

What happens next?

Once you have reported anti-social behaviour, the relevant department will advise you what can and can't be done and what the next stages will be. This may involve you completing diary sheets to log the dates and times when you are affected, to evidence the persistent nature of the activity. The department involved will decide on the most appropriate course of action and you will be advised of this.

Victim Care

Victim Care is an organisation which operates across Nottinghamshire to provide help and support to victims of crime or anti-social behaviour. Their contact details are available at the end of this leaflet.

Contact details

Nottinghamshire Police
101 or in an emergency, 999

Broxtowe Borough Council
0115 917 7777
www.broxtowe.gov.uk

Crimestoppers
0800 555 111
<https://crimestoppers-uk.org>

Broxtowe Mediation
0115 917 3736
mediation@broxtowe.gov.uk

Victim Care
0800 304 7575
www.nottsvictimcare.org.uk



Anti-Social Behaviour



Introduction

Broxtowe Borough Council and Nottinghamshire Police recognise that anti-social behaviour (including nuisance and neighbour disputes) can have a significant impact on your quality of life.

Our aim is to ensure that any problems you may have are resolved as quickly as possible.

What is anti-social behaviour

Anti-social behaviour is generally described as nuisance behaviour that is persistent and causes harassment, alarm, or distress. This can cover a wide range of unacceptable activities including:

- loud televisions and music
- persistent, unnecessary or excessive noise
- persistent alarms
- frequent loud parties
- dogs persistently barking
- keeping and failing to control an aggressive dog
- street drinking
- dumping rubbish and littering
- vandalism
- dog fouling

What isn't anti-social behaviour

The following activities wouldn't ordinarily be considered as anti-social behaviour:

- Children playing in the street or communal areas
- People gathering socially unless they are being intimidating
- Being unable to park outside your own home
- Parking in unrestricted areas
- Domestic DIY and car repairs unless they are taking place late at night
- Civil disputes between neighbours e.g. shared driveways
- One off complaints about noise e.g. parties, or other similar one off incidents

Sorting things out early

Many anti-social problems concern neighbours. These can often be sorted out simply by talking to each other. Sometimes people genuinely don't know they are creating a nuisance. It is always best to try and talk to your neighbour directly in the first instance, if you feel you can. If you feel you want to try and resolve a matter yourself but need a little help, then Broxtowe Mediation, a service dedicated to resolving neighbour disputes, might be able to help. You will find their contact details at the end of this leaflet. If you feel you can't talk to your neighbour, or they react badly, then do not get involved with them and contact the appropriate authority as listed below:

Call Nottinghamshire police on 101 about:

- Criminal damage
- Verbal or physical abuse
- People causing a nuisance or being rowdy in public places
- Nuisance motorbikes
- Harassment including incidents due to race, sexual orientation, gender, religion, disability or age.

In an emergency, always dial 999.

Call Broxtowe Borough Council on 0115 917 7777 about:

- Noise nuisance
- Environmental issues including fly-tipping, graffiti, abandoned vehicles, dog fouling, litter, discarded needles

Anonymous reporting

To deal with complaints of anti-social behaviour in the most effective way, we will need to know who the complainant is and how to contact them. If the case progresses to court action being taken, you may be required to be a witness in court. To give anonymous information about a crime or anti-social behaviour, call Crimestoppers on 0800 555 111.

When reporting anti-social behaviour

When reporting anti-social behaviour, you will need to describe what happened, where, when, how often, who was involved and how you and other people were affected by it.