



Broxtowe
Borough
COUNCIL

Broxtowe matters

November 2018

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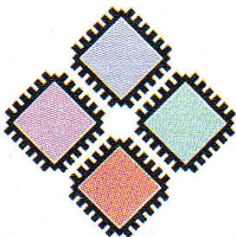


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INCORPORATING



Broxtowe Borough
Partnership



The newly refurbished play area at Leyton Crescent in Beeston

Pride In Parks

Parks and open spaces are for everyone – they're places to keep active, to play, to socialise and to enjoy the great outdoors, so it's really important to the Council that we continue to invest in them.

Read more about the £160,000 that has been invested in our Pride In Parks scheme so far on page 10.



www.broxtowe.gov.uk

Local care from a local company

Call us on: 0115 9226116

www.homeinstead.co.uk/Nottingham



Home Instead Senior Care, is an award-winning local company specialising in providing care to people in their own homes. The company opened its office in Nottingham over 8 years ago and provides a full range of services to help people of all ages remain independent.

Recommended highly by the Care Quality Commission for their level of quality service and positive client testimonials. Home Instead delivers care to clients across Nottingham with a wide range of needs. Caregivers have practical experience in supporting clients with conditions such as Alzheimer's, Parkinson's and Diabetes.

The Home Instead Senior Care service allows people to remain at home and lead an independent life. From a few hours a day, up to 24 hours 7 days a week we provide a full care service to match the needs of the individual.



The Home Instead Memory Walk team



Services include:

- Companionship
- Light Housekeeping
- Local transportation & errands
- Meal preparation
- Respite support
- Convalescence support
- Shopping
- Personal care
- Specialist dementia & Alzheimer's care and much more...



Memory Walk September 2018

The Memory walk was a huge success this month. Our walkers; Sam, Tammy, Nikki, Becky, Jess, Ethan, Brennan and a couple of our lovely clients; Betty and Joan did an amazing job. Betty even had enough energy to do a victory dance at the finish line! Well done to Sam for completing the 6km walk, a brilliant achievement.

So far we have raised a fantastic £210 for the Alzheimer's society. The walk was a time to reflect, and think about the people we know and our clients past and present who are living with Dementia; the challenges they face and also the good times and memories we have made together.

After the walk, Home Instead arranged a lovely birthday surprise for our client Betty, at the Cafe in the Courtyard. Emily and her staff reserved a special area for us in the Cafe and set up a table with flowers and a sign from Wollaton Park wishing her a Happy Birthday. Betty said she loved it and it was the best day she could have wished for. All in all it was a fantastic day.

Dementia Friendly Communities - Workshops

Research suggests that Dementia affects each individual in different ways however, even at late stages a person can understand what is going on around them. This in turn means that many people with Dementia can continue to live a relatively "normal" life as long as there is adequate support available, not just at home but in the community. This is where Dementia friendly communities can play a major part.

The concept is simple: to improve the quality of life for people with dementia and help them to become active members of the community.

At Home Instead in Nottingham, we have developed a comprehensive training program for our CAREGivers which covers all the aspects of Dementia and provides practical advice and techniques to help those suffering from the disease to continue to enjoy a good quality of life.

Part of this training is now being delivered as **free workshops for families of those suffering from Alzheimer's and other Dementias or anybody who would like to find out more about the disease.**

If you would like to attend one of our seminars please contact us on 0115 9226116 or email: primo.sule@homeinstead.co.uk



HOMECARE THAT'S GOOD ENOUGH FOR THE QUEEN!

We are delighted to receive the Queen's Award for Innovation in recognition of our quality care



We are looking for CAREGivers who can help us to assist people with non-medical services including Companionship, Home Help and Personal Care in their own home.

Please call 0115 9226116

email to recruitment.nottingham@homeinstead.co.uk

Getting in touch

Web visit www.broxtowe.gov.uk to pay and apply for services online

Email customerservices@broxtowe.gov.uk

Call 0115 917 7777 other useful contacts on the back cover



/broxtoweboroughcouncil



@broxtowebc



/BroxtoweBC



Never miss out

Stay up to date by signing up to our free email newsletters and choose what you want to be kept informed about.

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We welcome your comments and views – just get in touch at press@broxtowe.gov.uk or call 0115 917 3825.

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Promising progress has been made over the past year, towards making Broxtowe a great place to live, work and spend leisure time...

Our Pride in Parks scheme has already seen over £160,000 invested in improvements to parks and open spaces across the Borough and with a further £340,000 earmarked over the next two years, all our residents will have access to improved outdoor facilities. Turn to page 10 to read more about the story so far.



Ruth Hyde OBE
Chief Executive

We've also been working to communicate better with residents from across the local community to make sure that they can access the services they need and have their say on future service provision including on things like registering to vote, universal credit and the budget.



Richard Jackson
Leader of the Council

A number of community based initiatives have also been successful this year including our local lottery scheme, The Broxtowe Lotto, which has been very positively received and thanks to your support raised over £5,000 for local good causes in the first week. It's on track to raise £18,000 annually for these good causes.

Whilst all local authorities still face financial challenges, the Council's outturn financial position at the end of 2017/18 was positive and put us in good stead for the future.

Thanks to good performance in a number of areas, working in a more commercially minded way and using our assets effectively, the Council is well placed to meet the medium term financial challenges and deliver on its priorities to provide good quality homes, protect the environment, make people feel safe, improve our town centres and make people healthier.

You can read more about our spending on Pages 12 and 13 and all residents are encouraged to take part in this year's budget consultation to tell us where we should spend and save money and how well our services are performing. You can access the survey online at www.broxtowe.gov.uk/budgetconsultation



Broxtowe Lotto Supporting The Community

£18,000 is on track to be raised annually for local good causes thanks to the Broxtowe Lotto – a new local lottery scheme.

The Broxtowe Lotto works by allowing people to buy tickets to support a good cause of their choice from those registered with the lotto. That cause will get 50p of every ticket sold. A further 10p will go into a general good causes fund which will be allocated by the Council. The remaining 40p goes towards prizes and operating costs. Over 20 good causes are already signed up.

Tickets cost £1 each and can be purchased at www.broxtowelotto.co.uk or by calling 0115 727 0402. There are weekly draws with a chance of winning a jackpot of £25,000, as well as prizes of £2,000, £250, £25 or three free tickets.

Any Broxtowe-based organisations can sign up on the Broxtowe Lotto website. You can also follow the lotto on Facebook and Twitter.



