



Broxtowe
Borough
COUNCIL

Broxtowe matters

Winter 2023

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Culture is all around us and we love it!



credit: Christopher Frost



With an events programme of more than 100 events every year, to the D.H. Lawrence Birthplace Museum and the many events, activities and groups organised within our community, culture really is all around us.

Turn to page 16 to find out more.



www.broxtowe.gov.uk



BRAMCOTE
BEREAVEMENT SERVICES



Christmas Service of Remembrance Carols by Candlelight

Friday 1 December 2023

6.30pm arrival for 7.00pm start

in The Serenity Chapel

Service conducted by Nell Brooker

• Music provided by Erewash Phoenix Choir



We can read your loved one's names out during our act of remembrance. These can be added to the list on the day or by emailing bramcotecrem@broxtowe.gov.uk beforehand. You can also have your loved ones' image displayed as part of our remembrance slideshow.

For further information call 0115 917 3849.

Getting in touch

- Web** visit www.broxtowe.gov.uk to pay and apply for services online
- Email** customerservices@broxtowe.gov.uk
- Call** 0115 917 7777 other useful contacts can be found on the back page
- f** /broxtoweboroughcouncil
- t** @broxtowebc
- y** /BroxtoweBC

Never miss out



Sign up now at
www.broxtowe.gov.uk/emailme

Broxtowe Matters is distributed electronically, twice a year via the Council's email me service. Printed copies are available from local groups and organisations or on request.

We welcome your comments and views – please send them to press@broxtowe.gov.uk or call 0115 917 3231.

This document is available in large print upon request.

اگر آپ چاہتے ہیں کہ اس لیفٹ آؤٹ کو اردو زبان میں بھیجا گیا ہے تو براہ کرم 0115 917 7777 پر فون کریں۔

如果你需要此傳單用其他的形式或文字寫成，請撥電話 0115 917 7777 與我們聯絡。

اگر آپ چاہتے ہیں کہ اس لیفٹ آؤٹ کو اردو زبان میں بھیجا گیا ہے تو براہ کرم 0115 917 7777 پر فون کریں۔

If you need this leaflet in other formats or languages contact us on 0115 917 7777

Earlier in the summer, we joined other Members and Senior Officers across the Borough as part of our Let's Talk Broxtowe Consultation. It was great to see and speak to so many of you at these events.

It's always really important to hear your feedback and ideas, as this will feed in to our new Corporate Plan and help set the Council's priorities over the next few years.

We are continuing to progress with meeting our Climate Change targets for 2027 with a new refreshed Climate Change and Green Futures Strategy, which has been streamlined with ten key strategy themes identified as the priority areas. This includes 104 actions to help us address the complex and dynamic nature of climate change. With this in mind, the strategy is a live working document that is revised on a regular basis and we will be asking residents for their ideas and feedback in spring 2024.

We also received the news that our Nottinghamshire Partnership for Notts Green Rewards to tackle climate change won Best Collaborative Working Initiative in the APSE Service Awards. To date, Green Rewards has nearly 7,000 members and together they have undertaken 261,500 actions, which has avoided emitting nearly 762 tonnes of carbon. That's the equivalent of charging 92,691,696 phones or not driving 1,953,4242 miles in an average petrol powered car. That distance is the equivalent of driving round the earth over 78 times!

75 Stapleford businesses have now benefitted from a £1m Towns Fund grant scheme to revitalise the local economy. As part of Kimberley's £16.5m Levelling Up Fund, projects are progressing including a Cycle Path Network and Bennerley Viaduct Eastern Ramp, Town Centre Improvement Project, Digby Street Industrial Units and new sports facilities. Across the wider Borough, the UK Shared Prosperity Fund (UKSPF) has helped projects including support for the development of a community hub at Durban House, Eastwood.

Although we are now in the winter months there's lots to look forward to across the Borough as our Christmas Lights Switch On events return with lots of festive cheer for you and all the family.



Ruth Hyde OBE
Chief Executive



Councillor Milan Radulovic MBE,
Leader of the Council

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Cost of Living



Moving to Universal Credit

The Department for Works and Pensions (DWP) is continuing with the migration to Universal Credit. From September 2023, the DWP aims to commence the migration of those households that are receiving Tax Credits (Working Tax Credit and/or Child Tax Credit). All households receiving these benefits will be contacted as they aim to move them to Universal Credit. Where these households apply for Universal Credit, the DWP will conduct an assessment and if the amount of benefit they receive is due to reduce, they will award a transitional protection.

This is a continuation of the natural migration that has been in place for several years. In the financial year 2024/25, the DWP has proposed the migration of all remaining legacy benefit cases to Universal Credit.

For more information please access www.gov.uk



Cost of Living Payment

Households on means-tested benefits, including Universal Credit, Pension Credit and Tax Credits, will receive an additional payment of £900 this year, paid automatically in three instalments.

The £900 will be paid to over eight million eligible means-tested benefits claimants. Starting in Spring, it will go direct to bank accounts in three payments split over the course of the next year through to Spring 2024.

There will also be a separate £150 for over six million disabled people, and £300 for over eight million pensioners on top of their Winter Fuel Payments.

Exact payment windows will be announced closer to the time. Find out more at www.helpforhouseholds.campaign.gov.uk



Energy Saving Tips

There are things we can all do, no matter what our budget to be more energy efficient – some require an initial cost but many are completely free and can often save you money too!

Keeping warm

- Turning your thermostat down by just 1°C can save you as much as £80 per year.



- Layer up, wear an extra jumper and pair of socks around the house.
- Close off any unused rooms.

In the kitchen

- Using a slow cooker to cook throughout the day only use about as much energy as a light bulb.
- When boiling food in a pan, only use the amount of water needed to cover the food you're cooking.
- Only fill your kettle up with the water that you need.



- Use glass or ceramic dishes in the oven wherever possible as they retain heat better than their metal counterparts
- Ninety per cent of a washing machine's energy expenditure is spent heating the water, so if you wash your clothes at 30°C you can save a third on your washing bills.

Save gas and electricity

- Install a smart meter. By clearly indicating where you're spending the most on your energy, you can take steps to cut down usage wherever possible and save money.
- Don't leave anything plugged in that isn't being used.



- Turn the lights off when you leave a room.
- Taking a 4 minute shower opposed could save up to £131 per person per year (based on the current price of 34p kWh).



