

# AGENDA

## Housing Influence Panel Meeting

**The Council Chambers, Council Offices, Foster Avenue, Beeston  
Nottingham NG9 1AB**

**Wednesday 6 August  
Time: 10:00am to 1pm**

Timing	Agenda Item
9:45 – 10:00	Refreshments and Panel Discussion
10:00 – 10:05	Housekeeping, Apologies & Introductions
10:05 – 10:15	TPAS Conference – Tenants Share
10:15 – 11:15	Engagement <ul style="list-style-type: none"><li>- Engagement Framework Draft</li><li>- The Regulator of Social Housing</li><li>- Funding from Efficiency East Midlands</li><li>- Mystery Shopping</li><li>- TPAS Connect</li><li>- Procurement</li></ul>
11:15 – 11:30	BREAK
11:30 – 12:30	Kim Dawson, Housing Strategy and Services Manager <ul style="list-style-type: none"><li>- Tenant Satisfaction Measures Update</li><li>- 24/25 Performance</li><li>- Decent Homes Consultation</li></ul>
12:30 – 13:00	Conclude with a light lunch
Wednesday 10 September 10am – 12pm	

# **Ground Rules for Meetings**

**Follow these few rules to help ensure meetings run smoothly and are successful**

- ✓ Stick to the agenda
- ✓ Raise your hand and wait for the Chair to invite you to speak
- ✓ Only one person is permitted to speak at a time
- ✓ Do not talk to others while anyone else is talking
- ✓ Listen to others without interrupting
- ✓ Make constructive and positive contributions
- ✓ Keep your comments concise and relevant
- ✓ Treat all others fairly, courteously and with respect
- ✓ Ensure everyone has the opportunity to contribute
- ✓ Raised voices, abusive or inappropriate language will not be tolerated
- ✓ Personal or individual issues must be raised outside of the meeting
- ✓ Only items on the agenda will be discussed, unless approval has been given by the Chair prior to the meeting starting
- ✓ Work together for the benefit of all residents

**If you fail to follow these Ground Rules for Meetings you may be asked to leave the meeting**

**Please refer to the Code of Conduct, which fully sets out expectations of involved residents**