



Broxtowe matters

Winter 2021

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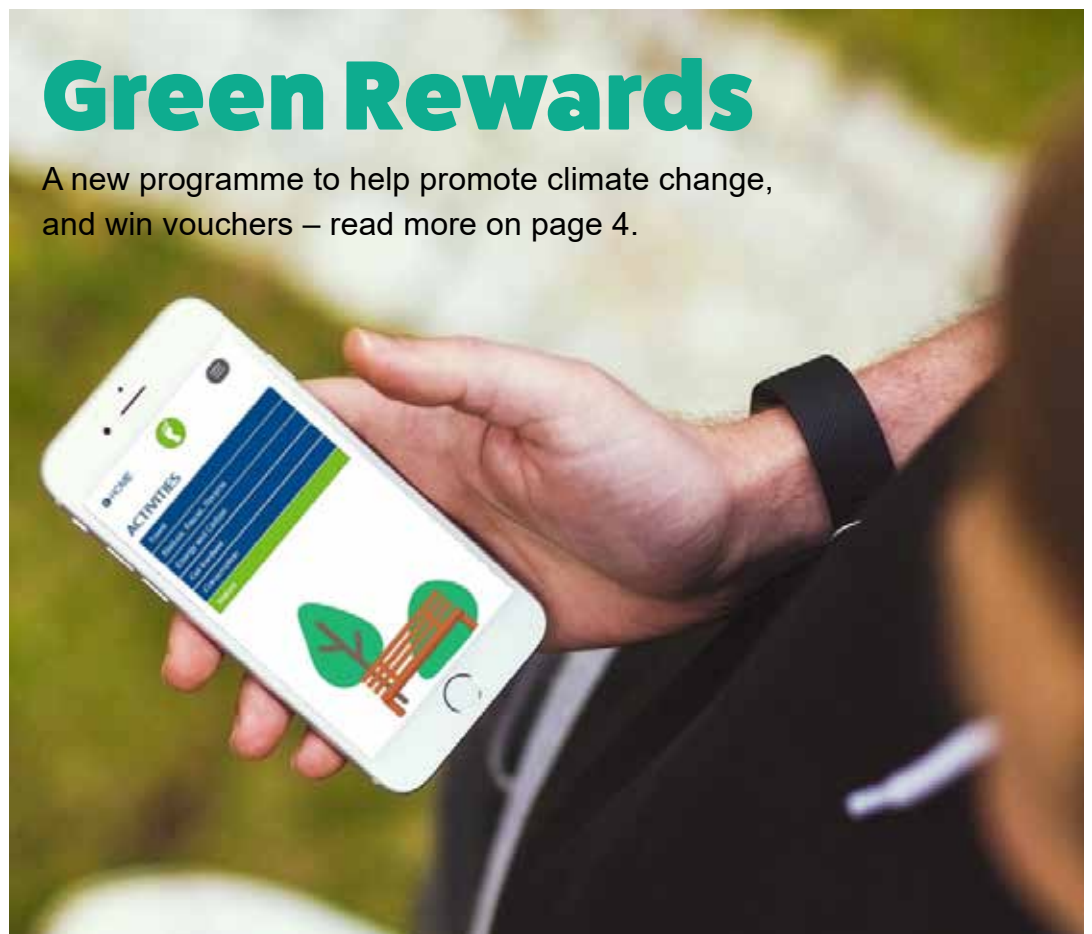
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Green Rewards

A new programme to help promote climate change,
and win vouchers – read more on page 4.



Local care from a local company

Call us on: **0115 9226116**

www.homeinstead.co.uk/Nottingham



Care to run?

Since we started Home Instead in 2010 we have been privileged and very lucky to have a CAREGiver team with a wide mix of interests, skills, experience and a lot of passion for what they do.

Dominique is a medical student going through her 3rd year of a 5 year Medicine degree at Nottingham University. Her family have always been involved in Care and therefore it was natural for her to look for opportunities in the care sector. She was especially keen to support people through the pandemic. In addition to experience, she also benefits from some extra cash.

Due to the pandemic, her medical placements were cancelled and Dominique looked for the opportunity to spend face to face time supporting people in their homes. This brought Dominique to Home Instead over a year ago.

Talking to Dominique about her experience so far, she mentions how valuable it is to have the one to one daily contact with Clients she supports. She says that this allows her to recognise any changes at an early stage and also understand people as individuals. She adds that the daily medication experience picked up while supporting Clients will also help her during her medical studies.

In her spare time Dominique enjoys running and recently completed the Robin Hood Half Marathon. When we asked about her experience she said: "I was incredibly happy to have finished with all 4 limbs intact" and immediately



asked "who will be running with me next year?"

Our congratulations to Dominique for completing the marathon and our thanks to her and all our CAREGivers who continue to deliver outstanding support to our Clients.

If you would like to join Dominique and the rest of the team do not hesitate to contact us on 0115 9226116.



Celebrating 100 years!

Gladys celebrated her 100th birthday in the company of family, neighbours, many friends and Marie and Julia; two of her CAREGivers.



We started supporting Gladys over four years ago when her family contacted us. Gladys was in hospital following a fall, and as her relatives live away, we provided day to day support.

Marie, one of her CAREGivers, was introduced right at the start and has now developed a very close relationship. Our CAREGivers ensure that Gladys is healthy and happy.

Gladys was not short on cards, gifts and surprises, and as the weather was kind, her garden was the place to be.

We wish Gladys our best and look forward to her next birthday party.



Dementia Friendly Communities - Home Instead Workshops

Research suggests that Dementia affects each individual in different ways however, even at late stages a person can understand what is going on around them. This in turn means that many people with Dementia can continue to live a relatively "normal" life as long as there is adequate support available, not just at home but in the community. This is where Dementia friendly communities can play a major part.

The concept is simple: to improve the quality of life for people with dementia and help them to become active members of the community.

At Home Instead in Nottingham, we have developed a comprehensive training program for our CAREGivers which covers all the aspects of Dementia and provides practical advice and techniques to help those suffering from the disease to continue to enjoy a good quality of life.

Part of this training is now being delivered as free workshops for families of those suffering from Alzheimer's and other Dementias or anybody who would like to find out more about the disease. If you would like to attend one of our seminars please contact us on 0115 9226116 or email: primo.sule@homeinstead.co.uk

We are looking for CAREGivers who can help us to assist people with services such as

Companionship, Home Help and Personal Care in their own home.

Please call **0115 9226116**

email to recruitment.nottingham@homeinstead.co.uk



HOMECARE THAT'S GOOD ENOUGH FOR THE QUEEN!

We are delighted to receive the Queen's Award for Innovation in recognition of our quality care



Getting in touch

Web visit www.broxtowe.gov.uk to pay and apply for services online

Email customerservices@broxtowe.gov.uk

Call 0115 917 7777 other useful contacts can be found on the back page

/broxtoweboroughcouncil

@broxtowebc

/BroxtoweBC



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We welcome your comments and views – just get in touch at press@broxtowe.gov.uk or call 0115 917 3825.

Also in this issue...

