



# Broxtowe matters

October 2017

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INCORPORATING



Broxtowe Borough  
Partnership



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# Local care from a local company

Call us on: **0115 9226116**

[www.homeinstead.co.uk/nottingham](http://www.homeinstead.co.uk/nottingham)



Home Instead Senior Care, is an award-winning local company specialising in providing care to people in their own homes. The company opened its office in Nottingham nearly six years ago and provides a full range of services to help people of all ages remain independent.

Recommended highly by the Care Quality Commission for their level of quality service and positive client testimonials. Home Instead delivers care to clients across Nottingham with a wide range of needs. Caregivers have practical experience in supporting clients with conditions such as Alzheimer's, Parkinson's and Diabetes.

The Home Instead Senior Care service allows people to remain at home and lead an independent life. From a few hours a day, up to 24 hours 7 days a week we provide a full care service to match the needs of the individual.



Debbie Greenham, a winner at the Nottingham Post Carer of the Year Awards.



## Services include:

- Companionship
- Light Housekeeping
- Local transportation & errands
- Meal preparation
- Respite support
- Convalescence support
- Shopping
- Personal care
- Specialist dementia & Alzheimer's care and much more...



We are delighted to announce that one of our CAREGivers, Debbie Greenham, has been chosen as a winner at the Nottingham Post Carer of the Year Awards 2017!

Debbie was nominated by a client's family who wanted to show their appreciation for all her hard work and outstanding support for their father. Described as "the woman to have around in a crisis" and a "remarkable lady", Debbie has been a tower of strength for Caroline Bradley of Kimberley whose father Dennis Bradley has dementia.

Caroline commented: "we feel blessed that our dad has the regular care of such a lovely lady". Over the festive season Debbie sang Christmas songs with Dennis encouraging him to sing along. Caroline said "I was really touched that she was doing what she could to help and encourage him to retain some of those fading memories".

When collecting her award Debbie said; "singing along and encouraging Dennis to sing along helps him remember some precious memories and the littlest of things can bring back so many good memories".

## Dementia Friendly Communities - Workshops

Research suggests that Dementia affects each individual in different ways however, even at late stages a person can understand what is going on around them. This in turn means that many people with Dementia can continue to live a relatively "normal" life as long as there is adequate support available, not just at home but in the community. This is where Dementia friendly communities can play a major part.

The concept is simple: to improve the quality of life for people with dementia and help them to become active members of the community.

At Home Instead in Nottingham, we have developed a comprehensive training program for our CAREGivers which covers all the aspects of Dementia and provides practical advice and techniques to help those suffering from the disease to continue to enjoy a good quality of life.

Part of this training is now being delivered as **free workshops for families of those suffering from Alzheimer's and other Dementias or anybody who would like to find out more about the disease.**

If you would like to attend one of our seminars please contact us on **0115 9226116** or email: [primo.sule@homeinstead.co.uk](mailto:primo.sule@homeinstead.co.uk)



**HOMECARE THAT'S GOOD ENOUGH FOR THE QUEEN!**  
We are delighted to receive the Queen's Award for Innovation in recognition of our quality care.



We are looking for CAREGivers who can help us to assist people with non-medical services including Companionship, Home Help and Personal Care in their own home.

Please call **0115 9226116**  
email to [recruitment.nottingham@homeinstead.co.uk](mailto:recruitment.nottingham@homeinstead.co.uk)





## Getting in touch

**Web** visit [www.broxtowe.gov.uk](http://www.broxtowe.gov.uk) to pay and apply for services online

**Email** [customerservices@broxtowe.gov.uk](mailto:customerservices@broxtowe.gov.uk)

**Call** 0115 917 7777 other useful contact on the back cover



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Sign up now at [www.broxtowe.gov.uk/emailme](http://www.broxtowe.gov.uk/emailme)

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**We welcome your comments and views – just get in touch at [press@broxtowe.gov.uk](mailto:press@broxtowe.gov.uk) or call 0115 917 3825.**

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# It's good to celebrate Broxtowe's heroes -

the people in our community who excel in their field, who go the extra mile to help others or contribute to the vitality of our community. The annual Broxtowe Borough Awards helps to recognise such people and we hope you will enjoy reading about this year's event in this edition. The local community is full of those who put other people's lives before their own. Such people, young and old, continue to inspire us, not by their position in society, the power or influence they



**Ruth Hyde OBE**  
Chief Executive



**Richard Jackson**  
Leader of the Council

possess nor the money they earn, but because they are people who have lived lives that make a difference to others. Remembrance Day is another opportunity to mark the contribution made by those who have given their lives to ensure our freedom and peace. We hope increasingly large numbers of local people will gather in all of our town centres round the war memorials to respect their memory.

Thank you for feeding back your views on the content and presentation of this newsletter. We will be responding to this by featuring news from right across the Borough, presenting the information in a jargon free manner, more clearly distinguishing between adverts and content, presenting opportunities to volunteer in the local community and giving useful telephone numbers and contact details.



# Best of Broxtowe Borough Awards 2017 Winners



We received a huge number of nominations for outstanding individuals and community groups for the awards this year and the judging panel had a tough task

choosing the winners. Drumroll please... the winners are:



### Pride of Broxtowe Borough Award - Jill Barnes

Receiving this award came as a huge surprise to 79 year old Jill, who has dedicated 60 years to Girlguiding in the local area.

### Local Hero - Derek Burnett



A voluntary Community First Responder who helps provide life-saving care alongside East Midlands Ambulance Service.

**Runners up: Sharon Hands and Stewart Craven**



**Young Achiever - Finley Unwin**  
This nine year old has excelled as a junior black belt at Team Elite Kickboxing Club in Beeston and also dedicates his time to being a

Peer Supporter at school.

**Runners up: Oliver Murdock and Tean Lancashire**



### Food & Drink Establishment - Greenwood Coffee House

The team at Greenwood Coffee House received numerous nominations from coffee lovers in Beeston for their high grade coffee and service.

**Runners up: Madhatters Tearoom and Eats N Treats**



### Sports Personality of the Year - Jo Saxton

Mum of two Jo is known as the Warrior Queen by her running group Watnall Warriors for

inspiring others and raising money for charity.

**Runners up: Jade Kennerell and Kyle Ross-Waddell**



### Enabling the Community - Middle Street Resource Centre

The Centre in Beeston supports those with mental health issues and other vulnerable groups and

has become a thriving community hub.

