrounds outside meant for toddler, rather than school children behaving like animals. The local library should have sessions and space for toddlers where they can play and read and freely use during opening times. The eastwood children's Centre should provide more free playgroups and more activities for toddlers. The community should have places for singing dancing storytelling ect for free for children. There is no festivals or funfairs no market no outdoor entertainment or activity, other than the local playground and all playgroups are paid and for someone that doesn't drive there is also transport to pay for.
- Support community arts, promote music, singing, dance, and have facilities to come together to use music equipment, resources, instruments, and other creative and artistic activities! At a reasonable price, if possible. People lack space, support and resources to develop their creativity... Not everyone likes musician neighbours making noise, and musicians need more freedom, space to express themselves! Same goes for dancers!
- a council that does what is expected and not waste money on paying projects to friends
- There needs to be more support for the teenagers that live in Broxtowe. There are no clubs or free safe events for the children to attend , this will lead to boredom and often crime.
- Local Council should be working in local communities to achieve best outcome for our community
- There is no overt mention of district- wide planning (except applications) to provide context for growth and development . Ensuring transport systems are compatible with the borough's priorities. Clear statements of where investment/ development are needed.
- Trimming down wasteful activities.
- Continue and maintain efficiency measures to minimise tax increases.

- plus repairing cars
- "community facilities for teenagers.
- health care facilities doctors/ dentist"
- Having more facilities for children
- Support Community Events and helping local residents.
- Better cultural facilities. Wider ranging and more inclusive events - we have many elderly people in Eastwood; what is organised specifically for them? Certainly not the annual 'play days'!
- "Providing value for money. There is a lot of waste because people do not understand that it is the outcome/productivity people will be willing to pay their council tax for and entitled behaviours/employees wasting taxpayers money in front of us (I have witnessed much of this) is embarrassing for you and makes us resent paying for a service we do not think is up to it.
- Otherwise all these priorities are important - remember what you are for - to serve the taxpayer/residents in a meaningful, good-value way. Forget the other fancy long lists of "values" because it's very simple. Everything you do should benefit the collective population in an efficient way."
- Council tax is too high for rented apartment
- I think you do a good job given the financial restraints you face
- Community centres are important to get kids off the streets
- Encourage groups for similar age groups. eg. walks for young mothers or walking stick users
- Supporting community events and empowering instead of discouraging community.
- Activities for the young people of Broxtowe.
- "Maintaining its identity, Broxtowe borough council is a very green leafy area full of rich history and so close to nature away from the city centre.
- It's important to maintain this identity and build on it anyway we can with encouraging new family's and diverse communities into the area. "
- A priority should be to reduce council tax and the size/scope of Broxtowe Borough Council as a whole.
- The encouragement of a stable family life and strong marriages, and helping support young families and young people's activities, whether through churches or other groups.
- Planning, i.e. lookign after Broxtowe's heritage and environemnt, and preventing inappropriate development.
- Consolidating facilities in fewer buildings in town centres
- Community events
- Events. culture, heritage
- Community drop in centres similar for Beeston resource centre in other town centres - lifeline for a lot of people
- Being able to put the above questions into order of priority would have given you a better picture of what is most to least important to most people. For me it would be Housing, Business Growth, Environment, Community Safety, Health.

- More in place to support our young people, I remember as a teenager going to the Friday night youth club, there was a disco, a tuck shop and a pool table. I heart warming memories of those times. Everyone that went there appeared happy, every so often my friend and I went to a bigger disco at the Recency rooms in Ilkeston and yet again had a wonderful time . Unfortunately there's little for young people to do other than hang around Beeston Exchange where they often get into bother. Boredom can create trouble and impacts on these young people well-being ,the park events in the summer holidays are good , however much of the good activities were charged which for families on a limited budget this can become stressful. If we want to prevent serious violence and significant mental health problems then we need to start looking at the needs of the young people in our community
- "Equally as important is promoting and protecting our local culture and heritage.
- More arts-based facilities open to young people which could help prevent antisocial behavior."
- Utilise existing spaces instead of knocking down car parks to build another one
- Arts and culture can have a great impact on wellbeing - the council should consider how they support the arts in Broxtowe
- "I think the above questions will demonstrate very little as who would disagree with any of those?"
- "More schools
- More Doctors and Surgeries "
- Dentist that are now not having nhs patients even those registered there. How can that be healthy when we can't maintain good dental health.
- Should there be a yes/No here?
- Community build, social events that creates community
- Planning applications to enable people to improve more quickly their existing homes,rather than having to wait long periods as we have for a relatively straightforward downstairs extension.
- Flooding!! Audon Avenue and high road in Beeston flooding and damaging properties and mental health to residents every time rain is forecasts. There is not enough capacity in the sewers meaning it's flooding too often. Stop building new houses and look after the ones that are already there
- "Addressing the flooding in Chilwell- starting with finding out who is responsible for the mains water flooding causing & thousands of pounds worth of damage to houses & gardens in the area.
- Also since this there have been more occasions where the houses on Audon avenue have had flooded gardens due to heavy downpours of rain. This needs to be addressed as our garden has flooded 3 times since June as water gushes from a manhole covering an underground stream in our back garden. "
- Search with no cautious

- Resolve flood risk and drainage, eg more frequent clearing road gutters and ensuring patent routes to direct water away. Flooding been more obvious since the tram system and Barton water developments.
- Study room to develop reading, speaking and writing
- Activities for Youth
- We need to have independence of national/international factors

What other ideas do you have which you think the Council should consider implementing?

Housing

- Charge council tax on HMOs so we don't have to pay so much.
- Please consider renters, some of whom have lived in area for their lifetime, being turfed out to renovate for student accommodation
- Less HMOs to many and they cause noise and other issues.
- Reducing the number of student accommodations
- Rehousing people from unsafe environment
- See 3 above. [The issue of student accommodation in Beeston is very important. Things are becoming critical. A good balance between students and residents in any street is so important. The council needs to have a real focus on this. Strict enforcement of controls over the conversion of homes into HMOs - Article Four direction, liaison with the University, etc.]
- Places for the elderly and retired people.
- Upkeep of council housing- work to actually be carried out once reported without the need for residents to keep chasing over and over again and even then it still doesn't get done.
- Last two points important. Q3 [Housing . Using the good quality housing stock for families and supporting the development of low rise student accommodation.]
- "Limit student accommodation to purpose built sites. Stop HMO's"
- Stop allowing anymore HMOs
- Help for the population struggling on small incomes
- When building new houses does the council give any consideration to whether the present infrastructure will support these dwellings when they are approving planning. For example are there enough school places, health centres , leisure facilities such as parks. Why not make it a condition of planning that developers need to build a new or bigger school etc before planning is consented.
- Poverty Alleviation
- "Putting law abiding, respectable, people who look after their homes first. Rather than the ones who shout the loudest, who have never worked a day in their lives who think they can get away with everything."
- Prioritising getting young families into AFFORDABLE housing, either 100% mortgages or much cheaper rent. Current situation is disgraceful, we have personal experience with one of our daughters, whose family is currently staying with us as they try to save, having got away from a despicable local rental company.
- "Building on Brown Field sites before green field.
- Seeking to place new homes near railway stations or tram stops - then, because these homes will increase in value faster than the average (as happened in Beeston when the tram went there) put a levy on the house-builders and as/when people sell-on their homes. Keep that for the next 30

years. Too many homes increase in value when a public transport link is nearby but the public purse does not benefit."

- Reducing the amount of student accommodation , especially usage of family homes as HMO's.
- Solar panels on all council buildings & council houses.
- I would like to see a reduction in planning approvals for high rise buildings. New build Council Houses should be a priority.
- Reducing the amount of HMO's in the county. or make them pay council tax, then reduce it for everyone else.
- Bettering there housing
- Reduce HMOs, refuse planning for future HMOs.
- only sell council houses to tenants isf the money goes to builsing more council houses NOTgiving the money to for profit builders.
- Invest in improving existing property not building more homes. Population for Broxtowes' size is too much, putting strain on niche public services and increasing council tax. Therefore, leaving less expendable income and investment security for local business. Stop replacing green zones with buildings, be them public or housing(Hickings lane park plans, etc).
- "Making new housing developers put solar panels and batteries on every house.
- Have some kind of scheme to encourage people with homes to get external insulation and solar panels and batteries."
- Repairs to be booked in advance.
- No more high rise building projects.
- good familys with good track recocds rent paiid no trouble be the first to new homes from flats
- help for residents that want to downsize then a bigger property comes available, which will help with the lack housing not everybody can afford one months rent in advance
- Social housing is terrible
- Help people with energy efficiency in and around their homes
- Priority housing for ex-servicemen and those that have actually served the community.
- Stop building flats for students , Beeston is saturated with them. I'm from Dunkirk and know first hand how students destroy communities.
- Convert empty houses into rental properties for vulnerable and homeless people. Ask for volunteers to assist in refurbishments.
- Hosing
- No house building where there is inadequate public transport
- We are disappointed with the contract work carried out on our property
- Support and encouragement for Credit Unions to help people struggling during the Cost of Living Crisis.
- More bungalows for elderly and disabled. Alot more needs to be done to assist the disabled. .
- Far to many houses being built and road infrastructure not improved

- Keep the elderly people together and live in peace, don't mix young and old it doesn't work, also when elderly and disabled can't park their cars because the young people take the spaces it's not fair all round.
- Can you stop listening to NIMBY's from the civic society and get on and build housing and businesses and modern health care facilities!
- Building housing on brown field sites to prevent the destruction of the green belt
- More should be done for single parents. Their salary is over the amount for benefits but there's only one salary coming in.
- If housing is to be built, the council should lobby central government to ensure that adequate services are in the area e.g. schools, medical facilities, roads infrastructure (including parking and public transport) and access to green space.
- Licensing of all let properties especially student homes.
- "Making sure the number of HMO's in an area do not swamp the existing housing. More restrictions on ""extensions"" that can be built and more consideration for the existing residents.
- Making sure there are enough GP's for the continued house building and more car parking."
- protect the green belt and more closely monitor permitted house development within the green belt eg 63, Nottingham Road, Trowell
- Implement subsidy programs for those in need
- Solar panels on all new housing, and grants to retrofit on existing housing.
- Do more to encourage custom & self build. It can help integrate new housing estates into communities, offer homes to people on lower incomes, improve the quality of the design and construction of houses and increase the number of houses built in the borough.
- figuring out a way to offer families decent rental properties they can afford. Prices have doubled for renters in the last 8 years and most families now leave the area.
- "Stop allowing the building of flats everywhere.
- Care about residents views.
- Stop putting developers above residents."
- Stop giving planning permission to ugly built, cheap & nasty rabbit hutches . Insist on looking at the designs after all we are the ones who see them. 2 examples are opposite the hop pole I am pretty sure the developer wouldn't allow this at the bottom of their gardens
- "Needs to be a better solution for homelessness
- For families a safe place to turn to in the area with help and support into housing quicker especially where their circumstances are no longer habitable"
- As a landlord the Council has experience of house improvements- particularly insulation options- that might be applied and encourage more widely across the Borough.

- Before house building is given the go ahead more thought should be given to traffic measures and whether facilities are enough in the area.
- as I said before, you would not have to build as many properties if you help the people that want to downsize, maybe give up the month in advance rent that people cannot afford not just people on benefits working people as well if I could downsize I would but cannot afford the one months rent in advance which is silly really that's stopping somebody from having my property which on the tenancy says a maximum of three people can live here yet hi live here alone
- Less student accommodation- surely there's enough - more affordable homes for the residents -
- Bring back rent officers?
- Tackling the infrastructure of roads before building new houses
- See my comment on the last section [Ensuring that not too many houses which are at present family homes are not turned into HMOs. This has a detrimental impact on local schools as the number of children in the area drops. A register of properties being used as HMOs should be compiled.]
- Anything that will encourage people to insulate their homes will help. I've also come across houses where there is a separate building, rather than an extension. Please can the Council encourage people to keep their buildings joined together, so that carbon emissions are reduced.
- Some kind of income on landlords where no tenant is paying council tax
- See earlier comments regarding studentification and ceasing the proliferation of HMOs and Student Purpose builds. Consider implementing an Area 4 direction in Beeston to try to give Broxtowe BC more powers to implement this.
- See last answer.[Affordable housing for local people / NO MORE STUDENT HOUSING.]
- Council is a landlord, be a good landlord, give the experience of good house improvement and maintenance to encourage improvement of council and wider housing stock
- Cut down on multiple occupation
- Employ more staff in the housing departments
- "Clearer planning policy on housing, including.
- more control of quantity and siting of student accommodation, and
- fulfilling its Part 1 Local Plan commitment to the needs and demands of the elderly as part of overall housing mix. Bungalows keep being replaced by executive homes and no-one is building homes suitable for the elderly who don't yet need a retirement flat or residential care."
- "Only build 3 or 4 beds. Scrap the 2s.
- Stop letting immigrants jump the queue on waiting lists. We've had enough. Date of applications need to be in order. When your next your next . Its depressing the whole housing system. "
- "Providing more temporary accommodation units.
- Providing more support to residents on the cost of living and employment"

- Raise awareness of private sector housing and landlords. Promote partnerships working where possible to residents
- The repairs service for council housing, it appears tenants are constantly chasing outstanding work
- Cost of living fund
- Income prevention fund due to a decrease in the DHP fund
- Improving current housing stock
- "Estate Maintenance to be done like it used to be done years ago - properly!!!
- Proper cleaning of Broxtowe properties gutterings every year, so that rainwater drains away like it should do - instead of soaking into walls and causing dampness in properties, especially in winter."
- Continue to oppose more student accommodation.
- cleaning communal areas in your buildings
- Classifying ex student housing for social housing seeing g that so many new student blocks are being provided
- The housing situation needs reviewing.
- Better information on how to make homes more heat efficient.
- Vetting council tenants
- "Improve the variety of local businesses - we have have lost our only shoe shop, albeit it only sold children's shoes. Make renting a business property more attractive for independents.
- Widen the range of items that can be put in residential green recycling bin - look to Erewash as an example of better practice. Recycling services should be standardised nationally.
- There should be more bike racks available throughout retail areas, not just the pedestrianised section of the high road e.g. near local cafes, churches and restaurants such as opposite Beeston Methodist Church.
- We need a greater police presence to deter crime e.g. bike theft. Having someone patrol the High Street was the norm in the 1990s and early 2000s. I now never see a policeman except behind the wheel of a car.
- Encourage re development of old buildings for flats/houses rather than building on green belt land all the time. What's your definition of 'under-used'
- Sort out the roads. Don't patch the potholes, resurface.
- Be the leaders in installing electric car charging points in residential areas and provide a better facility in council car parks."
- I think that families with children should not be placed in accommodation that has no access to a private garden.
- Houses which are empty to be used again soon not years it looks very untidy and dirty
- All new houses to have solar panels
- "Increase density of housing stock, ie. more flats/apartments
- Consider district energy scheme"

Business Growth

- Denser development in Beeston centre.

- "Make Derby Road through Stapleford part pedestrianised & bring in more popular high road stores & cafes.
- A Saturday food market would be great too for those of us that work in the week. "
- Attract more businesses to the area.
- Listen to the real community on regeneration projects and not those who just want to make an impact for there on gain.
- Shops appropriate to Eastwood and a market
- Make Stapleford town centre more diverse & inviting. Get novelty + more diverse shops. We are overloaded with hair salons + charity shops. Nothing to attract people hopping off buses or driving through in a pleasant inviting high street
- "There needs to be a joined up approach to planning retail in the area. We have an imbalance of Vaping and Charity shops, I have nothing against either but it is not a good mix.
- We are well represented in F&B, we need the same for Retail and given the diversity of landlords, I think it will take the council to have a strategic overview."
- Business rates holiday for new businesses on Beeston high street to help them get established
- Consider the business rates, as the choice of shops on the High road is pretty poor. The tram has taken people to Nottingham, not the other way round as originally suggested, and especially as there is no good shopping here - eg. only one clothes shop, no shoe shops
- Focus on towns - free parking.
- Competitive business rates to attract high street names back into our high streets and clamp down on the never ending surge of Turkish Barbers, Take-Aways and American "Candy" stores which serve largely only as the front for money launderers and gang activity. Return the high street to regenerate wealth and much needed resources.
- "More employment opportunities"
- " encourage
- Businesses to invest in area's like
- Stapleford after all it has the tram,
- Motorway easy access. "
- More diversity of shops in our retail streets
- Doing something with the empty shop, ie one idea to brighten these shop front's some which are in terrible state and one shop on a corner is ready for falling down (god forbid) which the council must be concerned about because they boarded it up sorry my go into school's and ask them to create some colourful mural's and put them into shop window's I am sure it would look much better than mountains of old mail and dirty grotty window's, I don't think it would cost the council too much to cheer the high street up, it may even encourage potential business.
- Re-generating the town centre

- More job fairs.
- attracting more shops by reducing business rates
- Try and figure out how to reduce/halt business rates to stop businesses disappearing
- Help businesses to open shops and make the high street more affordable and diverse.
- no more take away shops, have a parking policy for the centre of town not move it out
- Do low rent start on business units to stimulate startups. Charge a small percentage of profits until such time as this matches the rental to enable people to get a foothold. Then you'd fill up the empty shops and create a more diverse town than coffee shops and charity shops
- Make the most of Kimberley's « Victorian shopping area » by encouraging small retail businesses but market the area to encourage people to travel from Nottingham (need better transport options eg. Shuttle bus to/from Phoenix park) and encourage to open on Saturday and Sunday.
- better quality of shops and free parking
- "we should have a decent car park in Beeston to attract more visitors.
- Also there is a lack of decent shops in Beeston. there are no clothes or shoe shops. Too many charity shops."
- Reducing "red tape" for businesses to an absolute minimum. Keeping taxes as low as possible.
- give more opportunities for careers
- No more vape shops/hairdressers
- Smartening up local high streets
- Improving town centres, look shoddy, poor and neglected.
- Stop the plan to build on the Victoria Street Car Park. An unnecessary expense. Build on the Tile warehouse site instead of making it into a car park, which is within yards of other car parks. Save Council money.
- Regeneration- high street.
- Income generating events
- More support for small and micro businesses.
- I know plans are in hand but I live in Beeston and the old Fire Station area, the number of empty shops, and the old College building do need sorting asap.
- We will increase the employment and entrepreneurship index
- Economic growth
- Increase in employment opportunities
- Increase in employment opportunities
- The economy of poor places should be considered
- Promote employment, increase income,
- Strengthening the economic recovery
- "Are you able to facilitate getting The Manor Surgery to move into/rebuild the vacant Lloyds bank building?
- Could empty shops be used by community eg to run equipment library "

- As in previous comment box [start clamping down on the traders with out a pavement licence , the greengrocer Hallam on the high rd hasn't one neither does some of the coffee shops that put tables and chairs out , that extra revenue that's been missed out on and money they are making that's not being paid out to trade on the street]
- "Do something with the space next to the Arc Cinema. maybe move Beeston Sqaure to this area.
- A carboot Sale every Sunday"
- Conversion of local buildings into business and council facilities. Two buildings that come to mind are the funeral directors and the Queens Head building
- protecting small local businesses on our High street
- stop allowing Lidl and Aldi to take away business for the little shops - allow the Manor Medical Centre to use that dull building for a new centre rather than more student accommodation.
- "Penalised the owners of shopfronts that didn't take advantage of the Stapleford buisness grants. On the cross roads into Stapleford there are 3 unsightly abandoned shops that could have used the grants but chose not to. These shop fronts (the old rock and 2 shops next to the dentist) look battered and doesn't echo that the town has had these funds to help level up struggling towns. Contact needs to be made to instruct them to clean up their shop fronts.
- Binbagged and boarded up windows doesn't shout great town which has had millions spent on it "
- Having a clear plan for all to see concerning how the university and its students are taking over Beeston - useful shops replaced by fast food, barbers and vap shops etc. Have to shop on line as there is no longer the variety of shops.
- Should implement ring fenced town apprenticeships and offer incentives to local businesses to take apprentices from that town catchment area - reduces travel on public transport gives youngsters savings on that travel helps local employers and lifts employment rates in local towns and gives school leavers a chance to step in to employment rather than step on to benefit and risk pitfalls of homelessness , crime etc
- "See last answer. [Lower business rates, to attract and keep local independents.
- Beeston needs a decent hotel, accessible by road, tram and bus - the old collage would make an ideal location / venue.]"
- Make more of what we have and improve and better it, rather than building more and adding to the existing problem. Put right what we have. Some people still arent comfortable coming ouit after Covid, either too scared or got into a new routine during lockdown.
- Support markets
- "Bring more shops
- Make an apprenticeships training centre for young people"

- Help small businesses to get running and survive in the pedestrian area in the centre of Beeston? Otherwise the street will be occupied by charity shops only...
- LUF Project bid for Eastwood. Compared to other towns its neglected
- The regeneration and redevelopment of the rundown areas of Broxtowe before putting money into building new leisure complexes that local people can't afford to use
- Continue to invest in town centres across the borough
- "Using old retail units
- Reduce rent for new businesses"
- The esthetics of a place are important for people's wellbeing, to encourage more shops to open and the public to shop there. More bench seating along the pavements near the shops and more hanging/lamp-post baskets.
- Greater regeneration of Beeston town centre and long term vision for retail and leisure in beeston. Lobbying banks to avoid closure of branches.
- In a cost of living crisis it should be about families the community coming together but long Eaton & stapleford are more appealing then beeston now & have better shops! The shops in beeston is absolutely rubbish... charity shops, coffee shops, hairdressers/barbers, there used to be loads of different shops. The only variety is at the market on chilwell high road (the garage) & the prices for that are ridiculously high! Beeston isn't a loving community anymore it's more about students. It's lost it's family orientation & become about business. The market prices for everything from housing to shopping is ridiculously high with very little variety or style anymore!
- Encourage more variety of business to the high street, e.g. bank, grocery store
- Make the town centre more exciting to visit with a wider choice of shops.
- more shops for staplford like eastwood
- "Better consideration to different shops, not just charity shops.
- Banks for older people to use and enable people with banking queries to have face to face contact."
- Focus on looking after what we have rather than having a drive for new. Utilise empty shops in some way and support new businesses more and encourage new businesses.
- shops which are empty to be used again soon not years it looks very untidy and dirty
- Investment to develop jobs and projects to get in to work

Health

- "Public accessible toilets.
- Changing places toilets in parks and equipment for disabled people to play on. Outdoor Gym equipment at Bramcote Hills park.
- Where are we will a rebuild of Bramcote Swimming pool. With the new secondary school this would be a great enhancement too. Also pool that is disability friendly."

