



**Broxtowe  
Borough  
COUNCIL**

# What YOU Told US

We recently ran a Borough wide consultation to ask local people what they thought about Council services and what areas we should focus on for the next four years. Over 500 of you took part.

*Here's what you told us...*

**Satisfaction**

- 78%** were satisfied or very satisfied with Broxtowe as a place to live.
- 55%** were satisfied or very satisfied with the service they receive from the Council.
- 30%** were satisfied or very satisfied with how the Council listen to them.

*We will be looking at ways we can improve this.*



## Priorities

*Most people were supportive of our five priorities:*

- Housing** - A good quality home for everyone
- Health** - Support people to live well
- Environment** - Protect the environment for the future
- Business Growth** - Invest in our towns and our people
- Community Safety** - A safe place for everyone

**The three most supported ideas for the future were:**

1. Reduce anti-social behaviour **(92%)**
2. Support people to live well with dementia and support those who are lonely or have mental health problems **(91%)**
3. Increase recycling and composting **(90%)**

**The environment was the priority that residents supported the most.**

You told us that you valued the work we have done on:

1. Park improvements
2. Waste and recycling collections
3. Leisure facilities
4. Street art
5. Housing modernisations



## Managing your money

Most people thought the Council should focus on generating income through commercial activity to help manage its budget. You also told us you wanted us to protect Council services.



## Ideas for the future

*Nearly 40 ideas were generated which the Council is looking at taking forward.*

*Turn over to see some of the ones we'll be working on over the coming year.*

# Ideas for the future



## Housing

### YOUR IDEAS

You said	We will do
Can accommodation above shops be brought back to use.	We are proposing to do this in Stapleford as part of the regeneration plan for the area.
More shared housing for younger people.	We will looking to incorporate this within our new House Building Delivery Plan through a community living network initiative.
Introduce better controls for houses in multiple occupation.	We are collecting evidence and will present reports to Councillors in the new year.

## Community Safety

### YOUR IDEAS



You said	We will do
Set up more initiatives and partnering with local groups to reduce knife crime.	We will do this as part of our Local Knife Crime Action Plan.
More activities for young people especially in Eastwood and Brinsley.	<b>Agreed.</b> We will implement this.
Bring back the "family fun day" in Eastwood.	<b>Agreed.</b> We will implement this.



## Health

### YOUR IDEAS



You said	We will do
Establish more allotment schemes such as "dig in" at Stapleford.	We are intending to include this idea as part of our approach to improving mental health.
Review public toilet provision and introduce changing places / toilets.	We will review public toilet provision and put proposals to the relevant committee in year 1.
Ensure swimming lessons are inclusive of children with special needs.	<b>Agreed.</b> We will implement this.
Use parks and open spaces for more events – e.g. inflatable obstacle course, concerts, bank holiday markets.	<b>Agreed.</b> We will implement this.
Introduce volunteer gardeners.	<b>Agreed.</b> We will implement this.
Develop community led initiatives to address the needs of people with mental health issues ,loneliness, poverty.	

# Business Growth

## YOUR IDEAS

You said	We will do
Train people now for professional jobs linked to HS2.	We will implement this in partnership with other agencies.
Improve the A610 corridor.	We will develop plans and proposals and seek funding for this.
Introduce a programme to help older carers to get back to work.	<b>Agreed.</b> We will implement this.
Develop more business units.	<b>Agreed.</b> We will implement this.
Develop pop-up shops in empty shops.	<b>Agreed.</b> We will implement this on a pilot basis.
Consider introducing pet cremations.	We will investigate this possibility.
Introduce a Sunday antiques and bric-a-brac market.	<b>Agreed.</b> We will implement this.
Join the Co-operative Councils Innovation Network to get new ideas.	<b>Agreed.</b> We will implement this.



# Environment

## YOUR IDEAS



You said	We will do
Recruit road ambassadors to do things like advise locals to move cars when the road is due for sweeping.	<b>Agreed.</b> We will implement this.
Make recycling messages clearer so people know what to recycle.	<b>Agreed.</b> We will implement this.
Connect green spaces together.	We will come up with a plan to do this.
Introduce community champions for recycling and composting.	<b>Agreed.</b> We will implement this.
Connect Bennerley viaduct to the Erewash canal and improve walking and cycling routes round the Borough.	We will investigate this and endeavour to come up with a proposal.
Reduce air pollution.	We will put fresh energy and emphasis on our plans to tackle air pollution and publicise them better.
Improve the cleanliness of alleyways.	We will engage the local community to create an “alley improvement taskforce”.
Offer community workshops on reducing carbon emissions.	<b>Agreed.</b> We will implement this.
Investigate setting up a community project to recycle plastic.	We will consult the community to see if we can create such a project.
Have more informal grass areas to reduce the cost of grass cutting and more wildlife friendly and meadow planting.	<b>Agreed.</b> We will implement this.
Use more video-conferencing to reduce travelling; introduce incentives and encouragements for staff to lift share and plan shared travel.	<b>Agreed.</b> We will implement this.
Introduce a scheme to create new wetlands.	We will work with the Notts Wildlife Trust, the environment Agency and other partners to identify what we will do.
Introduce food waste recycling.	When we know what the national waste strategy proposals are we will review this and other increased recycling and composting ideas.
Introduce a borough-wide volunteer tree-planting programme and a scheme to look after the welfare of newly planted trees.	<b>Agreed.</b> We will implement this.
Use a litter slogan “don’t mess with Broxtowe”.	<b>Agreed.</b> We will implement this.
Give all staff environmental awareness training and introduce a live board for employees to contribute ideas for carbon reductions and environmentally better outcomes.	<b>Agreed.</b> We will implement this.
Implement the learning and recommendations in the centre for alternative technology’s zero carbon Britain report.	<b>Agreed.</b> We will implement this.
Scrupulously review BBC’s consumption of paper, timber, plastic, any non-sustainable products such as peat or environmentally unfriendly chemicals to ensure everything is sustainable and all tea/coffee etc is fairtrade.	<b>Agreed.</b> We will implement this.