**Runners up: Forces in the Community and Rumbletums Café**



### Family Business of the Year - My Fabric Place

Since 1969, My Fabric Place has been helping generations of local sewing enthusiasts stitch their

own unique garments.

**Runners up: Fred Hallam Ltd and The Sanctuary Coffee House**



### New Business of the Year - Smarty Paws

Opening just a few months ago, Leanne Stirling's expert touch when it comes to dog grooming

has proved a big hit with people and pooches alike.

**Runners up: Frustrated Chef and The Beeston Brownie Company**



### Retailer of the Year - Meat 4 U

Old fashioned values and wholesome, healthy food are the qualities that were praised in the nominations for this Beeston

business.

**Runners up: Two Little Magpies and Igazu**



### Small Business of the Year - Onyx Goldsmiths

Established in 1986, Onyx Goldsmiths is a firm favourite with local people who adore their

friendly and professional approach.

**Runners up: SWA Design and Treehuggery**



### Health, Hair & Beauty Retailer of the Year - The Beauty Lounge

Shortlisted for the second year, The Beauty Lounge received high praise and a host of nominations

for their first class pampering skills.

**Runners up: Mint Hair Boutique and Sheila Hart**



### Local Website of the Year - Stapleford Community Group

Stapleford Community Group's easy to use website is incredibly popular locally and helps keep

people informed about what's happening in the local area.





## Free Wi-Fi In Stapleford

Free Wi-Fi is now available in Stapleford Town Centre, with over 1000 new users signing up in the first 3 weeks after it launched in July.

Visitors can make use of the free Wi-Fi whilst shopping in the town centre, with details of how to access the Wi-Fi displayed through the town.



The Council has been working closely with the Stapleford Town Team over the last year to develop an action plan to revitalise Stapleford and draw in and retain visitors and following a meeting with high street guru Bill Grimsey, free town centre Wi-Fi was identified as a great way to attract more shoppers into the town.

Following the success of the launch, the Council are now exploring the idea of rolling out similar networks in Beeston, Eastwood and Kimberley town centres.

**For more information, contact the Town Centres Team on 0115 917 3043, email [towncentres@broxtowe.gov.uk](mailto:towncentres@broxtowe.gov.uk) or visit [www.broxtowe.gov.uk](http://www.broxtowe.gov.uk)**

## Town Centre Information Days



The Communities Team recently organised four Town Centre information days in Beeston, Eastwood, Kimberley and Stapleford to give residents a chance to learn more about services in their area. Officers and partners were on hand with information about health, housing and crime and details of their local councillors and police officers.

**Help and advice is available on our website at [www.broxtowe.gov.uk](http://www.broxtowe.gov.uk) or call the Communities Team on 0115 917 3744.**



## Dementia Support In Eastwood

After being inspired by Beeston's Memory Café, volunteers in Eastwood have set up their own to support those affected by dementia and their carers.

Volunteers are working together to provide a place to socialise in a safe and friendly space, as well as stimulating mental and physical activities.

The group meet monthly on the 2nd Tuesday of the month, 12.30pm - 3.00pm at Plumtre Hall, behind St Mary's Church, Church Street, Eastwood. There is a £1 charge for each person attending, all money is reinvested into the cafe. A carer must accompany those with dementia. The

venue is disabled friendly with good access and parking.

This project has been funded by NHS Nottingham West Clinical Commissioning Group in partnership with Broxtowe Borough Council as part of the Broxtowe Health Partnership.

Beeston Memory Café have been instrumental in supporting the group and helping them to set up.

**Visit [www.eastwoodmemorycafe.btck.co.uk](http://www.eastwoodmemorycafe.btck.co.uk), email [eastwoodmemorycafe@btinternet.com](mailto:eastwoodmemorycafe@btinternet.com), call 07847 716 759 or donate at <http://mydonate.bt.com/charities/eastwoodmemorycafe>**



**VOLUNTEERING**



# Beeston - Broadgate Park Improvements and a Newly Refurbished Library

A major redevelopment of Broadgate Park play area is proposed for later this year. To date, £37,000 of funding has been secured from the Council's Housing Modernisation partner United Living, the Tesco Bags of Help scheme and the Borough Council's Capital Programme. A bid for £50,000 has been submitted to Waste Recycling Environmental (WREN), which if successful will allow a major development to take place in late 2017/early 2018.

Beeston Library has now re-opened following extensive refurbishment including a new roof, windows, ceiling, lights, flooring and heating system as well as new shelving, a re-design of public spaces for modern library use, re-opening of the original main entrance on Foster Avenue, a discovery room – a space for hands on learning, creativity and innovation and improvements to meeting areas and exhibition spaces.

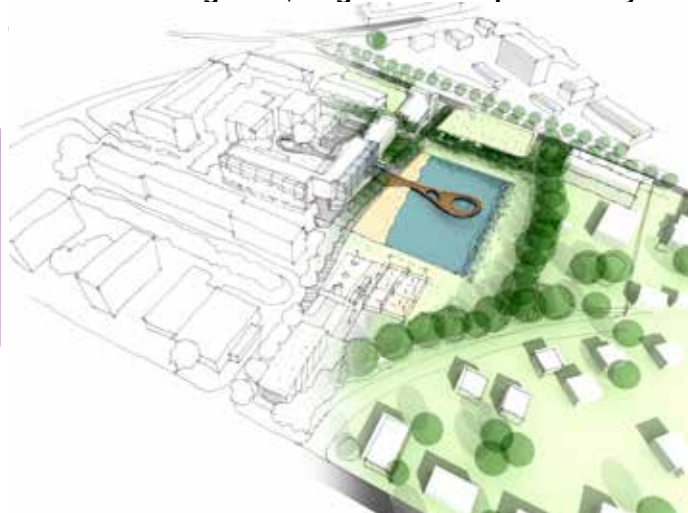


## Planning Update

Work continues across the Borough to progress Neighbourhood Plans, giving you a greater opportunity to shape development in your area and plan for the type of houses, businesses and green spaces you want to help it thrive.

A Neighbourhood Plan can give communities a strong voice in the planning system because if approved, they form part of the statutory development plan and must be taken into consideration by Broxtowe Borough Council when determining planning applications.

