Contact us:

Tel: 0115 917 7777

E-mail: housingrepairs@broxtowe.gov.uk

Website: www.broxtowe.gov.uk/repairs

Or write to us at the address below



Follow Broxtowe with social media







www.broxtowe.gov.uk/socialmedia

This document is available in large print upon request

Other leaflets you may find helpful:

Emergency Out Of Hours Repairs
Re-pressurising Mt Central Heating System
What Repairs Am I Responsible For?

Broxtowe Borough Council - Housing Repairs 'getting it right first time'

Broxtowe Borough Council
Housing Repairs, Council Offices,
Foster Avenue, Beeston
Nottingham, NG9 1AB



It is important that you and your family are as safe as possible in your home.



Gas Safety

DO NOT SLEEP IN THE SAME ROOM AS AN OPEN FLUED APPLIANCE

Sleeping in the same room as an open flued gas appliance (back boiler or gas fire) contravenes the gas safety regulations and puts your life in danger. If you are found to be sleeping in the same room as an open flued appliance during one of our visits, your gas heating appliance will be capped off for safety reasons. If you need to sleep in this area for medical reasons or personal reasons, please contact Housing Repairs for advice.

DO NOT BLOCK UP AIR VENTS LOCATED WITHIN THE SAME ROOM AS YOUR BOILER OR FIRE

The air vents supplied within your home are there for your safety. Most boilers and fires rely upon a free flow of air to make them work safely.

DO NOT INSTALL A GAS APPLIANCE UNLESS YOU ARE GAS SAFE REGISTERED AND HAVE RECEIVED WRITTEN CONSENT FROM HOUSING REPAIRS

If you wish to improve or alter your property, you must obtain written consent from Housing Repairs prior to doing so. The only people allowed to repair, maintain, renew or improve gas appliances are those who are GAS SAFE accredited. Following any works to a gas appliance a gas safety certificate must be issued to Housing Repairs.

If any works are carried out to a gas appliance by someone not suitably qualified to do so, the issue will be referred to the Health and Safety Executive who will take appropriate action.

DO NOT INSTALL A CEILING LIGHT FAN WITHIN THE SAME ROOM AS YOUR GAS APPLIANCE

Installing a ceiling fan can be very dangerous, as when in use, the fan draws the products of combustion from the boiler into the room instead of being taken outside.

ENSURE THAT YOUR GAS APPLIANCES ARE SERVICED WITHIN A 12 MONTH PERIOD

We will contact you by letter prior to the proposed servicing date and inform you when your appliances are scheduled to be serviced. We are able to service your appliances in the morning, afternoon, early evening or Saturday mornings.

This work is free and is carried out to reduce the dangers of carbon monoxide. If we fail to gain access to your home to carry out the annual safety check and we are concerned about your safety, we may take further measures to gain access. To arrange a service please telephone 0115 917 3838 or 0115 917 7777.

REMEMBER

If you smell gas PHONE: 0800 111 999

- Do not smoke or strike matches
- Do not turn electrical switches on or off
- Do put out naked flames
- Open doors and windows
- Keep people away from the affected area
- Turn off the meter at the control valve

Help us to protect you and your family by providing us access to service and maintain your gas appliances