













## Housing Performance Indicators – Q1 2025/26

Status	Name	Q1 2025/26 Result	2025/26 Target	2024/25 Result
	Overall satisfaction with the service provided by Broxtowe Borough Council Housing Department	Collected Annually	89%	71%
	Gas Safety	99.87%	100%	99.76%
	Homelessness cases successfully intervened or prevented rather than relieved/a main duty being accepted	69.70%	70%	78.4%
	Rent Collection: Rent collected as a proportion of the rent owed	86.45% - increases throughout the year.	99.00%	99.46%
	Electrical compliancy	96.2%	100%	95.5%
	Legionella compliancy	100%	100%	100%
	Reactive Repairs appointments made and kept	98.70%	98.0%	98.6%
	Total number nights bed and breakfast accommodation is used.	170 days	1,400 (350 Quarter)	New for 2025/26
	Void Rent Loss	£98,875	£350,000 Annual £96,000 Quarterly	£244,518
	Average relet time – General Needs	45 days	20 days	51 days
	Average relet time – Independent Living	45 days	40 days	72 days
	Void Garages as a Percentage of Lettable Garages	5.6%	10%	9.3%