40 years of Twinning

Broxtowe Twinning Association celebrated its 40th anniversary recently. The twinning club began as a table tennis club in 1978 and friendships were made. When the table tennis declined, the friendships remained and the twinning is now a friendship club. Every year since the initial visit in 1978 the club meet up for a few days in Germany and England -alternating each year. This year their visit to Germany included a walking tour of Gütersloh, a visit to Dusseldorf Parliament, a civic reception, music in the park, family meals and gatherings - ending with our usual final night party and presentation evening. Plans will now begin for the visit of German friends to England in 2019.



Local Plan update

The Broxtowe Part 2 Local Plan has been submitted to the Secretary of State to be examined by an Independent Planning Inspector.

The Part 2 Local Plan allocates sites for new housing development in Awsworth, Beeston, Bramcote, Brinsley, Chilwell, Eastwood, Kimberley, Stapleford and Toton. It also includes more detailed policies on

a number of key issues such as design, heritage, retail, green infrastructure, landscape and biodiversity against which planning applications will be assessed. The Planning Inspector will now hold public hearing sessions to discuss the key issues and topics in order to ensure that the Plan meets its Legal Requirements and is 'sound'.

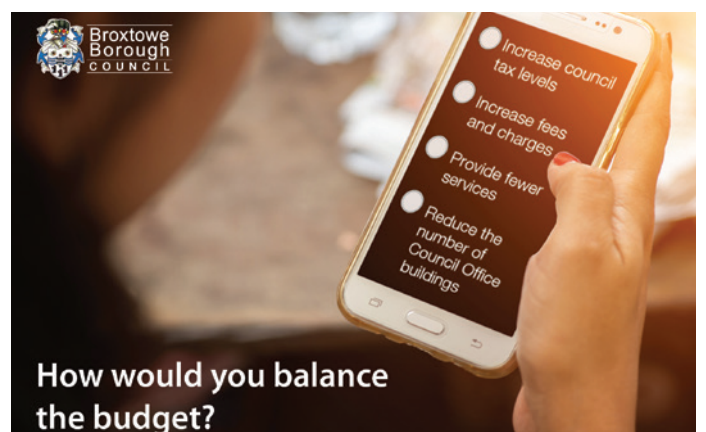
For more information, visit www.broxtowe.gov.uk/part2localplan

Your Budget, Your Say

We're setting the 2019/20 budget and we want to hear from residents to help inform our decisions. As part of our budget consultation, we're asking residents to tell us how they'd rate our services, how we should reduce costs and where we should spend and save money.

The consultation only takes a few minutes to complete and can be completed at www.broxtowe.gov.uk/budgetconsultation. It closes on 30th November.

The Council will set its budget at Full Council in March 2019.





Countdown to Universal Credit

Universal Credit (UC) is now available in the north of the Borough for those living in the area served by Heanor Job Centre and Beeston Job Centre will be offering UC from November 2018 onwards.

Universal Credit replaces:

- Housing Benefit
- Jobseeker's Allowance
- Employment and Support Allowance
- Income Support
- Working Tax Credit
- Child Tax Credit

Visit www.gov.uk/universal-credit/eligibility to find out if you're eligible for UC. Council Tax Support is not included in UC, so residents will need to still claim via the Council for this benefit.



The Council is working closely with the Job Centre and Citizens Advice to support people through the change. Council Tenants can also make an appointment with the Financial Inclusion Officer for financial and budgeting advice.

For more information on what to do, how to make a claim, along with where to get financial advice and support, visit www.broxtowe.gov.uk/universalcredit

Christmas Light Switch Ons

- **Stapleford** - Saturday 24th November, 4.30pm - 6.30pm
- **Eastwood** - Tuesday 27th November, 6.00pm - 8.00pm
- **Kimberley** - Friday 30th November, look out for information about times shortly
- **Beeston** - Saturday 1st December, 4.30pm - 6.30pm

Find out more at www.lleisure.co.uk/events



Speak for your future Speak for theirs

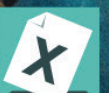
Register to vote today!

www.gov.uk/register-to-vote



YOUR VOTE MATTERS

DON'T LOSE IT





Keeping active through the ages

Keeping active as you get older is easy thanks to LLeisure.

You can enjoy activities like badminton, table tennis and swimming, as well as over 140 classes a week across the Borough's three leisure centres. These include low impact classes specifically for older or less mobile people. LLeisure also works closely with local GPs and hospitals with referrals, offering cardiac rehab and heart beats classes led by specialist staff at all our centres.

You can also try:

- **Chilwell Olympia** - 50+ activity mornings and walking football. All sessions are followed by a chat and a cuppa in our activity room.
- **Bramcote Leisure Centre** – weekly outdoor Nordic Walking sessions, including introductory sessions.
- **Kimberley Leisure Centre** - walking football followed by a cuppa and a chat.



Contact one of the Leisure Centres for more information or visit www.lleisure.co.uk

Bramcote Leisure Centre: 0115 917 3000

Chilwell Olympia: 0115 917 3333

Kimberley Leisure Centre: 0115 917 3366





Back by popular demand
MORGAN BRIND
as Dame Trott

DUNCAN JAMES
as Jack

UK's Best Male Baddie Winner
LAWRENCE BOOTHMAN
as Cess Pitt

Jack and the Beanstalk

FAMILY TICKETS AVAILABLE

Sat 8 Dec - Sat 5 Jan
Derby Arena, just off the A52
£14.75 - £32.75

derbylive.co.uk | 01332 255800  


Derby City Council

JOHN FLYNN OPTICIAN ESTD.1938

JOHN FLYNN
OPTICIANS IN BEESTON • NOW OPEN ON SATURDAYS



- ✓ Do you want to see the **same** Optometrists & Staff every time?
- ✓ Do you want to be seen by **UK Optician Award Finalist Optometrist 2018?**
- ✓ Do you want to be known as a name and not a number when you visit the Opticians?
- ✓ Do you want to see the most individual, fashionable and independent frames with the finest optical quality ophthalmic lenses from around the world?
- ✓ Do you suffer from **Dry Eyes** or **Blepharitis?**



CLINICAL EYEWEAR - QUALITY EYEWEAR



Dr. Janjua

Director and senior Optometrist at John Flynn Opticians, Sheeraz Janjua was recently awarded the degree of Doctor of Optometry from Aston University for his research in Dry eye syndrome. Doctor Janjua is one of only 25 Optometrists in UK with this qualification. Having been at the helm in Beeston since 2016 and leading a small

team of Optometrists, he was shortlisted for the award of Optometrist of the Year 2018 at the annual Optician Awards.



