

Contact us:

Tel: 0115 917 7777

E-mail: housingrepairs@broxtowe.gov.uk

Website: www.broxtowe.gov.uk/repairs

Or write to us at the address below



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This document is available in large print upon request

Other leaflets you may find helpful:

What repairs am I responsible for?

Broxtowe Borough Council - Housing Repairs
'getting it right first time'

Broxtowe Borough Council
Housing Repairs, Council Offices,
Foster Avenue, Beeston
Nottingham, NG9 1AB



**Broxtowe
Borough
COUNCIL**

Slabs and Paving

WITHIN YOUR GARDEN

As detailed within your tenancy agreement, you are responsible for the upkeep and maintenance of your garden areas. You are also responsible for all paving which does not form an essential access path too and from your property



getting it right first time

www.broxtowe.gov.uk

Slabs and paving within your garden

RESPONSIBILITY FOR PAVING

The responsibility for the paving within your garden area is as follows:

- Paving from the main footpath to the access doors of your property is the Council's responsibility. If you have problems with your access paths, please report them to the Housing Repairs Helpline 0115 917 7777.
- We will respond to Health and Safety issues within 3 working days. All other paving repairs will be completed within 40 working days.
- Please note, if the paving has a potential trip hazard of less than 20mm, we may not carry out any repairs as this is less than the intervention level guidelines.
- All other paving including patios, garden paths and paving under windows etc is the tenant's responsibility to repair.

WHAT IF I HAVE DEFECTIVE PAVING, WHICH IS MY RESPONSIBILITY?

If you have paving within your garden which is defective and is not the Council's responsibility, please advise us as we would much rather you make us aware of the potential hazard rather than ignoring it and having an accident at a later date.

If we identify non standard paving within your garden which you have inherited when your tenancy commenced, we will do one of three things:

1. If you wish to keep it (ie. A patio) we will ask you to sign a disclaimer accepting responsibility for its future maintenance
2. If you do not wish to keep it, we will arrange for its removal and reinstatement of the area with topsoil and grass seed or
3. We might repair it and accept future responsibility for it

However, if we identify none standard paving within your garden which you have carried out and it is a potential danger, we will:

1. Ask you to complete the necessary repairs urgently
2. If you fail to remove the potential danger, we will have no alternative but to remove the potential danger and charge you for the works carried out

If you have received written permission from us for the non standard paving, please refer to the "General Conditions" attached to the permission letter regarding responsibility for maintenance.

There may be occasions when we require action on the above items quickly due to Health and Safety issues, so please understand if we need you to respond quickly to our questions and letters.