- See 3 [The way Kimberley School has been allowed to take over the leisure centre is appalling. A perfectly good joint use agreement was in place which could have been tweaked slightly towards the school has been obliterated., The academy chain are money grabbing and power mad.]
- "More investment in sports and activities facilities. The Bramcote Leisure Centre is one facility that needs some capital investment to see it through to future decades."
- "Bring back toilet facilities in the towns and villages particularly for the elderly."
- If you want tourists and residents to use the shopping facilities and town and village centres provide and improve toilet facilities.
- Just remember we all grow old and these facilities are required more for the elderly. "
- Public toilets.
- Build the new Sports Leisure Centre - as it is much needed for the community
- Up swingate we have the water tower with lots of ground and at the side is a field if you take a look at it there is plenty of room to build a sports centre and you use the grounds of water tower for some sports fields that would be good
- Long term planning to organise VOLUNTEER GROUPS and community centres across Broxtowe to train in dementia care to link more actively with health and social care.
- "Better walking pavements
- Bike tracks"
- More leisure centres available and having them be accessible for people on low income.
- "Proper disability advisor that covers all aspects of disabled life "
- Upgrading outdoor leisure facilities, especially those for young people
- Priorities the health of the people of Broxtowe. We need more public toilets in all areas of Broxtowe to meet the need of the ever increasing number of people with health issues which mean they need to use a lavatory frequently. These include the increasing number of men with prostate issue, menopausal women, those with diabetes, kidney function issues, pregnant women and children. All these individuals need access to a toilet with perhaps just a few moments notice. The anxiety of not having access to a public convenience puts many people off from getting out and about in Broxtowe and making the most of this area. Broxtowe needs to do more on this. Broxtowe needs to do more on this, otherwise individuals will either continue to soil in the street or local parks (as I have witnessed), or not venture out at all, which impacts on their health and your economy. Contribute more to the provision of healthcare for all, including social care and well being of our most vulnerable citizens.
- More events on for the mental health people in the area other than middle street recourse centre as that's very busy
- All complexes none smoking
- Offer healthy choices to promote better public health
- Build a swimming pool which is more accessible to disabled people

- Outdoor fitness groups on the open spaces in the dry months
- "Free adult learning
- Leisure Centre investment "
- Ensuring access to toilets in public areas - not reducing them.
- Promote services and help for the over 80s; those elderly persons who often are late to seek help from pride and independence but in later old age need outside assistance in providing meals, company, transport and access to all kinds of public services. Broxtowe could signpost County council and other sources of assistance to this age group.
- Drop window-dressing plans like cycle tracks and allocate more money to improving infrastructure and community services
- senior centers
- The improvement of the mental health level of community residents
- Mental health level of residents in road construction community
- Adding outdoor gym equipment to all parks and recreation areas.
- Better cycling facilities
- "Prioritise Leisure facilities in Kimberley and Eastwood following the Kimberley Leisure Centre EM Educational Trust disgraceful debacle.
- Withdraw all Broxtowe funding from K L Centre."
- Checking on 70 plus who don't live in shelter housing
- Free cycle training for residents of all ages including in schools. Not sure whether this is your thing or NCC.
- Ways of encouraging new groups very little for mental health or antenatal
- A new Bramcote leisure centre built and fully functional before the old one closes but this may well be a matter of private funding. Budget's are always tight. I'm sure you don't need too many new ideas on which to spend.
- "Instal public toilets at Bramcote Hills Park.
- Provide a menu of community needs/projects from which voluntary groups can choose to become involved with."
- Health and fitness, bramcote leisure centre is of date and we need something new and better soon.
- Dementia is on the rise in Broxtowe and yet it is not a Dementia friendly borough. No memory cafe in Stapleford, no carers support group in Stapleford or Eastwood, few accessible walks and social groups, including venues, and no discount for carers to encourage them to access leisure facilities and remain active.
- A tennis club/centre at Kimberley. This could incorporate Padel or Pickleball which are fast growing sports in the UK.
- Renovation of Bramcote Leisure Centre
- Having a leisure centre in Beeston (Swimming pool included)
- More support for elderly and disabled and more different ways to pay chargers. Elderly only use cash.
- Continue to invest in leisure clubs across the borough
- More support for children's mental health and shortening waiting time for autism diagnosis

- "There are quite a lot of seats in the town but there can never be enough for the elderly and disabled who often just need 5 minutes rest before carrying on.
- A scheme to encourage every business, shop, bank and cafe to have a 'chair to share' that someone can sit on with no obligation to make a purchase would make a real difference. They could display a sticker in the window and Beeston could get a reputation for kindness."
- Health Checks for the elderly
- Supporting communities to get together - group exercise classes, community groups, tackling loneliness
- Listening to those who are not able to work not because they are lazy but those who are disabled and cannot work
- Making sure the old aren't lonely and can still have quality of life
- remove objects from paths outside of shops to give more freedom to people with disabilities or mums with prams.
- We need a new Leisure centre, Bramcote is old and needs replacing. You should build a new bigger centre down in the area where the school has been demolished and sell the current centre with its land to a hotel chain, would be extremely popular. Incidentally, the council should have accepted the offer from the French group of Decathlon when they wanted to build a new centre in Kimberley, that was a big mistake.
- More joined up projects with other organisations i.e. health of the elderly, being able to move them into suitable accommodation quicker to assist the NHS.

Community Safety

- Fines for leaving bins out too long. Fines for blocking walkways and encroaching driveways with antisocial behaviour. Fines for littering
- Police response is deal with it yourself - thus is not acceptable for pensioners and the disabled.
- Clamping down on anti social behaviour. More police.
- More ctv in certain areas
- More visual policing.
- "Drugs
- Fly tipping
- Better parking
- Speeding down our street "
- Take a much harder line with fly tippers
- Recovering the full costs of vandalism and graffiti from those prosecuted.
- Stop and fine cyclists riding on pavements and on Beeston High Road.
- Clean up some of the backstreet areas to discourage antisocial activities going on in them.
- More park control's at evening
- More community policing instead of "drive byes".
- More cameras

- Flytipping and anti social behaviour
- BIGGER FINES FOR FLY TIPPING
- Stopping fly-tipping, Generally encouraging tidyness and the use of bins.
- More police presence.
- More policing on Mornington Crescent especially
- "Motorcycles on streets for No Ball Games to be played on the road as the estate is growing traffic is much higher and someone will be either knocked over or killed on the street
- There is a park behind the houses where the children should play where they can be safe. That is something I would really like to see."
- "More police on the beat."
- "Speed cameras or alternative deterrent on Cinderhill Road"
- Control parking around schools and encourage parents to walk the children to school and back.
- More police presence
- More speed calming measures more police in the village only seen two police cars since moving here three years ago
- "More police presence.
- Never see any."
- More coppers on the beat stopping kids vandalising and terrorising
- Stop youths dealing in drugs at the Greenwood centre
- telling the police to confiscate E scooters, they are a danger to pedestrians and road users
- Resources to reduce domestic violence.
- Try to encourage enforcement of what is known as perceived crime. things which we all see every day and know no one will take any action..
- Supporting communities to set up neighbourhood watch schemes.
- Tackling anti social behaviour of the alcoholics who hang around the park and the youths who are terrorising people and vandalising facilities
- Create a tolerant community respecting free speech, different way of life and cultures.
- More around anti social behaviour
- Raise the profile of the support that is available to victims of Domestic Abuse across Broxtowe
- Community involvement in stopping the anti social, illegal/ not road worthy motorbikes and ATVs, that disrupt the peaceful villages of Awsworth, Kimberley and Cossall.
- How about racial discrimination
- Anti-Social behaviour is on the increase in all areas and the Police need the support
- make the whole community more harmonious and orderly
- Domestic violence and antisocial behaviour
- Fines for use of illegal e-scooters on pavements
- Keeping local control of local crime

- "Ways to deter ppl from racing in the rylands, think it's motorbikes and sometimes quad bikes.
- We have problem with our neighbour having lots of dogs, they bark late at night and throughout the day, it smells terrible and they howl when she goes out. Not sure what to do about it ans whether the council can be of any help "
- More neighbour watch police
- Making Maws Lane and Gilthill more inclusive
- Making it illegal to ride a bicycle without wearing head protection. Also worried about reckless cycling, for example carrying passengers on the cross bar/handle bars and doing wheelies on main roads - both seen all too often
-
- Get funding for more police presence on streets and in schools.
- Fine people who don't follow the rules eg removing bin out the way
- To make the street lighting brighter. It's inadequate in the winter months.
- Help with parenting. Children need to become decent citizens within our community. Some adults are fearful of going out of their homes as they are being intimidated by groups of young teenagers. Some parents have no idea or don't care what their offspring are doing but they need to be held accountable. We need to make our area a safe place for all
- More on community safety and 'walking the streets 'to protect the public from drunks, yobs and thieves.
- Community Safety: environmental complaints including noise. Employ weekend and night enforcement officers. It is ridiculous that the only option at night and at weekends is to contact the police who are highly unlikely to turn up to anti-social behaviour and noise nuisance complaints. It should be a function of the council and university and funded by the university HMO licence income.
- Stronger powers in dealing with antisocial behaviour either residential or in the community. Quicker consequences for poor behaviour.
- See last answer.[Far more Bobby's on the Beat.
- More police on streets in village especially at night
- Get more PCSOs walking the towns and villages. Not polluting it even more driving around. Be the viosisble deterrant we used to have and help with the anti social behaviour
- Encourage use of community hubs for beeston to help tackle social behaviour problems
- Continue to look at community safety and tackle ASB
- Neighbourhood watch scheme to stamp out crime.
- Crack down on drug dealers in my neighbourhood. It' just goes on in plain sight !
- Community Safety and ASB are already listed, however I think low level ASB could receive more focus, eg cross bikes, electric scooters on inham road, footpaths and fields
- Areas for young people to feel safe

- Electric scooters are becoming a problem in Kimberley. The way things are going it's an accident waiting to happen
- Better lighting and CCTV in parks
- Increase the number of Police and Community Officers... let's actually see them.
- Safety is the concern, more CCTV could help;
- Clamping down on anti social neighbours, gangs of youth roaming the streets

Environment

- Become Bee friendly, ban use of weedkillers
- "Cleaner alleyways.
- Ensuring allotment bushes don't overgrow the pavement and roads.
- Providing a safe junction of central Avenue and Ewe Lamb Lane in Stapleford, it's so dangerous as you can't see around the corners, lots of children use this junction as a route to various schools. "
- More street sweeping which would control weed infestation
- Bigger bins for Martell court flats
- More regular bin collection
- More regular drain and street cleaning to help prevent flash flooding
- More street cleaning
- More investment in renewable resources, ensuring that there is a suitable payback on the investment.
- Sorting bins and rubbish left on our streets. It's becoming a pain
- More recycling collections
- Opening up and improving more green spaces for people and wildlife such as Bramcote Golf Course, Bramcote Ridge. Resist the pressure to build housing on these spaces and aim to create green corridors and spaces to improve mental health, wildlife and plant diversity, better management of water by avoiding paving and surface run off and managing urban temperatures better through greater masses of trees
- "Council funding assistance (whether it be an interest free loan or grants) for: cavity wall insulation, solar panels, heat pumps, airtightness measures, heat recovery ventilation measures.
- The Isle of Wight council collect food waste through collections, could this be implemented here?"
- "Frequent large item waste collection. Free of charge.
- People will dump these items as paying for collection isn't viable in many cases.
- Ultimately it will cost you more dealing with the fly tipping."
- Weekly refuse collection (domestic not recycling) over warm summer months when material can become offensive and attract pests.
- A local support centre/resource to provide expert advice to help people plan how to make their homes more energy efficient and carbon neutral (particularly what's possible in much older properties).

- A campaign in public spaces in schools and in youth centres and the cinema to stop littering. It is a scourge and is increasing.
- Food waste recycling especially as there is a anerobic converter at Colwick
- Better recycling more plastics
- We need to absolutely protect our open spaces - vital for good health, both mental and physical. No silly vanity projects please, focus only on roads, schools, maintaining parks etc, refuse collection - all the essentials.
- "More street cleaning
- Force householders to keep gardens in a decent condition"
- Kerb side verges -keep them properly cut - itmay seem trivial but it gives a poor impression to potential newcomers and visitors
- Food waste bins
- Recycle food for compost like Waverley council in Surrey. Mow the verges at corners as long grass makes them blind
- Last two points important. Q3 [Environment. Ensuring private landlords look after the outside of their houses and front gardens to ensure streets with rented accommodation look good.]
- "As suggested above more recycling bins . There is a lot of recyclable material simply lying around out there .
- Mow in a more ecologically friendly fashion . This is happening in some areas ,eg Archer's Field , Stabo , Ghost Lane , Chilwell . Yet other areas eg Bardill's Rbt is a disaster with repeated destruction of wild flower habitat without any benefit at all . This may not be your fault . It may be being carried under a mandate fromt the County . If that is the case it needs to be renegotiated as a matter of urgency . There are wasy environmental wins to be had here at a number of sites local to me ."
- Looking after the environment and not building on already established wildlife areas
- Promoting a keep Beeston tidy litter picking day.
- Also, liaising with Erewash, to improve the air quality particularly in Trowell as it is blighted by pungent smells arising from the industrial estate just over the border in Erewash.
- More recycling at home options
- "See part 3. [Weeds between pavement and road everywhere!]
- Regular missed glass and garden collections!]"
- Make sure open spaces are family friendly
- "Dog litter bins
- Street road cleaners "
- More resources going into active travel. Better management of grassed areas, let it grow long, plant wild flowers and encourage more wildlife
- More solar panels
- More tree planting plus conservation wherever possible of existing trees
- Food recycling
- There is a significant undersupply of publicly accessible functional green open spaces for residents. This is detrimental to the general health and wellbeing of

all ages. The Council must address this issue in both North and South Broxtowe.

- Make the area where the old fire station used to be into a green public space.
- Better environment
- Looking at a common recycling policy/ practices with other local authorities to simplify and help make recycling more efficient
- Protecting playing fields from being taken over by football!
- plant more native trees, not the shrubs that were planted after the tram destroyed Beeston
- Carbon reduction. Increase in generation of renewable energy. Food waste recycling.
- We need free well cared for outdoor parks and natural spaces with a focus on biodiversity and inclusivity for all.
- Leave our green spaces alone instead of building
- Dogs - as mentioned.
- Change the frequency of green bin collections to a 4-weekly cycle, to save money.
- Street cleaning.
- keeping down weeds at roadside, verges etc
- "I would like to see food waste collected, and more clarity around what goes into which bin - it can be hard to know whether a piece of plastic that Tesco say can be recycled counts as a "punnet" or a "box", for example.
- I would also like to see new housing developed with more of a focus on sustainable transport instead of car dependency"
- we need to be able to recycle food waste.
- streets dirty.
- Buy the former golf course site at Bramcote and manage it as a public open space.
- More dog poo bins around the lark field estate
- Support gardening schemes for elderly/disabled people
- Something needs to be done to encourage less use of private vehicles and increased use of public transport where possible.
- Covered partly but investing time and resource in our green spaces to support wellbeing. Develop schemes that encourage people to take a walk, a bike ride or run, eg. Toton Park needs better investment in the tennis courts, facilities for teenagers like a skate park (as seen at West Park in Long Eaton), trails and pathways better looked after. Most become a muddy mess in winter. More wild flower planting... the list goes on.
- less mowing in open spaces plant more trees more wild flower areas don't mow closed cemeteries let's give the wildlife a chance as once it's gone it's gone.
- Better recycling at home/better access to shared recycling facilities for common materials e.g. plastic, foil, tetra-pac
- See previous comments [More street dog waste bins.]
- more recycling

- More recycling opportunities... soft plastics.
- I would like to see investment in the local parks and install play equipment for disabled children. I believe there should be at least an accessible swing for children with disabilities
- Communal living areas, encourage residents to help make there outdoor spaces a place to enjoy. Grants for gardening projects, support with watering facilities etc.
- Give better clearer up to date information to residents about what it we ms can or cannot be recycled. Provide kerbside collection of used batteries via plastic bags, as they do in Rushcliffe B C.
- Dog mess. More signs and fines. The situation is getting out of control.
- Stop pushing green agenda's
- "Food waste collections.
- Inclusion of more types of plastics (e.g.fruit punnets) and tetrapaks in kerbside collections."
- "Food waste caddy/small bin system.
- Natural burial grounds - encourage and promote. "
- Street cleaning more often in the different areas of the catchment. Reintroducing free bulk waste collections would be nice.
- Invest in parks and green spaces, give the young improved play areas and facilities for young adults to give them something to do. Make the gardens places to be proud of and not a haven of unwanted weeds.
- Greening up.
- Working with community to ensure street planters are updated and maintained.
- "Promote the installation of charging pints for electric cars throughout the borough.
- Install solar panels on council land and buildings. This would be in line with the priority to reduce carbon emissions, save electricity costs and produce a new income stream through sale of surplus electricity back to the grid."
- Plant more trees
- Have a etter Recycling policy.
- Clearing all the Weeds that are growing along the roads and footpaths. Mobile street cleaners, instead of someone walking with a cart. Modernize the street cleaning, this is 2023.
- More solar panels.
- Protection of trees should be given more importance.
- No mow may was ignored on our park areas. Food waste recyling to make bio fuel. Claim a patch - were residents can make wild flower meadows in small grass patches.
- Involving local residents in inclusive sustainability initiatives and ideas and helping them to happen.
- Ensuring a clean environment
- Ensuring street cleaning is carried out, not relying on nominal, picker efforts. Ensuring that drains are cleared, instead of being allowed to flood even with

nominal rainfall, especially as rubbish is not swept. Ensuring highways, drains and footways are kept weed free, pushing the county for help.

- Making towns more environmentally friendly.
- Relook at another method of bulk waste collections. Lots of people cannot get items to the tip. You charge and people wait weeks to get rid of things or fly tip.
- Encourage the use of open spaces
- stop people leaving bins for weeks on end blocking pavements
- More green space in centre of towns
- "Free composting bins"
- More electric/hybrid vehicles?
- Clearing up the mess after cutting the grass verges would be a huge improvement to the overall look of the estate.
- "Making our towns people and cycle friendly, not car centric.
- Build only carbon neutral homes with renewable energy.
- Create more green space for everyone to enjoy. "
- Improved recycling , tetra packs should be recycled find a recycling agent that can support this.
- A clean air survey and testing the air pollution in different areas of Eastwood.
- "1. Extend the play area and equipment on Hall Om Wong park.
2, Put high fencing round the play area,
3, More seating in play area - inside and outside the fencing, When I take my dog and grandchildren to the park I have to stand outside the play area as there are no seats close by.
4. Put a dog safety gate on the fenced tree area at far end of park so dogs can safely run loose there without annoying other park users, "
- Dog friendly areas in parks - cordoned off areas just for dog walkers.
- Definitely improve the level of recycling
- make recycling containers publicly accessible alongside trash bins
- "Parks and open Spaces"
- regular weed control on the streets and pavements, and see that householders (rented or privately owned) are kept in trim and smart condition. if not introduce a scheme where the council cuts and trims for a charge / fee.
- "More Neighbourhood Wardens working in ALL areas. Awsorth seems to get lost against the bigger areas like Eastwood, Kimberley, Stapleford etc"
- Parks and open Spaces
- solve environmental problems,
- "Work with businesses and publicise recycling schemes where the items are collected and dealt with by the business e.g Boots cosmetic/toothpaste tube recycling, Tesco etc soft plastic recycling.
- Encourage (and financially support to a degree) businesses, including independents, to join terracycle schemes so we can recycle some more things we can't put in green bins.

- Work with businesses to encourage them to maintain green patches on their land to be biodiverse e.g. bottom of station bridge at Technology drive junction has some greenery around the tyre unit. It is a mess and could be populated with wild flowers to both look nice and be good for wildlife. Also roundabout at Boots Beeston entrance. Get community volunteers engaged to help in clearing/planting.
- Introduce food waste doorstep recycling"
- Not charging for 'garden' bins which is currently £35+ for one. In other Council areas i.e. Erewash there is no charge at all. The Council benefits from the garden waste by using on the regional garden/park areas so why should householders pay for garden bins??
- "Extend No Mow May throughout June
- Review what further grassed areas of parks could be given over to wildflowers, to add visual interest and improve habitat value (Dovecote Lane is a prime candidate)
- Fresh review of the potential for solar on council buildings, e.g. pavilions, community centres"
- Parks and open Spaces
- Widen the scope of what can be recycled e.g. wider range of plastics
- "Stop using herbicides around the base of trees and street furniture. It's crazy given plummeting numbers of pollinators. Where absolutely necessary (i.e. for low visibility street furniture, but not trees) cutting is much more environmentally friendly.
- Better on-street recycling bins in public areas."
- As in previous comment box [Clean the streets , they are filthy not had the rd sweeper on them for years , the bloke with the cart is just using it as daily exercise, he picks up, the odd piece of paper , never seen him sweep up]
- A more comprehensive recycling system to include e.g. plastic trays; TetraPaks etc. At present there is nowhere local to recycle these.
- "More organised litter picks."
- Collect a general waste once a week where possible
- Street cleaning and weed growth when it rains we get flooding due to drains block with overgrowth
- Recycling: If it is plastic it should go in the recycling bin to be sorted appropriately. It is a challenge to determine what can and cannot be recycled.
- Ways people can recycle more materials easily (eg being able to put more types of recycling into wheelie bins)
- "as much recycling as possible
- would like more action for fly tipping"
- "1. Recycling! There's got to be more? Giltbrook is incredibly well-run and immaculate. But you try to get large items collected (even when you're prepared to pay for it)! Ridiculous and no wonder there's so much fly tipping!"
- "Reducing carbon emissions is most important."