Supported by longstanding staff the new services have been introduced including dry eye and blepharitis appointments and treatment plans with Optometric eye testing software - same as that used at the prestigious Moorfields Eye Hospital and Great Ormond Street Children's Hospital. Doctor Janjua takes great pride in what he calls **precision calculation of spectacle prescriptions** - using techniques honed over twenty years in optometry.

Dr Janjua launches specialist lenses for Macular Degeneration (AMD)

The practice dispenses specialist spectacles, tints and coatings which can help people with various daily tasks such as driving, vision in low light level and VDU work. In 2016 Dr Janjua introduced specialist lenses from the USA for people with vision loss related to **Glaucoma, Retinitis Pigmentosa, Diabetic Retinopathy** and **macular degeneration (AMD)**. These special lenses change the direction of light to alternative healthier parts of the retina. Combined with a special filter to improve contrast - they have been a huge success.

The practice continues to advise and provide clinically **enhanced** eye examinations and complete eye health checks; using an OCT instrument to produce macular, retinal and optic nerve scans to aid early diagnosis of various ocular conditions.

Established in Beeston, Nottingham over 70 years ago, John Flynn Opticians is located on the corner of the leafy Devonshire Avenue and Chilwell Road. The aim is to create a warm and welcoming environment within the traditionally furnished surroundings.

Emphasis is placed on personal service, correctly fitted frames and accurately dispensed ophthalmic lenses by exceptional manufacturers such as **Carl Zeiss, Nikon, Seiko, Rodenstock, Essilor (Varilux, Transitions), Kodak, Hoya** and many other superior independent lens suppliers - **including one that makes the THINNEST lens in the world (1.76 Index)!** The team are genuinely passionate about providing the best possible product for the needs of the client. The largest range of quality independent eyewear such as **Etnia Barcelona, Face a Face, ProDesign, Salt, Silhouette** and **Woow**. Sunglasses such as **Ray-Ban, Oakley** and **Maui Jim** are stocked.

Innovative Frames

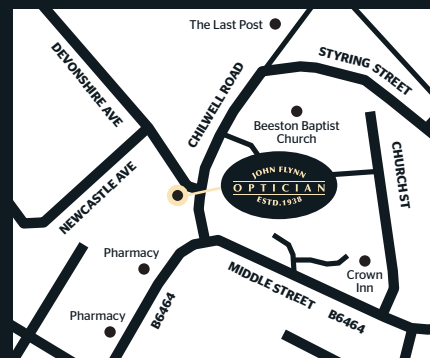
The practice specialises in the finest German, Italian and Japanese titanium and acetate frames. It even offers frames which are virtually unbreakable - where the sides (arms) are based on the human shoulder joint and ones with nose pads that soften when they touch the skin around the nose.

In a market dominated by larger optical groups here is a practice dedicated to providing patients with a reassuring, individual and professional service. Indeed, Dr. Janjua advocates the following guidance **"The prescribing and dispensing of spectacles are very closely linked and it would be in your best interests to have your spectacles dispensed where you had your eyes examined. It is more difficult to resolve problems you may have with your spectacles when prescribing and supply are separated."** The College of Optometrists, which is the professional, scientific and examining body for optometry in the UK working for the public benefit, has issued this advice regarding your spectacle prescription.

The practice also offers a contact lens fitting and aftercare service. Contact lenses have never been more affordable since the launch of the monthly 'Eyeplan'.

Now open all day Monday to Saturday. Off street parking is available in the practice's own car park.

John Flynn Opticians welcomes the registration of new patients. The practice is open from **Monday to Friday from 9am to 5:30pm. Saturday 9am-5pm. Telephone 0115 9255051 to make an appointment.**



1a Devonshire Avenue, Beeston, Nottingham NG9 1BS enquiries@johnflynnopticians.co.uk www.johnflynnopticians.co.uk



0115 925 5051





Literacy Volunteers

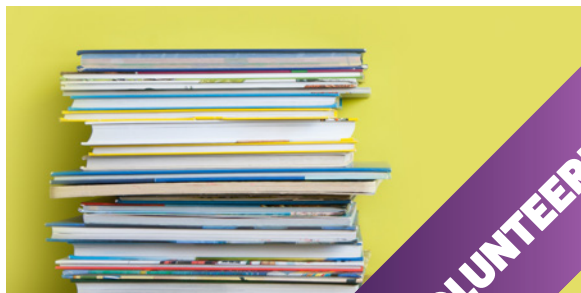


Volunteers are needed to help primary school children with their reading and communication skills.

You will read and play word games with selected children on a one-to-one basis, to give them confidence and help them enjoy reading and communicating.

Volunteers need to be able to commit to visiting a school on the same morning or afternoon each week (for at least a year). Training and ongoing support is provided. Applicants should like children, enjoy reading, be patient, flexible and reliable.

Anyone who volunteers will be vetted through the Disclosure and Barring Service. **If you are interested, please ring 0115 876 5474 or email contact@literacyvolunteers.org.uk**



VOLUNTEERING

Building a dementia friendly community



Beeston Memory Café celebrated its fourth birthday recently with a special carers party. The Memory Café, based at Middle Street Resource Centre, first opened in 2014 to provide a safe, friendly environment for anyone in the community living with dementia and those supporting them.



Initially it took place once a month but over the past few years it has proved such a lifeline in the local community that sessions have gradually increased and now run every Thursday from 2.00pm until 4.00pm.

Eastwood has also set up a Memory Café for residents in the north of the Borough – visit www.eastwoodmemorycafe.btck.co.uk to find out more.



Age Friendly Nottingham



Age Friendly Nottinghamshire is a Nottinghamshire County Council project focusing on reducing loneliness and isolation. The AFN Co-ordinators use a 'Listening' process to bring people together with a shared vision and support them to take action on the things they care about most.

Having 'Listened' to residents at an independent retirement scheme in Beeston, 'Wacky Wednesdays' was born. This games afternoon was the impetus for four new groups: Beeston Community Action Project, Good Vibes, the Yew Tree Social Group and Community-Pitstop. Together they have organised social activities, litter picks, entertainment evenings and day trips as well as supporting the most isolated residents in their homes. 18 regular

activities have been set up over the last year giving residents the opportunity to socialise, make friends and feel more connected to their communities.