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Useful Contacts Back Cover



Introduction

Although 2021 was another year disrupted by the pandemic, thanks to your support we were still able to make some great progress on making Broxtowe a greener, safer, healthier Borough, where everyone prospers.

From town centre developments and new homes to tree planting and support for mental health, you can read more about our achievements during the last 12 months over the following pages. We are all hopeful that 2022 will start to look a little brighter and there is a great deal going on in Broxtowe to be excited about.

The new cinema in Beeston opened in May, with food and drink retailers poised to open on the site early next year and we also received the news that £20m funding was approved for Stapleford as part of the Government's Towns Deal Fund. And there is so much more to come next year.

We would like to take this opportunity to thank all residents for your efforts in helping to reduce the spread of COVID-19 in Broxtowe. We all have a part to play from wearing face coverings to social distancing, taking up the vaccination offer and getting the booster. From the bottom of our hearts, thank you to each and every one of you who has made every-day sacrifices to keep others safe or gone out of your way to help others.

Can we also take this opportunity to wish you all a Merry Christmas and very best wishes for a safe and healthy 2022.



Ruth Hyde OBE
Chief Executive



Councillor Milan Radulovic MBE,
Leader of the Council



Councillor Steve Carr, Deputy Leader of the Council

182 DAYS POST 2ND JAB? IT'S TIME TO MAX THE VAX. HERE'S 3 WAYS TO GET YOUR BOOSTER JAB:

1. WHEN YOU ARE INVITED BY THE NHS YOU CAN BOOK AT A LOCAL GP, PHARMACY OR VACCINATION SITE
2. NO WASTE YET? BOOK ONLINE OR VIA THE NHS APP, AT A PHARMACY OR VACCINATION SITE
3. WALK IN TO SELECTED SITES:
 - MANSFIELD VACCINATION CENTRE
 - FOREST RECREATION VACCINATION CENTRE
 - KINGS HILL HOSPITAL VACCINATION HUB



Green Rewards Launched



Residents from across Nottinghamshire are being encouraged to help promote climate change with a new programme that will earn you rewards for every small step you take.

The programme launched in October and is called 'Green Rewards'. You will be able to win vouchers for yourself or work together with other residents in your area to win a biodiversity prize, all whilst undertaking actions that help reduce carbon emissions in Broxtowe. These include travelling sustainably, enjoying nature, reducing waste or energy use and for each action you log through the website or app you'll earn 'Green Points'.

What do Green Points make? Prizes of course! Every month there will be two £20 vouchers given out; one for the top points earner and another in a raffle of all residents taking part.

Councillor Helen Skinner, Chair of the Environment and Climate Change Committee said: "The Green Rewards Programme is a fabulous initiative which all Broxtowe residents can take part in. Every effort, however small, can earn points to climb up the leader board. Broxtowe is committed to becoming carbon neutral by 2027 and projects like this will enable us to reach this ambitious target by working together and encouraging one another."

All Broxtowe residents are invited to join their neighbours in taking action on climate change. You can sign up to Green Rewards, for free, at: www.notts.greenrewards.co.uk

There's also a free app for iOS and Android which you can download by searching for 'Notts; Green Rewards' in your device's app store.



Broxtowe Green Festival

This September saw the first Broxtowe Green Festival take place at Inham Nook, Chilwell. This was a great success and it was fantastic to see so many people there. There were a variety of events throughout the festival including; talks, stalls, food, and music. All of these gave residents the opportunity to learn more about our commitment for a greener, cleaner Borough.

If you didn't manage to get to this year's event there are plenty of other ways you could get involved, such as helping out at the Incredible Edible Project, Hope Community Allotments and the Broxtowe Engagement Group.

New Bin Collection Calendar



You should have received your new bin collection calendar for 2021/22. Please let us know if you haven't had one and we can either e-mail or post it out to you.

Please note that there are no changes to your collections over Christmas. Your bin collection day will remain the same.





Building a Green Future Together

Climate change is one of the most important issues we face today, not just as a local community but worldwide.

The COVID-19 pandemic has thrown all of us off course in some way but we remain committed to reducing our carbon footprint as a Borough.

We have all rediscovered the green areas in our Borough during lockdown and our daily walks and bike rides have given us time to enjoy the spaces on our doorstep. There has never been a better time to take that appreciation for the natural settings we have and turn it into action.

Whether it is learning more about recycling, sharing energy saving tips with neighbours or offering us stories of what you are doing to reduce your carbon footprint.

Visit www.broxtowe.gov.uk/greenfutures to find out more about the small changes you can make to help make a big difference and protect the environment for future generations.



Go Green Challenge

Introducing our Go Green Challenge to inspire residents of Broxtowe to reduce, reuse and recycle more than you ever have before and help protect the environment for the future.

What is the Go Green Challenge?

Climate change is one of the biggest challenges out there and whilst we need big commitments to make a difference, there are also lots of small things you can do at home to do your bit. That's where our Go Green Challenge comes in! By signing up, you'll get weekly content direct to your inbox to help you reduce waste, reuse more and recycling like a pro.

What will I learn?

Through this new and exciting Go Green Challenge, you will learn what household items cause problems for our planet, how you can reduce your use of the worst offenders and will give you plenty of ideas for reusing some of them. If you have tried reducing and reusing already, recycling challenges will offer you the chance to dispose like the pros. If you think this challenge is too big for children, you're very much mistaken, this great adventure is suitable for all ages.

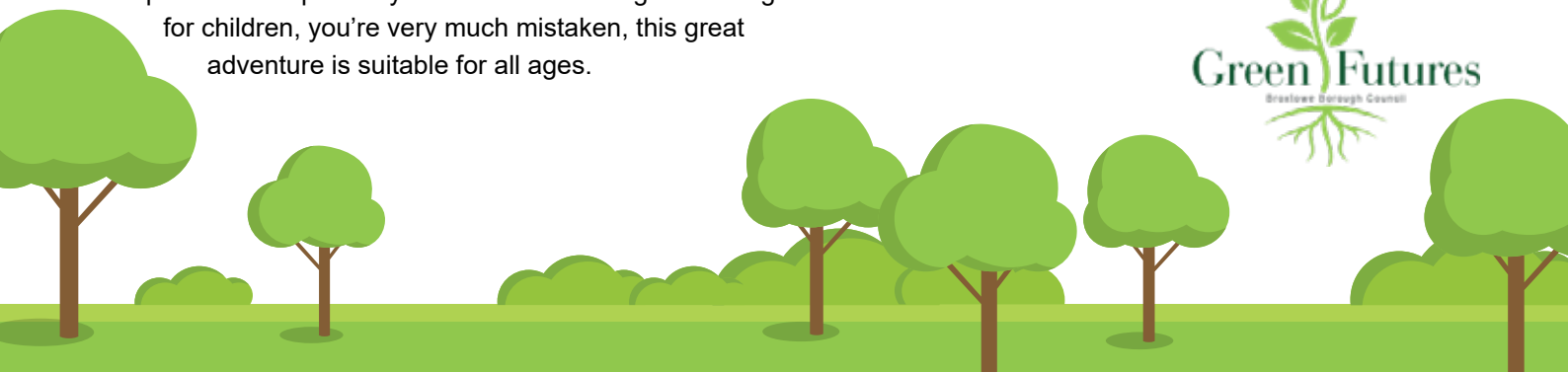
So whether it is just a few changes or a complete revolution in your household, now is a great time to break old habits and form new, green ones.