- "Stop letting fairground pulling dozens of long established trees down ,especially in nesting season .it is also causing the pigeons into other areas and escalating the bird mess in other areas .
- The weeding on all streets left to get waist high before any spraying was carried out ."
- As I said before working with farmers and builders to make places more wildlife friendly .
- Last year we had wild meadow patches. I haven't seen any this year.
- "Sponsor / adopt a bench
- Sponsor /adopt a flowerbed
- Provide / bring back a recycling centre of some sort
- Bring back our community spirit - Stapleford Carnival, have a 'Stapleford Fest' bring our local, groups, community all together "
- The council has to create an environmentally friendly agenda for everything it does, even when it's extra tough because we're in a climate emergency now and we require leadership to make the tough choices.
- Strict enforcement on littering
- "Stop pollarding trees, see Imperial Avenue Beeston - a disgrace. We need leaves on trees to absorb atmospheric carbon, provide a living habitat for wildlife and much needed shade for wildlife and humans."
- tree preservation a priority
- Sweep the streets and pavements, everywhere looks a mess at the moment, scruffy place to walk around very sad and neglected
- A programme to address fly tipping and littering needs to be pro-active, not re-active. Make it easier for people to dispose of big items: making it hard doesn't make the need go away. Make it easier for people to dispose of items safely with regular intervals throughout parks. And make it easier to report items like overflowing public bins and big item fly tipping (QR code, easy to access email address printed right on the bin)
- more litter bins.
- "In most of the parks throughout Broxtowe, our biggest issue with them all is that all of the paths lead through and out. Look at Chetwynd Road Park, Sherman Drive Open Space, Manor Farm Rec Ground, Inham Nook Rec Ground. They can't be walked around in a circle. This is an issue if you can only get to 1 park and you want to just walk the dog around a green space for a bit, or do a run that isn't along a road.
- Cator Lane Rec Ground and Dovecote Lane Rec Ground our decent examples of parks with paths that actually go around the parks facilitating a bit more use than just a through path."
- See last answer. [Have a complete Recycling facility in every major Town Centre that people can access by foot and public transport.]
- Tetrapak collection from doorsteps
- "Food waste strategy
- More wildlife/wild flower areas"

- "With regard to the wild planting along the tram track near Inham Drive: leave the seeds from the previous year to regrow rather than clearing the sites. This was done the last 2 springs, meaning that the plants that were already growing were cleared and in both years the new plants did not grow anything like as well as in the first year of the experiment because of lack of rain after the clearance.
- From your pictures of at least one other area you have achieved much greater success from mowing in the autumn only. "
- Make a lot more use of the green spaces we have, don't plan to build on them and push them further away. Maintain what we have a lot better.
- A plastics recycling site (used to be one at Sainsburys...I do know we should reduce as well)
- Keeping the town's tidy-street planters, road sweeping, weed and grass management
- I think more should be done to ensure Broxtowe is a safe, green and inclusive place.
- Increase of green areas
- Sowing more wildflowers in parks and roadside
- Stop spraying weedkiller at the boundaries of people's properties. The chemicals are generally harmful, especially (potentially) to domestic pets, and pollinators need the flora to survive.
- Signage to identify the cricket pitch at Manor Park Toton with a request that footballers use the football pitches for training. The cricket club pays a groundsman to prepare pitches. Also if the outfield is scuffed up by continual football boots on it, there might be uneven bounce and a fielder could get injured.
- Being creative in thinking about environmentally friendly areas.
- Consider conservation area boundaries and survey heritage value of buildings and places
- Greater focus on active travel measures (although cross over with county council)
- Make people cut their hedges back level to the property boundary and remove over hanging vegetation. There are a lot of places where people have to walk into the road duck to avoid Privet and even worse Holly. Especially bad for people with sight problems.
- Proper street cleaning of drainage, so it doesn't cause FLOODING OF ROADS.
- "More seating and sheltered areas in play parks across the Borough. These parks are typically open to the elements and have little to no shade, and minimal benches.
- It's important for feeding or disabled to have somewhere sheltered to sit when taking their children to the park and would encourage people to spend longer there, using the facilities more.
- Creating a 'swap shop' type library for household and DIY items that are too expensive for most people to buy. Imagine being able to borrow a hedge

trimmer or sander. This would encourage less waste and needless purchasing and support those on a lower income. "

- Stopping people dumping waste.
- Clamp down on litter, fly tipping and dog mess.
- Resolve the old Bramcote golf course
- LITTER PICKING, and use of volunteers
- More cleaning of our environment, this helps to foster a positive culture
- "Litter picking
- Pavement sweepers
- Weed control "
- Active commitment to zero carbon by 2027 - put solar panels on council properties wherever possible!
- Increase the Councils Re-cycling capabilities so we can recycle Tin Foil, and Food packaging which is PET 1 at least. Look into recycling PET5 Plastics.
- Cut grass verges more often and not leave parts longer - it is awful for people with hayfever.
- A wider recycling collection which is not then incinerated
- Declare an ecological emergency
- "1/Educating us more about what is recyclable, and what is not.
- 2/ Making policies which promote the use of sustainable materials over oil based ones."
- Regular drain cleaning on the roads. Bottom of Toton Lane on the left the drain is covered completely by 1ft high weeds !!!
- Less pavement and road cleaning! As it is ineffective in most cases as cars parked in the way. More encouragement to dispose of waste effectively (put in bins , take it home ,) IMPLEMENT FINES for people not complying!
- better use of open spaces.
- Continue the Green Festivals across the borough- having one in Eastwood and then not building on this is a mistake.
- Safe parks. We must not have Broxtowe country park as.. " no go there is full of drugs"..
- Better street cleaning and maintenance
- "1. Providing more seating on Hall Om Wong especially round the outside of the swings as people with young children and a dog need somewhere to sit while the children are playing on the swings.
- 2. Putting a dog safety gate on the enclosed tree area at the far end of Hall Om Wong so dogs can run free and be safe in there without bothering people in the park or going onto the road. "
- More walking trails with information boards.
- More managed wildflower beds.
- Improving the range of recycling possible e.g wider range of plastics that can be recycled, food waste.
- Maybe more regular drain cleaning.
- Take action to protect everyone's safety and reduce carbon emission.
- Further targeted green initiatives- eg. window box planting in its housing/flats.

- More joined up thinking with waste disposal and recycling
- Bring back/access for community to have litter pickers and bin liner holders
- Put the skate park on archers field recreation ground, also turn archers field in to an urban park for all ages
- Town cleaner/upkeeper in stapleford
- Clean streets more
- "Food waste collection
- Textile recycling"
- Redevelop Beeston square to something attractive and green
- I think the council could improve street cleaning.
- Separate food waste disposal

Customer Service/Communication

- Complaints to be handled in unbiased manner.
- Training for council staff in customer care !
- On the whole I think broxtowe council do a good job. It would be helpful if someone answered the phones. Trying to get in touch with a dog warden is almost impossible. If we ever needed the police we have no idea how to get in touch other than dialling 999. This us nor good.
- Consideration for those that work and therefore struggle to access council offices/services.
- Promoting Green Hustle in the community more effectively would allow a lot more people to be able to participate and receive mental health and well being benefits.
- Get people working in the offices again
- Improve communication.
- "Listening to you local councillors more.
- Get workers back in the offices, "
- Improve accessibility to council offices via telephone
- Get staff back in offices.
- More staff in the offices to ensure we the public get a quicker and better service, instead of waiting on the phone
- Neighbourhood level listening
- removing customer services, as it doesn't work. Yet people in the GMT keep persisting with it, it causes more issues than good.
- Send more information to households of future plans.
- Clarification on what the vision is for Kimberley Levelling Up Fund. What is the goal!
- 2. Empathy and communication training for customer service employees. Some are shocking!
- Better publicity of funding/grant opportunities
- Communication from the council
- Feels like there is a disconnection between staff and people. The Council isn't very visible. Role like local are co-coordinators and community development

are missing and needed to help people make connections and enjoy living in Broxtowe.

- Regional drop in centres for community feedback. Bring back the cash offices
- "Better customer service
- Responding to matters over ignoring and passing the buck"
- communication
- Spreading awareness on cultural events/social events
- The local offices need to introduce face-to-face working again. Getting hold of the local authority office via phone is difficult particularly for the elderly within our community.
- Provide smaller face to face one stop units for all of the borough. To provide a visual and welcoming unit that could be incorporated in an established unit to reduce costs. Example libraries, community centre etc .. do you need a large council office in one centre. Use this land for building flats/small homes accessible to the town centre.

External Organisations

- Resurface more roads
- mending the roads
- Road repairs
- "20mph speed limit in residential areas 20 minute neighbourhoods LTN creation"
- You seem to have most things sorted but can you invest some time re doing some of the pavements please....a lot are big trip hazards
- Repair pavements
- "Roads are pretty poor around Stapleford and should be addressed."
- See 3 [The state of the roads is abysmal. Pot holes need mending and roads need resurfacing.]
- road issues
- Pot holes
- Continue with the resurfacing of the roads in Eastwood
- Bus service on queens rd and Linwood Cres Eastwood pensioners are prisoners here or spending a fortune in taxis just get food in.
- Nuthall Island needs a flyover, traffic is horrendous
- Better bus service up to Eastwood Town
- Road and pedestrian safety
- Consider the flow of traffic through Stapleford....perhaps redirect the larger lorries to the by pass.
- "Speed humps on Chewton St
- Potholes all over Eastwood"
- More parking is needed
- Repair the roads in Eastwood
- Public transport links in Stapleford need to be improved. Failure to stop bus companies from cancelling services is disgraceful
- Get Parish Councils to behave in a fair and democratic way.

- Better roads the ones in Eastwood are shocking
- Better and clearer cycle network. It's really difficult to determine on the move where cyclists are meant to ride.
- Better bus service
- More street wardens that have the authority to issue fixed penalty fines for obstruction of pavements, general parking offences
- Road maintenance, pot holes
- "Lobby the Government to reduce VAT for small hospitality businesses.
- Properly repair the roads - no point just bunging a bit of tarmac in a hole which promptly comes out again. "
- Sainsbury's Beeston has removed what was the only facility to recycle plastic food trays (not eligible for the green bin). It would be good to encourage them to restore that recycling container (the ones they have now are for items that can go in the green bin)
- See part 3. [Make the roads safer by resurfacing as they are now dangerous due to worn surfaces and potholes. Drivers seen daily taking evasive action to avoid a pothole and this may cause unnecessary accidents and or loss of life!]
- "Improving pavements Local bus services"
- proper cycle and walking facilities, not just paint on the road, LTNs and 20mph speed limits in residential areas all make it a nicer place to live.
- Work with all parties concerned to reopen Stapleford/ Sandiacre railway station.
- Sort the cycling priorities properly, Chilwell high road case in point. No proper directions, on road, on pavement, totally confusing. Some routes are better but it needs looking at for sure.
- Improving road surfaces, dealing with potholes etc quicker and more effectively.
- Repairing potholes
- Improving the road surfaces
- You should work more closely with town and parish councils in the borough.
- Liaise more with highways reference the roads
- Road and pavement maintenance
- Fix the roads
- Fixing potholes. Cycling (and driving) in Broxtowe, like many other areas, is made harder and more dangerous due to the large number of potholes. Frankly, it's getting ridiculous."
- Fill in the potholes. "
- Better transport links and trying to get the Tram to at least Giltbrook
- Resurfacing roads is really necessary, driving is hazardous and car and mobility scooter maintenance is not impacted
- HVG routes, particularly for industry in residential zones(Ford Sandiccliffe, etc).
- Traffic congestion around Ikea needs some focus
- Repairing roads

- "Pavements. Pedestrians need protecting from the danger of badly maintained footpaths.
- You take your life in your own hands when you walk on a regular basis"
- Better local buses, within Broxtowe.
- Strive to rid the borough of it being near top of the cost of council tax
- "Work with other boroughs and companies to increase bus use throughout the borough.
- Increase cycling provision, particularly safe cycling and secure bike stores in town centres, or near shops."
- Get the Robin Hood travel card to extend further. It's so damned annoying that it can only be used just past Temple Drive . It means keeping 2 travel cards available to get to Eastwood.
- If the Council has any swap with roads certainly the horrendous pot holes.
- Improve roads - pot holes
- Get better use is Stapleford health centre
- Stop Landermeads workers and visitors parking all around us. We can't get out of our drive!
- Implementing procedures that lead to the prosecution of drivers who continually obstruct pavements causing problems for disabled persons and parents with pushchairs.
- "20mph on dovecote Lane, both parts and similar areas."
- Outstanding secondary schools required.
- Sort out potholes.
- Rural Public transport
- Extendign Tram Service to Chilwell, Long Eaton, Stapleford, Derby,
- "Addressing the poor road repair situation"
- Encouraging and supporting cycle lanes that don't involve the A52 or sharing a bus lane.
- See previous comments [Repairing roads]
- Sort the potholes out!
- Need to have a reliable bus to the city centre. The i4 bus is very unreliable.
- Potholes.
- Rather than building more roads it would be far better if the areas current road systems were upgraded eg. resurfaced, drains cleaned more often
- Major initiative to repair roads
- The pavements aren't suitable for wheelchair users in Eastwood..
- Employ more Educational Psychologists to reduce the 2 year waiting list for SEND diagnosis.
- More attention to better pavements in terms of repair and upkeep as well as improved road maintenance away from main roads.....
- Bus to run along Newthorp Common in to eastwood and Nottingham.
- Visually redesigning roads or whatever to meander through cultivated areas rather than go for the brute force policy of traffic hazards (traffic calming measures) the Dutch can advise.
- making sure the pavements and walkways are well maintained

- a regular bus servis.
- maintaining public footpaths to ensure that they are accessible
- Sort the potholes on Pasture Road and the drains on Moorbridge Lane.
- Consider safe cycling routes
- trying harder to get the roads around Broxtowe repaired inform the road department how poor the condition they are. remove the speed humps in Stapleford they have killed the shoppers and sending them else where
- Speed bumps on seaburn road, Woodstock road and sanddown road. The speed limit is 20mph not 120mph."
- The little roundabout at Ikea is a traffic disaster"
- "Better road management ie
- Complete & proper repair to pot holes so they don't reappear after a few weeks "
- "Improve quality of roads.
- Enforce on road parking restrictions - too much parking on double yellow lines on the side streets."
- Pavement repairs throughout the borough. Double Yellow Parking restriction lines outside and opposite Hickings Lane Co-Op, Stapleford.
- doing potholes would be good, it makes it particularly uncomfortable for my daughter when traveling. it gives her a lot of pain and sometimes really bangs the underneath of her WAV very loudly as the floor has to be lowered to accommodate her wheelchair.
- Extending the tram from Phoenix Park through Nutall, Kimberley, Watnall Newthorpe, Eastwood and Langleigh I think it would have a massive local impact for commuting and further reducing congestion in and out of Nottingham for work and also socialising in personal life.
- "Tram extension to Kimberley/Ikea."
- As stated in no. 3, road surfaces, are dangerous and causing damage to our vehicles. It's ok for this that are not having to pay for repairs
- A plan to sort the deterioration of the roads.
- Road infrastructure-bypassing residential areas. Potholes in roads also getting to be a major problem.
- Regular road condition checks with timely and proper maintenance.
- Repair roads ...perhaps put road humps to slow traffic on Pasture road as traffic has doubled especially lorries during the last year. Perhaps a pedestrian crossing trowel end as we can't cross the road safely!
- Repairing pavements and roads
- Reduce speeding in beeston, in particular lilac Grove
- Our buses need to run on time to help us avoid being late at work and our appointments.
- Absorbing all of the small town and parish councils where councillors are elected uncontested. There is no democracy, and these small councils do very little but in some cases (Such as Greasley) have vast sums of money and assets that could be better allocated to making Broxtowe more energy efficient (Carbon Neutral by 2027).

- Medical education, public health area
- Medical facilities, educational facilities
- traffic engineering
- "Traffic route optimization"
- To create more convenient transportation projects
- Transportation hospital school
- Getting the price of a tram ticket into Beeston from Chilwell being reduced, it being the same price as going to Hucknall is ridiculous. I drive in, park for free, a lot cheaper (and if the free parking goes I'll go elsewhere, if it's cheaper).
- Parking restrictions in all residential streets for residents only. Better connections via Wollaton Rd
- More town centre parking to encourage people into the town centre, and restrictions in residential areas to stop dangerous and obstructive parking.
- See previous point about cycling. Related to this I would like to see restrictions to on-road parking in Chilwell and Beeston that causes bus delays (on the 36) and makes cycling hazardous
- Resident parking in the Rylands
- road repairs, don't need speed bumps
- make the roads safe for all motorists (address potholes).
- More cycling lanes.
- Better physical restrictions/barriers on rural footpaths to stop motorised vehicles + motorcycles from using them (in particular the Eastwood and Brinsley areas)
- More regular maintenance of the footpaths
- Fund better transport links between Ilkeston, QMC and Beeston
- Local energy generation
- "Pests ie rats.
- Roads - sorting potholes properly and not a temporary fix so it becomes a problem again"
- Ensure that new cycle route does not obstruct proposed tram railway line. Seek to establish second access road to swingate
- Subsidize community by Tram and buses in the borough
- Maintaining highways
- speed humps near schools
- Improve public transport lines in Kimberley
- Link Broxtowe to Nottingham cycle scheme.
- A bus route from Beeston North
- It is safer to walk on the road than the pavement and I have noticed other people doing this in the evenings
- Fix our roads
- More collections of roadside rubbish, especially along the A52 not always noticeable during summer as the roadside is left for the grass to grow.
- improving roads and pavements
- An express bus route to Nottingham.

- Highways
- Highways
- FIX POTHOLES.
- Push the Highways Agency regarding the state of the roads. If you want people on bicycles the roads surfaces have to be in good repair.
- Roads to NOT have multiple 'patches' in them where it destroys a cars suspension, and tyres. Less speed bumps because SOME people have back issues, and it exacerbates the back condition.
- Transport to and from the Tram terminus on Toton Lane. To have a more regular and publicised bus route would encourage people to use the tram, cutting down on car use and might get more people coming to Stapleford.
- See previous comments, some roads desperately in need of resurfacing
- remove the humps of our main street
- "If possible oblige eg Sainsbury's to reinstate plastic recycling bins in their car parks. It is hypocritical of them to "commit" to reducing plastic while removing these facilities."
- Removing speed humps which are damaging vehicles and increasing road surface wear/potholes around the humps due to increased loading of surfaces
- More electric buses - see comment below
- Parking wardens
- Sorting the roads out - the roads in Stapleford are awful.
- Improve roads and in particular PAVEMENTS
- Implement a strong transportation program that encourages all forms of transport including more cycle infrastructure.
- Improved bus links between Beeston and Stapleford. Better bus links between Stapleford and the tram.
- Road safety is also important, please patch potholes with better quality of work;
- Finding an alternative ways to get into Beeston town centre as well as Wollaton Road, which is far too congested.
- Make the roads better.
- "Expand Lime E-bike scheme to Broxtowe in partnership with Nottingham City Council and Lime to provide residents of both areas with more options for modes of transport.
- Build segregated cycle paths to improve the safety of bicycle commuting and making bicycle commuting accessible to more people"
- Pot holes take far too long and need quicker attention to prevent accidents.
- A review of pavements.
- Improved bus services from wollaton to Beeston thereby increasing revenue for Beeston.
- Better maintenance of roads particular those that have speed bumps where potholes are a particular problem.
- Improving the reliability of the bus service. Specifically the Trent Barton Services, which are notoriously unreliable, regularly failing to turn up and or late.

- Road safety/dangerous driving does seem to be hugely problematic, in particular in Chilwell and I'd like to see Broxtowe BC collaborate with NCC closer on this.
- Better communication with other local agencies, ie police, fire service etc in local disaster events like Chilwell flooding caused by building development.
- "If you have a drive use it.
- If your garden is obstructing walk way cut it.
- Obstructive parking ie- at junctions, on pavements. "
- "Town shuttle buses"
- "Expand Enterprise car club to Broxtowe and compulsory integration into new developments
- Cycle lanes as much as possible"
- Bus service to Beeston serving Bilborough, Bramcote, Wollaton Vale
- Another bus service from Bramcote to Beeston please

Area specific comments

- Looking more at the villages within the Borough. Stop giving priority to Beeston and surrounding areas and look at places like Brinsley who pay the highest council tax but receive the lowest input from the Council.
- Putting Toton on the Broxtowe Council's map - Broxtowe Council does absolutely nothing in Toton, it is totally forgotten about.
- "Better Christmas lights in Stapleford. The blue is dismal and to be honest, embarrassing. Alongside this other faiths celebrations could be incorporated into this.
- A huge shout for Stapleford to be included in everything as, as a resident, it feels like we are the poor cousin to our other towns ..."
- Allow Oban house to be demolished and replaced by The Manor Doctors Surgery. This is vital for West Beeston. Our Councillors turned it down flat and we are now in danger of losing a most excellent set of Doctors and their staff. Please revisit this.
- Keep Beeston growing and developing.
- Try cleaning up Stapleford town
- actually looking to improve Trowell and the area
- Making good use of Durban House. Eastwood does not have a town hall, a central meeting place where events could be held. I don't feel a sense of community. What is happening at the building where the youth group meet/met? It is sealed off but cannot see any work being done.m
- Help Eastwood for a change
- Ensuring rural communities do not miss out on your big ideas
- I also feel a local foodbank is needed in Kimberley. Whilst I don't require personally my work needs me to signpost. There is nothing currently in Kimberley and people would need to travel to Eastwood, Langley Mill or Ilkeston.
- "Need to control litter on A610 - there should be instant fines for disposing of litter from vehicles."