The groups are always on the lookout for more helpers, so if you would like to get involved give Gillian a call on 073410509746.



VOLUNTEERING



Help us recycle more...

Reduced winter garden waste subscription fee

Winter may be drawing in but with the grass still growing and the leaves falling, you can still take advantage of the garden waste collection service.

The good news is that the fee has reduced for the autumn and winter period.

From the 1st October 2018 the subscription fee for the remainder of the 2018/19 season has reduced to £27, with additional bins costing £7.

If you have already joined the service, you can still take advantage of an additional bin for the autumn and winter period.

Subscribe online at www.broxtowe.gov.uk/gardenwasteform or by using our automated payment line on 0115 917 7777 and choosing option 4, followed by option 1.



WINTER DISCOUNT

If you haven't done so already why not sign up to the garden waste scheme for the remainder of the 2018/19 season

£27 for 1 bin
£7 for each additional bin

www.broxtowe.gov.uk/gardenwaste

Are you contaminating your recycling bin?

We know our residents like to recycle with over 6,000 tonnes of recyclables collected by the Council each year. However, just one wrong item in your green-lidded recycling bin may mean we can't recycle anything in it.

To help our residents put the 'Right Waste' in the 'Right Bin' we have recently put recycling stickers on all green-lidded recycling bins showing which items can go in them.

The most common items which are incorrectly recycled in the green-lidded bin are:

- **Nappies and food waste** – cannot be recycled and should be placed in your black-lidded bin
- **Glass** – should be recycled in your glass bag or red-lidded bin
- **Textiles** – can be recycled in bags left out with your glass collection

Visit www.broxtowe.gov.uk/recycling for more information about waste and recycling in the Borough

✓ YES PLEASE

- Paper**
 - ✓ Newspapers
 - ✓ Envelopes
 - ✓ Magazines and catalogues
 - ✓ Junk mail
- Cardboard**
 - ✓ Cereal boxes
 - ✓ Egg boxes
 - ✓ Cardboard tubes
- Tins and cans**
 - ✓ Food tins
 - ✓ Drinks cans
 - ✓ Aerosol cans
- Plastics**
 - ✓ Drinks bottles (e.g. pop, squash, milk)
 - ✓ Shower gel and shampoo bottles
 - ✓ Cleaning product bottles
 - ✓ Yoghurt pots
 - ✓ Margarine tubs

✗ NO THANKS

- ✗ Nappies / sanitary waste
- ✗ Wood
- ✗ Toys
- ✗ Textiles, clothing and shoes
- ✗ Glass
- ✗ Garden waste
- ✗ Any other plastic

www.recyclefornottinghamshire.co.uk



Pride in Parks

The story so far...

Redbridge Drive, Nuthall

The site was the first to be solely funded from the Pride in Parks scheme with £47,500 worth of play area improvements.



Refreshed play areas

Play areas at Central Avenue Recreation Ground in Stapleford, Salcey Drive in Trowell and Jubilee Park in Eastwood have been given a refresh with a full jet wash of all equipment and rubber surfacing.

£110,000 improvements at Leyton Crescent, Beeston

Pictured on the front cover, a complete refurbishment has transformed this popular play area as part of the first major improvement works on the site in over 20 years. Improvements include new multi-play areas for juniors and toddlers, new swings, trampoline, seesaw, balance beams and spring riders, as well as a 4 metre high play dome.

Another award winning year for our parks

Great news - all of the Borough's Green Flag Awards have been retained this year including Colliers Wood for the 10th consecutive year and Bramcote Hills Park for the 12th consecutive year! The Borough's three Community Green Flag sites also retained their flags at Alexandrina Plantation and Sandy Lane Local Nature Reserve (10th consecutive year), Brinsley Headstocks Local Nature Reserve and Bramcote Old Church Tower.



Poppy streams honour World War Centenary



A poppy stream was a poignant tribute to those who lost their lives during the First World War when it flowered at Hall Om Wong Park in Kimberley just in time for the Freedom Parade back in June. Sadly, mother nature wasn't so kind to the poppy stream in King George's Park in Bramcote but commemorative events at the site still provided a fitting tribute to our fallen soldiers.



COMING SOON...

- New equipment at Mansfield Road Recreation Ground in Eastwood thanks, in part, to Section 106 contributions from the Rippon Homes Development at Peacock Drive.
- Improved play area at Millfield Road Open Space in Kimberley.
- £125,000 of funding has been allocated by the Borough Council for improvements to outdoor spaces managed by Town and Parish Councils so that all residents can access improved facilities.



Team Up To Clean Up

Our Clean and Green Campaign recently launched as part of an initiative to make Broxtowe a cleaner place.

There will be lots taking place as part of the campaign to complement what we already do to keep Broxtowe clean and tidy.

Back in September, the Council's Senior Management joined forces with local Councillors to take part in the first litter pick to launch the campaign at Dovecote Lane Recreation Ground in Beeston.

Join our Community Clean Team

We are asking individuals, community groups, schools and businesses to take collective responsibility for keeping the Borough clean and tidy and encourage everyone to recycle more.

If you'd like to organise an event, we can help by loaning equipment.

There is also a useful resource pack on our website at www.broxtowe.gov.uk/cleanandgreen which provides everything you need to organise your event. This includes checklists and risk assessments to help ensure you keep safe whilst doing your bit, as well as templates for promoting the fantastic work you're doing.

For more information about Clean and Green, visit www.broxtowe.gov.uk/cleanandgreen or contact recycling@broxtowe.gov.uk



Community Clean Team Resource Pack





2017/18 Annual Report Summary

This summary outlines how we spent the money we received from the Council Tax you pay, business rates, Government grants and other income we received during the 2017/18 financial year.

General Fund

Day to day running costs of Council services (except Council Housing) e.g. salaries, transport, general office running costs and income from fees and charges.

The Council spent a net £0.749m less than it received in funding and £2.159m less than it planned to spend.

How the money was raised

£5.4m from Council Tax

£3.0m from our share of Business Rates

£0.8m Revenue Support Grant from Government

£0.1m from our share of additional Council Tax collected in previous years

**Total Income:
£9.3 million**

Where the money was spent



Where does your Council Tax go?

Council Tax is set annually and the money you pay is used to fund local services. Around 9% of your Council Tax goes towards funding services provided by Broxtowe Borough Council. The rest goes to Nottinghamshire County Council, Nottinghamshire Police, Nottinghamshire Fire and Rescue and your Parish Council.