**Find out more about the latest progress at [www.broxtowe.gov.uk/neighbourhoodplans](http://www.broxtowe.gov.uk/neighbourhoodplans) or by**



## Literacy

### Volunteers Needed!

Volunteers are needed to help primary school children with reading and communication skills. Volunteers read and play word games with children, giving them confidence to enjoy reading. You'll need to commit to a regular morning or afternoon each week for a year, should like children, enjoy reading, be patient, flexible and reliable. Training and on going support is provided. Subject to vetting through the Disclosure and Barring Service. **If you are interested, please ring 0115 876 5474 or email [contact@literacyvolunteers.org.uk](mailto:contact@literacyvolunteers.org.uk)**



**VOLUNTEERING**





## Flowers Galore

More environmentally friendly flower beds will be appearing across the Borough after the Council trialled the planting of urban meadows last year.

Urban meadows are a mixture of annual biennial and perennial plants chosen for their colourful flowers. They improve the local area as well as proving important food sources and shelter for local wildlife.



*This meadow is on Giltbrook Island.*

## Volunteer As A Community Mediator



Congratulations to Don, Lisa, Ruth, Dave, Pauline, Tara, Lynn and Kishen who have successfully completed their Open College Network



Certificate in 'Understanding Mediation' course. They were presented with their certificates at the Broxtowe Borough Mediation Service annual meeting by the Mayor, Councillor Halimah Khaled MBE.

The Mediation Service trains its mediators to a nationally recognised standard in community mediation and this training is FREE to people who volunteer.

Not only can it give you an opportunity to make a difference in your community, it could also improve your career prospects.

**The next training course starts in January 2018. Anyone interested in learning new skills and training with us should contact Sue or Dawn on 0115 917 3736**

**VOLUNTEERING**

“They really were a lifeline to us all”

**nottinghamshire hospice**  
adding life to days

**“ I wish to thank everyone who helped to care for my late husband and who supported me during that difficult time. The day and night nurses were wonderful, kind, caring and always ready to listen to any problems or worries concerning his illness.”**

### Day Care Support

Our Nottingham day care and therapy centre provides nursing care, advice on coping with pain and other symptoms, counselling and emotional support.

### Hospice at Home

A hospice in your home! Day or night, helping carers and family members to take a break or get a good night's sleep, visit friends, or go along to one of our carer groups.

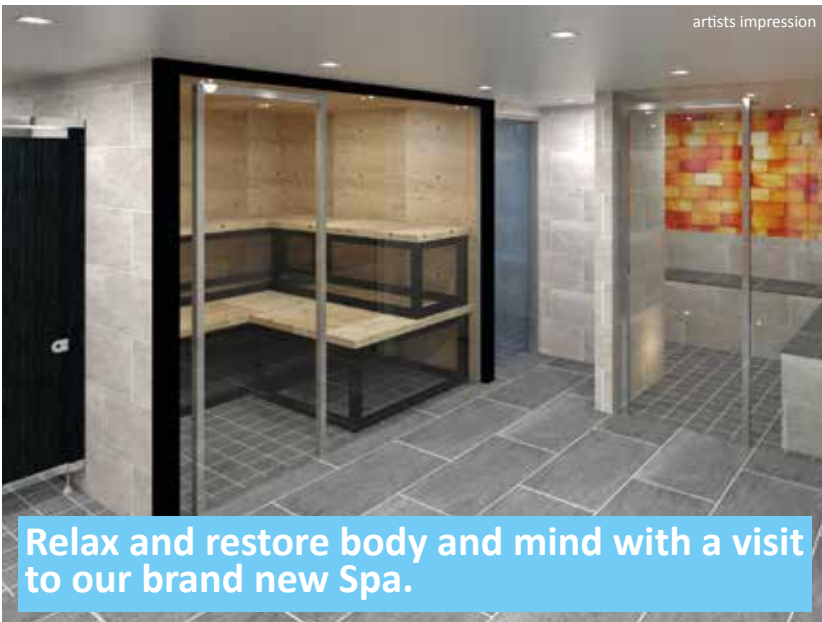
### Supporting You

Our counselling and emotional support, complementary therapies and peer supporters are available to help you cope, in a way that you choose and where you are most comfortable.

**We're here for you - call us on 0115 962 1222 or email [info@nottshospice.org](mailto:info@nottshospice.org)**

All of our care and support is provided free of charge. Find out more at [www.nottshospice.org](http://www.nottshospice.org)

# NEW Spa now open at Bramcote Leisure Centre



Relax and restore body and mind with a visit to our brand new Spa.

Drift away in our luxurious 'Solide' sauna, unwind in our steam room, detoxify in our Himalayan salt room or simply let the water jets in our spa pool soothe your aches and pains away.

The Spa includes; new showers and changing facilities for men and women, loungers and space for you to rest and relax as part of your visit.

Use of the Spa forms part of our inclusive fitness memberships or you can visit on a pay-as-you-go basis. We're open 7 days a week, with both mixed and single sex sessions available.

Please contact our Membership advisors; [membershipservices@liberty-leisure.org.uk](mailto:membershipservices@liberty-leisure.org.uk) or just call into one of our three leisure centres to ask about great value memberships.

[www.liberty-leisure.org.uk](http://www.liberty-leisure.org.uk)

## Santa Dash and Festive Fun Run

10am Sunday 3<sup>rd</sup> December 2017  
Chilwell Olympia Sports Centre

Run, Jog, Walk or Dash and start your festive season in style with Liberty Leisure's Santa Dash. The two kilometre run or walk is suitable for all ages and abilities. Santa outfits will be provided for adults and elf hats for juniors.

Cost: £7 per adult and £5 per junior.

Sponsored by:



For further information visit [www.liberty-leisure.org.uk/events](http://www.liberty-leisure.org.uk/events)



## Christmas Celebrating the festive season in Broxtowe.

### Christmas Lights Switch On Events:

- |                                      |                                    |
|--------------------------------------|------------------------------------|
| Stapleford 25 <sup>th</sup> November | Eastwood 28 <sup>th</sup> November |
| Kimberley 1 <sup>st</sup> December   | Beeston 2 <sup>nd</sup> December   |

Put the dates in your diary. Times and locations to be confirmed.