- "Free car parking in Stapleford to encourage visitors
- Walk in health centre in Stapleford"
- Community cafe in totton.
- The Christmas decorations around Beeston have been reduced over recent years and this policy needs to be reversed.
- Please stop allowing street art to take over Beeston in an incoherent way. Have an idea about what you want the town to look like. Some of it is awful and some bits clash. The mural on the side of Birds is terrible, especially next to the bees.
- As a resident of Eastwood, I feel the town has suffered from lack of investment for many years. It seems peripheral to the borough. A properly constructed and practical approach (NOT another ridiculous and time wasting exercise like the recent' levelling up' bid), to help public and private investment. Clearance of tge eyesore which the old health Centre behind the Fire Station in Eastwood. Better parking provision and traffic management in residential areas.
- shopping in the eastwood area not Beeston
- Making Eastwood better, it's run down and forgotten about. Most services offered by the council seem to be beeston based which isn't even a direct bus route from Eastwood. Reopen a local office
- Ensure that land or a site suitable for Manor surgery is found to enable them to build a health centre which beeston and surrounding areas need it would save a lot of people having to go to hospital for treatment therefore lifting the burden on hospitals waiting lists
- I enjoy any activities at Brinsley and it creates a good community
- Beeston seems to have a lot of money ploughed into it and yet Stapleford and Eastwood, although have had money spent, have not had this done wisely.
- Eastwood !!
- Any improvement/ action in Eastwood would be good.
- Try and move the shops from brookhill end of stapleford into the empty ones in the centre and return them to residential
- What about council in Eastwood?
- Council workers only for Stapleford
- Find a way of bringing the two derelict shoe, near the roach back into use - gives a bad impression as enter Stapleford

Other

- Free soup for employees
- More Community Inclusion
- Better and more secure bicycle parking
- Please see last page re: youth spaces
- More local events to gather people together and get to know each other. As an international student living in Beeston it would be nice to feel as part of a community.
- Cycling facilities comes under Environment but not specifically mentioned.

- Some sort of funded youth policy. The cost of living crisis at the moment has meant that there are increasing amounts of young people out roaming the streets rather than running up the electricity bills at home, but there's nothing for them to do except cause trouble. Perhaps some council funded youth clubs, or a safe space for young people could help.
- "I think there should be more policies to support students, special Master and PhD students, that establish in Beeston for long periods and can become an active part of the community. Not only do they bring some multicultural environment, but also ideas from other regions and countries.
- Also, supporting more markets (like The Garage, or those in Main Street, so people do not have to move to Nottingham centre to do groceries or for leisure. "
- Public disclosure of all spending and public censure for employees who waste money. If anyone is thinking of a four day week reduce their salary buy 20% or sack one in five. Do not permit working, or rather not working at home.
- Unless the output can be minutely audited. Anyone on sick leave for more than four continuous weeks should be independently vetted regarding competency.
- "Only moved into Broxtowe Borough Council in January from Nottingham City.
- Not been able to fully explore as yet. Are there any projects in place where residents can get involved with keeping the local area a pleasant place to live?"
- Consider your budgets carefully and stop wasting money.
- Youth facilities.
- Residents only parking zones
- Youth offer of positive activities and targeted provision from qualified youth workers like in wales
- "Resident parking in areas/streets of Broadgate"
- Contact with elderly who do live in council like rockfall dct
- Would coworking hubs in town centres be useful? As a home worker, I often don't get to interact with people. Having a space to meet and be around others would be useful for community and networking
- Doing the job your supposed to do
- A NICE carpark to replace the one that came down hence benefiting taxpayers parking which at the moment is very hard in some areas like abbey road
- Resident parking only on Woodland Way
- Free car parks
- Better website and contact and payment methods
- My be supervise youth clubs for the youth to keep them safe and off the streets
- Taking direct debits correctly.
- Animal welfare should be a priority

- Outlaw parking charges to encourage more visitors to local shopping. Also, parking restrictions have led to street parking, causing congestion for some residents, and this has also meant many vehicles parking on pavements.
- Check who is using car parking spaces reserved for Blue Badge holders and prosecute/fine those drivers who are not entitled to use them.
- Getting to support elderly and youngsters
- Social groups for residents on fb
- More child facilities more for them to do
- Maybe look at parking areas and charges. I appreciate you need to stop abuse but we should be welcoming people in to shop and enjoy leisure facilities
- Pay your staff more!
- maintaining youth facilities
- Parking
- More free parking.
- Youth Clubs - Well worth investing otherwise you are just pumping money well after the prevention time
- one or two, or a few more sats alongside footpaths
- Encourage community & cultural events
- a breakdown of the cost of the service we use. e.g. those that use a library that I am paying for but do not use should understand more fully what others paying for their benefit.
- More leisure event for children
- Trying to involve younger generations in social activities
- More spaces for young people to be young people- support free sport and other clubs for the not sporty - and not football - cycling / fishing / running / computer building all more popular
- "Listen more to local residents' needs and desires for their area"
- Youth activities.
- A Common Sense desk to stop all the rubbish ideas being passed simply because nobody dare say NO now.
- "Energy self sufficiency.
- Food production - to support lower costs"
- Do not close Chetwynd Barracks, but encourage development of our Armed Services to protect us, keep us safe
- Long term solution to leaseholder sites falling into disrepair e.g. communal garages, paths and verges
- 12 months council tax payments.
- More community facilities especially for youngsters to combat issues
- Stop the so called art (graffiti) in the town centre.
- Provision for electric cars - ie lots of charging points
- Seriously cut social services spending
- Anything to get the community together

- More consideration should be taken on how and why they wish Broxtowe to grow. Apply for grants to improve all areas across the area, rather than major grants like road building to completely change one area.
- Happy to consider suggestions.
- "putting chiropracter in to schools to stop tech. neck and save the N.H.S.
- a small fortune."
- keeping cars & lorries off the pavements
- Resources to reduce food poverty.
- Encourage councillors to run local meetings similar to the CAT meetings that appear to have stopped.
- Maintaining the bridleway surface on the Nottingham canal LNR.
- good old fashioned youth centeres
- "the council could should have a capacity to offer independent vehicle
- M O T s which would generate an extra income "
- Strictly check new business loans & grants are being spent as intended.
- Listening to tenants and leaseholders that includes honouring its insurance payments regarding claims and not leaving individuals to unduly suffer over a long period of time with regards to the authorities failings
- More and free parking in Beeston
- More community events
- Do the basics well and stop wasting money on your political priorities
- Also, more things to help young people - what happened to youth services?
- Encourage the use of libraries
- "I'm not sure many people will disagree with the ideas you've put forward because of the way they are phrased.
- I think you should ban tarmacking front gardens to make driveways. Maybe a gardening club would be good, I could definitely benefit from gardening advices as I have no clue about growing things. "
- Do more activities for teenagers
- better investment in technology - pen and paper should not be used anymore, why are better phones and tablets used?
- "seasonal events such as winter markets in the Borough. Encouraging landowners to build on derelict sites or make them pleasing to look at."
- Additional support with on street parking and electric vehicle charging - this could be a game changer in Beeston
- Stop trying to act like a social crusading pressure group with the finances of a hedge fund and stick to your core responsibilities.
- Provide local non-vocational short courses.
- Parking bays in built up areas that have to park on the road. This would stop parking on kerbs etc
- Derbyshire council do a lot of things like repair cafes, activities and courses for residents and it would be good if Broxtowe did the same
- Local Energy Club to purchase Energy at discounted rate and then offer to householders at competitive rates.
- Promote new energy

- create a better living environment
- Consider staff incentive schemes to identify and explore possible savings.
- Stick to their policies.
- More community events
- Leisure and recreation
- Engage fully with the agenda for unitary counties, which work fine in much in England and all of Wales. This would save a whole layer of overheads, simplify accountability, and free up resources for "hyper-local" governance, e.g. town councils, community forums."
- Planning applications"
- Leisure and recreation
- I wish the council could have better control over the buildings being created in the area. I am not against development, but in order to keep our small towns and areas these developments need to be sympathetic and fit within the context.
- Toddler playgroups entertainment classes for free
- Traffic calming, garden streets, plan where cars will be parked. Plan where electric cars will be charged.
- Lower council tax... It's way too much!
- Investing in our villages rather than the towns all of the time.
- Schemes for young people in the borough , the play days on local parks are great sadly a lot of parents are not able to pay out for face/henna painting and they were extremely expensive.
- More effort should be put into protecting the discrete villages within the borough - urban sprawl needs to be halted. There needs to be recognition in planning policy that not all areas are the same. What is appropriate in one, may not be in another.
- Internet in all communal lounges in complexes
- Employees who know all the areas in Broxtowe, especially planning
- Also, allowing more options than just agree/disagree, so that I can indicate strong support for some things. Now I can't indicate that I agree with some more strongly than others (Mostly they are all good).
- Publish how heritage more for people to visit
- More encouragement for communities to come together, making the area a nicer place to live
- Improving and helping our Borough to unite locals and move forward and to become unique.
- "I have many ideas, but I doubt they would fit in with the local political agenda."
- Putting together a proper survey, instead of grouping everything together to get an "agree" with us answer.
- Work out how to prevent you having to do things that cost money without just appearing to avoid them! Respect why something happens and consider that you may be generating the problem (unwittingly)
- Fair play

- youth clubs, gardening clubs
- Total ban on smoke to clean up our air. There were many more indoor fires last winter, now in summer people have patio wood burners going for hours in the evening. BBQs are usually short affairs and can be allowed. But the rest must go. The smoke gets in my house, you can't have windows open for ventilation or cooling in a heatwave, and some houses like mine were built with air bricks so you literally cannot stop the smoke getting into your home. It's very difficult to know who the offending household is though when its chimney smoke. So a complete ban, properly publicised with warnings of fines, is needed to deter people.
- Community centres
- "Youth clubs for teenagers Places for older people"
- "youth clubs more for elderly"
- The events in kimberley are a huge part of our community ethics, it would be great to see some support and funding to allow this to happen
- Developing should not have final say regarding depot development
- "Places or something for youngster to do, there are too many kids hanging on street corners in stapleford.
- Encourage artists and art into the area.
- Some form of event that brings the whole community together, all ages, young families, mixed cultures (not fairs, alcohol, or loud music).
- Maybe sports day? Outdoor performances?
- Stalls and food festival at a local park?"
- "Community orchards
- More arts/drama etc in the parks"
- "Geothermal energy. The latest geophysics report has gone to Government recommending using defunct mines for creating geothermal energy and storage of electric batteries on 45 sites around Britain. Browtowe is one of the top six areas recommended. It would require great ambition, hardwork, a massive coming together of many different organisations and groups plus investment but the payback for this area would be massive:- skilled green jobs, lower carbon, local cheap green energy, possible district heating schemes for poorer communities.It's just all down to whether Broxtowe is up for the challenge.
- Also more e.v. charging stations."
- encourage more volunteering
- More long stay car parks
- Creating space/activities for teenagers
- Difficult to answer with resource issues and necessary prioritisation
- More employee events to bring employees together
- More car parks in Beeston and Stapleford
- Make it much harder to develop or over develop green spaces and green belt by ensuring brown field sites are used first.
- Linking up....most services and third sector organisations work in a vacuum....e.g. where are the timetables for the local bus service around

Eastwood...not on the bus stops some of which don't actually exist...the people who largely use this service don't go online easily....charities which are isolated in 1 part of the Borough e.g. BYH...no bus service to Eastwood/Kimberley...

- A youth club in places like Beeston, Eastwood, Kimberley, Brinsley and Stapleford. There are plenty of buildings that could run these clubs, it would be money well spent, I'm aware that there is one in the shed in Beeston and one in Stapleford.
- Focus on providing the basic services well and don't get dragged into Political expedient areas by playing party politics.
- Improve current building on Hickings Lane instead of wasting money on a new one.
- Don't always assume New, Bigger and Better is actually better! For example existing facilities are usually close to the community they serve. Although not totally ideal, a new facility three or four miles away from the community it serves is not particularly environmentally friendly, and may not be used by the people it is meant to serve.
- Facilitating Community Hubs and services for older people, there is good support from the Borough Community team, but not always the places for older people to meet.
- On street electric vehicle charging options for people without private driveways. Need to consider public street chargers from providers such as connected kerb and pavement gulleys for people to thread cables from their home charge points. There are various companies providing options for the gulleys.
- Stop Building on GreenBelt. Insist any new development reaches a much higher environmental standard.
- Be leaders on electric vehicle charging and encourage charging manufacturers to build charging points in the borough.
- Make sure all brown field sites are used before taking more green belt.
- Free parking
- Maintain what you have before putting new infrastructure.
- Consider very carefully every penny you spend - need rigorous cost/benefit analysis.
- Christmas decorations are appalling.
- "Value neighbourhood forums more. I am a member of Bramcote Neighbourhood Forum.
- Please note, I support the following high level actions in principle but often the low level details are not shared or consulted on and it can largely be a case of interpretation. For example, regeneration in Stapleford. A lot of money spent but some of the choices seem questionable. "
- Making sure Beeston's new buildings fit with the environment.
- Looking after your employees- the frontline staff - who are out and about in all weathers- e.g. the waste collectors.
- Flood response and emergency plans

- More events during holidays to be organised to keep community interact more.
- Stop corruption. I have seen councillors been offered a meal from a restaurateur at a dispute hearing 'you will come to my restaurant again, yes?'. None said it was improper. It is pretty clear that some groups do not have to obey the law - or why is it ok to park on the double yellow outside Anatolia?
- Footpath wardens, to keep footpaths clear so everyone can enjoy. Reminder to people who have hedges, nettles and plant growth overhanging the public pavement. I should not have to push a pushchair on the road to get by these obstacles. Not very safe.
- Sorting out the flooding issues on Audon Avenue
- Reopen surestart centres or something similar with free playgroups for babies and toddlers. It is hard for new mothers to meet other people without paying lots of money
- Social prescribing activities- eg. working with local surgeries to offer volunteering opportunities, eg. to spruce up local towns/get involved in events.
- Ensuring there are enough traffic wardens. Permit parking is not checked often enough, meaning Broxtowe residents are paying for permits and then are not able to park their cars.
- Fix millennium clock its not working and needs sprucing up too

Have we done something positive over the last few years which has helped make a difference to you? Please explain.

Positive

- Wildflowers have been nice, but only a token amount, they should not replace formal town centre/ park displays, that's just lazy.
- "The many areas of Annual wildflower and bulb planting around the borough are excellent and offer colour."
- Free trees every year
- Bin removal is efficient and great service
- Getting the Arc cinema into Beeston
- Only moved recently but have been familiar with Kimberley for years and really enjoy spending time here.
- When going in person was impossible, you answer by email and that was really helpful.
- Good library
- Resources cafe
- I think the neighbourhood is incredibly clean and safe. I feel very comfortable.
- Bike park Stapleford
- I have been very pleased at the councils management of parks and paths including Weirfields and Bramcote Woods and believe these have been a very welcome and useful contribution to the health and happiness of residents.
- impressed with plans for stapleford wrt active travel
- When I've had problems with the bins I've always been shocked how quickly it has got sorted
- Managed open spaces well.
- Re doing a number of the play parks - excellent resource for grand parents thank you
- No more may
- Libraries are a great facility and really well run/presented.
- Resurfaced Alandene Avenue
- "Distribution of trees to private gardens, I now have 2 fruit trees which helps the green initiatives.
- Consider this to community gardens and allotments also.
- Orchards on open parks would be lovely."
- Chopped dangerous trees in our complex
- Garden waste collection and recycling
- Formal recognition of the mountain bike trails at Stapleford Hill. This has been an amazing local resource for me personally to maintain both my physical and mental health, particularly during the later Covid lockdown periods when we could use them.
- The streets seem lovely and clean, parks and open spaces well-kept. Really appreciated :)

- Not that I recognise. In Brinsley the best service provided by the council in my view is refuse collection. The team are efficient helpful and far better than Amber Valley and Ashfield where I have lived previously.
- Recycling
- More walking and exercise.
- "Responded to bin issues promptly.
- Taken some steps to manage anti social behaviour."
- Encouraged businesses to invest in Beeston. Fewer empty shops in Beeston than most towns
- "Indirectly I think the neighbourhood watch a positive step and very helpful information"
- The areas of altered management referred to in section 4 have cheered me enormously . No doubt you had a hand in the Tram which has been a boon . Similarly I expect you had a hand in the creation of the new cinema in Beeston , again a boon .
- The public open space is well maintained - well done
- Dustbin collection always good as is street cleaning.
- My dustbin service in Chilwell is excellent, thanks
- Helping others that cannot help themselves I have done this since being retired off to keep me busy
- Community events in parks and open spaces for the family
- I think Broxtowe Council has done well over the last few years. One example, I think we never missed a bin collection even during Covid.
- During Covid the services the council supplies, E.g waste removal carried on pretty seamlessly. Also the Parks were kept up. Thank you.
- My repairs that were needed
- Commitment to the Hemlock Happening
- Not specifically for me but the various environment initiatives are good
- Yes. I think the issuing of fruit trees early in the year was a good idea.
- Improved Beeston and Kimberley town centres
- "The refurbishment of the town centre, cinema and also the tram.
- Encouraging small businesses "
- Flags and hunting to celebrate the monarchy looked lovely
- There are a few isolated areas planted with wild flowers, needs to be more
- Yes
- Maintained decent parks and open spaces
- Helped to secure funding for Stapleford Town centre plan.
- Community events eg Xmas light switch on; support for Oxjam; liaising with Inspire to ensure inclusive packages at libraries.
- "The changing face of the square in Beeston should take some credit, clearly more businesses required but stating to look good. Better cooperation with the CTTCNF is now showing some promising actions that could benefit the community long term.
- The local parks are very good.

- Taking advantage of brownfield sites, Barton, Myfords, also good for the area."
- I've moved from London a few months ago and particularly like how household waste is managed.
- Yes I've enjoyed the cycle paths which makes it easier for me to drive my mobility scooter around my local area
- "Building more homes.
- Leisure facilities improved "
- Ilkeston road park development, which opened this year, was really good. As is the support for the ridewise hub there.
- Tree-planting and care of green spaces
- Our local councillor, David Watts, really cares about the community and he regularly updates us with news, particularly anything that will either adversely affect or benefit residents.
- Collected garden waste free of charge
- Roadside glass collection and supporting the local grow spaces in Beeston
- Cameras in my area to deter anti social.behaviour
- Excellent service from recycling team/ bin sticker
- Glad to see maybe my cycle route was being re-tarmaced because that has been a massive issue getting to work safely.
- yes help getting an unsafe tree removed
- Wild flower meadows.
- Garden waste collections
- Your policy of improving playgrounds is a positive initiative.
- left areas of grassland unmown where appropriate to help biodiversity
- Bin people are very friendly and they don't get enough praise
- Credit to some part of the council they do work hard and do try to make Eastwood a better place, installing cctv which I myself find can only help but there is still a little way to go with said camera's.
- It's good to see Beeston Centre growing again.
- Responded to contact quickly
- Some areas, not all, have benefitted from investment in parks. This must continue with the focus being on making them more attractive to young people.
- The work on parks, attending to people's need to engage with outdoor space
- Changing bin days to alternate from black-black- green to black-green was convenient and encouraged recycling. Garbage workers are quick, efficient and well managed. Public transport is good throughout.
- "Yes especially with the bin collections
- They go above and beyond and I'm talking about the ordinary and recycling bins. They are a brilliant team and mindful we are all elderly and treat us with the utmost respect. Unfortunately I cannot say the same for the garden waste collection team."
- Maintaining the garden waste service for a reasonable charge has made it much easier to keep on top of things in the garden

- "Updating my local recreation ground."
- Weekly market has been interesting and the farmers market.
- I enjoyed light night
- Asked me if we still needed help with collecting bins
- keeping the place clean
- Good in most areas
- I do like the idea of offering residents trees to plant it's a lovely idea
- tried to improve the condition of the roads
- Yes: dealt with neighbour who was having regular bonfires
- We love living here and the area always looks clean and well maintained.
Except for the parking from Landermeads! There will be an accident soon.
- Continued waste collection during the pandemic - brilliant job.
- I like the free trees that's a good thing to do
- The Bramcote Leisure Centre and parks are wonderful community resources.
- Regeneration of Beeston town centre
- Regeneration of Beeston has been very good.
- The effort put in the environmental issues is commendable.
- Yes the Planning Committee turned down building houses on land at rear of Commons Close/Chewton Street but the Council should not allow it to take so long before going to planning
- I feel that the waste disposal/collection system and recycling work really well and are very reliable.
- Waste services are excellent and the staff did good work through covid
- Tram Stop
- Park improvements
- Arc cinema build. It's great having a cinema in Beeston and nice restaurants.
Worry about noisy bars with people drinking outside on street..
- "Light night
- Local events "
- Parking
- Cinema
- Development of open spaces ie Attenborough reserve, resurfacing of the few roads that you have
- Planting new trees and wild flowers on Manor Park, Toton
- We've has lots of fantastic events arranged in Kimberley which have really supported a brilliant community vibe.
- The refuse teams are excellent.
- Free tree. Nice apples. Thank you.
- Improved the local parks, which we enjoy. Also the regular emails about local events is excellent. Also encouraging green activities to "save the planet"
- Bin collections on time.
- Drop kerb outside my house
- Kept the parks well
- Bringing the summer fun day back last year

- I do feel that the green spaces are better and are being left to become more natural which is good for biodiversity.
- Responded well to neighbour having noisy workman before the allotted legal time.
- Tree removal
- Kept Coronation Park looking nice
- Good events in Beeston Square bringing the community together.
- Kept the Leisure Centres open - especially Bramcote.
- Had an amazing wet room fitted into my bungalow.
- new Traffic signals at Three Ponds Junction in Nuthall
- Emptied our bins.
- Good planning service when we used it to redevelop our property
- Loved getting an apple tree from you. Thank you.
- Recycling efforts come to mind.
- rejected the old golf course development
- allowing/supporting the street art has been great
- Councillor Don Pringle has successfully campaigned for the Environment Agency to install flood protection measures to homes in the vicinity of Boundary Brook following flooding in February 2020..
- Better management of the Nottingham canal LNR.
- Getting Beeston Youth center renovated.
- Building toilets near bus station.
- The local park is well maintained.
- Improving the pathways within our local nature area
- Yes, resurfaced the road.
- Taken a lead on new social housing schemes
- I like the news letter. Areas are tidy and the events on local parks are good.
- Kept going whilst being wracked by cutbacks.
- More wild flower areas.
- well maintained parks and public spaces
- Helped the Paris to ensure that Basil Russell Park is kept well.
- Advised on planning requirements.
- Bin men bring the bins up for us
- Everything is positive but I'm sure with more financial support you could do a lot more!
- no
- N/a
- In general good Council services. Keeping the road clean and safe, good street lighting, keeping community feel safe.
- NET
- The council generally offer the best service that they can with limited resource.
- Reduced your own carbon footprint. Leading by example.