Broxtowe
Borough
COUNCIL

Christmas LIGHTS SWITCH ON EVENTS



STAPLEFORD

Victoria Street Car Park NG9 7AP

SATURDAY 25 NOVEMBER

12:00 - 6:30 PM

12:00 - 6:30pm - Christmas Market

3:00 - 5:00pm - Santa's Grotto at The Stapleford
& Bramcote Conservative Club

4:30 - 6:30pm - Live Entertainment

5:30pm - **Light Switch On**

6:30pm - Fireworks Finale!

EASTWOOD

Eastwood Square NG16 3GB & Victoria Street NG16 3AW

TUESDAY 28 NOVEMBER

5:30 - 8:00 PM

5:30 - 8:00pm - Christmas Market

5:45 - 7:30pm - Santa's Grotto at D.H. Lawrence
Birthplace Museum Courtyard

6:00 - 8:00pm - Live Entertainment

7:00pm - **Light Switch On**

8:00pm - Fireworks Finale!

BEESTON

Beeston Square NG9 2JG

SATURDAY 2 DECEMBER

12:00 - 6:30 PM

12:00 - 6:30pm - Christmas Market

3:00 - 5:00pm Santa's Grotto at
Beeston Library

4:30 - 6:30pm - Live Entertainment

5:30pm - **Light Switch On**

6:30pm - Fireworks Finale!

For further information visit www.broxtowe.gov.uk/events



What will you discover at Stapleford Library and Learning Centre?

Inspire Libraries are helping to make Stapleford a great place to live, work and enjoy culture.

Join them at your newly refurbished Stapleford Library and Learning Centre, and discover a fantastic range of courses delivered by their team of friendly tutors, ready to introduce you to digital skills, photo editing and crafts, in our three brand-new learning spaces.

Learn local and go far, with recognised qualifications that can give you a boost in the workplace, or just have fun and find a new hobby to love with our community and family learning opportunities.

The Inspire Adult Learning team will be providing Stapleford with entry level skills training to support people back into work or help progress in their careers, alongside digital and computing classes including Excel basics and internet safety. Depending on your circumstances, many of the courses will be free or low-cost, with accredited courses that give you a recognised qualification fully funded for those in receipt of certain benefits.

For anyone looking for work or needing help with their CV, a Job Club runs every Tuesday from 10.00am – 12.00pm where you can access support and guidance to make your journey into work that bit easier.

Discover something new in Stapleford. Pick up a course guide at Stapleford Library and Learning Centre, or check out their website to view the full range of courses www.inspireculture.org.uk/stapleford



WOULD YOU LIKE TO VOLUNTEER?

HOME-START NEEDS YOU !!

HOME-START NOTTINGHAM ARE RECRUITING FOR HOME VISITING VOLUNTEERS

Home-Start volunteers support families with young children aged between 0-8 years old with individual one-to-one home visiting.

We support families in Nottingham City, Ashfield, Broxtowe, Gedling and Rushcliffe.

Courses run throughout the year.

For more information please email: info@hsn.org.uk



**HOME
START**
Nottingham



Literacy Volunteers

Volunteers are needed to help primary school children with their reading and communication skills. You will read and play word games with selected children on a one-to-one basis, to give them confidence and help them enjoy reading and communicating.

Volunteers need to be able to commit to visiting a school on the same morning or afternoon each week (for at least a year). Training and ongoing support is provided. Volunteers should like children, enjoy reading, be patient, flexible and reliable. You will be vetted through the Disclosure and Barring Service.

If you are interested, please call **0115 876 5474** or email contact@literacyvolunteers.org.uk



Having problems with your neighbours, landlord or within your household?

What is Mediation?

Mediation is a process whereby someone not involved in a dispute and not known to the people involved, acts as a go-between to help the people involved come to a solution which they can agree on. The emphasis is placed on those involved to find their own solution and be guided by the mediator.

The mediation uses techniques to facilitate communication, problem solving and negotiation between parties in a safe and constructive environment.

The mediator will not take sides or tell someone what to do, but will help participants reach a mutually agreeable solution to the issue faced.



Meetings do not always have to include all parties involved face to face at all times, we understand that relationships between people could have deteriorated to the point where this is too difficult, certainly at first.

Mediation appointments are available in person or over virtual meetings. The Broxtowe Mediation Partnership has a number of locations appropriate for meetings including in Stapleford, Beeston and Eastwood.

The aim following a mediation process is to reach a proposed mutually acceptable Mediation Agreement that will be prepared and circulated to all parties involved for their approval.

How do I access the service?

Referrals are preferred by email at mediation@ca-broxtowe.org.uk.

They can also be contacted by phone on **01773 768 363**.

Referrals can be made by individuals or by agencies on a client's behalf such as the Council or Police.



When can Mediation be used?

Neighbour Mediation

Mediation is a well-established method of resolving conflict between neighbours. The mediator acts as an impartial third party to help in disagreements to find a mutually acceptable way forward.

Neighbourhood Mediation

Offered to residents in situations where many neighbours and parties are involved. It works on the principle that the community is best to resolve disputes within it.

Household or Landlord Mediation

This type of mediation centres around conflicts that relate to home

and property, generally where family members or landlords are no longer willing to accommodate another person, potentially risking homelessness.

Broxtowe Mediation Partnership cannot act in disputes between those in a relationship, where Courts are involved or in custody arrangements of children.

What is Mediation process?

Following receipt of a referral, one of the trained mediators will contact the parties involved, preferably by telephone, to introduce themselves, ascertain more fully the background to the dispute and make arrangements for the first meeting.



Volunteers Recognised at Broxtowe Voluntary Awards Evening

Nine volunteers have been recognised for their commitment and dedication to improving the lives of people in Broxtowe.

Brian and Beryl Hickling were awarded the Lifetime Achievement Award for their work with Elderberries, Greasley, a weekly club which provides opportunities for elderly residents to meet, share a cuppa and enjoy entertainment together. Brian and Beryl have been organising and facilitating the club for more than 25 years.

Other winners include:

Benefitting Broxtowe Award - Stephen Richardson

For work supporting food banks.

Community Hero Award and Culture and Heritage Award – Marwa Soliman

For work to support women in the Arab community and community cohesion.

The Young Volunteer Award – Christopher (7) and Emma Boneham (5)

For regularly litter picking in Kimberley.