We collect Council Tax for all of these organisations but each is responsible for deciding its own rates. Based on a Band D equivalent:

£1,419.43 goes to Nottinghamshire County Council

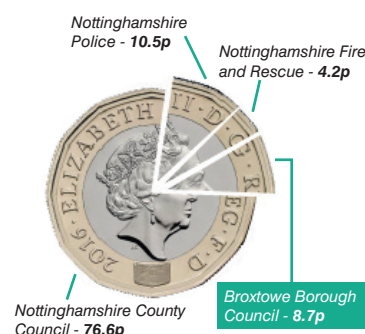
£195.39 goes to Nottinghamshire Police

£161.85 goes to Broxtowe Borough Council

£77.51 goes to Nottinghamshire Fire and Rescue

Parish precepts vary between each Parish

Please note this is based on your 2018/19 Council Tax





More detailed information about the Council's finances can be found in the Annual Statement of Accounts at www.broxtowe.gov.uk/annualaccounts or from our Finance Team on finance@broxtowe.gov.uk or 0115 917 3228.

Capital Programme

Spending of a "one-off" nature on improvement projects such as housing modernisations, vehicles, equipment and software. This included £2.0 million on the housing modernisation programme and £1.1 million on gas heating replacement.

How the money was raised

£0.4m from new borrowing

£5.2m from internal funds

£0.2m proceeds from the sale of assets

£0.7m from grants and contributions

Total Income:
£6.5 million

Where the money was spent

£4.6m Council housing

£0.3m I.T systems and equipment

£0.3m Leisure Centre improvements

£0.2m Parks and recreation

£0.2m Other schemes

£0.6m Grants towards affordable housing and improvements

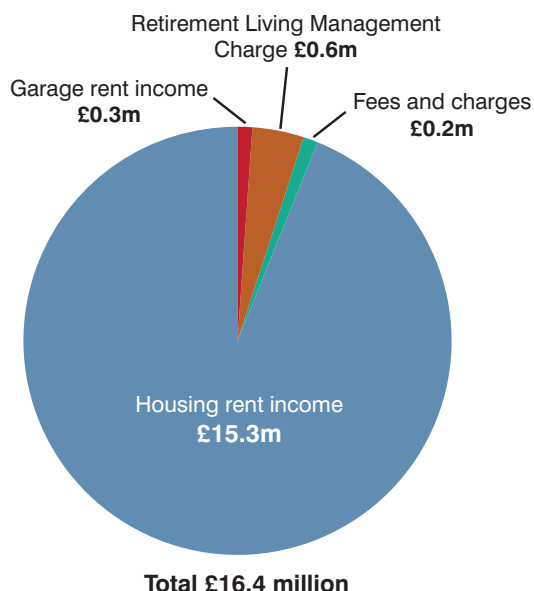
£0.3m New vehicles

Expenditure: £6.5 million

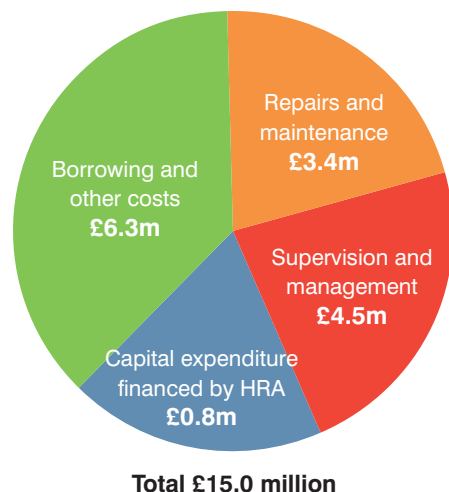
Housing Revenue Account

Day to day costs and income in respect of Council housing.

How the money was raised



Where the money was spent





New Fines For Car Litterers



People who throw litter from their vehicles will face tougher fines, thanks to new powers awarded to local authorities.

The legislation means that for the first time Councils will be able to impose fines on the owners of vehicles from which litter is thrown, even if it was discarded by someone else. These new fines will make sure the perpetrators, not the local community, bear the cost of keeping our streets and roads clean.

The fixed penalties will be £75 but if not paid within 28 days, this amount will double to £150.

Top Safety Tips This Winter

During darker nights and festive celebrations, follow these simple safety tips from The South Nottinghamshire Community Safety Partnership so you don't become the victim of crime this winter.



Going out

- Ensure doors, gates and windows are locked
- Invest in a security light and set a burglar alarm
- Don't leave Christmas presents on view

Whilst shopping

- Keep handbags, purses and wallets secure, out of sight and never unattended.
- Always close car windows and lock doors
- Park in a well-lit area, or a car park displaying Park Mark signage www.parkmark.co.uk

Cash points

- Don't use a cash point if you see anything suspicious
- Ensure your PIN cannot be seen
- Avoid carrying large amounts of cash

When out at night

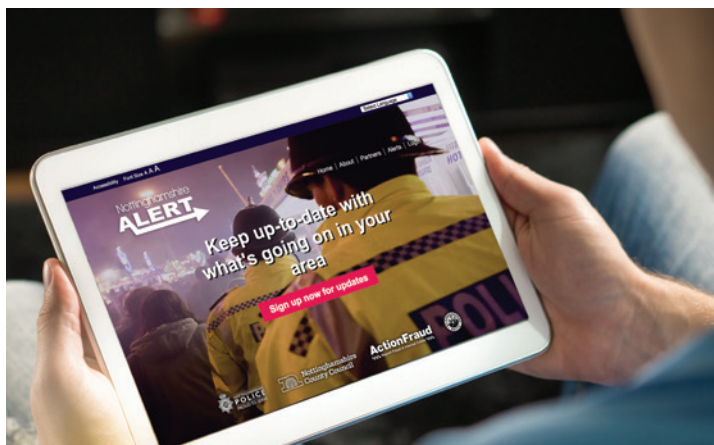
- Ensure someone knows where you are and when you'll be home
- Don't leave bags unattended
- Drink responsibly, never accept drinks from strangers, don't leave drinks unattended
- Don't drink and drive
- Don't use unlicensed taxis
- Never walk home alone, don't use alleys or walk across open spaces, stick to well-lit areas



Do you know about Nottinghamshire Alert?

Nottinghamshire Alert allows you to keep informed about issues affecting your area. When you sign-up, you can choose which organisations can contact you, what information you'd like to receive and whether you'd like to receive messages by email, text message or voice message.