- You have helped me safely move property through domestic violence and abuse
- "Better informed now than before Covid.
- The support to me as a small business owner during the pandemic was excellent.
- Again the support to our charity - The Haven - was really appreciated."
- "Improved and managed local parks.
- Planted a few trees. "
- Little obvious change but must compliment refuse and recycling crews for reliable, efficient and friendly service.
- Parks and recreation areas, these have been well maintained... this has had a positive impact on my mental and physical health.
- Cinema and restaurants in Beeston
- The recycling scheme has been fabulous
- The cleanliness of the borough.
- Resurfaced the bottom of Thoresby Road.
- Litter picking along road.
- The regeneration of Beeston
- Sensible approach to planning applications around student accommodation (e.g. opposition to giant proposal for opposite Arc cinema in Beeston)
- Consistent rubbish collection.
- The Recycling Green and Glass Bins are an excellent idea.
- The tram and the redevelopment outside St Johns Church in Beeston along with the new picnic tables. It's a great place to sit. The street cleaning is very good too.
- "1. Postal Votes especially during Covid.
2. Renovation of the Chapel on the Hill !
3. Using the Chapel to celebrate special occasions - weddings, baptisms and funerals.
4. Using the Chapel grounds for celebratory Bonfire - lovely place to gather high on the hill!
- Maintain open areas
- Music in Beeston Square and elsewhere.
- Yes our BROXTOWE is always clean
- The level of service provided by you is one of the major reasons I like living in Beeston
- Committed to being Carbon Neutral by 2027. It has encouraged me to start the long journey myself by having Solar Panels installed.
- planting trees
- Yes, security has improved a lot
- Volunteering
- sThe security environment has improved
- I have a very good job thank you very much
- I'm happy with my life
- Yes, sanitation and safety is much better than before

- Yes, the overall living environment is better and security has improved a lot
- Environmental hygiene
- The community safety environment has been improved, and it is safe to go out. The neighborhood is also improved and cleaner
- The environment level of the community is improved, and the living level is improved
- Increase community safety and reduce violence
- Help a safe environment for the community
- There are
- The environment of the community is improved, the level of safety is increased
- The environment of the community is improved, the level of safety is increased
- Low-carbon travel
- It makes our quality of life better
- The bin collections are great and all the staff are really friendly
- Parks and open Spaces
- You help my grandma with many things in daily life
- You have helped me solve many problems in my life. Thank you very much
- Yes, I've seen improvements in the development of the whole community, especially greening and cleaner roads
- Domestic violence and antisocial behaviour
- New transportation hospital school
- The bee friendly areas
- Unsure. But I do love all the street art which I am guessing you allow for!
- Funding of local charities or events, which should be encouraged.
- Bin and waste disposal services have been good
- Yes stopping the destruction of Oban house and the felling of mature trees considering the boast of a greener future.
- Leisure and recreation
- The biggest positive to Broxtowe is the ongoing competent delivery of day to day services, e.g. waste collection, parks maintenance etc.
- "Yes the area which I do live in has been the best place I have lived but become too expensive to keep up with
- Forcing us to look elsewhere"
- Help more people out of trouble
- Continue to perform the services it is responsible for effectively and efficiently.
- Planning applications"
- Parks and open Spaces
- Leisure and recreation
- Good waste/ recycling services.
- As a local farmer helping wildlife over 800 acres
- Regular emails and updates to keep people informed
- "Green Festivals

- Councillors have made some good planning decisions eg Oban House. Unfortunately some have been overturned eg student flats
- Garden waste collection has made life a lot simpler
- The Beeston library is fantastic and a real lifeline
- Yes you prevented someone chopping a tree down.
- The park at Leyton crescent being redone, it's been amazing for the community and for the children and personally my family use it several times a week. Great place to socialise with the community too. Community fairs being run there have also been excellent
- yes, you have fitted new electric heating which is better than the old-fashioned outdated heating, but on the negative side windows and doors need replacing letting drafts in so pointless having new heating if all heat escapes better lighting on stairwells on the flats, most of them don't work the flats I've got a open entrance anybody can walk in there's no safety door at the front of the property where you could access via fob on a door instead of it being left open for anybody just walking because of no door other animals walking in very safe
- Allowing glass and wildflower areas to grow. More of this please.
- Sure... A few... Can't name them but definitely...
- On the whole the council dose a good job.
- Improving parks and green spaces and environmental issues.
- Nothing specific, but Broxtowe does feel a safe and vibrant place to live.
- the development around the Arc cinema in Beeston
- invested in the cinema and Beeston Social.
- Not the council but our local counsellor Shaun has set up the Edible Beeston sites which are brilliant.
- Beeston Cinema
- Not yet... but investment in the ramp and additional facilities at Bennerley Viaduct will be very welcome - as long as it meets the needs/aspirations of the people that use it
- Improvements to street scene;floral displays, clean streets and environmental Improvements. The refuse collection service is good.
- Refurbished the library in Beeston
- Nothing comes to mind, very happy with services provided
- Cost of living payments welcomed.
- Kept me involved through RIG meetings
- I praise the council for their support of the Broxtowe Women's Project and Citizens' Advice.
- Stayed Labour.
- loving the local tips being open late in the summer evenings and the collection of bulky items which I believe is done at a fair cost to the customer
- "I contacted you to get a bench replaced that was dangerously in need of it. The elderly had to 'prop' themselves on a part that didn't expose nails!
- It took some time, and a couple of attempts...but you did it! It warms my heart when I see people using it now. Thank you"

- Kept libraries going and also the library vans out in the community.
- Refuse collection. Excellent service. Really important.
- brown bin collection although the prices are increasing
- Building toilets near the bus tram interchange (once it is open).
- "RideWise cycle scheme to fix my bike
- Brakes were seized, I wanted to get fit but couldn't afford the fixing costs. For the part replacement meant that I can now get fit and enjoy the outdoors. "
- Brought back community projects is food festival etc
- Recycling and rubbish removal is good.
- Your care for the parks and wildlife areas is excellent. Very much love walking throughout the trails and seeing the wild areas for wildlife is great. Keep it up please, it helps de-stress and does bring people together.
- You have helped our family through homelessness by providing temporary accommodation while you're helping us with disabled grants to get our home habitable again in the biggest grant in history
- The bin collection service is excellent as are the recycling areas.
- Implementation of rule 4 within Beeston to restrict any further HMO conversion of family properties.
- Rejected the planning application for the Cassidy development of the student block on Station Road Beeston.
- The transport interchange in the centre of Beeston which facilitates the flow of trams, NCT and TB buses. It is so convenient and simple and really gives Beeston a vibrant connection with outlying areas. Also, the creation of the ARC cinema that helps to rejuvenate a more diverse evening economy.
- I think that the outdoor events are really helpful to give stressed people something to focus on/do that doesn't cost them a fortune. Keep getting people outside as they are more likely to be less stressed, more likely to be active, more likely to support local business etc. otherwise you don't really make a difference to me because you aim everything at families/old people so I am not a member of your target groups.
- Upgraded signage in Bramcote Hills Park. It's lovely to read about the labyrinth and the history of the area. The old signs had been so worn and degraded. It goes a long way to making the park look cared for and an area locals can be proud of.
- nigel the street cleaner is fantastic, more like him please. always courteous and willing to help.
- The town is clean and the town is generally safe
- Free tree giveaway
- Contacted my neighbour's landlord's agency to fix drain leaking onto my property. They were stalling and brushing me off and refusing to do it until council person gave them a call.
- yes, finally tarmaced the drive to coronation park
- Kept council tax down whenever possible
- Installed a path around Beeston Fields park
- yes keeping the streets nice and tidy and keeping up to date with issues.

- Nothing directly for me but making the community safety work well
- Brinsley food bank has been a life line for me
- The staff at Brinsley parish hall are very friendly and welcoming and the park well looked after
- Helped support me running the Kimberley food festival last year
- "Planting wild flower seeds along the tram route has given a lot of pleasure locally, but see the entry above about improving this scheme.
- Allowing the grass to grow under the superb mature trees by Ghost House Lane has enabled quite a number of lovely wild flowers to grow. "
- "Helped win kimberley levelling up bid
- Green spaces team are excellent"
- "Support Incredible edible
- Love the meadows
- parks are well kept up
- dustbin men are good"
- Yes, Building cinema and eatery places make Beeston more livelier
- Promoting recycling in bins and at refuse sites
- Things seem to have ticked over as normal. Registering cars for the tip is positive. The amount of free parking for a few hours is great in Beeston
- This event is a good start - asking people what they want and need is an excellent first step in local democracy
- I have volunteered in the rylands during covid to help elderly and family
- Maintained the gardens in a good state and helped to evict travellers from Dovecote park (however, it would be good to prevent them from settling down there in the first place - by putting the concrete barrier in place in time after the spring Fair
- "Bring life into beeston for young families, a place to go.
- I lived in sherwood and moved into a new build on fields farm Stapleford.
- However I avoid Stapleford high street at all cost as it nothing to offer new young families.
- "People at Broxtowe Council have started to work in partnership with health more but more collaborative work needs to be done to understand the health needs of the Broxtowe population.
- I have liked the Health and Wellbeing Events and Job Fairs but more information events need to ne organised to meet all peoples needs."
- "The tram
- Excellent bin collection
- The fantastic street cleaner, he does a great job and always has a smile on his face.
- The new toilets and the vertical garden."
- Pushing recycling, the green rewards system, planting some trees and some wildflower areas, green festivals, some electrification of council vehicles to help reduce air pollution.
- Maintaining the environment and increasing the return of economic prosperity
- Planting new trees in Central Ave park ??

- Free trees. Good mediation when I needed to talk to my neighbour re property boundary.
- Stapleford library
- organise litter-picks. This could be more regular, perhaps?
- Employed me, thank you!
- The bin emptying service is excellent.
- "Cinema complex
- Bringing business to the area"
- Cinema complex
- The square rejuvenation has been impressive
- Beeston has been transformed. The other town centres will hopefully follow suit
- Developed the cinema and public space alongside
- All the development that has taken place
- LUF in Kimberley
- Housing delivery
- Cinema
- Being part of a work family
- Developing Beeston town centre
- Yes, increasing new build sites and introducing a financial inclusion team to assist tenants and residents
- Developing Beeston town centre
- Successful funding bids
- Support community and business through covid
- The work on Beeston centre has been wonderful
- Although I work from the office as my base, I think flexibility for working has been a good thing
- Hemlock happening was a fab event
- Hybrid working, created healthy work life balance
- Building new houses
- "Transition during covid was really good and support for businesses
- Environmental targets met
- Supporting apprenticeships"
- Communication via the emails is excellent. Informative and always relevant.
- The Covid remembrance trees going in the park..
- I currently work as a Family Support Worker this allows me to support the local community (Chilwell), I personally believe that Children's Centre have a huge part to play with vulnerable families and they support families in the their needs.
- Wildflowers across the Borough - not only important for biodiversity but beauty feeds the soul.
- Preventing summer travellers from entering and illegally camping on our public parks.
- Working with the Town Fund has and will improve the look of Stapleford.

- Only lived in the region a short space of time so can't comment, although the children's cycle track at the Ilkeston Road recreational ground is a wonderful idea.
- Introducing speed cameras on A52 Brian Clough Way, as a resident these have had significant impact on reducing speeding on the road although not sure whether they have led to any prosecutions?
- "Planting areas of wild flowers and allowing other areas to "go wild" has been of benefit to insects and has been appreciated."
- Replacing our boiler and the fire door in the bedroom
- Planting wild flowers in the grass verges
- Maintain green spaces & trees
- Finally got a street light repaired - but it took a long time & a lot of emails & phone calls before it was finally sorted
- Improved play areas
- Dealt robustly with planning application on Bramcote Golf course
- Stapleford towns fund has helped a few new businesses in the area. Looking forward to the new sports hub
- I only know this through my work, the support to people moving here from Ukraine, Syria and Hong Kong,
- Renovated parks and open spaces - its great to live in an area with so many options for walking and exercise.
- Improved all the local parks. Introduced Cycle Tracks etc.
- The regeneration work on the Beeston high road has improved the shopping and social experience, but further work is needed to bring a variety of shops and outlets, not more coffee shops and charity shops
- Creating a cafe culture has been good. Also encouraging lots of eateries. What we really need now are boutique shops to become a destination venue. Study the businesses on Bramcote Lane at Wollaton.
- Had response towards residents' request
- Recently supported me to invite a Ukrainian guest
- More sympathetic management of green spaces for wildlife
- Continuing the agreement with Kimberley leisure centre - good community hub with good range of classes and gym
- Introduced electric buses. Put patrols on the trams to reduce antisocial behaviour.
- The recycling centre at Kimberly has continued to get better. It is always clear what goes where, it's clean, and the staff always friendly and helpful.
- Recycling
- The garden bin collection has helped a lot
- Yes I was facing homelessness and you found me a lovely flat
- "I'm glad you spend on children's playgrounds."
- You delivered me a new bin without me asking when the refuse collectors noticed it was damaged."
- Area looking nice with the planting of flowers and parks nicely maintained.
- Reliable recycling and waste services, providing public transport

- Community Action Team meetings have been a positive contribution, particularly in Bramcote. sadly, I understand the current administration don't seem to value community contribution as are no longer funding.
- Supporting Broxtowe Green Umbrella- keep supporting it.
- Planting flowers/wildflowers in defined areas of local parks.
- Keeping parks beautiful and managing waste
- CCTV
- No
- "1. Community events such as the Lighting of the Christmas Tree and Remembrance Sunday at the war Memorial involving the local children and organisations.
- 2. The Flower Displays and Christmas decorations in Kimberley. "
- Bin collection on time.
- Yes... kept residents informed via newsletter and tried to involve residents in decisions.
- "I enjoy the artwork on buildings around Beeston.
- The streets are kept clean and tidy and are pleasant to walk along
- "Beeston is a good little town centre, please continue to help it thrive.
- Installing the tram network
- Pavements are cleared of litter.
- Good parks
- I'm new to the Borough and so can't comment over last few years BUT I have to say how impressed I am by how energetic this Borough seems to be. Initiatives like the Friday night music sessions are progressive and really happy seeing a Council make an effort on this.
- Kept local library open.
- Green rewards encourages & rewards people to be more environmentally friendly, benefiting everyone.
- The rewilding of areas with meadow flowers has brightened up areas.
- Police has done a great job regarding drug trafficking
- BBC helped with moving tenancies over my whole adult life from when i was aged 16 to now 51
- Made the town more living, organised and settled
- The cycle track and road on Ilkeston road recreation ground. Working with partners to help and support local youngsters
- Tram and beeston regeneration
- The tram to Toton
- Friday18!
- The wildflower parks in Inham nook park
- Cinema complex in Beeston centre - great local point for family activities
- Provide an excellent bin collection service
- Not lived here long enough to comment but i do like living here, where i live is nice and quiet but still close to major roads

Neutral

N.B. Excluding responses that just contain "No", "Nothing" or similar.

- Despite stating that pest control is no longer a service offered by the Council, you have managed to reduce the number of Tory councillors from 27 to 10 over the last few years
- Not in Toton
- "As above [Only moved into Broxtowe Borough Council in January from Nottingham City.
- Not been able to fully explore as yet. Are there any projects in place where residents can get involved with keeping the local area a pleasant place to live?]"
- I accept there have been budgetary constraints the Council have been operating under, due to circumstances beyond your control. I'm cannot think of anything positive to say here.
- Sort of. I have been given planning permission to erect a fence in my back garden which runs alongside a small road. This fence is to replace a long, years-old hedge that has been ruined by construction traffic entering a tiny private road to access a building site.
- As far as we are concerned we have no issues to express, good or bad. Things seem to run smoothly for us.
- not recently but I am expecting more now with a labour council :-)
- I have only lived in the Borough for 10 months so am unable to comment
- Road repairsbut a great deal needs to yet be done, as major pothole ridden hotspots still exists causing damage to vehicles.
- The help for small businesses through Covid. What happens if no one applies?
- I have only lived in the borough for a short while, so cannot comment
- Probably, but I can't think of anything just now!
- Can't comment as I'm a new member of staff
- Only recently moved to area
- New to this area so can't answer
- Not that I can think of, but nothing negative either.
- New to the Borough so unable to comment

Negative

- No, residents aren't listened to, the council do their own thing.
- areas such as collier wood where grass is not cut until the end of the year and then waste is tipped on site is not good for the council's image
- stop joyriders
- See 3 above [The issue of student accommodation in Beeston is very important. Things are becoming critical. A good balance between students and residents in any street is so important. The council needs to have a real focus on this.

Strict enforcement of controls over the conversion of homes into HMOs -
Article Four direction, liaison with the University, etc.]

- The cinema is a huge step forward, but clearly the rents on the units below are an issue or they would be filled, so this needs addressing. We need more events, the council could link up with existing events like Oxjam and build a diverse calendar for the year to keep residents engaged and bring in new customers.
- Your policies have ruined my housing estate by introducing drugs in homes for adults. You have allowed change of residential use
- You have not culled pigeons and allowed pigeon coups in postage stamp gardens and neither you or the MP have tried to change the law These birds make my life hell by ruining my patio
- The A 6002 is ruining the suspension on my car due to the state of the roads
- You have allowed lions at Strelley which is an inevitable risk for walkers and open to idiots cutting the fence which scares me"
- All we seem to hear about is how much you are spending on Parks etc, which is all very well, but it doesn't benefit everyone, including myself and my wife.
- NO - only added more homes and slowed the road connectivity in the surrounding area. Its now quicker to travel outside our local community to shop, than support our own.
- "No, been to busy with my health Problems and essential my partner Who's had major problems, waited for 5yr for a Knee op and Liver problem and now because of the knee it has caused problems with her splne"
- Nothi g at all except cause issues
- Some years ago you decided not th mow the verges in some areas of Broxtowe. Our local traffic Island was also left. These areas looked beautiful with wildflowers and bird life. But now you are wasting public money mowing them again when their really is no need to do so. Stop mowing the verges and traffic isnads and spend the money on public toilets instead.
- No, not looked after long term tenants who have pay there rent for over twenty five years or more on time every week.
- Not really. Had to complain several times about verge maintenance and street issues like pests and overgrown weeds
- not really had new heating system fitted in which is a waste of time when you have draughty windows and draft doors
- fall seriously in cost of Council Tax
- No not really. Seems like we are being blighted with HMO's and To Let signs more than we residents would like
- "no not at all hopefully now its a labour run council you will listen. stop this social media frenzy within the council i know its 2023 and time has moved on but enough his enough "
- The difference being far too many student accommodation
- Absolutely not. Since Covid trying to get the council to do even small jobs is hard work

- I have not been impacted by anything at the council, they do not seem to impact the younger generation. They focus on businesses which fail and the elderly. They also seem to only campaign for female based charities, since moving to the borough it appears to me that they do not want to promote charities for young people or for men.
- Can't think of anything that's changed for the better.
- Nothing at all. Receive very few services for the high council tax we pay.
- We need to be able to recycle more plastics. Broxtowe seems very limited on how many plastics they can recycle.
- Not to my recollection, only allow more and more graffiti disfiguring the walls of our thoroughfare's and streets. It's beginning to look like some kind of a down town destitute and neglected part of a slum centre on the neglected outskirts of forgotten areas in the poorer parts of the world.
- Do something to help
- No. Way too many student HMO being built, including the proposal for a huge student complex by the Beeston Interchange, with no planning for parking - students have cars too!
- Failed in planning for Chetwynd Barracks and dealing with fallout from HS2 cancellation. Should rethink how to create useful employment.
- No not really, you keep allowing houses to be built without any extra amenities x
- "I afraid to say my initial reaction to that question is no. That is not good for me or you."
- Our last councillor was as much use as a chocolate teapot. Now how new councillors hope they listen.
- No although you did empty a bin you'd missed 1 day before it was due to be emptied again it took 13 days by then it stunk awful and had flies all over it . In fact today you emptied the recycling and half was dropped all over the road before you left and you drove off
- Honestly no - my response from Broxtowe for many reasons has been unhelpful and at times rude.
- Nothing - my town has got worse
- "Nothing at all. Can't get a 3 bedroom house. Staff at housing make my life hell.
- I'm appalled and upset by it all"
- "Supposedly upgrading properties on a 'maintenance schedule is good, but, the contractors really dont care how much mess, and muck they bring into a property, and aren't the ones left to clean it up properly.
- Also, giving a tenant enough notice of your intentions to do maintenance by letter would be good.."
- Not that I can think of. Covid caused a lot of problems admittedly but Broxtowe council turned beeston into a student accommodation town & thought it would bring more business into beeston but there is nothing along chilwell high road anymore & beeston town centre is rubbish.
- Nothing. I feel like a cash cow who gets absolutely no service.

- No. You also approved the building work on the old college site that flooded my house and has caused a lot of trauma
- No. Tenant's are struggling with rents and bills etc

If the Council could do one thing to make a difference to you, what would it be?