Please check the Liberty Leisure website for updates. [www.liberty-leisure.org.uk/events](http://www.liberty-leisure.org.uk/events)





## Achieve your Lifestyle Aspirations with Liberty Leisure

**No contract and unlimited use of the facilities at all 3 centres**

Your membership includes use of:

- 3 gyms with brand new Technogym kit, over 180 fitness classes per week
- 2 swimming pools and spa

**Dedicated Lifestyle Coaches to help you achieve your lifestyle aspirations**

**Speak to a Membership Advisor for more information**



Bramcote • Chilwell • Kimberley

[www.liberty-leisure.org.uk](http://www.liberty-leisure.org.uk)



# What's Happening In Our Parks & Open Spaces

## Outstanding Parks Recognised Again

Bramcote Hills Park and Colliers Wood have retained their prestigious Green Flag Awards for their high environmental standards and well maintained facilities. Bramcote Hills Park now celebrates 11 consecutive years as a Green Flag award winner, with Colliers Wood close behind on 9 consecutive awards. Community Green Flags were also awarded to Alexandrina Plantation and Sandy Lane Local Nature Reserve at Bramcote, Brinsley Headstocks and the Old Church Tower at Bramcote.



## Judson Avenue Play Area, Stapleford

Working with the newly formed Friends Group, £5,000 has been from the Tesco Bags of Help scheme and £9,200 from Nottinghamshire County Council's supporting Local Communities Fund. Together with Council funding, this will help improve surfacing and fencing and add new equipment.

## Tesco "Bags of Help" Funding Awards

In partnership with local community groups, £9,000 funding has been received to improve 4 sites:

- Judson Avenue Play Area, Stapleford (read more above)
- Broadgate Park Play Area, Beeston (read more on Page 6 about this exciting proposal)
- Nottingham Canal Local Nature Reserve
- Hall Om Wong Open Space, Kimberley

## Smithhurst Road Play Area

This popular play area has been given a full makeover and now has a new range of exciting play equipment. The work was funded by the adjacent housing developer.



## Play Strategy

A new strategy has been prepared identifying priorities to improve the play areas in the Borough. It will focus on:

- Well maintained play spaces
- More areas in which to play
- More equipped play provision
- Needs for children and young people to feel safe and secure.

The strategy will increase the prospect of external funding to improve those play areas most in need of new equipment following extensive consultation with local children.







# Recycling News

## Reduced Winter Garden Waste Subscription Fee

With falling leaves and continually growing grass, your garden waste doesn't stop just because it's winter, so why not take advantage of reduced winter fees for our garden waste collection service.

As collections move to monthly between December and February, you can sign up now for the remainder of the 2017/18 season at a reduced rate of £26. Additional bins are £6 each.

The reduced fee is now available.

The easiest and quickest way to subscribe is online at [www.broxtowe.gov.uk/gardenwaste/form](http://www.broxtowe.gov.uk/gardenwaste/form) or call 0115 917 7777 with your payment card details ready and follow option 4 and then option 1.



## Change of Day For Your Refuse and Recycling Collection

It's been a number of years since we last changed our bin collection rounds and they're not as efficient as they could be. In early December we'll be introducing a reschedule to ensure you get the best service for your money.

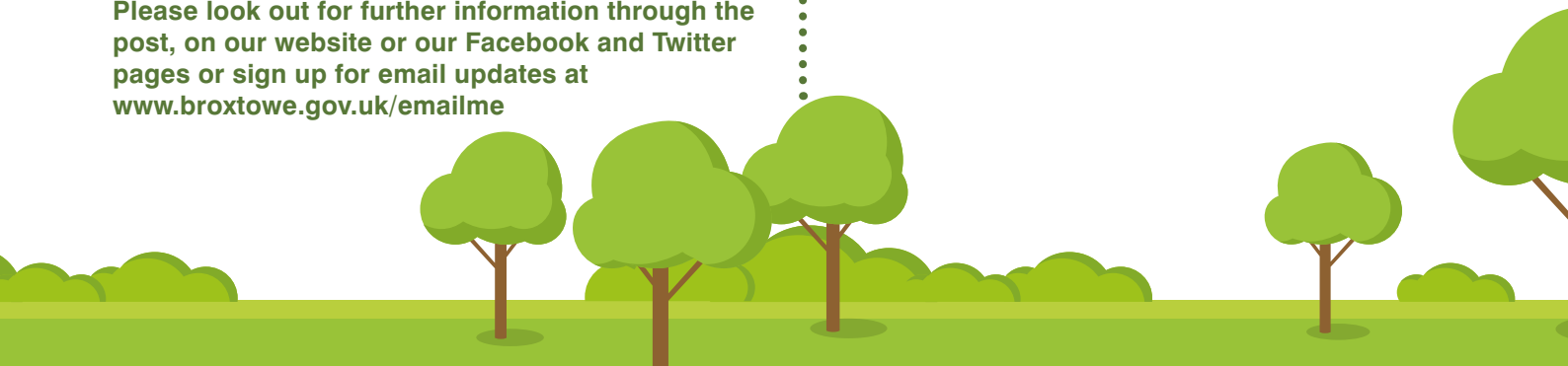


In November new calendars will be distributed to all households but those properties whose collection day will change will also receive additional information on how the transition from their current collection day to their new collection day will be managed.

Please look out for further information through the post, on our website or our Facebook and Twitter pages or sign up for email updates at [www.broxtowe.gov.uk/emailme](http://www.broxtowe.gov.uk/emailme)

## Changes to start times for your refuse and recycling collection.

From December your refuse and recycling collections will start from 6.30am. The earlier starts will enable the service to operate more efficiently. Please look out for information through the post, on our website or our Facebook and Twitter pages.





# 2016/17 Annual Report Summary

This summary outlines how we spent the money we received from the Council Tax you pay, business rates, Government grants and other income we receive during the 2016/17 financial year. Around 9% of your Council Tax goes towards providing Broxtowe Services. The rest goes to Nottinghamshire County Council, Nottinghamshire Police and Nottinghamshire Fire Service.

## General Fund

Day to day running costs of Council services (except council housing) e.g. salaries, transport, general office running costs and income from fees and charges.

The Council spent a net £0.560m less than it received in funding and £0.426m less than it planned to spend.

### How the money was raised

**£5.3m** from council tax

**£3.6m** from our share of Business Rates

**£1.4m** Revenue Support Grant from Government

**£0.1m** from our share of additional Council Tax collected in previous years

**Total Income:  
£10.4 million**

### Your Budget, Your Say

We're setting the 2018/19 budget and we need your help. In 2016/17 we spent less than we received in funding and less than we planned to spend but the challenge is still great. By the end of 2019/20, Government will phase out the grant it provides to Councils altogether, so we need to make some difficult decisions about where we spend and save your money.