Brian and Beryl Hickling

The Green Futures Award - Heather Brunt

For setting up Incredible Edible Beeston.

Sporting Volunteer Award - Adam Thomas

For increasing access to football for local people.

Youth Work Volunteer Award - Jaime Ellis

For over twenty years dedication to the Boys Brigade.



Marwa Soliman



Emma and Christopher Boneham

Brinsley Headstock Memory Walk

Nearly 40 people met at Brinsley Headstocks for a Memory Walk to raise money for the Alzheimer's Society, and in recognition of people living with dementia and in memory of loved ones sadly lost to dementia.

The event was co-ordinated by Sheila Marshall, a volunteer for Eastwood Memory Cafe - a local charity supporting people with dementia and their carers. Sheila also volunteers for the Friends of Brinsley Headstocks and so was well placed to outline the background to this Community Green Flag award-winning mining heritage site and nature reserve, an accolade won for 9 consecutive years.

Sheila was delighted that £300 had been raised and commenting on the success of the walk, Friends Chairman Ken Hamilton, thanked all the supporters of the event. "It was a real pleasure to welcome the walkers to this little gem in the local landscape."

Chairperson of Eastwood Memory Cafe, Diane Rowley, said "The event was truly enjoyed by all, and we look forward to returning to see the



Spring flowers in bloom. Thank you to our volunteers for their support on the day and also to the Friends of Brinsley Headstocks for their time, effort and skill in managing this beautiful local area.



800 Free Trees to Be Given Away to Broxtowe Residents

Back by popular demand the well-received programme is offering 800 UK native trees to Broxtowe residents.



Residents can apply for an Elder, Spindle, Silver Birch or Rowan tree to plant in their own gardens. We have selected these species as they are beneficial to local wildlife and great for pollinators. They are also native to the UK, grown and supplied from a UK nursery.

To register your interest:

You must be an active Green Rewards app member

- Sign up to Green Rewards for free – at www.notts.greenrewards.co.uk or download the app in your app store
- Complete our online application form at www.broxtowe.gov.uk/freetrees

Only applicants who complete the application form AND who are signed up and actively engaged with Green Rewards will qualify.

Green Rewards is a free platform which can be accessed via app or desktop and whilst using it users can accumulate points for recording sustainable actions and these points can then be exchanged for vouchers and prizes – find out more on our Green Rewards webpage and watch our video on how to sign up.

Our Free Trees initiative provides support for our community to engage with the issue of climate change. This, alongside the Green Rewards scheme, encourages us all to live more sustainably through small, important actions, and we are proud to see the continued success of these initiatives.

Trees are invaluable to our planet and the regulation of the ecosystem as they store carbon and release oxygen. During its lifetime a tree will absorb around 1 tonne of carbon – that's equal to the weight of a saltwater crocodile!



This is the fifth year that the Council have run the scheme, which is part of the Council's Climate Change and Green Futures Strategy and is one of many initiatives that will help tackle Climate Change.

 **green**
rewards





Climate Change and Green Futures

In July 2019, the Council declared a 'Climate Change Emergency' and committed to becoming carbon neutral by 2027 for its own operations.

Consequently, a Climate Change and Green Futures Delivery Programme was developed in 2020 to allow us to act immediately and deliver an effective strategy to reduce the Council's carbon footprint.

Climate change is a complex and changing dynamic and therefore our strategy is a live working document that is revised on a regular basis, ensuring it remains up to date and relevant. The most recent update is now complete, resulting in our Climate Change and Green Futures Strategy 2023-2027 with 104 actions as part of our revised carbon management plan. If you have any comments or suggestions that you think we should include in the next review of the strategy please email environment@broxtowe.gov.uk.



Ways that you can help
Want to make small actions to create big change?
Why not sign up to **Green Rewards** the free online platform.

The strategy has been streamlined with ten key strategic themes identified as the priority areas. These themes are cross cutting and cover all topic areas which are essential for addressing climate change, ensuring that appropriate actions are embedded across all of our own operations.

These themes also strengthen the need to engage with residents and businesses in support of positive behaviour change, enhancing what has already been achieved.

You can view the Climate Change and Green Futures Strategy 2023-2027 at www.broxtowe.gov.uk/carbonneutral2027



AUTUMN DISCOUNT

If you haven't done so already why not sign up to the garden waste scheme for the remainder of the 2023/24 season

£33 for 1 bin

£12.00 for each additional bin

www.broxtowe.gov.uk/gardenwaste





Nottinghamshire Climate Change Partnership wins award

Notts Green Rewards win an APSE Service Award in the category 'Best Collaborative Working Initiative'

A Nottinghamshire partnership to tackle climate change has won Best Collaborative Working Initiative in the APSE Service Awards.

Green Rewards, an online platform which helps Nottinghamshire and Nottingham City residents take action to reduce their carbon footprint and to help tackle climate change received the award last week.

The initiative allows residents to accumulate points for undertaking sustainable actions which lower their carbon footprint and in turn helps to tackle climate change. The programme also captures the user's carbon avoidance metrics; helping support the Nottinghamshire Partners commitments to work towards becoming carbon neutral.

To date, Green Rewards has nearly 7000 members and together have undertaken 261,500 actions, which has avoided emitting nearly 762 tonnes of carbon. That's the

equivalent of charging 92,691,696 phones¹ or not driving 1,953,4242 miles in an average petrol powered car. That distance is the equivalent of driving round the earth over 78 times!

In October 2021, seven Nottinghamshire District Councils, Nottinghamshire County Council, Nottingham City Council, the University of Nottingham, Nottingham Trent University and platform creator Jump joined together to create the trailblazing Green Rewards partnership. Nottinghamshire is the first County in the country to see all its local authority and education partners collaborate on a climate change reduction project in this way.

Nottinghamshire residents in Broxtowe, Bassetlaw, Gedling, Mansfield, Newark and Sherwood, Rushcliffe and Nottingham City can sign up online at www.notts.greenrewards.co.uk or download the app in your app store.

Earn discounts and prizes for completing every day activities with

green rewards

A digital platform to help you reduce your carbon footprint and tackle climate change.

- Get 'Green points'
- Win prizes
(£20 vouchers for Marks and Spencer, Love2Shop and many more)
- Get discounts
- Give back to your local community
(biodiversity prizes for winning wards)

Sign up at

www.notts.greenrewards.co.uk
or download the app through the Apple or Google Play Stores.





