



Broxtowe
Borough
COUNCIL

The SafeRide Guide

For safe travel in taxis and hire
cars in and around the Borough of
Broxtowe



South Nottinghamshire Community Safety Partnership

Working together to make Broxtowe, Gedling and Rushcliffe safer



The Safe Ride Guide

has been produced by Broxtowe Borough Council to explain the basic rules covering taxis and licensed private hire cars. Its purpose is to help you travel more safely – and to be on your guard against illegal ‘pirate’ operators.

Remember

Unlicensed (illegal) vehicles have not been examined by the Council for safety and roadworthiness may not have a current MOT and are unlikely to be insured to carry passengers for hire.

Taxis

(also called Hackney Carriages)

Have

- A white and green licence plate at the front and rear
- A roof sign
- A fare meter with illuminated hire sign
- A fare chart displayed inside



Can

- Wait (rank up) at designated ranks
- Be flagged down

The fares are set by Broxtowe Borough Council and the fare meters are checked regularly.

Meters must always be used for journeys within the Broxtowe Borough area. For all other journeys the fare is negotiable with the driver before the start of the journey. The vehicles are checked regularly

Remember

Only Broxtowe Borough Council licensed taxis can rank up or be flagged down in the Broxtowe Borough area.



Private Hire Vehicles

(also called Hire Cars and Mini Cabs)

Have

- A green and white licence plate at the front and rear
- Usually a radio system linked to the operator's base



Cannot

- Rank up or otherwise make itself publically available for hire
- Be flagged down
- Advertise as a 'taxi'

Private Hire Vehicles must be pre-booked by telephone or personal visit to the Operator's premises.



Any private hire vehicle which is flagged down, ranked up or is plying for hire is breaking the law. The cost of hiring or the use of a meter should be agreed before the start of the journey.

Drivers

All drivers must be wearing a badge with the licence number, photograph and its date of expiry. The drivers and Private Hire Vehicle Operators (the radio base) are controlled by Licensing Conditions. Vehicles are checked regularly.

Remember

Make sure before entering the vehicle that it is displaying a licence plate and make a note of the number.

Ask the driver to show you his badge and make a note of the number.

When hiring a private hire vehicle check that the vehicle is from the firm you have booked with must have door signs displaying Private Hire 'Advanced Bookings Only'





Remember
Choose a licensed taxi or hire car
Be safe not sorry



Broxtowe Taxi Ranks

Station Road	19:00 - 07:00
Wood Street	07:00 - 19:00
Villa Street	24 hour
Beeston Station	24 hour
Foster Avenue	24 hour

Broxtowe Taxi Companies

A2B	 0115 922 3777
Cabline	 0115 922 6225
Cable Cars	 0115 922 9229
Eastwood Cars	 01773 770000

If you have any queries, complaints or would like more information please contact

The Licensing Section
Broxtowe Borough Council
Council Offices
Foster Avenue
Beeston
Nottingham NG9 1AB

Tel: 0115 917 3241
Email: licensing@broxtowe.gov.uk
www.broxtowe.gov.uk

