



Broxtowe
Borough
COUNCIL

Computer Access In Your Area

Making your application yourself

If you can make your Universal Credit application yourself but don't have access to a computer at home, you can visit one of the following locations:

Eastwood Library

Monday	9.00am – 6.00pm
Tuesday	9.00am – 1.00pm
Wednesday	Closed
Thursday	9.00am – 6.00pm
Friday	9.00am – 2.00pm
Saturday	9.00am – 1.00pm

Heanor Job Centre

Monday	9.00am – 5.00pm
Tuesday	9.00am – 5.00pm
Wednesday	10.00am – 5.00pm
Thursday	9.00am – 5.00pm
Friday	9.00am – 5.00pm

Kimberley Library

Monday	9.30am – 1.00pm 2.00pm – 7.00pm
Tuesday	Closed
Wednesday	9.30am – 1.00pm
Thursday	Closed
Friday	9.30am – 1.00pm 2.00pm – 5.00pm
Saturday	9.30am – 1.00pm

*IT taster sessions available on
Monday afternoons, please book
your place.*

Getting help with your application

If you need help making your Universal Credit application, support is available.

Citizens Advice Broxtowe (Eastwood office)

Dedicated Universal Credit appointments are available on Monday and Wednesday afternoons between 1.00pm and 4.00pm where an advisor can assist with your application. Contact 01773 768 363 to book.

Normal drop-in sessions are also available at the following times:

Monday, Tuesday and Wednesday - 9.30 am to 12.30pm

Thursdays - 1.00pm to 4.00pm

Heanor Job Centre

Universal Credit appointments can be made by calling 0800 328 1344 or textphone 0800 328 1344. Lines are open between 8.00am and 6.00pm, Monday to Friday.

There will also be Citizens Advice outreach sessions on Wednesday mornings, starting in September