How we're providing value for money

2022/23 Annual Report Summary

This summary outlines how we spent the money received from the Council Tax you pay, business rates, Government grants and other income during the 2022/23 financial year.

General Fund

How the money was raised

£6.1m from Council Tax

£3.9m from our share of Business Rates

£0.3m other grants

Total Income: £10.3million

Day to day running costs of Council services (except Council Housing) e.g. salaries, premises costs, energy, transport, supplies, other general running costs and income from fees and charges.

The Council spent a net £0.3m more than it received in funding and £2.1m less than it planned to spend.

Where does your Council Tax go?

Council Tax is set annually and the money you pay is used to fund local services. Around 8% of your Council Tax goes towards funding services provided by Broxtowe Borough Council. The rest goes to Nottinghamshire County Council, Nottinghamshire Police, Nottinghamshire Fire and Rescue and your Parish Council.

We collect Council Tax for all of these organisations but each is responsible for deciding its own rates. Based on a Band D equivalent:

£1,723.66 goes to Nottinghamshire County Council.

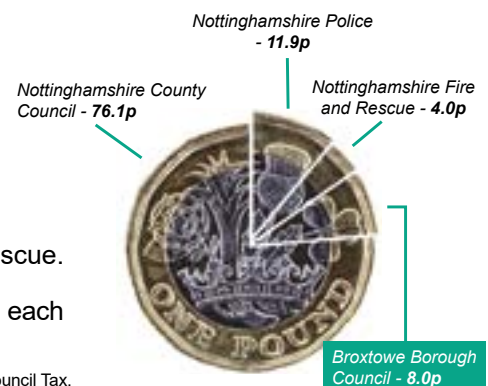
£269.19 goes to Nottinghamshire Police.

£182.06 goes to Broxtowe Borough Council.

£89.57 goes to Nottinghamshire Fire and Rescue.

Parish precepts vary between each Parish.

Please note this is based on your 2023/24 Council Tax.



Where the money was spent

Environment
£4.8m

Community Safety
£2.3m

Health
£1.6m

Business Growth
£1.0m

Resources
£0.5m

Housing
£0.4m

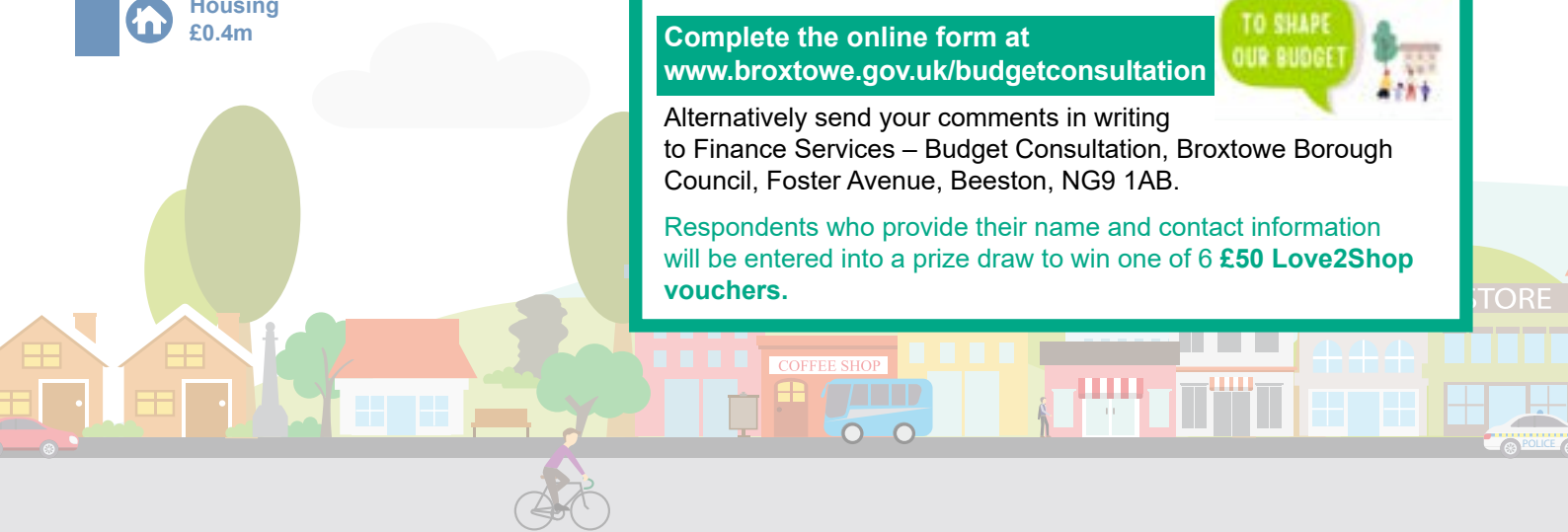
Budget Consultation 2024/25

Open until
Sunday 26 November 2023

Complete the online form at
www.broxtowe.gov.uk/budgetconsultation

Alternatively send your comments in writing to Finance Services – Budget Consultation, Broxtowe Borough Council, Foster Avenue, Beeston, NG9 1AB.

Respondents who provide their name and contact information will be entered into a prize draw to win one of 6 **£50 Love2Shop vouchers**.





More detailed information about the Council's finances can be found in the Annual Statement of Accounts at www.broxtowe.gov.uk/annualaccounts or email our Finance Team on finance@broxtowe.gov.uk.

Capital Programme

Spending of a one-off nature on improvement projects such as housing schemes, regeneration, vehicles, equipment and ICT. This included £2.2m on the housing modernisation programme, £1.8m on heating replacement/housing energy efficiency works, £1.4m on Beeston Square, £1.0m on housing acquisitions and £0.7m on replacement vehicles