Find out more at www.nottinghamshirealert.co.uk





Blog from Inspector Riley



Well, since the last newsletter, autumn is well underway. It really does seem that this year is flying past really quickly - how many sleeps 'til Santa?!

A number of things have happened in the makeup of my teams at Broxtowe - at both Beeston and Eastwood.

Firstly, we have said goodbye to Sgt Deb Regan, my neighbourhoods Sgt at Beeston. Deb has moved on to a new role in the custody suite at Mansfield. I'm sure you would all join me in thanking Deb for her dedicated service on the Borough and wish her well in her new role. It gives me great pleasure to welcome Sgt Heather Harding as Deb's replacement. I am sure she will be a huge success in the role bringing recent experience as a beat manager on City Division.

Also leaving us is Sgt Gary Cook, one of the response sergeants based on the Borough. Like Deb, he is transferring to the custody suite. Gary goes with our best wishes and thanks. He has been replaced by Sgt Matt Dumbrell, a highly experienced detective who will no doubt bring a huge amount of investigative

experience to the fore.

We also waved goodbye to PC Hannah Ward, who has gone on to a new role in the police unit at HMP Nottingham. Hannah's knowledge of Stapleford will be missed, but I'm sure she will be a great success in her new role and we wish her all the best in it. She has been replaced by PC Barry Winter, who has joined us from the one of our local response teams.

We have also welcomed PCSO Gaby Slaney onto the team at Eastwood. Gaby has recently joined the organisation but is settling into her new role and I'm sure it won't be long before she becomes a familiar face on the streets of Eastwood. If you see her, please say hello and make her feel welcome!

Following feedback from partners, communities and the teams themselves, I have made the decision to re-align beat managers and PCSOs to individual areas. Ownership of problems on areas will be made much simpler and each of the six areas will now have a 'go to' team for their local issues once more. There will be times, however, when they are regularly asked to cover other areas where resourcing levels dictate that as a necessity, or where I need to deploy additional staff into an area to tackle a particular issue.

You can see full details of your beat teams on the Nottinghamshire Police website by searching for your postcode at www.nottinghamshire.police.uk/neighbourhoods

From here, you can also read my monthly blog about recent issues in the Borough.



NOTTINGHAMSHIRE
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IMPORTANT CONTACTS

To find out about crime in Broxtowe check out the Neighbourhood Alert System at

www.nottswatch.co.uk

or visit the Nottinghamshire

Police website at

www.nottinghamshire.police.uk

In an emergency or to report a crime in progress contact the police on **999**.

To report information and suspicious activity contact the non-emergency Nottinghamshire Police number **101**.

To report crime anonymously contact Crimestoppers on **0800 555 111**



Get in touch

Beeston Police Station

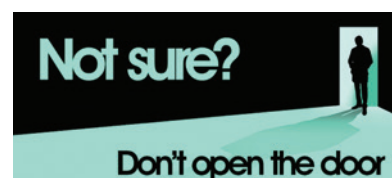
Ext: 310 2235 Mob: 07702 141736

simon.riley@nottinghamshire.pnn.police.uk

How To Deal With Bogus Callers

A distraction burglary is where a criminal calls at your home posing as an official or asks for your help with something.

Visit www.nottinghamshire.police.uk/advice/prevention/distraction for some simple precautions you can take to stop yourself becoming a victim.





Supporting Broxtowe Businesses

Beeston Square plans given the go ahead

Planning Committee unanimously granted full consent for Beeston's new cinema and outline planning consent for the mixed use and residential building.

The development will include 120 new homes, a cinema and a number of new food and drink outlets.

The application was submitted back in May after a public consultation on the designs, with more than 150 local residents giving their views on the plans.

The Council will now be working to secure a developer for the residential part of the site, along with operators for the leisure facilities.



Nottingham 26 Development

The Nottingham 26 development on the outer edge of Eastwood is progressing significantly with two of the three units now substantially completed.

The 55 acre site is located close to junction 26 of the M1 motorway, accessed via the A610 dual carriageway. Both smaller units occupy a prominent roadside position, fronting the A610 and benefit from ample parking facilities with potential for more if needed.

The larger unit, is the biggest single new build warehouse in the East Midlands at 550 000sq ft. Once occupied, the three units will provide a huge boost to the local economy in terms of jobs in the Borough.



Eldon Road Industrial Estate

New businesses are set to move into the Borough and create more jobs, following a full refurbishment, of commercial space in Attenborough.

The 31,000 square foot of commercial space at Eldon Road has benefitted from refurbishments worth a six figure sum.

New Car Park in Beeston

A new car park has opened at Technology Drive, adjacent to Beeston train station.

The new car park offers 62 parking spaces, of which 6 are dedicated to blue badge holders, with the added bonus of:

- The latest Pay & Display machines which accept payment in coins, by bank card, by contactless cards and Apple pay
- Pay by Phone facilities
- Facilities to park and pay for multiple days in one transaction
- Energy efficient lighting and surveillance cameras to ensure the safety and security of car park users
- Dedicated bicycle storage area
- Step free access to the train station's platform 2 for wheelchair and buggy users

For more information visit www.broxtowe.gov.uk/parking





Jobs and Skills Training

D2N2 Growth Hub

The Council is continuing to work in partnership with the D2N2 Growth Hub, providing business support including Business Health Checks. These allow businesses from within the D2N2 area to book a free 90 minute 1-2-1 session with an advisor from either the Growth Hub, Wren Accountancy or Pin Sharp Marketing.

If you're a local business, our Economic Development Team would like to hear from you about what other events and workshops you would like to see in the programme.

Email economic.development@broxtowe.gov.uk or call 0115 917 3826.

Small business? Ace your market research

Business support advisors, MiVentures have some top tips to help small businesses carry out effective market research without breaking the bank.

- **Measure footfall** - If you intend to have physical business premises, you will need to measure footfall. To gauge whether the location will be right for your business, make sure you test different times and days.
- **Online surveys** – There's loads of free online survey tools. Start by working out the information you need to find out and then draft your questions. If you're planning to trade locally, check and see if your town has an online forum that your survey could be posted to, as well as trying social media.
- **Visiting Business Libraries** - Make use of free market research tools and information available in business reference libraries.

For more tips and advice on starting up or running your business, live chat online with a Business Advisor – Monday to Friday 9.00am to 7.00pm – free of charge to Broxtowe residents.

Visit www.broxtowe.gov.uk/businessadvice



Got a business question?
Chat LIVE to a business advisor for FREE!