To join and find out more visit www.broxtowe.gov.uk/gogreenchallenge

Share your journey

Once you have started trying out the challenges, share your learnings, successes and creations with friends and family through social media. Share with us too, tagging us into any posts about your progress.

To tag us into your social media posts and updates, use @broxtowebc on Twitter, @Broxtowe Borough Council on Facebook and #GoGreenBroxtowe everywhere!





Broxtowe Open Spaces Retain Green Flags

Five Broxtowe open spaces celebrated retaining their Green Flag awards in October. Bramcote Hills Park, Colliers Wood, Alexandrina Plantation/Sandy Lane, Brinsley Headstocks and The Old Church Tower all retained the prestigious Green Flag Award.

The Green Flag Awards recognise and reward the best parks and green spaces across the country. A Green Flag is a sign to the public that the space boasts very high standards, is well maintained and has good facilities.

This year with COVID-19 restrictions, the sites were assessed by "Mystery Shopper" judges experienced in the management of Green Spaces. All the sites came out with very favourable reports reflecting their popularity as people have stayed locally during the COVID-19 lockdowns.

The role the Friends Groups and the Community play in helping to manage and develop these sites was seen as very important as well as the high standards achieved during very testing times.

Chair of Broxtowe Borough Council's Environment and Climate Change Committee, Councillor Helen Skinner said: "Our Green Flag sites are amongst the most popular Green Spaces in the Borough with very important environmental qualities and we are delighted to be celebrating the Green Flag Awards."

For more details of the parks and open spaces in Broxtowe Borough visit www.broxtowe.gov.uk/parks or contact 0115 917 3625.



Recycling Your Plastic

One of our most frequently asked questions when it comes to recycling, is what plastics can be put in the green-lidded bin?

The list below will help to clarify what you can recycle, but if you have any queries, please email: recycling@broxtowe.gov.uk

Plastics you can and can't recycle

Can recycle

- ✓ Plastic bottles
- ✓ Yoghurt pots
- ✓ Margarine/butter tubs

Can't recycle

- ✗ Fruit and meat trays
- ✗ Ready meal trays
- ✗ Plastic bottle tops
- ✗ Plastic bags
- ✗ Toys
- ✗ Plastic tubes
- ✗ Plastic wrap



Preparing your plastic for recycling

All containers must be empty and rinsed out before placing in the recycling bin. Plastic lids and tops should be removed and placed in the black-lidded bin.

You can also recycle tins, cans, mixed paper and card.

For more information about recycling, visit www.broxtowe.gov.uk/recycling



JOHN FLYNN OPTICIANS AN INDEPENDENT PRACTICE IN THE HEART OF BEESTON

NEW LOW VISION AND EYEWEAR STYLING CONSULTATION SERVICE FOR NEW AND EXISTING PATIENTS!



John Flynn Opticians is able to now provide eye examinations throughout the week on most days. The practice has also a brand new Eyewear Styling Service for existing and new patients at their practice in Beeston after recently training their team as professional eyewear stylists. This individually dedicated consultation service, offers patients a unique and bespoke eyewear styling consultation to help them to discover their perfect eyewear to suit both their optical and style needs. The consultations are curated by Annette and Wendy and this will enable all patients to feel assured they are being given an unparalleled consultation service to find them their perfect eyewear.

BOOK AN EYEWEAR STYLING CONSULTATION

BOOK AN EYE EXAMINATION

BOOK A LOW VISION ASSESSMENT

BOOK A DRY EYE/BLEPHARITIS CONSULTATION

DO YOU SUFFER FROM POOR VISION OR DO YOU KNOW ANYONE WHO MAY BENEFIT FROM SPECIALIST SPECTACLES AND AIDS?

0115 925 5051/939 2421

"I chose John Flynn Optician as it is local to me a well recommended. I like that it is an independent practice and not a large chain. They also have good quality frames and lenses.

My eye examination with Dr. Janjua picked up an astigmatism that had not been previously recognised. It made a positive difference to my headaches.

All the staff are a delight - friendly and helpful. It's a pleasure to visit."

A. Chidlaw

"Friends and people I know had told me how satisfied they were with John Flynn Optician, so I thought I would give it a try. I do not think my experience could have been bettered by any other practices.

I refer of course to the service and advice of the optician given to me two years ago at this practice at which time I was suffering with cataracts, and under his directive, I received hospital appointments where they were removed o.k. Dr. Janjua once again gave me a good examination.

He, like myself, was happy his last examination and my requirements had been correct.

The practice's team are very good. They are welcoming, happy and helpful. They are a pleasure."

J. Foster

"I was recommended to come to John Flynn Opticians by family. They have lovely staff who explain everything in detail, much more thorough than other opticians I have been to.

I love my new glasses, the shape and the colour. My eye examination was very thorough and detailed and the optician explained what all the technical words meant."

R. Fazal

"John Flynn Optician have friendly and knowledgeable staff who take their time to help with frame choices. It's a local opticians with a large selection of frames and a fast service. My glasses are perfect and fashionable. Just what I wanted. The exam with Dr. Janjua was very professional and thorough. He takes his time to explain everything whilst being friendly and kind."

E. Collins

"I cannot speak highly enough of Dr Janjua and all his team at Flynn Opticians in Beeston. Due to wrong prescriptions in the past going to him changed my life. Not only do you get the best product on the market and expert advice, everybody is so helpful and kind. I would not go anywhere else."

J. West

"I'd heard that the glasses were great quality and the service was great at John Flynn Optician. The staff have been very helpful and gave me all the facts I needed. I love the personal touch and that you don't have to ask for help - it's just given. I love my new glasses - the style, the colour, the quality - everything. Dan and Annette have been brilliant from the minute I walked in the door. They are very friendly and provided perfect service in every way. I will be coming back and will share my experience with others."

L. James



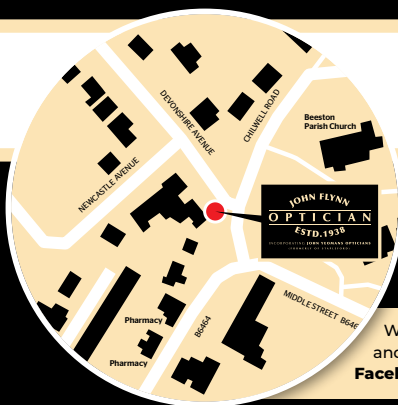
"Just picked up my third pair of specs from Flynn's. I've used them for years and cannot fault them, from the excellent care with my sight test to Annette and Wendy who are on hand to advise, make sure your specs fit and sit properly and just generally make you feel welcome. Nothing is too much trouble. Thank you all. Until my next visit."