Have your say at [www.broxtowe.gov.uk/budgetconsultation](http://www.broxtowe.gov.uk/budgetconsultation) by 30th November or request a paper copy from the Council Offices.



## Where the money was spent







More detailed information about the Council's finances can be found in the Annual Statement of Accounts at [www.broxtowe.gov.uk/annualaccounts](http://www.broxtowe.gov.uk/annualaccounts) or from our Finance Team on [finance@broxtowe.gov.uk](mailto:finance@broxtowe.gov.uk) or 0115 917 3228.

# Capital Programme

Spending of a "one-off" nature on improvement projects such as housing modernisations, vehicles, equipment and software. This included £3.5 million on the housing modernisation programme, £1.6 million on gas heating replacement and £7.6 million on the purchase of the leasehold interest of Beeston Square.

## How the money was raised

**£8.4m** from new borrowing









**£7m** from Internal Funds

**£1.4m** proceeds from the sale of assets

**£1m** from grants and contributions

**Total Income:  
£17.8 million**

## Where the money was spent

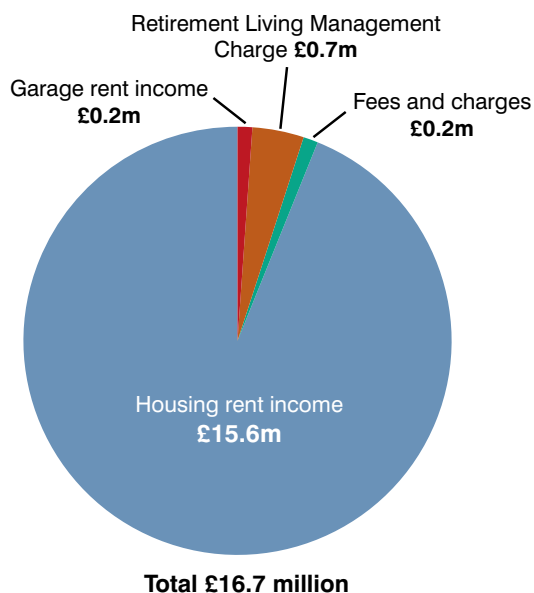
-  **£7.7m** Council Housing
-  **£0.3m** I.T Systems and Equipment
-  **£0.5m** Leisure Centre Improvments
-  **£0.2m** Parks and Recreation
-  **£8.3m** Other schemes
-  **£0.5m** Grants towards affordable housing & improvements
-  **£0.3m** New Vehicles
-  **£0.05m** Environmental improvements

**Total Income: £17.8 million**

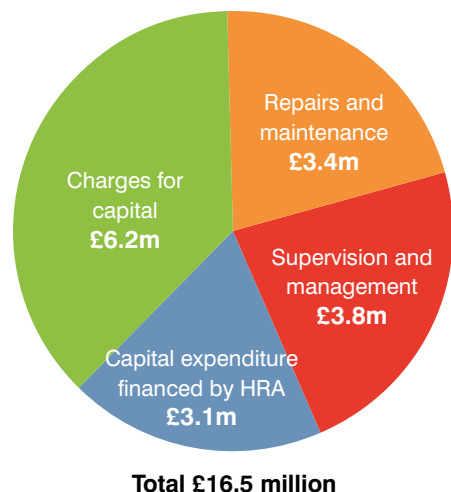
## Housing Revenue Account

Day to day costs and income in respect of Council housing.

### How the money was raised



### Where the money was spent





## Protect Yourself When Christmas Shopping Online



Shopping for the perfect gifts can be stressful - if you decide to avoid the crowds and purchase your gifts online, take precautions to avoid falling victim of scammer or a dishonest seller. Before making a purchase, make sure you:



- Ensure that the online retailer is reputable - establish a physical address and telephone contact details
- Before entering payment card details on a website, ensure that the link is secure. It is secure when:
  - A padlock symbol appears in the browser window frame when you attempt to log in or register
  - The web address begins with 'https://' - the 's' stands for 'secure'.
- Credit card payments offer greater protection in terms of fraud, guarantees and non-delivery
- Never pay for goods when using an unsecured Wi-Fi connection.

For further advice on online safety please contact Nottinghamshire Police on [crime.prevention@nottinghamshire.pnn.police.uk](mailto:crime.prevention@nottinghamshire.pnn.police.uk)

## Top Safety Tips This Winter

During the darker nights and festive celebrations, follow these simple safety tips from The South Nottinghamshire Community Safety Partnership so you don't become a victim of crime this winter

### Going out

- Ensure doors, gates and windows are locked
- Invest in a security light and set a burglar alarm
- Don't leave Christmas presents on view

### Whilst shopping

- Keep handbags, purses and wallets secure, out of sight and never unattended
- Always close car windows and lock doors
- Park in a well-lit area, or a car park displaying Park Mark signage [www.parkmark.co.uk](http://www.parkmark.co.uk)

### Cash points

- Don't use a cash point if you see anything suspicious
- Ensure your PIN cannot be seen
- Avoid carrying large amounts of cash

### When out at night

- Ensure someone knows where you are and when you'll be home
- Don't leave bags unattended
- Drink responsibly, never accept drinks from strangers, don't leave drinks unattended
- Don't drink and drive
- Don't use unlicensed taxis
- Never walk home alone, don't use alleys or walk across open spaces, stick to well-lit areas

## IMPORTANT CONTACTS

To find out about crime in Broxtowe check out the Neighbourhood Alert System at

[www.nottswatch.co.uk](http://www.nottswatch.co.uk)  
or visit the Nottinghamshire Police website at [www.nottinghamshire.police.uk](http://www.nottinghamshire.police.uk)

In an emergency or to report a crime in progress contact the police on **999**.

To report information and suspicious activity contact the non-emergency Nottinghamshire Police number **101**.

To report crime anonymously contact Crimestoppers on **0800 555 111**



## Best Bar None Scheme 2017 Launches

This year's scheme has now launched with applications being taken for pubs, bars and clubs who ensure their customers are as safe as possible through staff training and measures to prevent theft and drink driving.

The scheme is funded by the Police and Crime Commissioner for Nottinghamshire and Nottinghamshire County Council.

All accredited venues can be found on the Nottinghamshire Best Bar None website and the scheme's free-to-download app.