Want to access this award-winning service?
Visit: www.broxtowe.gov.uk/businessadvice
Available Mon - Fri, 9am - 5pm (excluding Public Holidays)
@MyIncVentures

Take a seat

A new scheme was launched in Beeston earlier this year, encouraging businesses and meeting places to have a seat available in case an older person needs to catch their breath and rest while they're out.



A 'We are Age Friendly' sticker will be displayed in all shops and premises taking part in the initiative or view the list at www.nottinghamshire.gov.uk/care/health-and-wellbeing/take-a-seat-initiative/broxtowe

Coming up

Small Business Saturday returns on 1st December – why not support one of the Borough's many independent businesses or take advantage of one of their special Small Business Saturday offers. Find out more at www.broxtowe.gov.uk/smallbusinessaturday

Beeston Farmers Market takes place 9.00am - 2.00pm in Beeston Square on the third Saturday of each month showcasing a range of local produce from artisan bread, donuts and brownies, award-winning pies, honey and more.



Housing News

Housing Systems Upgrade

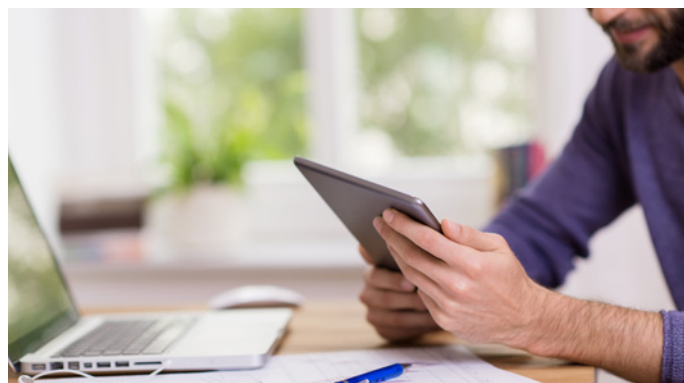
What do Tenants and Leaseholders need to know?

The Capita Open Housing computer system is being upgraded. To enable essential upgrade works to take place, the system will be closed down from **Monday 3rd December to Monday 10th December 2018**.

How does this affect you?

During the upgrade, the Housing Department will only be able to log emergency repairs. Please continue to report these in the normal way by phoning us on 0115 917 7777 or visit www.broxtowe.gov.uk/repairs for more information.

You should experience little or no disruption to Housing services during this time and we would like to thank you in advance for your patience.



House Building

We have recently commissioned an external organisation to undertake a Housing Needs Survey and House Building Delivery Plan. As part of this work, they will:

- Establish current and projected social and affordable housing need over the next 10 years.
- Identify how this need will be met by the housing market, registered social landlords and other partners.

- Better understand the intentions of registered providers when it comes to future affordable house building.
- Identify the need for provision of specialist accommodation for particular groups e.g. people with disabilities, older people, key workers.
- Consider the land and financing options to fund a house building delivery programme.

The report will be completed in December and presented to Housing Committee.



Estate Walkabouts

Tenant & Leaseholders are invited to join Housing Officers on inspections of their estates.

Officers from the Housing Department carry out inspections on Council housing estates throughout the year. Having tenants and leaseholders involved in these inspections help to highlight areas of concern that may be causing issues within the community, which officers may not be aware of, including:

- What matters most to you about the area you live in?
- Are there areas that need to be tidied up?

Having someone local to the area attend does make a significant difference and results in positive actions on the estates.

A programme of inspections is available at www.broxtowe.gov.uk/estateinspections and will be updated throughout the year.





Welcome to Independent Living

Following the commissioning of an external review by HQN of the Retirement Living Service, a new model was proposed and accepted unanimously by the Housing Committee in June.

The review involved an extensive process of engagement with employees, residents and Councillors. The key changes to the service involve:

- A new staffing structure for employees who will be renamed "Independent Living Co-ordinators". The employees will have new job descriptions. The new structure saves over £200,000 in a full year.
- The new Independent Living Co-ordinators will focus solely on relationships with tenants in order to support them to remain independent. Other aspects of work which they did previously, including health and safety checks on premises and organising social activities for residents, will pass to new specialist officers.
- Each resident in Independent Living accommodation will be offered an individual needs assessment and an action plan to assist them to remain independent.

Newsletters have been distributed to residents in our schemes telling them of the new service and inviting them to "meet the manager" sessions to explain more about the changes.

Annual Report

Our Housing Annual Report is available at www.broxtowe.gov.uk/housingnews

To request a paper copy telephone 0115 917 3616 or email Housing.Strategy@broxtowe.gov.uk



Garage Improvements

Work has commenced to refurbish garage sites across the Borough.

A number of sites have already been completed, with 43 garages refurbished across four sites and six garages replaced at Gregory Court, Chilwell.

Moving forward, sites containing prefabricated garages are being looked at with a view to demolishing existing garages and replacing them with new ones. Sites containing brick built garages are being considered for refurbishment. This will include replacing existing

roof coverings, fascias, guttering, rainwater pipes and painting doors and frames. Where needed, repointing work will be completed.

Rent a garage from us?

If you rent a garage from the Council, you will be notified in writing when we are planning to commence work that will affect you.

Want to rent a garage?

Garages are available to rent at a low cost for all residents of the Borough. Visit www.broxtowe.gov.uk/garages for more information.



Before



After



Mental Health Task Group

The Council has set up a Mental Health Task Group to review how we respond to individuals who access our services who may have mental health issues.

Recommendations will be made by the group in order to continue to improve the responsiveness of Council services to these residents.

The review will look at evidence including how common mental health problems are in the Borough, both in

relation to children and young people and adults and older people. The group will also take evidence from a wide range of individuals and community groups who have expertise and knowledge in this area.

The group would be keen to learn from people in the community who would wish to contribute ideas or stories of their own experience, which could help inform the recommendations. If you would like to contribute please send your thoughts to **ceo@broxtowe.gov.uk**



Make Your Home Safe

October has been Home Security Awareness Month - a reminder to everyone to check and, if needed, to take measures to increase it.

It is useful for everyone to be aware, but even more so for those affected by domestic abuse.

During the month, Broxtowe Borough Council and Broxtowe Women's Project (BWP) have been working to help those affected make their home as secure as possible.

The campaign has and continues to recommend those affected to take measures such as:

- get locks changed if needed (free for Council tenants);
- make sure smoke and carbon monoxide alarms work;
- have a fireproof letter box;
- shred documents rather than putting them in a bin;

- have a door chain;
- turn off location services on phones.