E. Taylor

- ✓ INDEPENDENT OPTICIANS
- ✓ PROFESSIONAL EYEWEAR STYLING SERVICE
- ✓ LOW VISION AIDS AND SPECIALISTS LENSES FOR MACULAR DEGENERATION (AMD), GLAUCOMA AND MORE...
- ✓ DRY EYE AND BLEPHARITIS TREATMENT



Purveyors of Luxury eyewear since 1938 ● Clinical Eyecare ● Quality Eyewear



Open Monday to Friday from 9am to 5:30pm. Saturday 9am-5pm

John Flynn Opticians welcomes the registration of new patients and parking is available in the practice's own car park.

Telephone 0115 925 5051 to make an appointment.

enquiries@johnflynnopticians.co.uk www.johnflynnopticians.co.uk

Want to stay up to date with the latest news and arrivals? Why not follow us on **Instagram** and **Facebook @johnflynnopticians**

0115 925 5051





Toton and Chetwynd Consultation

Ambitious plans to create jobs, housing and transport links, connecting old and new communities on the borders of Nottinghamshire and Derbyshire over the next 20 years were unveiled in November.

Residents around Toton, Chilwell, Attenborough, Stapleford, Sandiacre and Long Eaton, as well as the surrounding areas, are being asked by Broxtowe Borough Council for their views on a Strategic Masterplan for the development of the area. The consultation will run until midnight on Monday 13 December.

The scheduled closure of the historic Chetwynd Barracks in 2024 and any proposed transport works around the potential Toton East Midlands Hub, provide a once in a lifetime opportunity to map out the future for the area, create cycle pathways, green spaces, new schools, healthcare facilities and modern communities, which offer affordable and carbon neutral homes.

Leaflets will be sent to over 80,000 residents over the coming weeks asking for their views. People can view the plans and leave their comments in a 'virtual' display room <https://toton-and-chetwynd.virtual-engage.com>

The proposals for Toton and Chetwynd also form part of an ambitious long-term vision for the future of the regional economy which is being developed under the banner of the proposed East Midlands Development Corporation.

The vision will see coordinated development around Toton and Chetwynd, Ratcliffe-on-Soar Power Station and East Midlands Airport, with the aim of creating 84,000 jobs and adding £4.8bn to the value of the regional economy.

The Masterplan has been developed over the last four years by Broxtowe Borough Council and Nottinghamshire County Council, supported by Erewash Borough Council and Derbyshire County Council.

Paper copies of the proposals and feedback forms are also available on request. The most efficient way is by emailing policy@broxtowe.gov.uk, but if you do not have access to email please use the telephone number at the back of this newsletter and ask for the Duty Planner from 10.30am to 12.30pm, Monday to Friday.



Email Me Bulletins

Want to keep up to date with the support on offer to businesses within the borough? Look no further!

Broxtowe Borough Council's Email Me service for businesses covers everything you need to know, including:

- Commercial Property Updates
- Training and Skills development available to businesses
- Information on Grants and Funding
- General business news in Broxtowe

Sent out weekly, it keeps you up to date with the Broxtowe business community and support available.

Sign up today at www.broxtowe.gov.uk/emailme





Protect Yourself from Flu

This winter more than ever, with COVID-19 still circulating, we need to help reduce all avoidable risks.

You can help protect the NHS, social care and loved ones by getting the flu vaccine.

You may be eligible for the free vaccine at your GP or local pharmacy if you are 50 and over, pregnant or have certain health conditions. Find out if you are eligible at www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine.

Children up to year 11 (and children aged 17 years with long-term health condition) can get the free nasal spray at school or through their GP if they are below school age.

If you are not eligible for the free vaccine, you can pay for it at your local pharmacy.

The flu vaccination does not give you flu. It reduces the risk of catching flu, as well as spreading it to others. If you had the vaccination in the past, that will not protect you as the flu strain changes every year, so you need to have a new one this year.

It is also important to wash your hands often with warm water and soap, use tissues when you cough or sneeze and bin used tissues as quickly as possible.

Thank you for helping to protect yourself and loved ones this winter.



There are three ways to get your COVID-19 booster jab:

1. When you are invited by the NHS, you can book at your local GP, pharmacy or vaccination site
2. No invite yet? Book online or via 119 for an appointment at a pharmacy or vaccination site
3. Walk in to selected sites

Check online for details of the nearest venue at www.nhs.uk

Vaccines are our best protection this winter.

It's easy for us to pass on COVID-19 or flu viruses without knowing. This winter there are two essential vaccines you'll need to protect yourself and your loved ones.

Find out if you're eligible now at nhs.uk/wintervaccinations



Dementia Matters in Broxtowe



If you or someone you know is affected by Dementia, there are many support networks and meetings taking place across the Borough. The following table illustrates some of these along with relevant contact details.

Day	Time	Where	Website
Monday-Friday	9.00am – 3.00pm	25 Prospect Street, Radford, Nottingham NG7 5QE	www.radfordcaregroup.org.uk
Monday	10.00am and 2.30pm	Trent Vale Recreation Ground	www.nrgcic.co.uk
Monday	11.00 - 12.00	Online, limited in-person spaces	www.thebeestonstudio.uk
Every other Monday	11.00am - 1.00pm	Please contact for more details	www.eastwoodmemorycafe.co.uk
Second Tuesday of the month	12.30om - 3.00pm	Plumptre Hall Eastwood behind St Marys Church	www.eastwoodmemorycafe.co.uk
Tuesday	1.00pm - 3.00pm	The Studio on Padge Road	www.thebeestonstudio.uk
First Tuesday of the month	2.00pm - 3.00pm	St John the Baptist Church	www.beestonparishchurch.co.uk
Every other Tuesday	2.00pm start	Please contact for more details	www.eastwoodmemorycafe.co.uk
Wednesday	11.00am - 12.30pm & 1.30pm - 3.00pm	The Studio on Padge Road	www.thebeestonstudio.uk
Every other Wednesday	11.00am start	Please contact for more details	www.eastwoodmemorycafe.co.uk
Every Wednesday	6.30pm - 7.30pm	Please contact for more details	www.eastwoodmemorycafe.co.uk
Thursday	11.00am - 12.00pm	The Studio on Padge Road	www.thebeestonstudio.uk
Thursday	2.00pm - 3.30pm	Middle Street Resource Centre	www.beestonmemorycafe.com
Thursday	3.15pm - 4.15pm	The Studio on Padge Road	www.thebeestonstudio.uk
Alternate Sundays	2.30pm	The Studio on Padge Road	www.thebeestonstudio.uk
Monday-Sunday	various	Telephone service	www.alzheimers.org.uk
Monday-Sunday	various	Telephone service	www.dementiauk.org
various	various	25 Prospect Street, Radford, Nottingham NG7 5QE	www.artspeak.org.uk
various	various	Various	www.radfordcaregroup.org.uk
Arc Cinema Dementia Friendly screenings coming soon		Arc Cinema, 2 Station Road, Beeston, Nottinghamshire, NG9 2WJ	www.beeston.arccinema.co.uk

Would you or your organisation like to become a Dementia Friend?

To find out more, please visit the Dementia Friends website www.dementiafriends.org.uk and watch a short 5 minute video or attend an Information Session.