Find out more at [www.nottinghamshirebbn.com](http://www.nottinghamshirebbn.com)





# Fly Tipping Special

Fly tipping is the illegal dumping of waste

## In 2015/16 it cost the Council £42,000 to clear up illegally fly tipped waste.

Dumping of waste is a serious offence which can result in an unlimited fine or an offender being sent to prison.

## What to do if you discover fly-tipped waste

If you discover fly-tipped waste please:

- Do not touch the waste, it can be dangerous
- Do take note of its exact location
- Do not disturb the site - there may be evidence that could help identify the culprits and lead to their prosecution.

## Household duty of care

Beware of unlicensed waste movers. They could cost you a penalty of up to £5,000 on conviction in the Magistrates Court. You must ensure that the person who you employ to take control of your waste is licensed to do so.

Reasonable steps you should take include:

- Asking the waste carrier to provide you with their full address and telephone number.
- Asking to see their waste carrier licence issued by the Environment Agency or Natural Resources Wales.
- Contacting the Environment Agency directly on 08708 506 506 and ask for a free instant Waste Carrier Validation Check. Alternatively you can check online on the Environment Agency website.



## What to do if you see fly-tipping in progress

Please try to record as much information about the incident as possible, but don't put yourself in danger. We would advise you NOT to secretly monitor or record offenders. Remember that fly-tippers are acting illegally and may become violent if they realise they have been observed. Make a note of the following:

- The date, time and place where it happened
- What the waste looks like and how much there is
- A description of any vehicles involved and the vehicle registration if possible
- A description of the offender if possible.

## REPORT IT

If you see fly tipping or find fly tipped waste, call the Neighbourhood Wardens on 0115 917 7777, email [neighbourhood.wardens@broxtowe.gov.uk](mailto:neighbourhood.wardens@broxtowe.gov.uk) or report it online at [www.broxtowe.gov.uk/lovebroxtowe](http://www.broxtowe.gov.uk/lovebroxtowe)



## White Ribbon Campaign UK



Show your support for The White Ribbon Campaign by wearing a white ribbon this November as a personal pledge to never commit, condone or remain silent about violence against women.



The White Ribbon Campaign aims to educate and raise awareness of violence against women and to engage men in these issues. 1 in 4 women are affected by domestic abuse in their lifetime and each week at least 2 women are killed by their partner or ex-partner.

White Ribbons will be available at the reception desk of the Council Offices in Beeston towards the end of November. If you would like to show your support for the campaign, wear your ribbon for a week, starting on 25th November which is the International Day for the Eradication of Violence Against Women.

**For further information see the website [www.whiteribboncampaign.co.uk](http://www.whiteribboncampaign.co.uk)**

## Need Help With Your Weight?



ChangePoint Nottinghamshire is a free, evidence based lifestyle weight management programme designed to help you manage your weight and live a healthier life.

If you're tired of reading what you should or shouldn't eat in magazines, have tried every kind of diet and exercise plan and are now not sure which way to turn, ChangePoint can help.

ChangePoint can help you take control of your own health and wellbeing. Their team of clinical experts: Nutritionists, Dieticians, and Physical Activity Specialists help to dispel myths and fads in the health, fitness and food industry to enable you to manage your weight.



The approach is drawn from years of academic knowledge, research and only uses the most up to date information out there to bring you an effective, friendly weight management programme.

**To find out more call 03330 05 0092 to see if you are eligible.**



## LOOKING FOR SOMETHING TO DO?

Try our online events calendar...

Its got hundreds of local events taking place where you are PLUS you can use it to promote your own community events

[www.broxtowe.gov.uk/wow](http://www.broxtowe.gov.uk/wow)





# 30 Hours Free Childcare

Since September, three and four year olds whose parents are working are eligible for 30 hours of free childcare a week.

The government is introducing the extra free childcare to help more parents to return to work, or work more hours, by reducing the significant cost of childcare. To be eligible, both parents (or sole parent in a lone parent family) must be:

- working a weekly minimum equivalent to 16 hours at national minimum wage (under 25 year olds) or national living wage (over 25 years old)
- earning less than £100,000 per year.

In Nottinghamshire we have a wide range of Ofsted registered childcare providers. To find a childcare provider near you or for information on how to apply for a place visit [www.nottshelpyourself.org.uk](http://www.nottshelpyourself.org.uk).

Nottinghamshire County Council

Calling all working parents of 3 and 4 year olds

**30 HOURS OF FREE CHILDCARE**

Childcare Choices

From September 2017, 3 and 4 year olds whose parents are working may be eligible for 30 hours of funded childcare a week.

facebook.com/nottsfc

Apply online at [www.childcarechoices.gov.uk](http://www.childcarechoices.gov.uk)

For more information about childcare in Nottinghamshire please go to [www.nottinghamshire.gov.uk/childcare](http://www.nottinghamshire.gov.uk/childcare)

## You Can Help Us Deal With Domestic Abuse



Have you ever thought about volunteering? If so, Broxtowe Women's Project (BWP) would love to hear from you.

The domestic abuse charity helps women and their children throughout the Borough. Volunteering for them can take as little or as much time as you like and you can choose what form it takes.

They need help with a range of different things - you might enjoy fundraising (pictured are some of their volunteers who did a fun run), sharing your skills or becoming a Trustee.

A new Befriending service, which helps women by accompanying them to appointments or just meeting for a coffee and a chat, urgently needs more volunteers.

Volunteering has benefits for the helpers as well as those being helped. Through it you will make new friends, learn new skills and have new experiences. You'll have fun too!



Find out more about the organisation and volunteering on our website [www.broxtowewomen.org.uk](http://www.broxtowewomen.org.uk) or give them a call on 01773 719 111.

**VOLUNTEERING**





# Housing News

## Fire Safety At Home

Following the tragic events at Grenfell Tower, the Council set up a task group to ensure its homes were safe and to reassure residents. The Council doesn't own any high rise (over 18m) accommodation blocks nor has it used cladding made from the same material as at Grenfell Tower. Regular fire safety checks take place.



Here's some fire safety advice to help keep you and your family safe:

- Smoke detectors give an early warning of fire. It is recommended that one is fitted on each level in your home. Test them regularly & always replace the batteries!
- Make an "escape plan" so that everyone knows the safest way out and practice it regularly. Remember, the electricity supply may be off and it may be dark if there's a fire.
- Ensure internal doors open and close correctly and fit in the frames when closed. Well-fitting solid doors help contain any fire giving you and your family vital minutes to escape if there's a fire.
- Are there any frayed or loose floor coverings? Are stair hand rails in place and secure? These faults may cause a slip or fall which, if there's a fire may affect your ability to escape quickly.
- Keep your hallway, stairs and landing free from any obstacles so you can leave your home without anything getting in the way.
- Keep the door key handy and close to the door; this could save valuable time.

