

VISITING THE COUNCIL OFFICES

OUR OFFICES WILL BE OPEN FROM 9.30AM UNTIL 12.30PM, MONDAY TO FRIDAY FROM 15TH JUNE FOR APPOINTMENTS ONLY.

SHOULD I VISIT THE OFFICES?

Please only make an appointment if you have no other way to do what you need to, as this will help us ensure that we can all stay safe and help those that need it most.

CAN YOU DO IT ANOTHER WAY?

- Visit our website to make a payment online or complete a form
- Email us an enquiry
- Phone us with an enquiry or to make a payment

YES

PLEASE CONTINUE TO DO SO FROM HOME

A full list of online services can be found at www.broxtowe.gov.uk/doitonline or contact Customer Services on 0115 917 7777.

NO

ATTEND THE OFFICES AT YOUR APPOINTMENT TIME

Please wait outside until you have been called in and follow social distancing measures at all times.

YES

DO YOU HAVE AN APPOINTMENT?

NO

CALL 0115 917 7777 TO MAKE AN APPOINTMENT OR TO SPEAK TO SOMEONE ABOUT YOUR ISSUE.

PLEASE DO NOT VISIT THE OFFICES WITHOUT AN APPOINTMENT.

If you are still unsure about what you need to do, please contact Customer Services on 0115 917 7777 or email customerservices@broxtowe.gov.uk

DO YOU WANT TO MAKE A CASH PAYMENT ON THE KIOSK?

YES

SORRY BUT WE ARE NOT TAKING CASH PAYMENTS AT THE MOMENT

Visit www.broxtowe.gov.uk/payments for alternative ways to pay or call Customer Services on 0115 917 7777 who can discuss your options with you.



NOTTINGHAMSHIRE
POLICE
PROUD TO SERVE

NOTTINGHAMSHIRE POLICE
Please call 101.
In an emergency, always call 999



CITIZENS ADVICE

Please call 0115 917 3082 to make an appointment

DO THE
RIGHT THING

LOOK OUT FOR
EACH OTHER