Bramcote Crematorium Raises £10,000 for Local Charity

Bramcote Crematorium has raised over £10,000 for a local bereavement charity thanks to its recycling scheme.

Survivors of Bereavement by Suicide is the only organisation offering peer-to-peer support to all those over the age of 18 impacted by suicide loss in the UK. They help those bereaved by suicide to support each other, at the time of their loss and in the months and years that follow. They are a self-help organisation and provide a safe, confidential environment in which bereaved people can share their experiences and feelings, so giving and gaining support from each other. They strive to improve public awareness and maintain contacts with many other statutory and voluntary organisations.



The Crematorium has been working with families and Orthometals as part of the scheme, which enables bereaved families to donate metals which remain after the cremation process.

Once the metals, which range from metals used in coffins to orthopaedic implants, are received by Orthometals, they make a donation based on the value of these recycled metals to charities nominated by the Crematorium.

The recycling process only takes place with full consent of the deceased's family.

Louise Singer, Bereavement Services Manager at the Crematorium said; "Bereavement is a very difficult time so it's fantastic to see something positive to come from it and support others who are in a similar position. Thank you to all the families who supported the scheme and have helped us raised this fantastic amount for Survivors of Bereavement by Suicide."

Over £8 million has been donated to charities since the national scheme began and this year a record amount of £1 million pounds is due to be donated in the next round of recycling nominations.

For more information about crematorium services, please contact Bramcote Crematorium on **0115 917 3849**.

Broxtowe Mayor gets on his bike for charity cycle

The Mayor of Broxtowe, Councillor Richard MacRae, led a charity bike ride on Saturday 25 September to help raise money for his chosen charity, Broxtowe Youth Homelessness.

The Mayor and 20 fellow riders set off from the Heritage Centre at Beeston Rylands and cycled seven miles to Notts County FC on Meadow Lane and then returned to Beeston.

Participants were asked to pay £5 to take part and were also encouraged to raise additional sponsorship from family and friends. In total more than £2,000 has been raised so far with more donations still to come.

Cllr MacRae said: "As a keen cyclist, I wanted to encourage others to get on their bikes and help me raise money for a fantastic charity. Big thanks to the local businesses who donated some great prizes, Rocky Riders, Bike Inn and The Cycle Lounge. It was great to see you all and we hope to do another one next year."

Jessica Brannan from Broxtowe Youth Homelessness said: "Last year over 120,000 young people across the UK experienced homelessness. Broxtowe Youth Homelessness works with 16–25 year olds across Nottinghamshire and Derbyshire, who are at risk of, or have experienced homelessness, empowering them to build a better future for themselves. The money we raise from the bike ride will help us to continue providing our vital services – everything from the drop-in centre to training and volunteer opportunities, as well as emergency food and toiletry parcels. In the past year alone we have helped over 200 young people."





2020/21 Annual Report Summary

This summary outlines how we spent the money received from the Council Tax you pay, business rates, government grants and other income during the 2020/21 financial year.

General Fund

Day to day running costs of Council services (except Council Housing) e.g. salaries, transport, general office running costs and income from fees and charges.

The Council spent a net £8.9m less than it received in funding and £2.1m less than it planned to spend.

How the money was raised

£5.7m from Council Tax

£11.4m from our share of Business Rates

£0.07m other grants

£0.06m from our share of additional Council Tax collected in previous years

Total Income: £17.2 million

The Budget Challenge

Government funding was provided to local authorities to help offset the reduction in council tax received from tax payers and business rates received from reatepayers as a result of the Covid-19 pandemic. A proportion of this funding, amounting to £7.411m has been set aside to offset the continued deficit in future years.

Where the money was spent



Where does your Council Tax go?

Council Tax is set annually and the money you pay is used to fund local services. Around 8% of your Council Tax goes towards funding services provided by Broxtowe Borough Council. The rest goes to Nottinghamshire County Council, Nottinghamshire Police, Nottinghamshire Fire and Rescue and your Parish Council.

We collect Council Tax for all of these organisations but each is responsible for deciding its own rates. Based on a Band D equivalent:

£1,580.85 goes to Nottinghamshire County Council

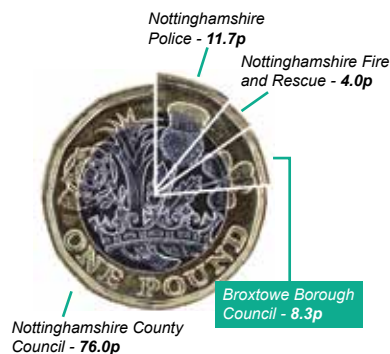
£244.26 goes to Nottinghamshire Police

£171.85 goes to Broxtowe Borough Council

£82.95 goes to Nottinghamshire Fire and Rescue

Parish precepts vary between each Parish

Please note this is based on your 2020/21 Council Tax



Resources

Income exceeded expenditure in 2020/21 by £3.5m. Resources relates primarily to the expenditure and income (including recharges) associated with the Council's central support functions.





More detailed information about the Council's finances can be found in the Annual Statement of Accounts at www.broxtowe.gov.uk/annualaccounts or email our Finance Team on finance@broxtowe.gov.uk.

Capital Programme

Spending of a one-off nature on improvement projects such as housing schemes, vehicles, equipment and software. This included £1.9 million on the housing modernisation programme and £0.8 million on gas heating replacement.

How the money was raised

£6.1m from new borrowing

£4.6m from internal funds

£4.0m proceeds from the sale of assets

£2.0m from grants and contributions

**Total Income:
£16.7 million**

Where the money was spent

£6.3m Council housing

£0.2m Leisure Centre Improvements

£0.6m New vehicles

£0.5m Grants towards affordable housing and improvements

£0.1m I.T systems and equipment

£0.1m Environmental Improvements

£0.1m Parks and recreation

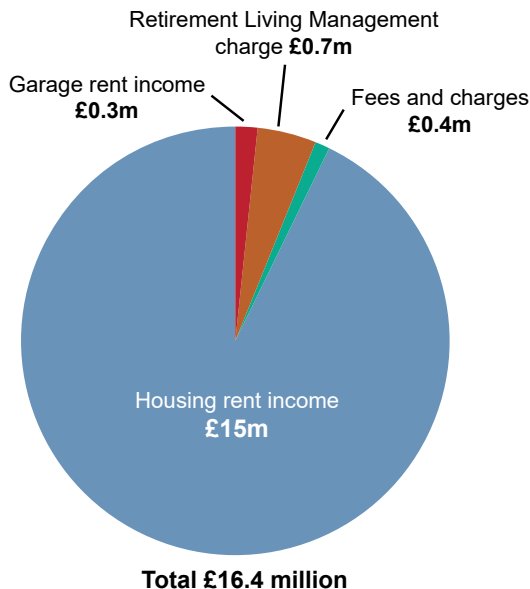
£8.8m Other schemes

**Expenditure
£16.7 million**

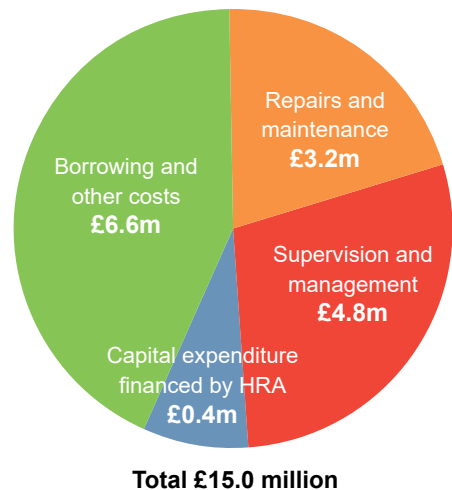
Housing Revenue Account

Day to day costs and income in respect of Council housing.