### More advice is available at

<https://firekills.campaign.gov.uk/>  
[www.notts-fire.gov.uk/your-safety](http://www.notts-fire.gov.uk/your-safety) or  
[www.gov.uk/government/publications/make-your-home-safe-from-fire](http://www.gov.uk/government/publications/make-your-home-safe-from-fire). Need to talk? If you're a Council tenant contact our Housing Team on 0115 917 7777 or if you're a private tenant contact our Private Sector Housing Team on 0115 917 3438.

## Stay Warm This Winter

Public Health funded Healthy Housing Service is urging Broxtowe households to make sure their home is safe and ready for winter:

### FREE Home visits

Home visits make it easier to spot the signs of cold homes, home safety issues and discuss financial concerns if you're:

- aged over 60
- have a disability (people with sight/ hearing problems, restricted movement or learning difficulties)
- are chronically ill

### Boilers

Make sure your old boiler is safe and working properly by booking in a subsidised or free Boiler Health Check or check your eligibility for subsidised boiler replacement schemes. You could save up to £260 off your heating bill

### Book an Energy Switching Workshop for your group

Free 45 minute sessions with top tips on saving on your energy bills

This service is managed by Nottingham Energy Partnership, a Queen's award winning environmental climate change charity.

Tel: 0115 985 3009

Email: [healthy-housing@nottenergy.com](mailto:healthy-housing@nottenergy.com)

Web: [www.healthy-housing-service.com](http://www.healthy-housing-service.com)



nottingham  
energy  
partnership



HEALTHY  
HOUSING  
Service





## Applying For a Mutual Exchange

If you are a Social Housing tenant and want to swap homes with any other Social Housing tenant in the UK, you can apply for a mutual exchange.

Those who want to apply for a mutual exchange can advertise their property on websites such as Homeswapper and Swap and Move, for properties either locally or in another part of the country. This process is often much quicker than finding a property on the Council's Housing waiting list.

The following conditions must be met before a tenant can exchange, including:

- No outstanding rent
- No breach of their tenancy
- Property must be a suitable size for their needs,

Once a tenant has found another tenant they would like to swap properties with and both are in agreement, applications will need to be made to each landlord. Once authorised, the tenants will be invited to complete the relevant paperwork with their landlords. If you are not a Broxtowe Borough Council Housing tenant (for example are a Housing Association tenant), you must contact your own housing provider.

From application to completion, a Mutual Exchange usually takes about six weeks.

**For more information visit:**

[www.broxtowe.gov.uk/housing](http://www.broxtowe.gov.uk/housing)

**Tel:** 0115 9177777

**Email:** [hps@broxtowe.gov.uk](mailto:hps@broxtowe.gov.uk)

**Homeswapper:** [www.homeswapper.co.uk](http://www.homeswapper.co.uk)

**Swap and Move –** [www.swapandmove.co.uk](http://www.swapandmove.co.uk)

## Decorating Taster Sessions

Residents were invited to improve their painting and wallpapering skills by taking part in decorating taster sessions under the guidance of Novus Property Solutions Skills Champions recently.

Two sessions were held at Central College, Chilwell and Brinsley Parish Hall.

Brinsley Parish Council also held additional activities for children to get involved with for the summer holidays,

## Broxtowe in Bloom - Garden Competition Winners

Congratulations to our greenfingered residents, Mrs Elliot, Mrs Ward and Grove Court who were all winners in the annual Garden Competition.



Tenants and leaseholders were asked to enter photos of their own garden or outdoor space, or were nominated by a neighbour or relative who they felt deserved recognition for their efforts.

Residents from our Involvement Groups were asked to help judge the entries and visited the individual gardens with a Housing Officer.

The following winners were chosen:

- **Best Individual Garden –**  
Mrs Elliot, Ewe Lamb Close
- **Best Small Container Display –**  
Mrs Ward, Regency Court
- **Best Communal Garden –**  
Grove Court, Retirement Living scheme

There were two prizes for each category - National Garden Centre Vouchers and a gardening hamper and each winner was presented with a personalised certificate.

United Living, the Council's modernisations partner, sponsored the competition and helped present the prizes.

Get ready for next year - the Garden Competition will be next featured in the 2018 edition of Tenant and Leaseholder Matters.



such as outdoor football training and indoor arts and crafts.

Residents were given the opportunity to show off some their new skills by painting some of the communal areas in their Retirement Living Schemes. All equipment was provided, and residents were entered into a prize draw to win £100 of Dulux vouchers.



# Business Support At The Click of A Button

Free business advice is available to Broxtowe based businesses through our business web chat facility.

The web chat connects you directly to a business mentor who can advise you on a range of issues from funding to advertising. Just visit

[www.broxtowe.gov.uk/businesssadvice](http://www.broxtowe.gov.uk/businesssadvice)

Other support available:

- You can also find useful information on funding opportunities, support organisations and business events on our website at [www.broxtowe.gov.uk/business](http://www.broxtowe.gov.uk/business)
- Advertise your business through Broxtowe Business Directory and give your business the best opportunity on reaching new clients and see what local businesses are available
- Information on commercial property available, development sites and business centres
- Business events calendar provides the opportunity to promote and view community events

[www.broxtowe.gov.uk/wow](http://www.broxtowe.gov.uk/wow)

## What Have The Economic Development Team Been Up To?

The team have been continuing to work with businesses to support them and boost our local economy, including:

- Running business workshops on funding and marketing in conjunction with D2N2

- Jobs Fairs across the Borough
- Updating the Economic Regeneration Strategy to maximise opportunities to boost Broxtowe's potential through jobs, skills and training, competitive business growth, inward investment and brownfield development.

Want to keep updated on the local business news? Sign up to the Weekly email newsletter via the Email Me Service – sign up at [www.broxtowe.gov.uk/emailme](http://www.broxtowe.gov.uk/emailme)

**Find out more by contacting 0115 917 3826 or emailing [economic.development@broxtowe.gov.uk](mailto:economic.development@broxtowe.gov.uk)**



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[www.miventures.co.uk](http://www.miventures.co.uk)

## Beeston Markets

Below is the schedule for regular markets days in Beeston Town Centre.