How the money was raised

£6.6m from internal funds

£4.0m from new borrowing

£2.5m from grants and contributions

£0.8m proceeds from the sale of assets

Total Income:
£13.9 million

Where the money was spent

£8.7m Council housing

£0.8m Grants towards affordable housing and improvements

£0.7m Replacement vehicles

£0.2m ICT systems and equipment

£0.2m Parks and recreation

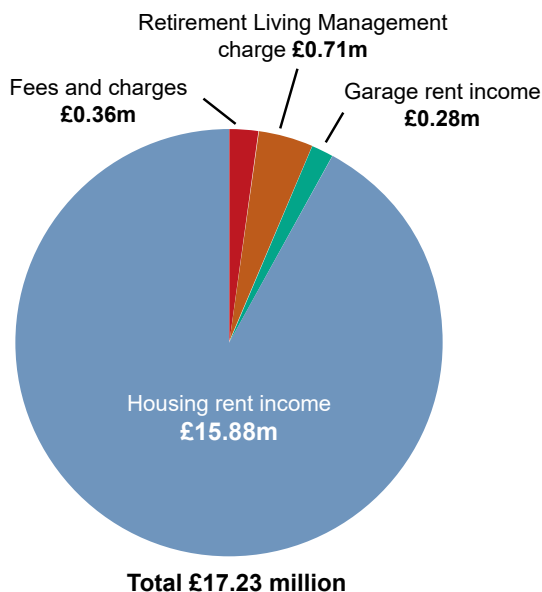
£3.3m Other schemes

Expenditure
£13.9 million

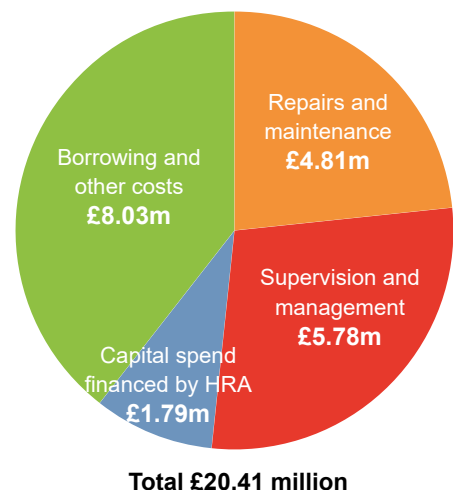
Housing Revenue Account

Day to day costs and income in respect of Council housing.

How the money was raised



Where the money was spent





Kimberley Means Business

As part of Kimberley's £16.5m Levelling Up Fund, projects are progressing including:



Funded by
UK Government



Town Centre Improvement Project

- A second round of business booster grants has recently closed, with almost 40 applications received.
- Work to develop detailed designs for the new Business and Community Hub is underway.
- Consideration is being given to improve the land around the war memorial near Sainsburys.

Anne Hindley, from Kool Kidz Cutz on Main Street received funding to help with set-up costs for her children's hairdressers.

The grant helped Anna make her project a reality, by paying for greener water electric heaters and some of the decoration in the shop, including a 'grass' floor at the entrance.



Cycle Path Network and Bennerley Viaduct Eastern Ramp

- Feasibility studies for cycle routes are being prepared.
- A planning application for a new eastern ramp at Bennerley Viaduct, alongside a visitor centre and car park has now been approved.

Digby Street Industrial Units and new sports facilities

- Site Investigations at Digby Street are underway.

POWERED BY
**LEVELLING
UP**

Find out more at
www.broxtowe.gov.uk/levellingupkimberley



Good Ideas Fund

Community projects have benefited from a share of Broxtowe's £313,650 UK Shared Prosperity Funding (UKSPF).

A project to provide day trips for up to 120 people with dementia and their carers is one of 30 projects to receive a share of the Government funding.

As part of its funding allocation, the Council established a Good Ideas Fund to put funds into the hands of the people who understand our communities and how to support them best. Projects span across the breadth of the Borough and include:

- Community Garden project in Kimberley.
- Beeston Rylands Heritage Group.
- Support for Forever Stars activities to support parents who have lost children.
- Self-development and neighbourhood restoration sessions run by Chayah Development Hub.
- Brinsley Food Bank.
- Beeston Film Festival.
- Kimberley Valentines Festival.
- Support for the development of a community hub at Durban House, Eastwood.
- Half-term activities for young people through Nottingham Climate Assembly.
- Movement for All dance and exercise sessions for people aged 60+.
- Refurbishment and accessibility improvements to Chilwell Memorial Institute.
- Refurbishment of Inham Nook Community Centre.
- Activities to reduce youth knife crime, violence, anti-social behaviour, poverty, isolation and social injustice from the Pythian Club.
- Improvements to facilities at Awsworth Village Cricket Club.
- Volunteer it Yourself CIC project.
- 2-lane fixed net practice facilities at Eastwood Cricket Club.
- Weekly holiday football activities at Eastwood Town Football Club run by Nottingham Forest Community Trust for young people receiving free school meals.
- Cost of living 'Days of Action' hosted by Citizens Advice Broxtowe
- Outdoor furniture to support extension of craft workshops at The Plane Tree Independent CIC.
- Furnishing for Beeston Rylands Community Centre.

For more information visit www.broxtowe.gov.uk/sharedprosperityfund

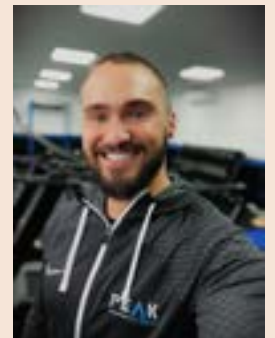
Stapleford Towns Fund helps business bounce back

Seventy-five Stapleford businesses are benefitting from a £1m Towns Fund grant scheme to revitalise the local economy.

Recipients of the Government fund include Peak My Body, Wake Cup Café, Millepede micropub, Affinity Dance School and Little Driver's Play Centre.

Grants have funded building and signage work to modernise premises and improve the look of the high street, decoration, accessibility and energy efficiency improvements, equipment and marketing.

Mike Millers of Peak My Body, said: "The business grant has helped grow membership of the gym and install app access for members so they can



Mike Millers, Peak My Body

come to the gym around their own schedules. It would have taken eight to twelve months to do this on my own, the scheme has been fantastic."

This scheme is one of six being delivered through Stapleford's £21m Towns Fund. Other projects include a new learning facility and cycling facilities which are already complete, and an enterprise hub building and community pavilion and young people's centre which are coming soon. Find out more here www.broxtowe.gov.uk/staplefordtownsfund



Cultural Broxtowe

MUSIC • LITERATURE • SPORT • HERITAGE • CINEMA • FOOD • LIFESTYLE • THEATRE

Broxtowe is a place which is steeped in heritage and culture.

From its associations with people who were independent thinkers, creatives and revolutionaries like Henry Ireton, D.H. Lawrence and Sir Peter Mansfield to the many diverse people, groups and organisations that have made Broxtowe their home today.