Housing

- There are many abandoned or no use houses around my house, and I then hear of many people that want to move to the neighbourhood and can't find an affordable place. If the Council could somehow "enforce" those that bought houses with speculative intentions to rent them out, probably prices would go down. This year, my landlord wanted to increase 20% of the price, because "there was a huge demand in the zone". I believe we need to incentivise more supply, then.
- Ditch the 6150 housing target and choose something much lower that is reasonable and achievable; require integrated developments - not car dependent ones like the ones currently being approved.
- "Listen to me when I told you about all the problems to deal with my flat that are used to live in and pay back the damages that they caused
- Basically put in my sons health at risk. Not believe me when I was telling him it was rising damp and not just because the water wet"
- See 3 above. [The issue of student accomodation in Beeston is very important. Things are becoming critical. A good balance between students and residents in any street is so important. The council needs to have a real focus on this. Strict enforcement of controls over the conversion of homes into HMOs - Article Four direction, liaison with the University, etc.]
- Lower the cost of rent
- Should in my view take a bigger lead in the cost of living crisis
- Build social housing
- "Stop putting young families that have no respect for there neighbours and others next to home owners that have no choice but to put up with them
- Summer brings out the worst in them loud music fighting don't want to be hearing it all the time "
- Ensure fronts/gardens/bins of rented houses are kept clean and tidy always
- Stop Beeston & Chilwell from being swamped by students & HMO's
- Support most vulnerable families from cost of living crisis directly or indirectly - fund food banks, housing rent support or school uniform bursaries
- Address the housing problem with students. They don't even have to pay Council Tax, which then puts more burden on the rest of us.
- Build housing stock so my daughter can get a house for family of 4 rather than been cooped up in a 2 bed flat
- Build more housing both private and for rent
- Families Prosperity
- Affordable housing and much more of it. Not directly for me but my daughter's families. It's not just a case of building more houses, as currently most are out of peoples price range. More use of modular housing should make this more of a reality and new builds must be required to have solar, and air/ground source heating as well as being well insulated.

- "Schemes to improve party walls/floors sound insulation.
- prevent more new houses being built.
- Repair my house when requested so I'm not waiting months on end.
- A DISABLED ACCESSABLE BUNGALOW PROMISED 7 YEARS AGO STILL NOT DONE !!!!
- Give my a house bidding gets you no where been bidding for nearly 3 years ridiculous
- Help me with the mould in my bathroom that inhale treated but keeps coming back
- And don't allow planning permission for houses where this is clearly insufficient access for large vehicles to enter/exit the site.
- "Stop housing young ppl in flats that were built for elderly "
- Get back to you when you report an housing repare
- Look into who's in your property's and make sure they are looking after them, keeping them cleaned and not sell drugs.
- stop repairs to homes that druggies smash up because they just do it again
- make all complexes none smoking
- Do repairs etc in good time
- See 4 [Reduce HMOs, refuse planning for future HMOs.]
- Stop selling every bit of land to home developers. If you really feel the need to house more people start with abandoned properties that litter the towns en mass.
- Be more proactive with housing and repairs.
- Help us move from the awful social housing we had to accept in an equally terrible area
- Stop HMO being made out of good family homes
- More council housing for younger generation
- Housing
- Better management of beeston Town centre.
- Use spare brown field sites for housing, renovations and use of old factories etc for housing
- Long term solution to leaseholder sites falling into disrepair e.g. communal garages, paths and verges
- In communal living areas, have satisfaction surveys and you said we did formats.
- What I have said above [Keep the elderly people together and live in peace,don't mix young and old it doesn't work,also when elderly and disabled can't park their cars because the young people take the spaces it's not fair all round.]
- Support the Canaan Trust {<https://www.canaan-trust.co.uk>} as we refurbish a recently acquired property to give new capacity to accommodate homeless females.
- Curtail//Stop HMO'S
- Be more proactive in bringing council -owned derelict allotments up to a useable condition so that new users can get going quickly. It's not enough to

just take the rent. Very little is done to manage the sites proactively to attract new users.

- "Sort my unsafe garden, a dispute that has been ongoing for 4 years because a housing inspection was not done properly when I was given my property. Still battling about it now, after having to get my local MP involved after being ignored by the council for 6 months.
- Council are supposed to cut my grass and hedges due to my mobility issues, when they do bother to come (regularly miss coming at all) they do a terrible job and leave a lot of mess. "
- get a grip on HMOs and students moving into residential areas
- Stop building student accommodation and allowing HMO's.
- Keep the general house rates low and manageable
- See 4 above [Do more to encourage custom & self build. It can help integrate new housing estates into communities, offer homes to people on lower incomes, improve the quality of the design and construction of houses and increase the number of houses built in the borough.]
- Build affordable homes.
- Help me and my children live an independent life together in an affordable home
- Provide affordable housing
- Not give planning permission to the proposed housing development at Beeston Canalside
- Cancel plans to build housing on Chetwynd Barracks until after MOD has vacated site. Restore green belt status to area where HS2 was supposed to be.
- Stop so many students living in beeston..
- Fix all issues in our house, and it not take ages to get decisions on things and answer the customer service line, spend ages on the phone when an issue arises and struggle to get through.
- Mandatory licensing of all HMO properties in the borough.
- To stop granting planning permission by default for more student accommodation and student HMOs.
- When building new homes do not build on to existing site to rear of parish hall as a haven for wildlife
- Rather than planning to build more houses - its not needed and people cant afford mortgages or rent these days. They did a survey a few months ago and the local population and rate of pregnancies has fallen, so why keep planning to build on green belt land between eastwood and brinsley.
- Fix my housing so that I don't not fear having waste water drip on me whilst using my bathroom just because upstairs flush their toilet!!!
- Stop new student accommodation being built
- Help the community prepare for winter by offering insulation and replacing gas boilers with heat pumps.
- More social housing

- "Give me and children a 3 bedroom house . When I bid for 2 years. Its so so very bad.
- Building bigger houses.
- We don't need anything else "
- More support to deliver quicker housing by housing register
- More council housing
- Less concentrated HMOs in residential areas. Whole streets have become HMOs which reduces housing for families and creates more noise at unsociable hours. Dedicated student housing is better.
- Help with insulation of houses and installing solar panels.
- Sort my repairs etc
- Maintaining the buildings better example: finishing work that is started properly, making good holes in brickwork
- Reduce number of empty properties.
- Build more local housing for local people... young people who have grown up in Beeston are having to move out of the area and away from family due to lack of housing/ high costs of rents in Beeston.
- Stop allowing building permission for students properties & hmos & start thinking about families & normal working people who made beeston what it was. You changed it too much &. Hanged it for the worst. Nobody in the community cares anymore - everyone has lost the respect for Broxtowe council & it's lacking compassion & togetherness in the beeston community! It's not a homely place to live in, it's more like Dunkirk -just a place you travel through to get somewhere else.
- Make it flexible towards housing and not have to pay the four weeks rent before even viewing the property, this is not fair
- Stop allowing Developers to buy up any land that's going, and building more and more flats, Beeston being ruined by developers, houses being demolished and monster houses being built, crammed in where once there was one, Glebe Street Beeston a good example of that, just terrible! This Makes a difference to me as i look around and feel my blood pressure rising and I'm not alone !
- Affordable older people housing
- Prioritise building standars for new built houses and retrofit projects
- Better living standards with neighbours understanding peoples issues with current cost of living problems

Business Growth

- Encourage more independent shops
- Improve Stapleford town centre
- Start a good market. It's not just shopping it encourages meeting people and having a coffee in one of the many cafes
- Lower rents and costs for businesses, fast track planning, encourage more diversity and be more entrepreneurial!
- Encourage vibrant towns

- To help secure a new post office and banking hub for Stapleford. Also secure new business into the town.
- cheaper business rates to encourage more businesses to come in.
- Boosting retail in Beeston
- Install and open a public convenience in every town, village and public space in Broxtowe. It will give many, many individuals the the dignity and confidence they need to get out and about enjoying what Broxtowe has to offer.
- One thing I have never understood is why councils seemed to allow the open-air market to die Eastwood did have nice little market, to me things like this as not helped to keep high street's alive and just encouraged people to go out of town.
- See previous comments [Make the most of Kimberley's « Victorian shopping area » by encouraging small retail businesses but market the area to encourage people to travel from Nottingham (need better transport options eg. Shuttle bus to/from Phoenix park) and encourage to open on Saturday and Sunday.]
- Better management of HMOs and avoiding over development for student housing.
- Job growth
- Changing employment concept
- Keep the business rates low and manageable this to encourage new business to fill up the ever increasing empty shops and business premises. We need new and inovative businesses to grow not only Beeston but the whole of Broxtowe, this bringing more people to live and work in the surrounding areas, this in turn to support the eco, less emissions and shorter journey times for all. You the Labour Party have had the last five years to improve all of this and I don't see any marked improvement on these fronts.
- Help my company to network and win more contracts
- Make the high rd and shopping area a pleasure to walk along instead of scruffy looking tables and chairs out (that's not regulated as per your rules) stop the green grocers fill the high rd with his stock , you can't even sit in the bin outside the old Nat West Bank as he puts a pallet truck near by of fulls area with fruit and veg , clear the alley way towards tescos , it's got old metal racking and boxes and other rubbish , tidy the planters up
- Support for small businesses through the Levelling Up Fund - not working for local businesses
- "More apprentice training for young people
- - More space in library"
- ove away from Beeston Centre investment
- Show intent and purpose in improving Eastwood town centre.
- A place for small businesses in the area to advertise
- shopping in eastwood
- Open a decent Hotel, which also has full disabled access requirements.
- Try and encourage a wider variety of retailers in Beeston town centre - clothing and shoes for example

- More businesses/shops in Brinsley
- Improve what we have and make it the market town it used to be. People have been asking to have a market back for ages. It would bring the community together.
- Some more independent shops, no more charity shops (absolutely no more 'white rose' shops), nail bars or hairdressers thank you.
- Create stability in Beeston so that it is a great place to live, work and relax. Shops come and go, there are so many of the same kinds of shops. Reduce rates, enable businesses to stay, we do not need more barbers or vape shops etc. make people want to come here. The tram is mostly empty except when people are coming home from travelling into Nottingham
- Demolish the old Argos block that backs on to the church in Beeston
- Reduce rates to encourage proper commercial premises - not hairdressers, nail bars and charity shops - to open in our high street to prevent it from becoming even more run down. The difference in Eastwood since we moved here in 1991 is very sad to see.
- Improve the shops
- support local town and businesses to grow
- Support independent businesses e.g The Garage at Chilwell. This is a brilliant place that offers a variety of events for multi generational benefits.
- Support job opportunities for joint people
- "More variety of shops on the high Street.
- Better parking for people visiting the town."
- plan for more business center near by
- Encourage shopping centres to thrive by supporting new businesses and maintaining the area
- Encourage more economic growth

Health

- "Provide our Village with:
- GP Surgery
- Increasing our facilities."
- Cycling facilities
- "Toilets in Bramcote hills park. As that are not toilets we drive rather than walk as I don't like the idea of not getting back to a toilet quickly.
- Please consider more public toilets around. Really think you should proceed with the community cafe and toilets open. See models where community successfully run things, like rumble turns the disability cafe in Kimberley. "
- Sort out Kimberley leisure provision
- Plan to invest in Bramcote Leisure Centre for future decades.
- the sports leisure centre
- A serious active travel plan.
- Improve leisure facilities.
- Open the public toilets in Beeston as soon as possible to help families with young children and local and visiting shoppers

- Improve leisure centre - swimming pools
- I'd like more things done for people with health problems who are obese free gym or something as no support just your health your way which is hard to attend for some of us and just for 6 weeks the city of Nottingham have free slimming world I'd love that
- Ask pensioners every year, if they require more assistance, as needs change extremely quickly, the older you get.
- Offer more health and lifestyle advice / support
- As above get health centre used better
- More help and consideration for the disabled
- Investment in sport/leisure for all is key to supporting mental health
- Bramcote park needs public toilet
- See above re reducing that SEND diagnosis waiting list, it's disgraceful.
- Give permission for private leisure centres to open, particularly in the Kimberley, Eastwood area.
- Support people who really need support so we all live in a friendly society
- mental health status
- Outdoor gyms in parks
- Upgrade safe cycling infrastructures.
- "We need a new swimming pool and facilities. Bramcote is very dated and needs more than just new showers. The slide outside has been shut for years.
- New equipment on Cator Lane park. and an outdoor gym like King George Park"
- Nobody left behind. Mental health is really hard for people in our community, and access to care is expensive and hard to come by. Taking a pro-active approach to mental health keeps our communities safer and protected.
- Improve access to young peoples activities and mental health interventions
- See no 4 [Having a leisure centre in Beeston (Swimming pool included)]
- I personally would benefit from a local swimming pool , as I am a non-driver I struggle to get to a pool. I have some health issues and swimming would do wonders for physical and mental health.
- "More mental health help"
- Shorten waiting times for childrens autism diagnosis and support
- Build a new leisure centre in Bramcote. It's so long overdue and desperately needed. It will bring growth to the facility which is wearing out!
- Continue to expand health and leisure offer
- "Remove limit on swim duration at Bramcote Leisure Centre.
- Free sports for teenagers over the Summer."
- Prioritising cycling infrastructure and services development
- Install portable toilet in parks.

Community Safety

- "Provide our Village with: More Police presence
- More police on the streets
- Patrol parks

- More cameras and police presence.
- Get rid of the useless police commissioner a complete waste and make the police more effective with decent instead of politically correct box tickers.
- Implementing a safer and better environment, with help from residents
- tackle community problems
- Stop cyclists riding on pavements or encourage cyclists to ring their bell if approaching a pedestrian from behind while they ride on the pavement. I was spooked by a cyclist in Woodside Road who came up fast and silently behind me on the pavement only two days ago. I am an old age pensioner and it really frightened me.
- Get the police to tackle bike theft and anti-social behaviour particularly by groups of youth
- Better lighting in serton places were children hang out
- Move the druggies on
- Tackle ASB with feral kids around Beeston.
- Have more on the beat police or similar.
- Enrole more police persons
- Drugs ,noise
- Support me when I've got issues with nabours smoking cannabis noise feed back what they are doing about it
- get more police to stop ASB
- Anti social behaviour
- See a police presence on the streets more often and not in a car.
- Make people more accountable for public disorder/nuisance.
- More visible policing in the Stapleford area.
- Get rid of all the drug dealers
- Tackle anti-social behaviour and drug smoking.
- Get the nuisance kids who are bothering people in Beeston and on tram curfewed
- Deal with people who ruin things for others.
- And stamp down on the drug dealing
- comunity policing
- to stamp out anti social behaviour
- Make Broxtowe a safer & better place to call home
- Equal race relations
- Reduce the amount of anti-social behaviour in Beeston
- tackle the anti-social behaviour repeatedly reported on Dovecote Lane
- Policing the Rylands more often,
- Community police presence to stop antisocial behaviour
- Cracking down on antisocial behaviour within Chilwell would make the neighborhood feel safer. Possibly more CCTV in the area.
- Stop low-level crime ie shops selling vapes to children and acting as outlets for drug distribution - see activity by the tram stop on High Road Chilwell.
- "more constables on the beat , there is a lot of anti social behaviour in town, young people need to feel engaged and wanted in the community. "

- Tackle antisocial behaviour
- Safer streets and pubs.
- Stop the antisocial behaviour, which is spreading rapidly.
- More to tackle ASB including low level ASB
- "Working with the police on parking issue."
- Stop anti social behaviour.
- Increased police presence plus a police station so the public can speak face to face.
- Deal with groups of mainly young men who sometimes menace the community
- do somethings about antisocial behaviour
- Reduce crime and antisocial behaviour
- More cameras
- Police in Stapleford
- A police presence in Stapleford

Environment

- Improve their approach to the environment at a local practical level
- Bigger bins and more frequent black bin Collections
- See Q4 above [More regular drain and street cleaning to help prevent flash flooding]
- Weekly recycling collections. More frequent garden waste collections.
- keep broxtowe clean & tidy
- Improve street cleaning. Remove the rotten and dangerous exercise equipment in Bramcote park with more up-to-date exercise machinery.
- Keep the green spaces near the tram/Beeston/Bramcote area as is very well used and was essential during Covid.
- Implement comprehensive recycling facilities. Rather than fill cramped houses and streets with multiple bins for different kerbside collections I'd suggest that more and larger collection points are created which are accessible by walking and not just located at out of town car parks or recycling centres. Recycling needs to be simple for people, and close by so that they don't have piles of recycling lying round their houses waiting for car journeys.
- Control Dogs and their owners
- Open local recycling centres
- Make garden waste collection free of charge.
- tackling the cleanliness and litter problems
- Keep our green places, green please.
- improve recycling especially as supermarkets have reduced theirs. For example they no longer recycle Tetra cartons.
- Change your mowing policy generally locally [NG9 7JE , near Bardill's] and particularly at Bardill's . I have a bee in my bonnet I fear but I would feel joy every time I walked past , which I do several times a week , as opposed to profound sadness and great anger when I see the wanton destruction wrought by your good selves at the moment . An easy win . This will reduce carbon

missions . Now mowers will be poluting less often . Carbon will be sequestered in the greenery allowed to flourish seeds fruits tap roots etc and even with a later Autumn mow [which I conceed might be wise but say end November] you will still be capturing carbon . Go on , you know you want to! :-)

- After complaints made about some half built houses on Cross St, Eastwood where there is sewage running down the road from it also rubbish dumped around it kids using it as a hideout and rats being seen and a huge eyesore I made a complaint and seems the council seemed to wipe their hands of it.
- Please ensure that the habitat we have for our wildlife and our trees are protected. Hold the Conservation Board responsible for their decisions in allowing irresponsible building and tree removal in Beeston West.
- See 4. [liaising with Erewash, to improve the air quality particularly in Trowell as it is blighted by pungent smells arising from the industrial estate just over the border in Erewash.]
- More options for recycling
- Plastic food tray recycling
- Garden waste collections should be reduce or free.
- Food waste collection
- Broxtowe park needs improving.
- Carbon emmision
- "Better recycling"
- Enable more recycling on the doorstep. We are advised to put too much recyclable material into our black bins. As a result I give several bags of stuff to my daughter who puts it all into her recycling bins where she lives in Bradford. Please can you allow us to do the same.
- Increase what can be recycled, eg to include foil and other currently excluded materials
- The Council has to accept that its decisions, more than its operations, contribute to climate change. If as a LPA, it signs off on the building of 1,000s of new homes, it must ensure mitigation is in place for the CO2 generated by construction, as well as by occupation. Thirty years on, where is the Greenwood Community Forest in Broxtowe as a positive step to tackling climate change?
- Regenerate the green spaces
- Improve parks and green spaces
- Collect bulky waste items free of charge to discourage fly dumping.
- Work to make Broxtowe greener and cleaner, so we can feel proud to live in Broxtowe.
- "My pet hate as I have said is the way that the refuse service seems to let down the side, especially Eastwood and especially the areas behind shop's my flat's kitchen window looks over some of what I have talked about.
- Start spaying the weeds on the pavements and employ more road cleaners
- Free collection of garden rubbish.
- Incentive to fit solar and battery

- Protect 'green belt'
- Actively preserving and encouraging nature - particularly habitat and trees - through the planning process
- cut the cost of the brown bin. I find it hard to see why I should pay for it. I have read it's sent to a composting facility to be eventually used on farms. I assume the farmers pay for this...does the council get money for providing the waste as well as charging us for the bins ?
- Be more proactive in fining dog owners who do not clean up poo
- Make more days available in local parks and woods with professional persons to give their knowledge to youngsters from local schools via nature walks, bird watching and pond dipping etc. Children are our future and need guidance from an early age.
- clear weeds more often on the Jitty
- Also when bins are emptied, please could they not be put opposite lamp posts as narrows pavement for pedestrians.
- See answer to question 4. [Covered partly but investing time and resource in our green spaces to support wellbeing. Develop schemes that encourage people to take a walk, a bike ride or run, eg. Toton Park needs better investment in the tennis courts, facilities for teenagers like a skate park (as seen at West Park in Long Eaton), trails and pathways better looked after. Most become a muddy mess in winter. More wild flower planting... the list goes on.]
- Extend recycling as above
- Stop emptying the glass bins at 6:30 in the morning
- Maintain or demolish the tennis court at manor park
- Make it clearer to households what items can be recycled through the green bin and what can't (and if not where can it be recycled), i.e. cardboard drinks cartons, Yoghurt pots, clear plastic containers that fruit like grapes come in, aluminium foil.
- Increase scope of kerbside recycling.
- Improve Queen Elizabeth park for the children of Fairfield school
- Purchase the old golf course land, and find a use for it, and manage what has become a overgrown dog space.
- Encourage use of vacant and underused allotment plots at trent vale by evicting those who don't use the plot. Offering half plots. Clearing overgrown plots of brambles and preparing the ground so they are attractive rather than daunting to prospective tenants. A policy of we get the rent anyway is not good enough.
- More litter pickers.
- Work with the other local authorities to devise a scheme to enable a bigger variety of plastics to be collected and find somewhere that can recycle them, as too much plastic is still go into our black bin.
- implement a free garden bin system
- Free cycle at the local tip, where we can share useable rubbish and stop it going to land fill.

