

## What do you think of the Email Me Service?

### Q11 Do you have any other comments, suggestions or improvements about Email Me?

Answered: 122 Skipped: 0

#	Responses	Date
1	No	4/24/2017 4:06 PM
2	Too much repetition/duplication (e.g. What's On and Liberty Leisure seem to contain mostly the same things). Quite a bit of completely irrelevant items, for example Waste & Recycling emails often seem to contain gardening tips but nothing at all to do with Waste or Recycling! And there seems no way to send feedback and actually reach anyone.	4/22/2017 10:16 PM
3	No comment	4/19/2017 7:15 PM
4	No	4/19/2017 4:24 PM
5	No	4/16/2017 7:43 PM
6	Please keep it up	4/14/2017 4:48 PM
7	Today's email was a bit on :a picture of memorial service ? with no text and when click on read more you are surprised to get info on Lawrence event	4/14/2017 4:34 PM
8	Satisfied	4/14/2017 1:32 PM
9	No	4/14/2017 10:43 AM
10	No	4/11/2017 8:30 PM
11	None	4/10/2017 6:33 PM
12	Needs jazzing up and more information adding that links to local activities and the council promoting local activities rather than just council based information	4/8/2017 8:54 AM
13	No	4/7/2017 1:34 PM
14	Make them more interesting please	4/7/2017 1:12 PM
15	No comments at the present time	4/7/2017 12:32 PM
16	I think you've achieved a good balance between frequency versus overly long emails.	4/7/2017 11:45 AM
17	None	4/7/2017 9:54 AM
18	n/a	4/6/2017 3:35 PM
19	no	4/6/2017 1:51 PM
20	None	4/6/2017 1:08 PM
21	Sadly, we have to rely on this service as the website is so poor, plagued as it is with technical issues. It is very apparent that you have no tech support staff.	4/6/2017 10:00 AM
22	No	4/6/2017 10:00 AM
23	No	4/6/2017 5:53 AM
24	No	4/5/2017 11:52 PM
25	-	4/5/2017 10:35 PM
26	No	4/5/2017 7:36 PM
27	I have not emailed your system for a few years as at that time we needed to change our password every so often. So it is easier to contact you by other methods	4/5/2017 7:16 PM
28	N/A	4/5/2017 6:58 PM
29	No	4/5/2017 6:36 PM
30	No	4/5/2017 5:35 PM
31	no	4/5/2017 5:27 PM
32	no	4/5/2017 4:40 PM
33	No	4/5/2017 4:22 PM

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34	Yes: instead of bombarding people with your propoganda, devote the resources instead to answering every resident's and every customer's email that you receive, including a name, job title and direct line phone number in each reply. Any chance of this? This is what we want!	4/5/2017 4:14 PM
35	My email queries are returned with a standard format and does change regardless of the topic. A more personalised email would make me feel less irrelevant.	4/5/2017 3:43 PM
36	none at all thank you	4/5/2017 2:39 PM
37	NO	4/5/2017 12:06 PM
38	No	4/5/2017 11:44 AM
39	Carry on as you do	4/5/2017 11:38 AM
40	No	4/5/2017 11:35 AM
41	Show more Contact Numbers for relevant Dees!?	4/5/2017 8:31 AM
42	None	4/4/2017 11:49 PM
43	None at present	4/4/2017 11:24 PM
44	No	4/4/2017 11:08 PM
45	No	4/4/2017 10:23 PM
46	none	4/4/2017 10:17 PM
47	Recent job vacancy notice received after the closing date!	4/4/2017 9:18 PM
48	Perhaps be more specific in naming the different areas to have emailed e.g. I signed up to "businesses" thinking it would be interesting as a resident to know more about local businesses, but a lot of the email news was on commercial information e.g. business rates, which is of no interest.	4/4/2017 8:37 PM
49	N/a	4/4/2017 8:33 PM
50	no	4/4/2017 8:16 PM
51	I think its good	4/4/2017 7:38 PM
52	No	4/4/2017 7:34 PM
53	No	4/4/2017 7:30 PM
54	No	4/4/2017 7:18 PM
55	Hi Will be starting movie stocking Recycling More beans Textiles Bag Only residence This service Very disappointed It's out Millie work Come on you can take new Who is that Better idea recycling bins	4/4/2017 6:39 PM
56	nothing comes to mine	4/4/2017 6:29 PM
57	no	4/4/2017 6:16 PM
58	No	4/4/2017 6:10 PM
59	All I receive is fine	4/4/2017 5:59 PM
60	No	4/4/2017 5:52 PM
61	no... all good.	4/4/2017 5:43 PM
62	You send too many and to unsubscribe is a real chore. I don't even read them any more as they're too frequent	4/4/2017 5:19 PM
63	would like to reply without getting reply service not available	4/4/2017 5:14 PM
64	No	4/4/2017 5:13 PM
65	No	4/4/2017 5:12 PM
66	-	4/4/2017 4:58 PM
67	Just keep up the good work. You are doing a brilliant job. Thank You.	4/4/2017 4:30 PM
68	No Comment	4/4/2017 4:15 PM
69	All markets in Broxtowe Borough	4/4/2017 3:56 PM
70	No suggestions or improvements at this time need to use it more	4/4/2017 3:49 PM
71	Events emails need more than next week notice	4/4/2017 3:45 PM
72	No	4/4/2017 3:24 PM
73	None	4/4/2017 3:02 PM