Events

The Council organises a programme of over 100 events each year. These range from large public events such as the Hemlock Happening, Play Days and Christmas Light Switch On events, to Green Festivals, civic events like Remembrance Sunday and Holocaust Memorial Day and small community events aimed at specific groups such as housing

tenants, businesses and special interest groups.

Community

Broxtowe is rich with voluntary arts, heritage and community organisations covering a wide range of areas of interest. These groups are run by committed volunteers and their activities make a major contribution to the cultural life of the area. Regular events include everything from Beeston Film Festival, Kimberley Jam and Oxjam to walk and talk programmes and the D.H. Lawrence Music Festival.

Collaboration

Culture does not belong to a single person or organisation so we want to engage with local groups and organisations to help everyone share in and celebrate the cultural richness of the Borough.

If you'd like to share details about your cultural activities and groups, contact culture@broxtowe.gov.uk

WHAT'S ON NEAR ME?

Visit www.broxtowe.gov.uk/ events to find local events and to promote your own community events on our online events calendar.

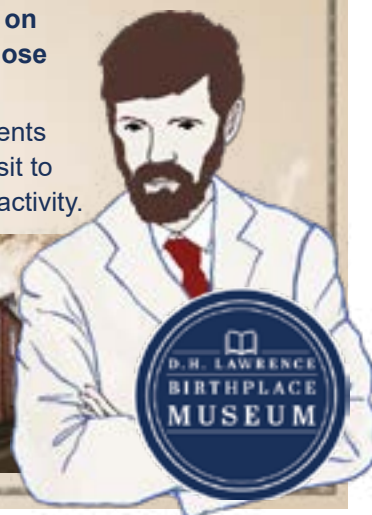
You can also sign up for month 'What's On' emails, direct to your inbox to help you discover new events and activities to get involved in.

credit: Christopher Frost

D.H. Lawrence Birthplace Museum

The D.H. Lawrence Birthplace Museum is where this literary legend was born on 11 September 1885. The Museum is a must see for fans of literature, and for those wanting to delve deeper into Nottingham's literary heritage.

It also offers a range of wider community events to encourage those who may not normally visit to experience cultural, educational and wellbeing activity.



Find out more at www.broxtowe.gov.uk/dhlawrencemuseum



New Electric Bikes Helping Officers Tackle Crime Across Eastwood



Police say Safer Streets electric bicycles have been 'invaluable' in tackling drug dealing in Eastwood after being used to make seven arrests and make 11 stop searches.



The electric bikes are brand new additions to the Broxtowe neighbourhood policing team thanks to the Safer Streets funding and are available for officers to use alongside two other e-bikes already being used in the district.

Officers in Eastwood have been able to hit the beat with two new electric bicycles which is helping to increase community engagement and chase down criminals in an effort to put a stop to antisocial behaviour.

Officers have been able to speak with residents and shoppers more easily along Eastwood high street as the bicycles allow for much swifter patrols and a more intimate dialogue with members of the public. They also mean officers can pursue suspects down tight alley ways and hard-to-reach places, giving them a better chance of catching those committing crimes and antisocial behaviour in Eastwood.

The purchase of the two new electric bicycles has been made possible after the Office of the Police and Crime Commissioner for Nottinghamshire secured £3 million of Home Office funding for Safer

Streets projects that help reduce neighbourhood crime and antisocial behaviour, as well as violence against women and girls. The project has been delivered in partnership with Nottinghamshire Police and local authorities, including Broxtowe Borough Council.

Eastwood is just one of a number of areas across Nottinghamshire that is benefiting from a share of Safer Streets funding, secured by the Office of the Police and Crime Commissioner for Nottinghamshire.

Safer Streets funding is also being used to fund the installation of CCTV and automatic number plate recognition cameras in Eastwood, as well as improvements to lighting and car park security to prevent vehicle crime.

Officers have utilised the new bikes for over 1,400 hours since they were purchased in October 2022, resulting in them being used for an average of 30 hours per week. The ability to keep fit and active whilst on the beat. They have also been used to help gather intelligence that has led to drug warrants being carried out.

Local Policing

Did you know that Broxtowe Neighbourhood Policing team posts regular updates on the Nottinghamshire Police website about the latest issues affecting the Borough? Visit www.nottinghamshire.police.uk/neighbourhoods and search your postcode to view them and other local policing information.

IMPORTANT CONTACTS

To find out about crime in Broxtowe check out the Neighbourhood Alert System at www.nottswatch.co.uk

or visit the Nottinghamshire Police website at www.nottinghamshire.police.uk

In an emergency or to report a crime in progress contact the police on **999**.

To report information and suspicious activity contact the non-emergency Nottinghamshire Police number **101**.

To report crime anonymously contact Crimestoppers on **0800 555 111**



The cost-of-living crisis and economic abuse



As the cost-of-living crisis continues to affect families across the country, Broxtowe Women's Project has been considering the impact on people affected by domestic abuse in the area.

Economic abuse is a form of controlling and coercive behaviour involving money or finances. This could include income, spending, bank accounts, bills and borrowing. It also encompasses the control of things like employment, housing and resources. It creates economic instability or dependence for victims.

According to national charity, Surviving Economic Abuse, 95% of cases of domestic abuse involve economic abuse. Their recent report, 'Seen yet sidelined', outlines how the criminal justice system is not holding perpetrators to account or effectively supporting survivors.

Broxtowe Women's Project can work with businesses and organisations to support their employees and service users who may be experiencing economic abuse, particularly in the current cost-of-living crisis. This could include holding awareness sessions, signposting to relevant support agencies locally and nationally, advising on policies and procedures in the workplace to better support staff, and offering confidential support and information.

For more information, contact Broxtowe Women's Project at enquiries@broxtowewp.org.



White Ribbon 16 Days of Action



Towards the end of November, Broxtowe Borough Council is marking the annual 16 days of action for the White Ribbon campaign across the Borough.

The White Ribbon campaign is a national project that aims to work with local government, private businesses and the public to raise awareness of and work towards ending violence against women and girls.

This year we are marking this occasion with various events across the Borough starting with the raising of the White Ribbon flag in Beeston Square on Tuesday 21 November with attendance from various local partner organisations that support our efforts, including Broxtowe Women's Project, Equation, Nottinghamshire Police, Nottinghamshire Fire Service, Nottingham County Football Club and more.

The Council will also be running various other awareness raising events, campaigns and educational courses in conjunction with our partners.