How the money was raised



Where the money was spent





Well for Work

The Council has partnered with Futures For You to deliver a comprehensive employment support initiative across the Borough.

Well for Work is a European Social Fund (ESF) programme being run by Futures and their partners. It aims to support lone parents, those with disabilities or health problems, people from ethnic minorities, people over 50 and those who lack basic skills, to get into work and stay in work.

Individuals that are facing barriers, whether it's mental health or financial struggles, special educational needs or disabilities, substance misuse or are perhaps without English as a first language, will be provided with the personalised help they need to feel confident and supported for life.

Futures will offer bespoke training to ensure people who are work-ready have the right skills for the job and beyond. For those who aren't ready to jump straight into work, individual support will be offered to develop confidence, skills and the ability to enter employment.

Any resident of the Borough who is unemployed can receive support from Well for Work, all you need to do is register your interest and consent for your details to be shared with Futures. An Employment Advisor will contact you to discuss your needs and identify support available to you.

Register your interest today, by sending your name, postcode and contact details to housing@broxtowe.gov.uk, or by calling 0115 917 7777.

Well for Work offers personalised help for you to feel confident and supported when it comes to work, for life.

We support people facing barriers, whether it's mental health or financial struggles, special educational needs or disabilities, substance misuse or perhaps English isn't your first language.

Our advisers can help you with:

- Finding the perfect job for you
- Qualifications, including English, Maths and sector based training
- Work programme assistance
- Wellbeing and therapy services
- Housing support, financial advice and travel assistance

The focus is on you. We want to support you in being and feeling the best version of yourself.

Get in touch:
0115 917 7777, housing@broxtowe.gov.uk
www.broxtowe.gov.uk/wellforwork

Logos: European Union European Social Fund, Fu+ures FOR YOU, Broxtowe Borough COUNCIL

The Well for Work Programme is part funded by the European Union through the European Social Fund (ESF)

Money Worries? We're Here to Help

If you're a Council tenant the Financial Inclusion Service is free, non-judgemental and fully confidential.

We are here to help tenants with a wide range of queries including help with benefits, debts and budgeting issues.

Our Officers are able to complete home visits which enables them to give you support in your own home with any financial issues you might have.

If you are a Broxtowe Borough Council tenant and you are looking for Money Advice, then give us a call on **0115 917 3658** to get some further information today.





Housing Facebook Community Group

The Housing Facebook Community Group is open to all the Council's Housing Customers. It is a closed group and offers a safe space for customers to respond to posts and share their views on Housing services.

The group enables Housing Customers to have their say, wherever and whenever they're able to. It only takes a few seconds to respond to a post and your input will help the Council to gain wider views. Responses will be considered when planning service developments, especially where these have a direct impact on customers.

Join this growing group of Housing Customers to:

- Share your views on Housing services
- Respond to polls, surveys, questions and more
- Share your ideas to improve services
- Get the latest Housing news

It's quick and easy to join, visit the Broxtowe Borough Council Facebook page. Locate the group tab and click 'Join Group'.



You'll be asked to answer three simple questions and we will use the answers to verify the person requesting to join is a Housing customer. If the questions have not been answered the request will be declined. This helps to ensure the group is safe and welcoming for all involved.

Top Tips To Reduce Condensation

1. In cold weather try and keep temperatures between 18-21°C in main living areas whilst indoors
2. Don't block airbricks or air vents
3. To kill and remove mould wipe down wall and window frames with a fungicidal wash which carries a Health & Safety Executive approved number
4. Dry washing outside whenever possible
5. Don't dry clothes on radiators. This will make your boiler work harder to heat your house and cost almost as much as using a tumble dryer, whilst creating a lot of condensation
6. If you have to dry clothing indoors and don't have a tumble dryer, place clothes on a drying rack in a sunny room where a window can be opened slightly and keep the door closed
7. No drying rack? Put your clothes on hangers and hang from a curtain pole above a slightly opened window; this can also reduce the need for ironing



**HOME
START**
Nottingham

**RECRUITING
NOW!**

**Home-Start Nottingham
are looking for volunteers**

**Do you have time to support families
with young children?**

We need people with parenting experience to become volunteers for Home-Start Nottingham.

We support families in Nottingham City, Ashfield, Broxtowe, Gedling and Rushcliffe.

**Would you like to access training and
learn new skills?**

Please contact us as soon as possible for more information by calling

0115 962 4262 or email **info@hsn.org.uk**



Housing News

Looking to sell your property?

As part of our Housing Delivery Plan, the Council is looking to buy properties to add to our Council housing stock. Our priority is to purchase homes that were formally Council houses or similar properties within the Council's management areas but we will consider any opportunity.

For more information please contact the Housing Strategy team on **0115 917 3441** or housing.strategy@broxtowe.gov.uk.



Looking for a property?

The easiest way you can find and apply for a Council property is by using our Homesearch website at www.home-search.org.uk



To register for an account, you'll need to provide proof of identification and supporting documents to enable your application to be processed.

If you are unable to bid online, you can use the automated telephone service on 0300 011 0311 or contact the Lettings Team on homesearch@broxtowe.gov.uk

For more information visit www.broxtowe.gov.uk/findahome, where you'll find more advice and answers to FAQs.

Doing it online doesn't have to be difficult

Did you know you that you can do everything from paying your rent to applying for a property online?

Tenants can complete the following services online:

- Find a property www.home-search.org.uk
- Apply for a garage www.broxtowe.gov.uk/garageapplication
- Pay your rent or garage rent www.broxtowe.gov.uk/estore
- Report a non-urgent housing repair www.broxtowe.gov.uk/repairsrequest
- Terminate your tenancy www.broxtowe.gov.uk/tenancytermination
- Terminate your garage tenancy www.broxtowe.gov.uk/garagetermination





Enjoy Your Retirement at an Independent Living Scheme



Over 60 and looking for a new home? Broxtowe's Independent Living Service provides you with the support you need to live independently, whilst you enjoy everything retirement has to offer.

Moving in to one of our Independent Living properties gives you peace of mind with:

- Personalised Independent Plans (I-Plans) so Independent Living Co-ordinators can support you in maintaining your independence.
- Communal facilities, such as a lounge, laundry room and hairdressing room in most schemes.
- Regular activities.
- A Lifeline calling system linked to a 24 hour response centre, staffed by trained operators who are available seven days a week.
- Convenient locations throughout the Borough, which are close to social, transport and shopping facilities.

