

## Contact us:

Tel: 0115 917 7777

E-mail: [housingrepairs@broxtowe.gov.uk](mailto:housingrepairs@broxtowe.gov.uk)

Website: [www.broxtowe.gov.uk/repairs](http://www.broxtowe.gov.uk/repairs)

Or write to us at the address below



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**This document is available in  
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Other leaflets you may find helpful:

Gas Safety

How To Report A Repair

Electrical Safety and Fault Finding

**Broxtowe Borough Council - Housing Repairs**  
*'getting it right first time'*

**Broxtowe Borough Council**  
Housing Repairs, Council Offices,  
Foster Avenue, Beeston  
Nottingham, NG9 1AB



**Broxtowe  
Borough  
COUNCIL**

# Hot Water Safety

If your hot water is heated by an immersion heater and it develops a fault, it can become potentially dangerous if not repaired.



*getting it right first time*

[www.broxtowe.gov.uk](http://www.broxtowe.gov.uk)

# Hot Water Safety

## WARNING SIGNS TO LOOK OUT FOR:

- Excessively hot water coming out of the taps
- Excessive noise or “bubbling sounds” from the hot water cylinder
- Hot water coming out of the cold water taps
- Steam / moisture in the roof space or airing cupboard

## IF YOU NOTICE ANY OF THESE SIGNS, PLEASE:

- Switch off the immersion heater immediately. The switch will be located in or adjacent to the airing cupboard or in the kitchen.
- Report the problems to Repairs on 0115 917 7777 and an appointment will be made to check the immersion heater as a priority B repair, which will be within three working days

## WAYS TO PREVENT PROBLEMS

- Do not leave your immersion heater on for 24 hours a day or whilst you are asleep at night
- Do not leave it on when you are on holiday
- Be vigilant at all times checking for the above signs