- Offer a free Compost bin service. That would make a huge difference in all aspects and for everyone. Broxtowe was the first with Wheelie Bins did you know and look how that service has transformed the community?
- More enforcement when it comes to littering including dog mess.
- Keep verges tidy and remove rubbish regularly and promptly.
- Offer better recycling, there is a great deal of plastic that still goes into our non-recycling bin.
- Recycling scope increase (why can't we recycle aluminium tin foil) In recycling bins for example. We seem to not be able to put so much in recycling that goes to land fill when the packaging says recyclable
- Kerbside glass recycling would be good, or maybe pocket recycling bring sites.
- Tree pruning, lopping or felling in the copse behind my house which belongs to BBC
- More opportunity for bulky waste collection
- Bin collection, and more clean street , cutting grass regularly
- "Full recycle of household waste. List of items limited. Too much single use plastic / tetra packs unable to be put in recycle bin.
- Discourage fly tipping by allowing vans/trailers to enter recycling centres.
- Improve the air quality
- Increase bin collections and grass cutting. If a resident dares go on holiday during the week of the black bin collection they have to wait another month for collection as your staff do not revisit.
- Food waste / composting service
- Improved recycling facilities
- Cleaner air, and more recycling. I live in Lynncroft, in Eastwood and there are too many coal fires and more recently wood burners. The air in Winter is thick with coal and wood smoke. Many of the residents in Lynncroft suffer from COPD and other lung and chest complaints, such as asthma. The air quality has got much worse over the last 20 years.
- More frequent spraying of weeds growing along the pavements.
- Textile recycling collections. E.g. in bags put out next to the green bin.
- Improve waste and recycling
- Commit to carbon neutrality or better by 2027. This would lessen the risk of flooding in the area in which I live and long term save the council money in need to create/build up flood defences
- improve recycling to the standard of neighbouring councils
- Improve the managers in the waste/recycling department.
- Waste collection and recovery
- Low-carbon travel
- Parks and open Spaces
- Yes, I've seen improvements in the development of the whole community, especially greening and cleaner roads
- Allow us to recycle hard plastic at tip and/or in green bin and/or at supermarket car parks

- Provide a Food waste collection service
- Parks and open Spaces
- Plant more trees.
- Better recycling.
- Effective investment in the green policies, Better control of planning regarding work on trees - listen to the people!
- Improve the number of items that can be recycled using the green bin. Too much plastic currently has to be taken elsewhere (which is inconvenient and itself not sustainable) or put into general waste.
- Extend the scope of recycling
- Bin and rubbish removal of the streets.
- stronger action for fly tipping so our green space is left beautiful in Broxtowe
- To clean up the streets
- "Personally speaking I know we've got so many issues to tackle, so I guess I'm lucky to only have this right now...but it's the litter!!!"
- I'm already a volunteer litter picker and see so many of the community taking part...but it's not enough!
- Early one Sat morning I saw a council/contract worker clearing the debris/weeds and rubbish that had accumulated around the pedestrian refuge islands. I had to stop to say thanks. What a difference!! Clean, clear and more appealing to the eye...which I believe impacts your wellbeing and feeling about being out and about. It feels like someone cares about the small things that make a difference.
- Business area too need holding accountable! Their car parks like Aldi, local chippy or industrial areas like PDP/DHL are shocking!!!!"
- More containers/skips and in more central locations for the recycling of Tetra-Pak. Currently I have to walk a long way and the skip is pretty often full.
- In the past the Council has asked people to keep the vegetation in their gardens from taking up space on footpaths and I have always tried to do this with mine. Now there are so many hedges taking up footpath space. I find it difficult when the footpath is not very wide, because my balance is bad and I need to keep away from the edge of the road. Please can the Council require people to cut their vegetation back and take action if they don't.
- More wildlife friendly projects x
- Get bulky items taken away free of charge to discourage "fly tipping".
- Remove litter and clean the streets in towns such as Beeston
- Tidy hickings park entrance and keep the new build to a sensible size and NO G3 PITCH!
- "More dog bins Cleaner streets"
- free garden bins
- Cut back the hedges on Ghost house lane more sensitively. The machines used are destroying the branches and potential risks
- More adventurous apparatus on manor farm recreation ground for juniors and no bark floor covering

- If we think about parks and green spaces - yes, please do pay more attention to them , this should be the priority, to arrange accessible public places that are well maintained and cared for
- Plant more hedgerows.
- "Try to fund/resource efforts so as to ensure the governments new biodiversity.
- Net gain requirements actually achieve something positive locally. (I don't think we currently have the expertise to be able to do this well)"
- "Stop accusing me of being the 'owner' of a public Hedge right next door to my ground floor flat, and holding me responsible for having it cut back. It's not 'my hedge' and never has been. It the council's responsibility to cut it.
- Do your jobs like you're supposed to - instead of half doing a job, and doing it badly.
- Let tenants know what work you're intending to do on a property WELL in advance- and not just 'spring' it on them. By letter would e good as well, as everyone hasnt got the internet."
- Keeping accessible open spaces for dog walkers both able and disabled
- Continue to improve recycling and also reduce the environmental impact the Council has on our planet and help people to understand how they can reduce their own local impact.
- Refuse collections being done instead of left.
- Improve natural environment
- Make my environment more welcome and safer to live in
- Support recycling more things in the recycle bin like plastic food trays.
- Playground idea on previous page!
- "Sort Recycling of rigid plastic food trays out - it is a very poor state of affairs that all plastic trays in Notts get diverted to landfill - apalling! The supermarkets no longer provide recycling for plastic trays - I suspect because they are expecting the councils to do so - Nottingham City do apparently and from what I can see many other councils around the country.
- The Notts County and district leaders cshould hang their heads in shame!"
- Increase wildlife habitat on green spaces
- More explicit instructions for what you can and can't put in green bin.
- As said before, more awareness of global climate!
- Greater support in North Broxtowe for green initiatives
- Improved recycling to include more household waste and cohesive plan for households to move to carbon neutral living. Advising and supplying solar wind hydrogen usage in the home. Households need to be confident that there investment in new technologies are sound and will not fail. Council could lead the way forward. Households do not have the expertise and worry about scammers and being ripped off
- Make sure all residents are treated the same. Some roads never get cleaned or serviced. Where councillors live parking restrictions are in place, they get the drains cleared and roads swept. They do not get noisy premises plonked in their mids. The rest of us just pay for nothing.

- Inform residents of their responsibilities to keep a passable kerbside.
- "More frequent mowing of grass verges.
- Could you ask the refuse collectors to stop pushing the wheelie bins into the hedges after they have been emptied please?"
- Ensure the Borough continues to have outstanding open spaces that ALL can enjoy/
- See above boxes [More joined up thinking with waste disposal and recycling]
- Keep public spaces clean, tidy & accessible.
- stop taking away green spaces
- More green, flower fields,
- See above, greater clarity on what can be put in recycling bins

Customer Services/Communications

- Answer telephones and emails in good time impossible to get through on the telephone
- More open customer contact.
- To get my local MP to apologise the way he had treated me and so answer my questions rather than to tell me to go away. Not happy with this!
- Actually answer phones/emails in regards to issues and stop ignoring people
- Perhaps advertise your services more and put them in plain sight for usage by the people in Broxtowe.
- Improve communication.
- Hold more open meetings where questions could be asked and there would be the chance of more direct involvement between Council and the public.
- LISTEN
- Listen instead of having own agendas
- have meetings with the residents
- Get the people at the recycling centres be more helpful and friendly seems a few have attitudes which isn't helpful
- Answer the phone so I can speak to a human!
- To be more open @ publish Council meetings in a timely fashion - not months late
- Better links to decision making processes
- To listen to my complaint
- Listen to us
- Better customer service! Some emails I have sent have been completely ignored
- listen to the public what they are saying
- Answer phones
- Yes replies to emails within 48 hours would be a start
- answering questions submitted to you. I recently sent an email asking a question, but am still waiting a reply over a week later
- We never hear from councillors unless its election time and most people wouldn't know who their councillor is or how to contact them or what they can do for you. Can we have better communication and a better service from you!

- Listening and acting on its promises (integrity)
- Better communication regarding community events
- Get the staff to answer the phone would be a great help as on the odd chance that they do eventually answer they are helpful.
- Consult more widely and be more visible.
- Be more contactable. It is almost impossible to speak to anyone about anything over the phone now without a very long wait.
- Recently the Council has become very remote and difficult to contact
- listen to the tenants don't just say we will take your comments on board and then they get swept under the carpet and forgotten about
- A better communication system. Someone to answer the phone and emails.
- make the customer service more responsive and effective, like it used to be. The lack of responses to email queries/ comments/ complaints is at a shocking level.
- Listen
- A bit more face to face contact
- Better call centre
- More contact with residents above certain age
- Make us residents feel heard! Make us feel part of our community, allow us to be open and our suggestions actually listened to and actioned. We have SO much potential here in Stapleford, we need to attract businesses to our town and make Stapleford a wholesome xummitt that's inclusive of ALL.
- get your staff back in office and not working from home, can nver get through on the phone and you take days to answer emails and queries.
- Focus in a clear concise manner on communicating regarding LGF
- Answer your phones
- "This is hard to say. The easiest answer - listen to what the residents say more."
- The Council should improve their phone service so problems can actually be resolved quicker instead of consitently getting no reply.
- Answer phones
- To consult local people/residents before spending money paid by the tax payer on projects which are not needed or wanted
- Promote role of Cllrs
- "Respond to complaints"
- communication
- Communicate with residents directly more
- Better communication and be able to talk to someone
- More communication
- Listening to residence in the immediate area
- Make it easier to talk to someone on the phone. It is difficult at present, as often no one picks up. Get rid of waiting queues
- Make it easier to get in with the council by phone if you have no internet!

- "I feel consultations tend to be a tick box exercise than strongly valued. Get communities involved at the scoping stages of new projects. We are key stakeholders.
- Be more helpful when a resident asks for help.
- Keep a person in reception for face to face
- Listen more to councillors who are the eyes and ears of the community
- The staff on reception have always been very helpful, informative and cheerful and very knowledgeable

External Organisation

- Resurface more roads
- Improve facilities and space at Kimberley School to widen their intake
- Get Stapleford on the Robin Hood network
- Cycling paths
- Improve the roads
- Road repairs
- Sort out parking larkfield road on school drop off pick up. Its so dangerous . Stop parking in bus stop . Put in speed bumps
- Resurface the roads.
- Reduce council tax.
- bus lane westbound on A52 between priory and bramcote roundabouts. Madness this is not there when the other side has had it for decades. The question has been asked of highways england but i've heard nothing else. This is so important on this road that remains rife with close passes of cyclists despite 40mph enforcement.
- Speeding and pot holes
- Repair all pot holes and stop cars parking on the pavements
- segregated, continuous cycle networks. Would improve both health of cyclists as well as health of local population from reduced car emissions. If done, don't allow people to park in them!
- Reintroduce the no. 21 bus route. People living in Ilkeston, Trowell etc have no direct route to QMC hospital or derby road without going into Stapleford to change buses. As a disabled citizen this creates big problems for myself & others
- Ban car parking on pavements.
- Bus service
- Improve our Road Wadsworth Road which has school, nursery, community centre and church and the parking is horrific
- Improve the state of highways
- Making good pot holes and uneven road surface on the B600 Moorgreen, the noise lorries make at all times of the day and night make our life a misery.
- Deal with the poor road surfaces.
- Fix the roads
- More buses to get me up and down, too and from Eastwood town, from my home, at the bottom of the hill.

- Fix the footpaths and holes in the road
- Cars blocking pavements forcing young mums with prams and older people having to walk on the road. This growing situation is often made worse by overgrown hedges.
- Again: roads repair
- "Improve bus links ie.return of 21 bus"
- Clean up the Rylands. Sort out the potholes. We were promised new pavements on Birch Avenue that never materialised.
- doing pot holes faster even if its a tempory repair
- As I have already said, ensure that all Parish Councils in the Broxtowe area behave fairly and democratically
- See 4. [Get Parish Councils to behave in a fair and democratic way.]
- Adopt best value principles - eg Potholes to be permanently repaired as opposed to your bodge and scarper approach. eg Stapleford Lane by the power station complex - have asked for the repair to be carried out under warranty - but doubt this ever happened (and it is still is a sub-standard repair that requires attention)
- Better bus service
- Speed cameras between Morrisons and Jcn 27 M1
- Better link to Nottingham train station
- Sort out the parking and pot holes on Long Lane
- Repair the road network please!!!!
- Slow the motorists down along Eastwood Road especially near the park and school, fill a few pot holes wouldn't go a miss
- Stop people parking outside my drive!
- Repair pavements and more prosecutions for people parking on pavements
- Find a way to relieve pressure on GPs and offer a more equitable service across Broxtowe for patients to get timely appointments (my GP surgery is excellent - friends report long delays in contact with GPs and care staff at their surgeries in the area). Likewise, greater community links re discharge packages from hospitals (cf Derbyshire's community based assessments & discharges)
- Traffic management through Brinsley especially along recreation ground and also along broad lane.
- REINSTATE THE 21
- "Better pavements
- Better roads"
- Fill in pot-holes. There are far too many poor road surfaces on Broxtowe's roads e.g. Balloon Woods Traffic Lights; Trowell near the turning to Cossall.
- "Swingate in Kimberley has only one road in and out, causing congestion at school drop off and collection times. Ideally create another road in and out, possibly updating the track that crosses the M1 at Strelly?
- In the short term though, perhaps change the direction of the one way section between Dale Road and Greens Lane? "
- Better health care,

- Repair roads and pavements
- Fix the roads !!
- Prompt Nottinghamshire County Council to resurface the appalling roads in Beeston.
- Fix potholes.
- fill the potholes in,
- Make there be less traffic on Queens Road West (and/or that it's slower or quieter)
- Get the Tram to at least Giltbrook
- Fill in potholes
- support the growth of the Manor surgery to cope with the additional population in Beeston
- Repair roads
- Provide a decent bus service
- Get the dangerous roads and pavements sorted
- Make the Mcdonalds junction at Chilwell retail park safer, and improve access in and out of the retail park.
- stop cars and motorcycles speeded up and down chilwell residential streets maybe CCTV road humps do not help
- I,ve reported a accident , when my wife fell over tree root damage to the pavement and all the response we got from the council it,s not their fault,it would nice to think the council cared .
- Pothole repair
- Stop Landermeads workers and visitors parking all around us. They have been allowed to over develop
- As a full time wheelchair user improving footpaths and pavements
- Lobby the County Council for more investment in road repairs and maintenance, e.g. gully emptying.
- Install safety barriers on foot paths that cross roads ie: on the foot paths from St. John's College through The Chancery Bramcote.
- Repair road surfaces quicker/bettere
- There is a growing use of electric scooters by both by adults and juveniles in Stapleford. On some occasions the pavements are dangerous due to the use of these vehicles which y their very nature are uninsured. Anyone or any vehicle in collision with these vehicles would have no redress.
- Fix potholes
- Fix the roads and as above pavement parking
- potholes
- Sort out potholes in staoleford
- Give us a public transport system
- "Improve the bus service around NG9 2PT."
- Sort out the appalling state of our roads
- More reliable bus service.
- improve bus services to beeston rylands we are abandoned on sundays

- Improve the road surfaces. At present it is dangerous to drive as one spends too much time looking at the road surface instead of the traffic. As an octogenarian I have never known it so bad and I am almost being driven off the road.
- potholes in the road
- pedestrian bridge at Bardill's island. cars go through red pedestrian light regularly, they are not expecting a red light when traffic control turns green..
- Roads
- Ban parking on pavements to help disabled people and mothers with pushchairs
- Renew the pavements around Beeston.
- Free travel. I am over 60 and got free travel in London. Moved up here last year and won't get free travel until I am 66.
- Improve street cleaning away from the main highways. Suburban streets seem to be overlooked in the main.
- "Fix our pavement ya on Leyton Crescent.
- There are also a lot of pot holes on many roads. "
- Buses on Newthorp Common not just across Nottingham Road.
- Improve the cycle paths the signs are almost invisible and need repainting and fill in pot holes on cycle route roads
- RE-surface the roads and pavements. (yes I know this is a Notts CC responsibility!)
- Stop all parking outside Chicken licious in Beeston and near the Pizza shops to make it safer for pedestrians and mothers with prams to use the footpaths.
- Put solid stop lines at the junction of Marlborough Road and Abbey Road, plus bollards on the other 2 corners
- repairing the roads
- Fix the damn potholes.
- More investment in the roads.
- Put more pressure on the county to repair our often dangerous, non maintained footways and roads.
- "Close the esso petrol station & morrison's shop on Toton lane.
- Uphold noise levels for motorcycles & cars around stapleford. Stop illegal electric scooters on pavements etc."
- Free local buses
- as ABOVE REMOVE THE SPEED HUMPS
- Speed bumps on seaburn road, or something to prevent people using our road as a cut through the estate because of the traffic lights near Tesco taking so long to get through.
- Improved public transport between Chilwell and Bramcote
- Road repairs
- "Improvements to road surface and enforceable traffic control measures on Brookhill St Stapleford. This is a residential street with limited off road parking and is a route for 3 local schools.
- Speeding is common and weight restrictions are ignored."

- "Tram extension to Kimberley/Ikea.
- Cancel proposed replacement of Kimberley parish hall. "
- Sort the road surfaces out
- Not put up temporary traffic lights which blocks the route out of swingate.
- Repair potholes
- Ensure roads are maintained and safe
- Get the roads improved and relax planning for wind farms and solar.
- Safe places to cross the main road!
- Reinstate the 21 bus !
- Listen to people with parking issues and not just say no to any suggestions made
- Improve pavements
- Reduce speeding in beeston, in particular lilac Grove
- Our transport system.
- Repair roads so they do not present a hazard to cyclists , pedestrians and motorists.
- "The improvement of education"
- "Fix the potholes our roads are very poor. I realise this may not be the direct responsibility of a borough council..
- Consider some small reward scheme for residents to report road problems."
- Change my child's educational environment
- Improve the state of the roads.
- We will build more and better transportation hospitals and schools
- Provide cycle locking points at both Beeston Rylands community centres.
- Improve the state of our roads and pavements.
- Repair poor road surfaces - I cycle and there are dangerous holes
- Deal with traffic and on-road parking. I wrote to the council, for example, about a particularly hazardous intersection at Field lane, school lane and hallam's drive and have had no acknowledgement. It seems that cars are the biggest priority for the council and I would like to see that change for health and environmental benefits
- Give Bramcote school the money to re build and save our field for nature.
- It's good to encourage cycling for sustainable travel, but please can we have pavements for pedestrians and cycle lanes / tracks for cyclists. Sharing pavement feels down right dangerous at times!
- Improve cycle routes to take them off the roads and make them safer.
- Road layout on Maws Lane is not working and is unsightly
- "Appreciate this may not be in your remit but feel it needs to be said.
- Fix the potholes in the borough with a schedule of road surface replacement over the next 20/30 years. The current policy of dumping tarmac in a hole and walking away doesn't work and is a false economy. Re-visits every couple of months cannot be cost effective.
- Surely the borough council should be banging on the door of those responsible and saying get it sorted.
- repair the pavements and repair the roads.

- Improve the state of roads. Some main roads are in desperate need of repair.
- "Resurface the roads in and around Stapleford
- Toton lane and warren avenue are extremely bad with many pot holes instead of filling need totally resurfacing to avoid more freeze thaw insistance in the winter months "
- Maintain the roads and pavements in better condition. The potholes in the roads are truly appalling, it must be obvious to councillors. The repairs are highly inadequate. The material is just placed in the hole without proper preparation to ensure a quality permanent repair. I am unaware of any checks being made on these repairs. I have known a hole be filled and within a very short space of time the repair material is being torn from the hole by passing traffic.
- "Sort out the parking on Long Lane especially the Meadow lane/ Long Lane bend. Needs yellow lines on both sides."
- More traffic calming moorgreen
- Introduce weight restrictions on roads
- Have the lay-bys on the main Nottingham Road designated as 'Disabled Parking'
- Fixing potholes around my house would be nice too before I get another blown tyre, you can't always avoid them.
- fix all the potholes
- Add new paths as to my point in Section 4.
- Pot holes on roads
- pot holes
- Better brighter street lighting and resurfacing the roads AND pavements around my estate and the bridleways connecting us to all the local countryside walks that already exist.
- Improve public transport. Any tram news for Kimberley?
- Improve buses in Rylands
- Solve the parking problem
- Control the speed of the traffic along Town St in Bramcote Village. since the taking down of the electric speed sign and with board sign replacements, the traffic speed has increase and also the volume of traffic has increased. Stop the building of the battery buildings on the nearby farm land.
- Provide a regular bus service between Bramcote Hills and Beeston so that I will be able to get to Beeston when I can no longer drive because of my advancing years.
- fill in potholes, as it is dangerous to cyclists
- repair pavements - ours have not been touched for approx 40 years and are in a very poor state
- PUNISH ILLEGAL PARKING ON DOUBLE YELLOW LINES IN RESIDENTIAL AREAS. THESE ARE IN PLACE FOR GOOD REASONS.
- The "Traffic Wardens" only check for people parking without a permit. They do nothing to stop people parking on road junctions, across road junctions (1 front wheel on one road, the back wheel on the adjoining road and the body

of the car across the corner of the pavement) or cars parked completely on the pavement. They may not have a legal right to ticket those cars but can they report them?

- Sort the Engine Lane, Newthorpe barriers out.
- Fix the broken pavements so they are better for wheelchair users.
- Road surface works on Ilkeston Road by Bramcote Hills Park - it is in a terrible condition.
- Live on Derby Rd and greening up the A52 would greatly impact on this road which appears soulless unlike the majority of A roads in-the county and unfortunately is still seen as a minor motorway by many
- stop cars parking on pavements
- Finish the access ramp at the East end of Bennerley viaduct (otherwise great work there!)
- Sort out potholes
- Remove speed humps, it would be better with a blanket 20 on residential roads and 30/40 on the main arterial roads
- Look to extending the tram towards Kimberley and Eastwood. BUT following a route that actually makes sense, Although it would be a nightmare in the building stages, actually producing something that serves the people living this area would be a really good thing. Plans already suggested seem to offer a service to one or two farmers or, being a bit cynical here, housing developers, but could not be considered real value for money.
- Stop the dangerous parking at the top of Charles Avenue, caused by patrons of the hairdressers and micro pub
- GET RID OF THE TRAM !!! We keep hearing about how much money it's losing & surely now that electric buses are being used they're a much better option as they are not restricted to just one route. It would also make life much better for those of us who live along the tram route - it's a real headache
- Repair pot holes on Deddington lane, Bramcote
- Better pavements. Being a mobility scooter user the dropped curbs are terrible on some roads
- Listen to what the people in Stapleford want - we don't want a new cycle path. People want roads that are safe to drive on
- Vastly improve the road system especially Road and Pavement surfaces.
- Patch potholes with better quality of work
- "Create speed traps/cameras in Attenborough as far too many cars travel too fast past the Village Hall where there is a Nursery School.
- Sorry, I am content with everything else at present."
- Reduce traffic levels
- Better medical facilities where doctors and clinics could be housed in a central hub which is easy to access for everyone young and old.
- Introduce traffic calming measures on busy side roads.
- Try and fill up the pot holes in the roads
- Improve state of roads!!! Potholes are awful...especially top of Coventry Lane need City boundary.

