

## Rented Housing

If you live in private rented accommodation and your landlord will not do essential repairs - or you are worried about your housing conditions, the Council's Private Sector Housing Team can help you. Tel: **0115 917 3438**

## Library

Beeston Library, Foster Avenue, Beeston, Nottingham NG9 1AE  
Tel: **0115 925 5168/5084**  
E-mail: [beeston.library@nottscc.gov.uk](mailto:beeston.library@nottscc.gov.uk)  
For more information  
[www.nottinghamshire.gov.uk/libraries](http://www.nottinghamshire.gov.uk/libraries)

## Domestic Violence

WAIS  
If you would like to talk to someone in confidence about domestic abuse, call our free 24 hour Helpline on **0808 800 0340**. We offer a listening ear and practical support 24 hours a day, 365 days a year. We can also arrange emergency accommodation and refuge. Type talk and instant interpretation is also available.

## Crime Prevention

Avoid becoming a victim of crime by following a few simple steps - shut and lock windows and doors, to protect your property and belongings such as mobile phones, laptops, ipods/MP3 players you may want to consider registering the items with the UK's National Property Register, IMMOBILISE by registering on-line for free at [www.immobilise.com](http://www.immobilise.com), don't leave your bin out and shred bank statements and bills.

In an emergency or to report a crime in progress contact the police on **999**

To report information and suspicious activity contact the Non-emergency Nottinghamshire Police number **101**  
To report crime anonymously contact Crimestoppers on **0800 555 111**  
For top tips on crime prevention/safety visit [www.nottingham.ac.uk/currentstudents/youcommunity/crimeprevention.aspx](http://www.nottingham.ac.uk/currentstudents/youcommunity/crimeprevention.aspx)

## Citizens Advice Bureau

For free help and advice on money worries and legal issues  
Citizens Advice Broxtowe,  
Council Offices, Foster Avenue  
Beeston, Nottingham NG9 1AB

Mon, Thurs Fri 10.00 - 1.00  
Tues 12.00 - 3.00  
Wed: Debt Clinic 10.00-2.00

Tel: **0844 4994194**  
For more information  
[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

## Council Tax

If you receive a bill **please don't** ignore it! You may be exempt but contact the Council on: **0115 917 7777**  
The Council Tax is levied on each household in the Borough to help to pay for local services. 77.1% of the money collected will go to Nottinghamshire County Council to help pay for the services they provide, such as Social Care Services and Education. 9.7% of your bill will be collected on behalf of the Nottinghamshire Police Authority. 4.4% will go to the Nottinghamshire Fire Service.

## Places of Worship

For different faiths and places of worship:  
[www.interfaithnottingham.org.uk](http://www.interfaithnottingham.org.uk)

## Pest Control

Broxtowe Borough Council offers some free services, and advice and information on pest control such as rats, mice and insects.  
For more information visit [www.broxtowe.gov.uk](http://www.broxtowe.gov.uk)

## Fire Safety

There is a higher risk of fire in shared properties so make sure you're safe, for safety advice visit:  
[www.gov.uk/firekills](http://www.gov.uk/firekills)

Highfields Fire Station  
Tel **0115 957 5200**  
In an emergency dial **999**

## Police

For routine matters either visit or telephone  
Beeston Police Station  
Council Offices, Foster Avenue,  
Beeston, Nottingham NG9 1AB

In an emergency dial **999**  
For non emergency calls dial **101**

## Parking

There are a number of council run long and short stay car parks throughout Beeston, where you can park for up to an hour free of charge, all other restrictions apply, park smart and safe, use Broxtowe Borough Councils secure car parks and avoid getting a parking fine for parking in the wrong place at the wrong time.

For more details on safe places to park visit  
**Parking Services** at [www.broxtowe.gov.uk](http://www.broxtowe.gov.uk)

## Driving

If you are driving in the UK you must have a valid Licence, Insurance and MOT.

To find out about driving on a foreign licence as a student visit  
[www.gov.uk/non-gb-driving-licence](http://www.gov.uk/non-gb-driving-licence)

## Public Transport

To find out about trains and buses or to plan a trip go to  
[www.triptimes.co.uk](http://www.triptimes.co.uk)

To find out about cycling in and around Beeston visit  
[www.nottinghamshire.gov.uk/enjoying/countryside/cycling](http://www.nottinghamshire.gov.uk/enjoying/countryside/cycling)  
The website provides top tips for cycling, cycle paths in Nottinghamshire and rural rides

## Student Advice Centre

[student-advice-centre@nottingham.ac.uk](mailto:student-advice-centre@nottingham.ac.uk)  
or 0115 846 8730

## Mediation Service

You don't have to like your neighbours but you do have to live near them.  
You talk, we listen, together we solve

Broxtowe Mediation Service  
Ground Floor, Council Offices, Foster Avenue,  
Beeston, Nottingham NG9 1AB

Tel: **0115 917 3736**  
E-mail: [mediation@broxtowe.gov.uk](mailto:mediation@broxtowe.gov.uk)

## Voting

Make sure you register to vote so that you can have your say, improve your credit rating and give you proof of address  
[www.gov.uk/yourvotematters](http://www.gov.uk/yourvotematters)