Location	Time	Days
Beeston Weekly Markets, The Square	8:00 - 16:00	Mondays & Wednesday (Weekly)
Beeston Weekly Markets, The Square	9:00 - 14:00	(Third Saturday) of every month



The Square in Beeston also plays host to several other market type events, including the popular Arts and Craft Fairs taking place throughout the year.

**For the most up to date information on markets or for traders wishing to register their interest for stalls, please visit the dedicated markets page at [www.broxtowe.gov.uk/markets](http://www.broxtowe.gov.uk/markets)**





# Small Business Saturday UK

Saturday 2nd December 2017 will see the 5th Anniversary of the Small Business Saturday UK campaign.

As part of our bid to support this national campaign, the Council will once again help with promoting any related special offers or initiatives from businesses in the Borough, by posting details on our website and social media accounts. Free all day parking at a selected long stay car park in each of our four town centres will also be on offer, every Saturday in December.

December represents a crucial month of trading, where consumer spending and high street footfall will be at its highest. With this in mind it is important the many small and independents of Broxtowe, who rely on a strong finish to the year in sales, are well supported by shoppers. Shopping locally will initially help small and independents weather the eventual downturn that affects many high street retailers during January, but also allows them to sustain their high street presence and reinvest

into their business for the longer term.

Residents are urged to support their local small businesses on Small Business Saturday UK, which marks the beginning of the festive period and to consider where they can buy locally in the run up to the Christmas.



## Eastwood Job Club

A new job club has launched in Eastwood giving people the chance to build new contacts, share job hunting experiences and get advice on interview techniques, C.Vs and volunteering opportunities. Call Direct Help on 0115 9300 199 for more information.



... Broxtowe Borough Council ...

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Beeston, Nottingham NG9 2AY  
Tel: 0115 922 0433

### Stapleford

Parker House, 25 Church Street,  
Stapleford, Nottingham NG9 8GA  
Tel: 0115 949 9211

[www.lymn.co.uk](http://www.lymn.co.uk) /awlymn /awlymn



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1a Abbott St, Heanor DE75 7QD, Tel: 01773 713921  
136 Derby Rd, Stapleford NG9 7AY, Tel: 0115 949 1534  
The Old Church, Main St, Kimberley NG16 2LL, Tel: 0115 938 6720  
133 Nottingham Rd, Selston NG16 6BT, Tel: 01773 306909  
[www.gillotts.co.uk](http://www.gillotts.co.uk)



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For more information, visit [www.gillotts.co.uk/funeral-planning](http://www.gillotts.co.uk/funeral-planning), call in to any of our funeral homes, or call us for a chat.



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Fees vary. Please refer to your local study centre.



# Broxtowe Borough Council

## Useful addresses and telephone numbers

### COUNCIL SERVICES

Council Offices & Town Hall  
Foster Avenue  
Beeston, NG9 1AB

Kimberley Depot  
Eastwood Road, Kimberley, NG16 2HX

**All above offices**  
**Tel 0115 917 7777**  
**www.broxtowe.gov.uk**

### COUNCIL HOUSING REPAIRS

Daytime and out of hours  
**Tel 0115 917 7777**

### OTHER USEFUL SERVICES, ADDRESSES & TELEPHONE NUMBERS

Citizens Advice Broxtowe  
Council Offices  
Foster Avenue, Beeston NG9 1AB  
**Tel 0844 499 1193**  
**bureau@eastwood.cabnet.org.uk**

Citizens Advice Broxtowe  
Library & Information Centre  
Wellington Place, Eastwood NG16 3BG

**Tel 0844 499 4194**  
**bureau@eastwood.cabnet.org.uk**  
**www.citizensadvice.org.uk**

Age UK  
**0800 169 6565**

Consumer Direct  
**08454 040506**

NHS Advice  
24 hour Nurse & Health Advice  
**Tel 111**

Nottinghamshire County Council  
**Tel 0300 500 8080**

Voluntary Action Broxtowe  
Oban House  
8 Chilwell Road  
Beeston, Nottingham NG9 1EJ  
**Tel 0115 917 8080**

Eastwood Volunteer Bureau  
Wellington Place (rear of Library)  
Eastwood, Nottingham NG16 3BG  
**Tel 01773 535 255**

The Helpful Bureau  
39-41 Church Street  
Stapleford, Nottingham NG9 8DB  
**Tel 0115 949 1175**

Nottinghamshire Police  
(Non-emergencies)  
**101**

Crime Stoppers  
**0800 555 111**

Sure Start Children's Centre, Eastwood  
**0115 993 9750**

D.H. Lawrence  
Birthplace Museum,  
8a Victoria Street,  
Eastwood, NG16 3AW  
**Tel 0115 917 3824**



Bramcote Leisure Centre  
Derby Road, Bramcote, NG9 3GF  
**Tel 0115 917 3000**

Chilwell Olympia Sports Centre  
Bye Pass Road, Chilwell, NG9 5HR  
**Tel 0115 917 3333**

Kimberley Leisure Centre  
Newdigate Street, Kimberley, NG16 2NJ  
**Tel 0115 917 3366**

**www.liberty-leisure.org.uk**

Contact your local councillor, all details available on the website at **www.broxtowe.gov.uk/yourcouncillor**

सर्वोत्तम को लिखित सहायता मिलने से ठीक से देखें कि वे सही रूप में हैं।  
सर्वोत्तम को लिखित सहायता मिलने से ठीक से देखें कि वे सही रूप में हैं।

如果你需要此傳單用其他的形式或文字寫成，請撥電話 0115 917 7777 與我們聯絡。

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For Broxtowe Borough Council telephone **18001 0115 917 7777**.



### Follow Broxtowe with social media

Keep up-to-date with the latest Council news, jobs and activities in your area by following Broxtowe Borough Council on your favourite social networking sites or sign up to the email alerts.

**www.broxtowe.gov.uk/socialmedia**



Broxtowe Borough Council  
Town Hall, Foster Avenue,  
Beeston, Nottingham, NG9 1AB  
Tel 0115 917 7777 or  
Fax 0115 917 3030  
**www.broxtowe.gov.uk**

South Nottinghamshire  
Community Safety Partnership  
0115 917 3492  
**www.sncsp.org.uk**

Broxtowe Borough Partnership  
Tel 0115 917 3492  
**www.broxtowepartnership.org.uk**



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