Social Activities

Dedicated Activities Co-ordinators and partner organisations arrange social activities, designed to help you lead a full and active life including:

- Cooking demonstrations
- Memory lane discussions
- Craft classes
- Fun fitness
- Walking groups
- Games sessions



Tenants really enjoy the activities and their family members often comment on how nice it is to see their loved ones getting involved and socialising.

Properties Available Immediately - Gutersloh Court, Stapleford

- Ground and first floor flats with internal corridor access and bungalows located nearby
- Laundry room
- Guest room for family and friend visits from just £18
- Parking
- Lift
- Pets allowed in bungalows by prior agreement
- Convenience store next door to the scheme
- Close to Stapleford Town Centre
- Good transport links and bus services
- Near to GP surgeries



Lifeline GIVES YOU PEACE OF MIND

24 hour support, when you need it from as little as £3.78 a week

Call our dedicated Lifeline Co-ordinator on 0115 917 7777 or email lifeline@broxtowe.gov.uk



159 Pilot to Prevent Fraud

If you think someone is trying to trick you into handing over money or personal details...

...Stop, hang up and call 159 to speak directly to your bank.

Last year criminal gangs stole over £470m by pretending to be your bank or other service provider.

159 is the memorable, secure number that connects you directly to your bank if you think you're being scammed. 159 works in the same way as 101 for the police or 111 for the NHS. It's the number you can trust to get you through to your bank, every time. **159 will never call you.** Only a fraudster will object to you calling 159.

When should I call 159?

Call 159 if:

- Someone contacts you saying they're from your bank – even if they are not suspicious
- You receive a call asking you to transfer money or make a payment – even if it seems genuine
- You receive a call about a financial matter and it seems suspicious

Remember, 159 will never call you. But you can rely on 159 to get you through to your bank.

Who is behind 159?

159 has been set up by banks and telephone companies who want to fight fraud. It's a pilot scheme at the moment. The following banks are part of it:

- Barclays
- Lloyds (including Halifax and Bank of Scotland)
- NatWest (including Royal Bank of Scotland and Ulster Bank)
- Santander
- Starling Bank

That covers over 70% of UK primary current account holders.



We want more banks to join us, and we hope they will over the course of the pilot.

Will it definitely work on my telephone?

Almost all major consumer telephone companies are participating, and almost all UK mobiles and landlines are able to use 159.

The telephone companies are:

- BT, including EE and Plusnet
- Gamma
- O2, including giffgaff
- TalkTalk
- Three
- Virgin Media
- Sky
- Vodafone

What happens if 159 doesn't work, for any reason?

You should contact your bank in the normal way, using the number on your bank card.

How much does it cost to call 159?

Calling 159 will cost the same as a national rate call; usually part of the included minutes in most phone tariffs.

What's the idea behind the 159 pilot?

159 is a pilot scheme – the idea is to collect evidence to show that calling 159 helps fight fraud. Then we want to make 159 a universal number – available on all phones and for all banks.



Being a Good Neighbour

With many of us spending more time at home at the moment, we all need to be mindful and show considerations to our neighbours.

Be mindful of your actions

Please be considerate and ensure your actions do not disturb your neighbours. The volume of music, the times that you are doing any DIY and spending time in the garden or on balconies can disrupt others near us if we are not considerate. Avoid bonfires - Coronavirus is known to cause serious respiratory problems, which could be made much worse with exposure to smoke from bonfires.

Be a little more tolerant during this time

With more of us staying at home, there will be more noise from children playing in their garden, or neighbours using this time to do some DIY. Try to be more tolerant of them.

Clean up after yourself

If you've been in a communal area, or taken your daily walk, please take any litter home with you.

Don't dump bulky waste

Please be considerate to your neighbours and don't leave dumped items for others to clear up. Dumped items cause a health and safety risk for you and your neighbours, especially at this time.

Talk to you neighbours from a distance

Just talking, can make a huge difference to how you and others feel. We are all in this together – but remember to keep following social distancing.



Get support if you've been the victim of a crime



Nottinghamshire Victim CARE are a free, independent and confidential service who provide support to victims of crimes such as burglary, assault, scams, anti-social behaviour and hate incidents.

It doesn't matter if the crime didn't happen recently or you didn't report it to the police, they can still help in a range of ways including emotional support, restorative justice solutions or advocacy, so don't hesitate to contact their freephone number on **0800 304 7575** and one of their trained and experienced caseworkers will get in touch.

Visit www.nottsvictimcare.org.uk or find them on Twitter, Facebook and Instagram @NottsVictimCare



Broxtowe Women's Project



Broxtowe Women's Project helps women and children experiencing domestic abuse or those who have experienced domestic abuse in the past.

If this is you, they would really love to give you the help you not only need, but deserve. Their friendly outreach team are just a phone call or text message away from providing you with the support you need to live a life free from abuse.

They are open Monday to Friday 9am to 5pm and closed Saturday, Sunday and bank holidays. If you leave a message on their confidential answer phone or email them, they will contact you the next working day. Their numbers are **01773 719 111** and **07914 634 190**.





NOTTINGHAMSHIRE
POLICE
PROUD TO SERVE

White Ribbon Accreditation



Local Policing



Did you know that Broxtowe Neighbourhood Policing Inspector, Simon Riley posts regular updates

on the Nottinghamshire Police website about the latest issues affecting the Borough? Visit www.nottinghamshire.police.uk/neighbourhoods and search your postcode to view them and other local policing information.

IMPORTANT CONTACTS

To find out about crime in Broxtowe check out the Neighbourhood Alert System at www.nottswatch.co.uk

or visit the Nottinghamshire Police website at www.nottinghamshire.police.uk

In an emergency or to report a crime in progress contact the police on **999**.

To report information and suspicious activity contact the non-emergency Nottinghamshire Police number **101**.

To report crime anonymously contact Crimestoppers on **0800 555 111**



Broxtowe Borough Council has taken a stand to end all male violence against women by becoming White Ribbon Accredited.

White Ribbon is a global campaign that encourages people, especially men and boys, to individually and collectively take action and change the behaviour and culture that leads to abuse and violence. To wear a white ribbon is to promise to never to commit, excuse or remain silent about male violence against women.

Commitments made by Broxtowe Borough Council in tackling domestic abuse have included recruiting a new staff member to lead on the coordination of its domestic abuse services and their White Ribbon action plan includes the establishment of a multi-agency steering group to lead the initiative, the appointment of a number White Ribbon ambassadors amongst staff, improving staff training and policies and procedures and looking at opportunities to work with different community groups and initiatives to raise awareness and increase engagement.

Anthea Sully, Chief Executive of White Ribbon UK said, "Our call to end violence by raising awareness, educating and campaigning to bring about change is greatly strengthened by working together with our White Ribbon accredited organisations. Our partners are able to engage with many thousands of people to change the cultures that lead to violence against women and girls. We are delighted to welcome Broxtowe Borough Council as one of our White Ribbon Accredited organisations. Together we can prevent violence happening in the first place."

Councillor Teresa Cullen, Chair of the Housing Committee said; "As a Council we are proud to show our commitment to White Ribbon and we will be working together to prevent domestic abuse and raise awareness of this important issue in our society. Statistics have shown that the COVID-19 lockdown has increased instances of domestic abuse in our communities, and it is important that the Council and its staff commit to doing what we can to assist in tackling this issue and enable everyone to live in safety and free from violence and abuse."