- Stop parking at top of Chetwynd Road, totton
- Improve the condition of our footpaths.
- Transportation improvements
- Better road conditions for cyclists on Wollaton Road, Nottingham Road Stapleford as an example. It makes it very difficult/dangerous for cyclists when they have to pull out to avoid ruts, holes etc, especially with a 3 year old on the back.
- Improve Road Safety before there is another serious accident in Kimberley!
- "Have a daily and regular daily bus service to our nearest shopping centre. - Beeston. One which has later return times in the afternoons.
- Acknowledge that older people without cars need to get wider shopping needs done than Bramcote Lane provides and makes use of the many groups and clubs that Beeston provides especially in bleak winter months when many older people stay in their homes due to adverse weather conditions thereby at risk of mental health conditions due to isolation.
- See above boxes [Better communication with other local agencies, ie police, fire service etc in local disaster events like Chilwell flooding caused by building development.]
- Bus services to all areas of Eastwood and more care of drivers to pull into kerb properly for disabled, also disabled access of shops etc
- Don't cancel buses, no bus on sunday. 21 gone completely
- medical walking centre
- Enable better transport links outside of the main routes to Nottingham. Joining up train station/lidl/sainsburys/wollaton

Area specific comments

- Putting Toton on the Broxtowe Council's map - Broxtowe Council does absolutely nothing in Toton
- Support Stapleford residents to be the community it wants to be and always was.
- Stop gerrymandering and get on with serving the people across the whole of Broxtowe, not just those in more affluent areas. I'm looking at you Beeston, Bramcote, et al.
- Give the same priority to Eastwood and Kimberley as Beeston and Stapleford
- Invest in Eastwood . Sort the roads out and focus on the heritage of the area.
- Acknowledge that there are other parts to stapleford other than braddon avenue area.
- Create a sense of 'community' in Eastwood.!
- Get the daily noise from Chilwell Depot significantly reduced, especially at weekends.
- Demolish the derelict building on the open land on the west side of Thoresby Road.
- Invest more money into Eastwood rather than Beeston, Bramcote and Stapleford etc. We seem to be the poor relations of the Borough.

- Broxtowe is more than Beeston, Stapleford, Toton and Bramcote. North of the A610 in Broxtowe is forgotten - Giltbrook/Newthorpe, Eastwood, Brinsley
- Less focus on Beeston and Stapleford and more on other areas.
- Resolve the complete lack of action for Toton following the cancellation of HS2. We need clarity about what will be done to the sidings, nature reserve and farmland. I would love to see an easy cycle route linking Toton to Stapleford so we have good access to the nearest shopping area. This could be done via the sidings and Bessell Lane
- Spending more tax payers money in my area.
- Ensure that Broxtowe funding is equally served across the county.
- Facilities in Brinsley.
- Put investment into Eastwood. Seems it's been forgotten
- Extend boundaries of kimberley town council to include watnall and part of larkfields, this will give it a fair share of domestic precept compared to other parishes
- keep being you but please introduce community centres in Stapleford
- Work better with kimberley town council on levelling up agenda. Sort out access to swingate
- "Change Stapleford high street, bring life and culture and new families into the highstreet.
- Give people a reason to come into Stapleford.
- All the new builds in the area are bringing in hundreds of new people into the area,
- Yet they all go into beeston as Stapleford doesn't have much shops, tea or coffee shops, cafés restaurant.
- Invest in the small towns and stop making Beeston the flagship town
- Consider Eastwood in your priorities
- Give Stapleford a bank and a post office
- make stapleford a better place
- Times have changed but would love to see Eastwood as close to where it used to be as possible. Give the town a focal point and let's use DH Lawrence's legacy to sell the town. It can be done and Lawrence is the boroughs most prized asset yet for some reason Eastwood seems to be at the bottom of the pile. Let's give Beeston a rest for a while. Kimberley have the grant to making the improvements which is good. Stapleford seem to be progressing now with plenty of little developments. If within the next year nothing is done for Eastwood in a major way I can only see this as neglect and favouritism. It's that blatantly obvious.
- "Look at the stapleford plan and take in to account the disabled car park moving.

Other

- "Ensure residents abide by rules and regulations. A neighbour built a tree house over regulations without permission and council allowed it to remain. Rules should be the same for everyone.

- Sick of people be allowed to do what they want and the council not enforcing the rules and regulations. "
- Get rid of electric scooters/bikes
- Make savings so that my council tax is lower.
- Find people who leave bins and rubbish on the streets
- Listen and act rather than blame other people
- Planning applications are agreed and signed off for substantial extensions to properties. In our road some three or four in the last year BUT no increase in their rates to reflect this. Surely this would be a no brainer to increase rates once building work complete.....so much missed revenue
- Listen
- Make council tax cheaper.
- Lower the cost of council tax
- Focus on the essentials only and not get political or overly 'woke' and virtue-signally. Keep taxes low as possible.
- helping and advertising more warm spaces, more involved and supporting foodbanks, co-ordinating activities and joining up with volunteer organisations. Should be encouraging staff to volunteer in these areas helping the local community.
- Make the Chairman chair meetings properly by reviewing the issues properly and ensure the research on companies who run children's homes for adults is done by people with brains and not just agree to it for getting kick backs from central government in the form of extra money
- Residents only parking
- More community activities
- Free parking in car parks.
- Check on residents pension age who live in normal housing and give them the same as they get in like rockfall etc
- carpark
- Create a way to enforce obvious historical beaches of planning rules.
- Stop out sourcing.
- Free parking
- Electric car charging for on street parking
- Be more competent
- To be honest, I don't use many council services, so reducing council tax would be something that would make a difference to me personally. It may or may not be the best thing for the area.
- As a 86 year disabled man I would like to see the Council do more to check on who is using car parking spaces reserved for Blue Badge holders... and fine those drivers who are not entitled to use them... It is quite distressing when I go out and find that I cannot park in a car space reserved for blue badge holders because cars parked there are not entitled to use them.
- Reduce council tax
- resident private parking on Harris road beeston

- reduce the council tax remove the Mayor and the PCC. just noticed 2 screens forward, it says how would you describe your gender....only 2 exist the fact that you state it could be different offends me. If you have a diversity officer or someone in a similar role, please remove this, its a waste of money
- Improve free parking in shopping areas
- Reduce tax
- Salt box at the bottom of our street
- "Cost of living is hitting all of us. I appreciate the COL payments that we have received.
- It is frustrating to see that the council could probably save money in areas when council tax is so high!
- We get CB benefit, which changes on monthly income - this populates a letter and a generation of a new bill - the amount of paper and postage costs could surely be cut by making it an online system or streamline it so just one letter is issued with all the information.
- We have a large garden so have 2 garden waste bins, when we paid for the service the stickers were sent out individually.
- Seeing roads that are in bad repair being patched up... surely resurfacing roads that are having nearly 25% or more of the surface patched need resurfacing completely?? It seems false economy. "
- Sort out the car parking in Stapleford, give people residents parking free of charge instead of asking them to pay yet more money.
- Deal with pests in verges
- Lower council tax
- "Reduce the council tax.
- Stop charging the maximum increase every year."
- More attractive spaces for teenagers to hang out safely
- Reduce the Council Tax bill
- Take as many diesel cars off the road as possible. Not much point taking walks or exercising in polluted air.
- Reduce the council Tax. Every year it goes up by the maximum allowed. But I see no improvement in services.
- Youth Clubs - Well worth investing otherwise you are just pumping money well after the prevention time
- Stop parking through Town St Bramcote and along Bramcote Ave - make them cycle safe areas
- Lower the Council Tax.
- Stop putting illegal migrants in hotels
- an opportunity to be involved and make a difference by volunteering to make Broxtowe better.
- "less council tax
- we dont get wots written on the tin and we dont get all the service we pay for..
- free car parking in the town centres you want people coming into our communitys not distracting them.
- but hopefully mr milan Radulovic (mbe) will change things fingers crossed"

- Reduce my council tax.
- Reduce council tax.
- Darren Henry is terrible, he should be removed as Mayor.
- Fulfilling promises
- Resign
- Reduce Council tax cost
- Reduce council tax
- Stop spreading on anything social care and freeze council tax
- More thought on what grants are applied for and how money is spent across the area.
- I am fairly satisfied but I am fortunate in that I live in a nice area and don't have significant issues other than people parking across from my drive and over my dropped curb and this makes it difficult to get out at times and blocks/delays traffic.
- Better engagement and support from the Planning Department towards non-parished Neighbourhood Forums.
- More disabled parking spaces in Eastwood .
- Accountability for truth by all elected representatives
- Elect to merge into Notts CC. (Save money). The executive (who we can't vote for) run the Borough, councillor's just are there just to pay lip service to the illusion of democracy)
- Higher planning standards so making new and replacement building more sustainable
- maybe a themed Christmas market plus in the summer proms in the park on Dovecote Lane Park then bring the Beeston carnival back just to bring people into the town the other towns could do the same it could be private firms involved they could rent out venues again more money into the council coffers
- Reconsider the implementation of the noise policy as I have tried and because I have not sent information in it has been cancelled the reason why I have not done this is because you stated you will need to make the tenant in question aware that I have complained, this is awful as a single female with mental health issues to say that and to even think that people will continue with their complaint is ridiculous because all what happens is intimidation from the tenant in question because you tell them, the communication I received from the section regards sending in information was not friendly nor helpful and felt patronising
- "Stop giving planning permission to build on any on Greenbelt land. Stop taking land out of Greenbelt to allow developers to build."
- Do the basics well and stop wasting money
- Prevent the keeping of wild animals such as lions in domestic surroundings, instead of actively allowing them. I find it very saddening to have this happening near me. Poor things, there is no comparison between a cage and the Serengeti.
- Improve the online service

- To reach out to the younger generation and offer them some form of support, there seems to be nothing available to them.
- Progress some of the pending Planning Permission to end uncertainty about some of the plans
- Prioritise building on brownfield sites rather than green belt
- Give residents a sense of belonging
- To give everyone a better life
- Hope can not be rich more and more rich and poor people more and more difficult to live
- The planning committee to ensure that all views on local planning issues are considered. Small villages have different needs to towns and sometimes it feels like some of the planning committee don't understand how small villages are impacted
- Provide places for children to go inside, not just youth.
- You have made us feel that you don't care at all by a decision that was made. I know others agree. I have no respect for the council now. I only matter if I'm a developer.
- Lower the Council tax charge as it is always at the ultimate amount i.e. more than Kensington in London
- "Stop giving permission to plans that require the felling of trees some of which are very mature. Example the proposal by the city Council to fell 20 plus trees on Chilwell by pass to install a 5 metre wide cycle path. 5 METRE WIDE COME ON.
- Most bikes ignore them anyway."
- Leisure and recreation
- "Plenty of ideas above!
- Maybe don't present the pre-written priorities of the Corporate Plan, all phrases as motherhood and apple pie that no one would disagree with, and then give a binary Agree/Disagree choice. I disagreed with them all in protest at the survey format."
- "Planning applications"
- Leisure and recreation
- Keeping greenbelt and only developing on brown fields sites
- "Be less corrupt. It is clear that certain councillors are not impartial.
- Normal council tax payers get no service. I do not begrudge social housing, but why are our roads not swept? Not repaired? We are just cash cows."
- Parking on Dovecote Lane and
- more affordable entertainment for toddlers
- "Reduce bills"
- Residential parking in Rylands, meters installed for day visitors parking. Monitoring of camper vans living in a residential area .Yellow lines have been installed but no one monitors the parking
- Lower council tax...
- resign

- I'm going to sound like a broken record I know but we need to invest in the younger generation , this could make older generations feel safe .
- more credible approach to green belt and green field planning
- "Please see above. Children attending the local primary school have to walk on a busy main road if we have any rain because the drain always floods"
- stop asking for planning permission for air source heat pumps in conservation areas.
- "Not rely on internet to give out information, many do not have a computer or can afford to be online. "
- Open Toton library more often
- Stay under the control of the local Labour group, and resist future bad decisions from the national Labour teams.
- Implementing resident only parking close to schools and tram stops
- Good facilities for teenagers
- Youth clubs etc give the youth of today something to do , keep their minds and bodies busy ,so they are not looking for trouble .the youth of today are neglected
- Stop cyclists and those on scooters riding on pavements
- Help change the law on rogue builders who don't require any qualifications to set up and then set up again after being shut down! I know this isn't in the direct control of the council but you can help us residents who have been affected to form a pressure group and get this on the government agenda. I know of Lots of affected families locally
- Provide quality of service to a minimum standard or above on those things you are bound to provide .. waste , housing repairs etc
- Support residents within reason, even if it doesn't financially benefit the council themselves
- Get the rest of them organised. Don't waste my cash or take your wages for achieving nothing productive for anyone. I am not accusing - I can see many council employees working "hard" but I am not sure they are very "smart" sometimes.
- Be fair to everyone
- reduce council tax
- Stop the smoke
- Allow Manor surgery to build a purpose built surgery which would benefit me and a larger portion of people in the area
- "Reduce my council tax
- Free tv licence"
- Activities or groups for over 60's
- More events in Brinsley
- Again, support and empower individuals trying to make a difference in the community
- Make the library more spacious, longer, nicer so that people can spend more time or get more space to do their work

- Consider carefully any plans which are submitted from chilwell barracks development traffic , community
- Keep e-scooters out of Beeston!
- Support sports other than just football
- More employee events
- Help for older workers - also a government priority generally
- Increase free community events/heritage activity
- Increase diversity of staff
- Appreciate the different roles I do
- Increased funding for heritage and the arts
- See answers to previous question....link services
- Carry out wishes of residents in the area
- STOP BUILDING ON GREENBELT LAND.
- Provide a list of vetted tradespeople that a disabled person could contact for help with work that is needed without getting ripped off. Cleaners, gardeners, electricians, plumbers, handymen etc
- Improve access to Beeston Town Centre
- Get rid of the concrete garage floor outside of my back door that's been there for years since it was Basford Council and no one wants to accept responsibility for it. As we are now older it's a trip hazard and I've reported it but no one seems to want to know.
- Parking charges in Stapleford are not viable. We have no big supermarket to park in 1 hour free does not support business
- Cut wasting tax payers money
- Keep parking meters free from cards
- Ensure plots of land do not remain empty for any length of time, even if this means compromising on development proposals.
- Increase sewer capacity and drainage on Audon Avenue
- Cure the flooding problem on Audon avenue
- "Explain how you are going to do all the things on the next page. Whilst I support the themes, you might go about them in a way I don't support,
- Be more open so individuals aren't required to hunt for information"
- Improving capacity of drains and sewers to prevent property damage from flash flooding
- Sort out the flooding.
- Free playgroups for toddlers
- As above [Ensuring there are enough traffic wardens. Permit parking is not checked often enough, meaning Broxtowe residents are paying for permits and then are not able to park their cars.]

Public Roadshow Feedback

Kimberley

- 2 ladies that wanted us to support Kimberley film festival
- A couple who run an art shop and wanted us to improve the street scene appearance outside their premises (the county council installed unsightly bollards and it looks awful)
- A man who thinks we need to secure the future of leisure facilities in Kimberley
- A man who has visual and hearing difficulties who finds getting to work on public transport difficult and thinks transport links between Kimberley and places further south should be improved
- A woman who runs a business in Kimberley who needs some business grant support but who is willing and able to improve the appearance of her business and invest in it.
- People who are asking for better understanding of what's happening in the Kimberley LUF, when its happening and how they can link in (especially town centre improvements)
- Most people when being asked how they heard about the event said online or through our Email Me, I found at Kimberley quite a lot of them said they'd heard about it from a Kimberley Town Council meeting and someone said that it was in the Kimberley and Eastwood Advertiser
- I think for future it would be good to have a feather banner or something similar that we could use outside to let people know that the event is taking place especially places like at Rumbletums as it looked closed from the front and people had to go round the side
- The Councillors that attended were Philip Owen, Jill Owen, William Mee, Graham Hills, Chris Carr

Beeston

- The main theme of questions was planning.
- A Stapleford Councillor attended the Beeston event and asked what young people's centre is the Stapleford event at as there's two. We then added the address to the website and any comms to avoid any confusion.
- Although we got high numbers at Beeston we didn't get a lot of surveys completed I've found from both events that residents have commented that they didn't really know what the event was they thought it was some kind of Council meeting
- One comment from a resident about the Beeston event was that there was no poster to say the event was happening in the town centre noticeboard
- I found that at both Kimberley and Beeston that residents were coming for a specific reason to discuss a particular issue with a Councillor or member of GMT
- Positive response to priorities

- Bramcote Neighbourhood Plan – residents were asking how that works
- Beeston Civic Society – felt we should use their good ideas from a major consultation
- One idea was that we should have younger freeman as they may contribute in different ways
- Discussion about inward investment
- Discussion about town centre rejuvenation
- The Councillors that attended were Gabrielle Bunn, Shaun Dannheimer, Katherine Harlow, Greg Marshall, Vanessa Smith, Sarah Webb

Brinsley

- It all went fine but there were no glasses at the venue to serve the drinks in. Luckily they had some plastic cups we were able to borrow. Arrangements will need to be clearer going forward.
- Check in with a checklist for relevant employees before each event.

Chilwell

- Peter who Chairs the Independent Remuneration Panel was there and had a suggestion that we should look to recruit some new members. He commented that the membership is currently of a particular age group who may not be able to support the panel for much longer in the future. He also said that the freemen and aldermen would be a good resource from their experience in the community.
- Inham Nook Wildflowers not as good as previous year
- Build more housing
- No e-scooter trials in Beeston
- Housing provision for the elderly – have care home and dementia bungalows but need easily accessible homes for older people before we get to this stage
- Student housing – need a clearer policy about the purpose for building student houses, where they are and how much
- Flat about coop in Beeston, top of lace maker – children gathering, possibly drugs.
- In relation to the Chetwynd development, specifically Pentryn Crescent – lack of communication between the Council, the neighbourhood forum and residents. For example, the neighbourhood forum told residents to attend the Beeston and Chilwell Let's Talk Broxtowe events to discuss this issue but the Council was not aware of that so was not able to organise a Planning Officer presence.
- The Councillors that attended were Pauline Smith, Helen Skinner, Colin Tideswell, Helen Faccio and Stephen Jeremiah

Eastwood

- Most came as a couple so the three main topics were a Council tenant issue, Independent Living, Anti-social behaviour and investment in Eastwood.
- Feedback from the event would be that it was a bit of a pain access wise as there is no on street parking or on site so made it more difficult to get everything in ready for setting up on my own.
- We could have done with something outside to let people know we were there.
- The Councillors themselves didn't particularly understand what it was about two were existing ones who don't really pick up on our emails and other communications a lot of the time so may be something to consider for future.

Stapleford

- People didn't know the venue by its name, only its colloquial name of 'the youth club', so this led to some confusion and some people going to the wrong place/around the back.
- Darren Henry turned up and stayed the whole time, he spoke to every resident.
- Sue Paterson, Richard MacRae, Ross Bofinger, and Hannah Land attended – they were impressive and spoke to everyone
- Sue, Ross and Richard took more surveys away with them for their groups.
- People were slightly confused by what the roadshow was, one lady had already completed the survey but didn't realise we had more today
- Three town councillors came
- Almost no-one had the cakes but the drinks were popular
- Would have been handy to have Economic Development officers there
- Next time it would be good to have some large print surveys for those who struggle visually.

Emails

Peter Robinson from Beeston Civic Society, referring to the Beeston event. The email is below:

Thank you for the opportunity to share ideas on Tuesday evening. Your roadshows are a welcome opportunity for feedback and it is an excellent start for a new administration to seek ideas from broader communities within the Borough.

Mervyn Brown has drawn your and Milan's attention to the Beeston and District Civic Society #Beeston2020Vision consultation over the Covid years and the lively follow up community event Our Beeston - Our Future on 27 April 2022.

These were generally positive conversations generating many ideas about shaping the future of Beeston and to some extent the Borough over the next decade. Some hint at management adjustments that might generate quick wins for the Council and others.

There is an excellent record of both the consultation responses and the event on the Beeston and District Civic Society website under the Society's 'Events' heading.

More specifically Item 96 records the principal findings of the Our Beeston - Our Future community event, with Item 97 recording the flavour of individual table discussions. Item 98 records real time voting on ten core issues, with closing remarks from chairman Sir Martyn Poliakoff, himself a Freeman of this Borough.

The Society continues to develop and prioritise these ideas. Taken together they are a valuable resource deriving directly from community engagement over an extended time and which might usefully complement your own feedback exercise.

We would be delighted to share and discuss this information with you.

Sincerely

Peter Robinson

Post-it notes

One resident left a post-it rather than a survey at the Brinsley event to suggest 'Food waste collections to be introduced'.

Employee Feedback

GMT Question Time

- A number of employees shared that they would like more team building or face-to-face activities in order to recognise who is who around the Council
- Two employees brought up Environment, one mentioning wanting to continue with alignment with the UN Sustainable Development Goal and another that wanted to check if we were still on track for carbon neutrality by 2027.

Beeston Employee Event

- Employees were eager to fill in the survey and represent their departments
- Some employees were unsure if the survey applied to them as they do not live in the Borough
- One employee mentioned his wife often reports issues she finds and took a survey for her to fill in as well
- Employees appreciated the opportunity to look over what we had achieved in the past four years

Kimberley Depot Employee Event

- We received 0 paper survey responses. Our approach will need to change in the future.
- It was suggested that next time someone with an iPad or equivalent should go through the survey with the employees. There needs to be an incentive and we should talk through the questions in person. Pizza is suggested but food in general would be good. We should make it clear that someone will be there to help take them through the survey.

Kimberley Depot Back to the Floor Event

- We received 0 paper survey responses.
- One piece of feedback for the Corporate Plan related to a desire to have the Council have an aim to increase jobs within the borough