The theme for this year's 16 days and what will be the focus of the events is 'Changing the Story', which expresses the need to enact cultural change where we can and identify unaddressed harmful behaviours that perpetuate violence against women and girls.

More information on the White Ribbon campaign and this year's message visit the website www.whiteribbon.org.uk

If you need support, the following organisations can help:

- **Juno Women's Aid**
☎ 0808 800 0340
- **Broxtowe Women's Project**
☎ 01773 719 111
- **National Women's Aid**
☎ 0808 200 0247
- **Men's Advice Line**
☎ 0808 801 0327
- **LGBTQ+ Gaylopp**
☎ 0800 999 5428
- **Broxtowe Sanctuary Scheme**
☎ 0115 917 3492
- **IDVA Advocacy Service**
☎ 01909 533 617
- **Victim Care (Domestic Abuse)**
☎ 0808 168 9111
- **Childline**
☎ 0900 1111
- **NSPCC Helpline**
☎ 0808 800 5000
- **Forced Marriage Unit**
☎ 020 7008 0151
- **Midlands Women's Aid Refuge**
☎ 0300 302 0033
- **Nottinghamshire Sexual Violence Service**
☎ 0115 941 0440
- **East Midlands Child Sexual Assault Service**
☎ 0800 183 0023
- **Institutional Child Sexual Assault Survivors Service**
☎ 0115 950 8713
- **Equation Men's Helpline**
☎ 0800 995 6999
☎ 0115 960 5556

Stapleford memory cafe

A new space for people living with memory problems and carers to come together.



Held at

The Equalised Club,

Albert Avenue, Stapleford, Nottingham NG9 8ET

(Supporting Stapleford's Community)

EVERY OTHER WEDNESDAY

From 2.00pm - 3.30pm

8 November 2023 • 22 November 2023 • 6 December 2023 • 20 December 2023

For further details please contact jayne.daykin@ntlworld.com
or T: 07796 651 950





Join the Broxtowe Disability Forum

Are you someone with a lived experience of a disability? Are you a service provider for disabled residents, or are you a carer for a disabled person?

The Broxtowe Disability Forum are looking for new members to join.

The Disability Forum is made up of residents with disabilities, service providers that work with Broxtowe residents with disabilities and Senior Council Officers.

The group work together in co-production with the Council on specific projects to bring about change and improve the Council's services for residents.

The group meet to discuss and share ideas, experiences and highlight areas for improvement.

The forum aims to:

- Improve the lives of people with disabilities in Broxtowe.
- Help understand the experiences of disabled people and the impact of plans and policies on the lives of disabled residents.



- Create a user-led forum from the perspective of disabled people to provide a collective voice to inform service development and delivery
- Help the Borough Council listen, learn and consult with people with disabilities and their carers and service providers.

Meetings

Meetings are held quarterly and we have a mixture of in person and Microsoft Teams meetings, as well as communicating through email in between meetings.

If you're interested in finding out more and joining the forum please contact
disabilityforum@broxtowe.gov.uk

Are you living with the loss of a loved one? Connect & Reflect

Please join us at a safe and friendly space where you can meet and talk to others over a cup of tea or coffee.

There will also be an opportunity to have some music played and to light a candle in dedication to your loved one.

Drop in to see us between 10am-2pm on the first Saturday of each month.

The Reflection Chapel Bramcote Crematorium

For further information contact us on : 0115 917 3849

Supporting you, celebrating them

Tel 0115 917 3849 • Email bramcotecrem@broxtowe.gov.uk • Website www.bramcotebereavement.org



BRAMCOTE
BEREAVEMENT SERVICES



Get to know your housing team



Neighbourhood Inspections

Broxtowe Borough Council tenants and leaseholders are invited to join their Housing Officer and local Councillors on their local Neighbourhood Inspection.

Neighbourhood Inspections are an important part of the work we do as they give us knowledge of local issues. They help to ensure general areas of the Borough are kept tidy, fly-tipping is removed and repairs are reported.

They are promoted monthly and you can find them on our website www.broxtowe.gov.uk/estatewalkabouts or you can stay up to date with the latest news from Housing by signing up to Email Me.

Housing Surgeries for Council Tenants

Come and meet your Housing Officer and Housing Assistant at one of our Housing Surgeries.

Council tenants are invited to meet their Housing Officer in their local area to discuss issues and ask questions around their tenancy. Tenants can also find out the ways they can get involved with Housing.

- **Monday 18 December 2023 from 1pm – 3pm at Glebe House, Linwood Crescent, Eastwood, NG16 3HD**
- **Monday 25 March 2024 from 10am – 12pm at Southfields Court, Inham Road, Chilwell, NG9 4GA**
- **Wednesday 26 June 2024 from 10am – 12pm at Westbourne Court, Trenton Close, Bramcote, NG9 3JX**

These meetings are for our General Needs tenants only. If you are an Independent Living tenant, please look on your noticeboard for your next Housing Surgery or call the hub on **0115 917 3125**.





There are big changes happening in Social Housing

Following the tragic events of Grenfell, the Government have introduced the new Social Housing (Regulation) Act 2023. This signifies a new era for social housing, ensuring that landlords are delivering a quality housing service and are fully accountable to their tenants.

There are now stronger powers for the Regulator of Social Housing to utilise. The key changes include:

- New regulatory regime and a review of the Consumer Standards – this introduces new Tenant Satisfaction Measures that all social landlords will need to ask tenants about and report back to the Regulator annually, and a new set of Consumer Standards that the Regulator will check performance against.
- Housing Ombudsman given additional powers to publish best practice guidance to landlords following investigations into tenant complaints.
- Awaab's Law – following the tragic death of Awaab Ishak, this gives the Regulator powers to set strict time limits for landlords to address hazards including damp and mould.
- Inspections of Social Housing landlords by the Regulator.
- Decent Home Standard Review.
- Professionalism – requiring housing providers to ensure their managers hold relevant qualifications and update their training when necessary. This will ensure that managers have the skills and knowledge to provide a good quality and effective housing service.
- Electrical Safety Consultation.



Before the end of March 2024, we will be contacting you to complete a survey on the 12 new Tenant Satisfaction Measures to gain your views about us as your landlord.

For further information, visit www.gov.uk/government/publications/tenant-satisfaction-measures-standard





Damp and Mould

If you're a Housing tenant and spot damp or mould you need to act fast

Mould needs to be treated before it causes harm to you or others in your home.