In October the White Ribbon team visited Eastwood Football Club to raise awareness of the campaign and to undertake some fundraising. They are pictured here with the Mayor of Broxtowe Councillor Richard MacRae and Leader Milan Radulovic MBE.





Stay Safe This Winter

During the darker nights and festive celebrations, follow these simple safety tips:

- Stay alert and be aware of what's going on around you, especially in busy shops and crowded streets where thieves and pickpockets may well be operating.
- Keep doors, gates and windows locked
- Invest in a security light/burglar alarm
- Make your house look occupied, use a timer switch to operate lamps as it starts to get dark, leave a radio on.
- Don't leave Christmas presents on view
- Keep bags, purses and wallets secure
- Take care walking home, stick to well-lit areas and park in a car park displaying Park Mark signage www.parkmark.co.uk
- Don't use a cash point if you see anything suspicious
- Ensure your PIN cannot be seen
- Ensure someone knows where you are and when you'll be home
- Drink responsibly and don't drink and drive.
- Watch your drinks and food to ensure that nothing is added to them. Never leave your drink unattended, even if you are going to dance or to the toilet. If your drink has been left unattended, don't drink any more of it. If something tastes or looks odd, don't eat/drink any more of it. Be aware, though, that some drugs are colourless and tasteless.
- Don't use unlicensed taxis



Contactless Parking Payments

www.broxtowe.gov.uk/parking



PayByPhone is now available in Broxtowe!



CHRIMBO-LIMBO
FIVE DAY GYM PASS
FOR ONLY £5!

WANT TO GET SOME TRAINING IN
OVER THE FESTIVE PERIOD, BUT
DON'T HAVE A GYM MEMBERSHIP?
THEN **CHRIMBO-LIMBO** IS FOR YOU!

AVAILABLE TO PURCHASE IN CENTRE
FROM 27TH — 31ST DECEMBER.
AT BRAMCOTE LEISURE CENTRE AND
KIMBERLEY LEISURE CENTRE.

All activities are subject to availability. Offer open to those 18 years
and over. Only one pass per customers. T&Cs apply.

**leisure**

Bramcote • Kimberley

www.lleisure.co.uk

PERSONALISED CARE AND SUPPORT IN YOUR OWN HOME



CAREMARK
Broxtowe & Erewash
0115 943 6064



'Caring for others is our privilege'



- Support with daily routines
- Personal hygiene and care
 - Light housework
- Shopping and meal preparation
 - Companionship
- Attending appointments

www.caremark.co.uk/locations/broxtowe-and-erewash



Yule love Derby this festive season

Supported by



Little WOLF
EastEnders
RITA SIMONS
as Carabosse

MORGAN BRIND
as Nurse Nancy

RICHARD BRINDLEY
as Mervin

Derby's Pantomime Spectacular

SLEEPING BEAUTY

De. by Arena
Fri 10 Dec - Sat 8 Jan
£32.75 - £14.75

FAMILY TICKETS AVAILABLE

FAMILY FESTIVITIES

AT MARKEATON PARK

FREE ENTRY

Sat 4 & Sun 5 Dec
Markeaton Park
Craft Village



Visit Derby

visitderby.co.uk/festivederby



Derby City Council

Broxtowe Borough Council

Useful addresses and telephone numbers

COUNCIL SERVICES

Council Offices, Foster Avenue, Beeston, NG9 1AB
Kimberley Depot, Eastwood Road, Kimberley, NG16 2HX
All above offices Tel 0115 917 7777 www.broxtowe.gov.uk

COUNCIL HOUSING REPAIRS

Daytime and out of hours Tel 0115 917 7777

OTHER USEFUL SERVICES, ADDRESSES & TELEPHONE NUMBERS

Citizens Advice Broxtowe
Council Offices
Foster Avenue, Beeston NG9 1AB

Citizens Advice Broxtowe
Library & Information Centre
Wellington Place, Eastwood NG16 3BG
Tel 01773 768 363
www.citizensadvicebroxtowe.org.uk

Nottinghamshire County Council
Tel 0300 500 8080

Age UK
Tel 0800 169 6565

Consumer Direct
Tel 08454 040506

NHS Advice
24 hour Nurse & Health Advice
Tel 111

Eastwood Volunteer Bureau
Wellington Place (rear of Library)
Eastwood, Nottingham NG16 3BG
Tel 01773 535 255

The Helpful Bureau
Carnegie Civic and Community Centre
Warren Avenue, Stapleford, Nottingham
NG9 8EY
Tel 0115 949 1175

Nottinghamshire Police
(Non-emergencies)
Tel 101

Crimestoppers
Tel 0800 555 111

D.H. Lawrence
Birthplace Museum,
8a Victoria Street,
Eastwood, NG16 3AW
Tel 0115 917 3824



Bramcote Leisure Centre
Derby Road, Bramcote, NG9 3GF
Tel 0115 917 3000

Chilwell Olympia Sports Centre
Bye Pass Road, Chilwell, NG9 5HR
Tel 0115 917 3333

Kimberley Leisure Centre
Newdigate Street, Kimberley, NG16 2NJ
Tel 0115 917 3366
www.lleisure.co.uk

COVID-19

Offices may not be operating
their normal opening hours
due to COVID-19 so please
check their website or call
them before visiting.

Contact your local councillor, all details available at
www.broxtowe.gov.uk/yourcouncillor

संलग्न दस्तऐवज को अन्य भाषा में देना या इसे अन्य रूप में प्रस्तुत करने के लिए 0115 917 7777 से
संलग्न करें।

如果你需要此傳單用其他的形式或文字寫成，請撥電話 0115 917 7777 與我們
聯絡。

اگر آپ چاہتے ہیں کہ یہ لیفٹ آؤٹ کو اردو زبان میں مہیا کیا جائے
تو براہ مہربانی فون نمبر: 0115 917 7777 پر رابطہ کریں۔

If you need this leaflet in other formats or
languages contact us on 0115 917 7777

This document is
available in large
print upon request.

TYPETALK - TEXT DIRECT

Typetalk's purpose is to bring the benefits of the telephone network to deaf, deafblind, deafened, hard of hearing and speech-impaired people.

Managed from a state-of-the-art centre, Typetalk's highly trained operators understand the special requirements of its customers and provide a warm, friendly service in complete confidentiality.

For Broxtowe Borough Council telephone 18001 0115 917 7777.



Follow Broxtowe with social media

Keep up-to-date with the latest Council news, jobs and activities in your area by following Broxtowe Borough Council on your favourite social networking sites or sign up to the email alerts.

www.broxtowe.gov.uk/socialmedia



Broxtowe Borough Council
Foster Avenue, Beeston,
Nottingham, NG9 1AB
Tel 0115 917 7777
www.broxtowe.gov.uk

South Nottinghamshire
Community Safety Partnership
0115 917 3492

Broxtowe Borough Partnership
Tel 0115 917 3492
www.broxtowepartnership.org.uk



www.broxtowe.gov.uk