BWP raises awareness through practical demonstrations to help survivors of domestic abuse make their house safer.

Full details can be found at **www.broxtowewomensproject.org.uk**





Stay well this winter

Are you winter ready? Here are some top tips on ways you can protect your health, as well as find the right service if you have an illness or minor injury.

- 1 Slips, trips and falls during winter account for many unplanned hospital admissions. Avoid unnecessary trips in icy conditions and ensure you dress appropriately if you must go out.
- 2 Think first aid and stock up on basic medicines for common ailments like coughs, colds, sore throats and ear infections at your local pharmacy

- 3 If you need help fast but your health problem isn't life threatening, the NHS 111 service can help. It is available 24 hours a day, seven days a week, and is free to call from landlines and mobiles.

- 4 You can now book routine appointments with a GP or Nurse on weekends and evenings. Your GP surgery will be able to provide you with more information.



NHS
Nottingham West
Clinical Commissioning Group

Need help losing weight?

A new, free service is available to help. The Nottinghamshire County Council commissioned service includes:

- **Adult Weight Management** - Broxtowe residents with a BMI above 25 may be eligible for a 12 month community based weight management service including a 12 week group based programme, nutrition and physical activity sessions, with ongoing support.
- **Family Healthy Lifestyle Programme** - Alive 'N' Kicking - 12 week programme packed full of interactive activities for children and their families, including healthy eating advice and fun physical activity.
- **Healthy Me, Healthy Baby - Maternity Lifestyle Service** - Support for pre and post-natal women with a BMI above 30 by providing healthy eating and physical activity advice.
- **ENGAGE – Get-up and Go Exercise** - A group exercise programme for adults over 55 which aims to improve balance, increase confidence and provides an opportunity to meet new friends.

To get involved, please call 0333 005 0092 or email changepointnotts@everyonehealth.co.uk



everyone HEALTH
NOTTS



Nottinghamshire
County Council

Dementia Friends

Would members of your community group or organisation like to understand more about what it is like to live with dementia?

You can find your nearest Dementia Friends Information Session at www.dementiafriends.org.uk or contact Alex McLeish on alex.mcleish@broxtowe.gov.uk to discuss delivering a session to your group.



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contact your practice.

For more information,
visit nhs.uk/GPaccess

Your NHS, here for you.

**Pre-bookable appointments are available
Monday-Friday, 6.30pm-8pm, plus
weekends & bank holidays.**

The appointment may take place at another
GP Practice in your area.

If you need urgent medical advice before 8am
or after 6.30pm, you should continue to call NHS 111.



Leanne Brooks, Nurse



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133 Nottingham Rd, Selston NG16 6BT, Tel: 01773 306909

136 Derby Rd, Stapleford NG9 7AY, Tel: 0115 949 1534

The Old Church, Main St, Kimberley NG16 2LL, Tel: 0115 938 6720

154 Nottingham Rd, Eastwood NG16 3GG, Tel: 01773 713484

www.gillotts.co.uk



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Broxtowe Borough Council

Useful addresses and telephone numbers

COUNCIL SERVICES

Council Offices & Town Hall
Foster Avenue
Beeston, NG9 1AB

Kimberley Depot
Eastwood Road, Kimberley, NG16 2HX

All above offices

Tel 0115 917 7777

www.broxtowe.gov.uk

COUNCIL HOUSING REPAIRS

Daytime and out of hours
Tel 0115 917 7777

OTHER USEFUL SERVICES, ADDRESSES & TELEPHONE NUMBERS

Citizens Advice Broxtowe
Council Offices
Foster Avenue, Beeston NG9 1AB

Tel 0844 499 1193

bureau@eastwood.cabnet.org.uk

Citizens Advice Broxtowe
Library & Information Centre
Wellington Place, Eastwood NG16 3BG

Tel 0844 499 4194

bureau@eastwood.cabnet.org.uk

www.citizensadvice.org.uk

Age UK
0800 169 6565

Consumer Direct
08454 040506

NHS Advice
24 hour Nurse & Health Advice
Tel 111

Nottinghamshire County Council
Tel 0300 500 8080

Voluntary Action Broxtowe
Oban House
8 Chilwell Road
Beeston, Nottingham NG9 1EJ
Tel 0115 917 8080

Eastwood Volunteer Bureau
Wellington Place (rear of Library)
Eastwood, Nottingham NG16 3BG
Tel 01773 535 255

The Helpful Bureau
39-41 Church Street
Stapleford, Nottingham NG9 8DB
Tel 0115 949 1175

Nottinghamshire Police
(Non-emergencies)
101

Crimestoppers
0800 555 111

Sure Start Children's Centre, Eastwood
0115 993 9750

D.H. Lawrence
Birthplace Museum,
8a Victoria Street,
Eastwood, NG16 3AW
Tel 0115 917 3824



Bramcote Leisure Centre
Derby Road, Bramcote, NG9 3GF
Tel 0115 917 3000

Chilwell Olympia Sports Centre
Bye Pass Road, Chilwell, NG9 5HR
Tel 0115 917 3333

Kimberley Leisure Centre
Newdigate Street, Kimberley, NG16 2NJ
Tel 0115 917 3366

www.lleisure.co.uk

Contact your local councillor, all details available on the website at
www.broxtowe.gov.uk/yourcouncillor

ਜੇਕਰ ਤੁਸੀਂ ਇਹ ਸਮੱਗਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਫੋਰਮੈਟ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 0115 9177777 ਤੇ
ਸੰਪਰਕ ਕਰਨਾ ਸ਼ੁਰੂ ਕਰੋ।

如果你需要此傳單用其他的形式或文字寫成，請撥電話 0115 917 7777 與我們
聯絡。

اگر آپ چاہتے ہیں کہ یہ لیفٹ آپ کو اردو زبان میں بھیجا گیا جائے
تو براہ مہربانی فون نمبر: 0115 9177777 پر رابطہ کریں۔

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languages contact us on 0115 917 7777

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favourite social networking sites or sign up to the email alerts.

www.broxtowe.gov.uk/socialmedia

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Broxtowe Borough Council
Foster Avenue, Beeston,
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Tel 0115 917 7777 or
Fax 0115 917 3030
www.broxtowe.gov.uk

South Nottinghamshire
Community Safety Partnership
0115 917 3492

Broxtowe Borough Partnership
Tel 0115 917 3492
www.broxtowepartnership.org.uk



www.broxtowe.gov.uk