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74	No	4/4/2017 3:02 PM
75	None	4/4/2017 2:50 PM
76	No	4/4/2017 2:50 PM
77	The brown garden waste pay site is very poor.	4/4/2017 2:44 PM
78	no	4/4/2017 2:35 PM
79	No comments	4/4/2017 2:34 PM
80	No thank you	4/4/2017 2:34 PM
81	.	4/4/2017 2:23 PM
82	No	4/4/2017 2:22 PM
83	I'm 72, why am I bombarded with job opportunities from broxtowe council?	4/4/2017 2:17 PM
84	No	4/4/2017 2:13 PM
85	Always remember we are not all computer savvy and the simple things are always the best.	4/4/2017 2:12 PM
86	no	4/4/2017 2:06 PM
87	all satisfactory	4/4/2017 2:03 PM
88	Not at this moment in time	4/4/2017 1:58 PM
89	None relative to the Councils informative news.	4/4/2017 1:55 PM
90	No	4/4/2017 1:53 PM
91	No I think you have got it right.	4/4/2017 1:52 PM
92	It would be good to have information about big upcoming changes; for example I don't recall hearing anything about the farming off of the Leisure Centres until after it had happened, by which time I had already been confused for a couple of weeks about who/what Liberty Leisure were.	4/4/2017 1:50 PM
93	No	4/4/2017 1:49 PM
94	no you are doing a good job	4/4/2017 1:45 PM
95	No	4/4/2017 1:41 PM
96	no	4/4/2017 1:41 PM
97	NA	4/4/2017 1:37 PM
98	.	4/4/2017 1:34 PM
99	No comment	4/4/2017 1:32 PM
100	none	4/4/2017 1:32 PM
101	no	4/4/2017 1:28 PM
102	none	4/4/2017 1:22 PM
103	Keep doing what you're doing	4/4/2017 1:16 PM
104	u	4/4/2017 1:09 PM
105	Thanks	4/4/2017 1:08 PM
106	Have a blog?	4/4/2017 1:07 PM
107	No	4/4/2017 1:02 PM
108	Is there one page on your site to check what emails I am signed up to? If not then that would be useful.	4/4/2017 12:58 PM
109	No	4/4/2017 12:58 PM
110	None	4/4/2017 12:57 PM
111	No e	4/4/2017 12:57 PM
112	Send me how to do complaints online	4/4/2017 12:57 PM
113	No	4/4/2017 12:56 PM
114	What about key decision taken about issues like council tax, rents etc and how to access certain services etc.	4/4/2017 12:55 PM
115	None.	4/4/2017 12:55 PM

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116	N/A	4/4/2017 12:52 PM
117	no	4/4/2017 12:51 PM
118	No all food	4/4/2017 12:50 PM
119	No	4/4/2017 12:49 PM
120	None	4/4/2017 12:49 PM
121	None	4/4/2017 12:48 PM
122	No	3/29/2017 3:30 PM