Condensation is the most common form of damp in homes. It happens when moisture in the air meets a cold surface. A build-up of condensation in your home can lead to mould. Everyday activities like cooking, having a bath or shower and drying clothes can create moisture.

How to tackle small amounts of mould yourself

If you're worried about mould, we want you to contact us. However, if you feel confident to tackle small amounts yourself, please follow these tips:

- Open windows and close the door in the room you're cleaning
- Wear protective gloves and a face mask
- Use a domestic cleaning product or mould remover and follow the manufacturer's instructions carefully
- Clean all surfaces in the room to remove spores that have spread
- Dry any surfaces to remove excess moisture after cleaning
- **Do not** use a vacuum cleaner on the affected area
- **Do not** use bleach as this can sometimes make the situation worse
- **Do not** use washing up liquid as it will not be strong enough

There are three key ways you can manage the presence of mould in your home:

- Controlling condensation – wipe condensation away from windows and sills each morning; try not to dry clothes inside without opening a window, do not

put clothes directly on radiators; cook using pan lids; run cold water in the bath first to reduce steam; close the bathroom door when using the bath or shower

- Ventilation – open windows; ensure air vents are unobstructed; use extractor fans; ensure window vents are always open
- Heating – use your thermostat to keep a constant temperature (18-21 degrees Celsius is ideal).

You are not alone. We understand that with the increasing cost of energy, some people may find it difficult to heat their homes. If you are struggling and you are a Broxtowe Council tenant, please contact the Housing Financial Inclusion team for further advice and support (email financial.inclusion@broxtowe.gov.uk or call **0115 917 7777**). If not, you can get advice and support from the Citizen's Advice Bureau (www.citizensadvicebroxtowe.org.uk) or call **0800 144 8848**.

If you have condensation, damp or mould, it is important that you let us know if it is not improving, is at an advanced stage or you believe it is due to a building defect such as a leak or rising damp. You can email Housing Repairs on damp&mould@broxtowe.gov.uk and if possible, please attach photos to the email which show clear, close-up detail of the affected areas and a wider view of the area. You can also call the team on **0115 917 7777 option 2**.

If you are a non-Council tenant and you have concerns about your housing conditions, you can contact the Council's Private Sector Housing team for advice on psh@broxtowe.gov.uk or via telephone **0115 917 3282**.



Use a domestic cleaning product or mould remover



Wipe condensation away from windows and sills each morning



Open windows, ensure air vents are unobstructed

Broxtowe Borough Council

Useful addresses and telephone numbers

COUNCIL SERVICES

Council Offices, Foster Avenue, Beeston, NG9 1AB

Kimberley Depot, Eastwood Road, Kimberley, NG16 2HX

All above offices Tel 0115 917 7777 www.broxtowe.gov.uk

COUNCIL HOUSING REPAIRS

Daytime and out of hours Tel 0115 917 7777

OTHER USEFUL SERVICES, ADDRESSES & TELEPHONE NUMBERS

Citizens Advice Broxtowe
Council Offices
Foster Avenue, Beeston
NG9 1AB

Citizens Advice Broxtowe
Library & Information Centre
Wellington Place, Eastwood
NG16 3BG

Tel 01773 768 363
www.citizensadvicebroxtowe.org.uk

Nottinghamshire County Council
Tel 0300 500 8080

Age UK
Tel 0800 169 6565

Consumer Direct
Tel 08454 040506

Midlands Women's Aid
Tel 0300 302 0035

NHS Advice
24 hour Nurse & Health Advice
Tel 111

Eastwood Volunteer Bureau
Wellington Place (rear of Library)
Eastwood, Nottingham NG16 3BG
Tel 01773 535 255

The Helpful Bureau
Carnegie Civic and Community
Centre, Warren Avenue, Stapleford,
Nottingham NG9 8EY
Tel 0115 949 1175

Nottinghamshire Police
(Non-emergencies)
Tel 101

Crimestoppers
Tel 0800 555 111

D.H. Lawrence Birthplace
Museum,
8a Victoria Street, Eastwood,
NG16 3AW
Tel 0115 917 3824



Bramcote Leisure Centre

Derby Road, Bramcote,
NG9 3GF

Tel 0115 917 3000

Chilwell Olympia

Bye Pass Road, Chilwell,
NG9 5HR

Tel 0115 917 3333

Kimberley Swim & Gym

Newdigate Street, Kimberley,
NG16 2NJ

Tel 0115 917 3366

www.lleisure.co.uk

Contact your local Councillor, all details available at www.broxtowe.gov.uk/yourcouncillor

ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਲਿਫਲੈਟ ਵਿੱਚ ਦਿੱਤੇ ਫੋਨ ਨੰਬਰਾਂ ਨੂੰ ਵੇਖ ਕੇ ਸਮਝਦੇ ਹੋ ਕਿ ਤੁਹਾਨੂੰ 0115 917 7777 'ਤੇ
ਸੰਪਰਕ ਕਰਨਾ ਪਵੇਗਾ।

如果你需要此傳單用其他的形式或文字寫成，請撥電話 0115 917 7777 與我們
聯絡。

اگر آپ کو چاہیے کہ اس لیفٹ میں دیا گیا جائے
تو براہ کرم 0115 917 7777 پر رابطہ کریں۔

If you need this leaflet in other formats or
languages contact us on 0115 917 7777

TYPETALK - TEXT DIRECT

Typetalk's purpose is to bring the benefits of the telephone network to
deaf, deafblind, deafened, hard of hearing and speech-impaired people.

Managed from a state-of-the-art centre, Typetalk's highly trained operators
understand the special requirements of its customers
and provide a warm, friendly service in complete confidentiality.

For Broxtowe Borough Council telephone 18001 0115 917 7777.



Follow Broxtowe with social media

Keep up-to-date with the latest Council news, jobs and activities in your area by following Broxtowe Borough Council
on your favourite social networking sites or sign up to the email alerts.

www.broxtowe.gov.uk/socialmedia



Broxtowe
Borough
COUNCIL



Broxtowe Borough Council
Foster Avenue, Beeston,
Nottingham, NG9 1AB
Tel 0115 917 7777
www.broxtowe.gov.uk

South Nottinghamshire
Community Safety Partnership
0115 917 3492

Broxtowe Borough Partnership
Tel 0115 917 3492
www.broxtowepartnership.org.uk